UTC INVESTOR AND ANALYST MEETING

MARCH 16, 2018



Note: All results and expectations in this presentation reflect continuing operations unless otherwise noted.

Cautionary Statement:

This communication contains statements which, to the extent they are not statements of historical or present fact, constitute "forward-looking statements" under the securities laws. From time to time, oral or written forward-looking statements may also be included in other information released to the public. These forward-looking statements are intended to provide management's current expectations or plans for our future operating and financial performance, based on assumptions currently believed to be valid. Forward-looking statements can be identified by the use of words such as "believe," "expect," "expectations," "plans," "strategy," "prospects," "estimate," "project," "target," "anticipate," "will," "should," "see," "guidance," "outlook," "confident" and other words of similar meaning in connection with a discussion of future operating or financial performance. Forward-looking statements may include, among other things, statements relating to future sales, earnings, cash flow, results of operations, uses of cash, share repurchases, tax rates and other measures of financial performance or potential future plans, strategies or transactions of United Technologies or the combined company following United Technologies' proposed acquisition of Rockwell Collins, the anticipated benefits of the proposed acquisition, including estimated synergies, the expected timing of completion of the transaction and other statements that are not historical facts. All forward-looking statements involve risks, uncertainties and other factors that may cause actual results to differ materially from those expressed or implied in the forward-looking statements. For those statements, we claim the protection of the safe harbor for forward-looking statements contained in the U.S. Private Securities Litigation Reform Act of 1995. Such risks, uncertainties and other factors include, without limitation: (1) the effect of economic conditions in the industries and markets in which United Technologies and Rockwell Collins operate in the U.S. and globally and any changes therein, including financial market conditions, fluctuations in commodity prices, interest rates and foreign currency exchange rates, levels of end market demand in construction and in both the commercial and defense segments of the aerospace industry, levels of air travel, financial condition of commercial airlines, the impact of weather conditions and natural disasters and the financial condition of our customers and suppliers; (2) challenges in the development, production, delivery, support, performance and realization of the anticipated benefits of advanced technologies and new products and services; (3) the scope, nature, impact or timing of acquisition and divestiture activity, including among other things integration of acquired businesses, including Rockwell Collins, into United Technologies' existing businesses and realization of synergies and opportunities for growth and innovation; (4) future levels of indebtedness, including indebtedness expected to be incurred by United Technologies in connection with the posed Rockwell Collins merger, and capital spending and research and development spending; (5) future availability of credit and factors that may affect such availability, including credit market conditions and our capital structure; (6) the timing and scope of future repurchases of United Technologies' common stock, which may be suspended at any time due to market conditions and the level of other investing activities and uses of cash, including in connection with the proposed acquisition of Rockwell; (7) delays and disruption in delivery of materials and services from suppliers; (8) company and customer-directed cost reduction efforts and restructuring costs and savings and other consequences thereof; (9) new business or investment opportunities; (10) our ability to realize the intended benefits of organizational changes; (11) the anticipated benefits of diversification and balance of operations across product lines, regions and industries; (12) the outcome of legal proceedings, investigations and other contingencies; (13) pension plan assumptions and future contributions; (14) the impact of the negotiation of collective bargaining agreements and labor disputes; (15) the effect of changes in political conditions in the U.S. and other countries in which United Technologies and Rockwell Collins operate, including the effect of changes in U.S. trade policies or the U.K.'s pending withdrawal from the EU, on general market conditions, global trade policies and currency exchange rates in the near term and beyond; (16) the effect of changes in tax (including the recently enacted Tax Cuts and Jobs Act in the U.S.), environmental, regulatory (including among other things import/export) and other laws and regulations in the U.S. and other countries in which United Technologies and Rockwell Collins operate; (17) the ability of United Technologies and Rockwell Collins to receive the required regulatory approvals (and the risk that such approvals may result in the imposition of conditions that could adversely affect the combined company or the expected benefits of the transaction) and to satisfy the other conditions to the closing of the transaction on a timely basis or at all; (18) the occurrence of events that may give rise to a right of one or both of United Technologies or Rockwell Collins to terminate the merger agreement, including on circumstances that might require Rockwell Collins to pay a termination fee of \$695 million to United Technologies or \$50 million of expense reimbursement; (19) negative effects of the announcement or the consummation of the transaction on the market price of United Technologies' and/or Rockwell Collins' common stock and/or on their respective financial performance; (20) risks related to Rockwell Collins and United Technologies being restricted in the operation of their businesses while the merger agreement is in effect; (21) risks relating to the value of the United Technologies' shares to be issued in the transaction, significant transaction costs and/or unknown liabilities; (22) risks associated with third party contracts containing consent and/or other provisions that may be triggered by United Technologies' proposed acquisition of Rockwell Collins; (23) risks associated with merger-related litigation or appraisal proceedings; and (24) the ability of United Technologies and Rockwell Collins, or the combined company, to retain and hire key personnel. There can be no assurance that United Technologies' proposed acquisition of Rockwell Collins or any other transaction described above will in fact be consummated in the manner described or at all. For additional information on identifying factors that may cause actual results to vary materially from those stated in forward-looking statements, see the reports of United Technologies and Rockwell Collins on Forms S-4, 10-K, 10-Q and 8-K filed with or furnished to the SEC from time to time. Any forward-looking statement speaks only as of the date on which it is made, and United Technologies and Rockwell Collins assume no obligation to update or revise such statement, whether as a result of new information, future events or otherwise, except as required by applicable law. In addition, in connection with the proposed Rockwell Collins acquisition, UTC has filed a registration statement, that includes a prospectus from UTC and a proxy statement from Rockwell Collins, which is effective and contains important information about UTC, Rockwell Collins, the transaction and related matters.



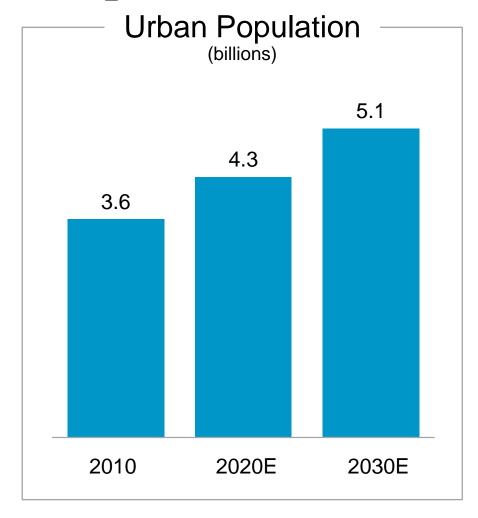
United Technologies

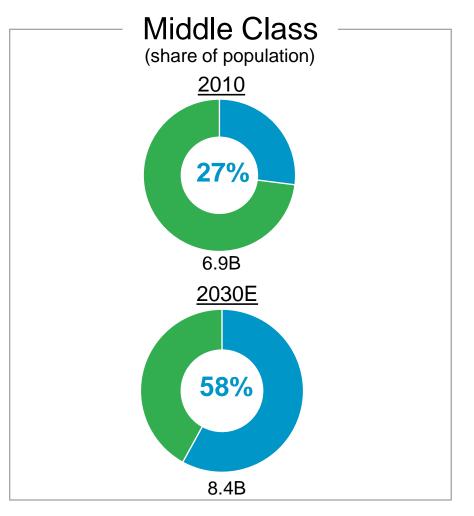
Agenda

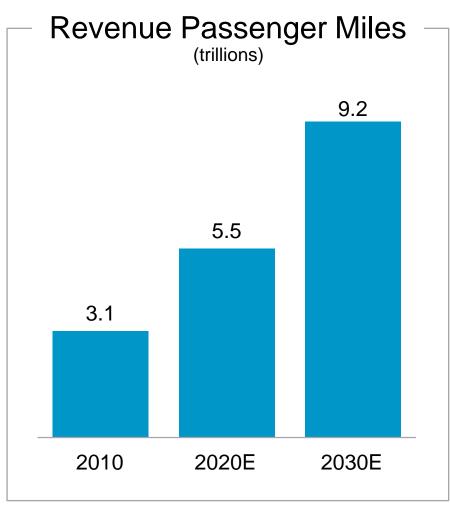
8:00 – 8:10	Opening Remarks	Greg Hayes
8:10 – 8:50	Otis	Judy Marks
8:50 — 9:30	UTC Climate, Controls & Security	Bob McDonough
9:30 — 9:40	Break	
9:40 – 10:20	Aerospace Systems	Dave Gitlin
10:20 – 11:00	Pratt & Whitney	Bob Leduc
11:00 – 11:20	Closing Remarks	Greg Hayes / Akhil Johri
11:20 – 11:30	End of Webcast Event / Break	
11:30 – 1:00	Showroom / Tour	CCS / Otis
1:00 – 1:45	Transportation to Pratt & Whitney	
1:45 – 2:30	Pratt & Whitney Experience	Pratt & Whitney

Positioned for Growth

Mega-trends







Focused portfolio of businesses positioned for accelerating growth based on powerful mega-trends

Priorities

Focused on execution

Innovation for growth

Structural cost reduction

Disciplined capital allocation

2018 Outlook

Adjusted EPS*

\$6.85 - \$7.10

Sales

\$62.5 - \$64B

Organic sales*

4 – 6%

Free cash flow*

\$4.5 - \$5B

Digital Opportunity Areas

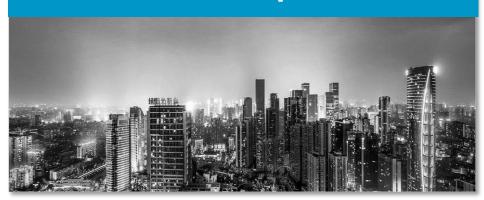
Service Transformation



Service/MRO margin Contract retention

Inventory turns Labor productivity

Customer Experience



Sales capture New service offerings

Connected Products



Unplanned downtime reduction Condition based maintenance

Shareowner Value Creation

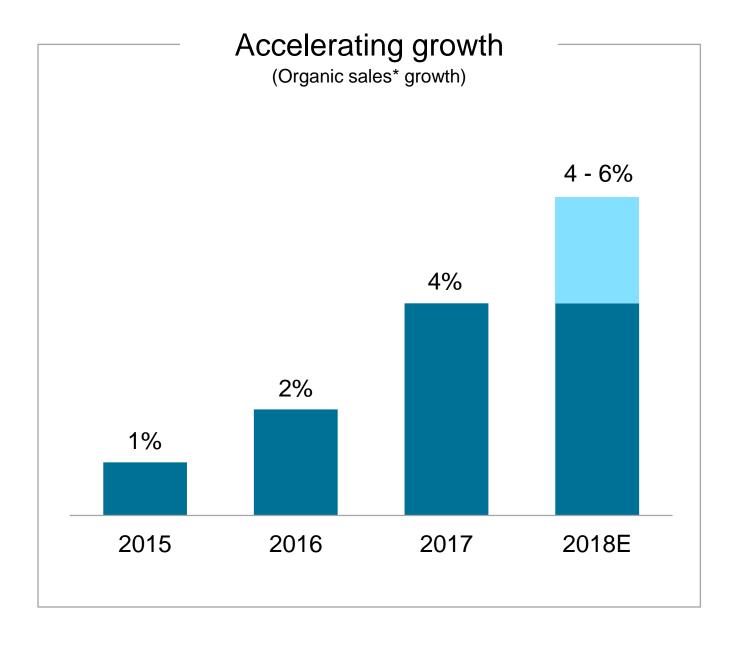
Focused portfolio of global franchises

Innovative products and services

Resilient business model

Strong performance culture

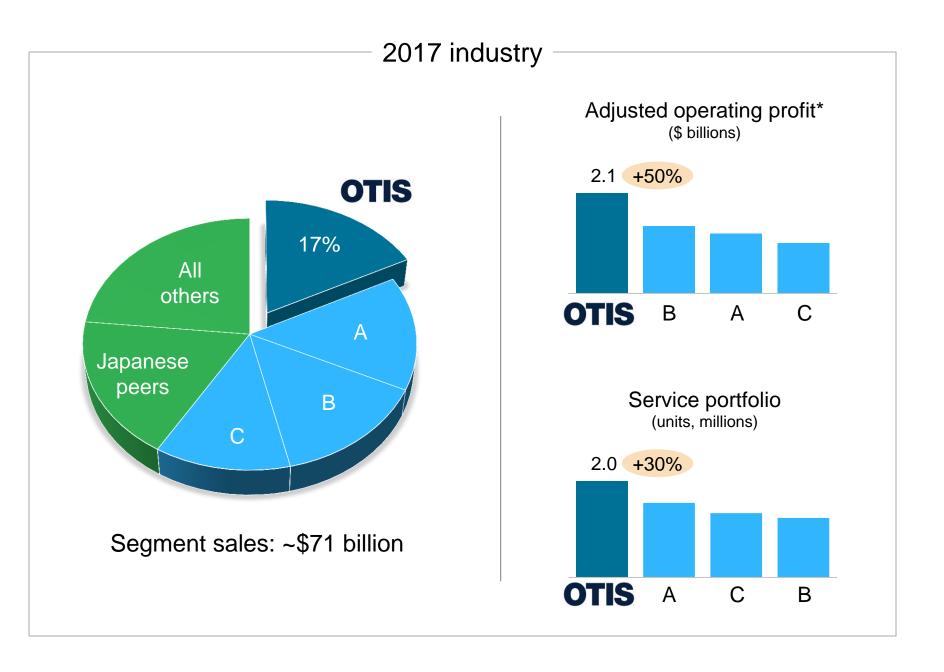
Disciplined capital allocation





Industry Leadership

Attractive growth fundamentals Global presence and balance Large and growing portfolio Productivity runway Best-in-class cash flow



Strategy

Initiatives

Accelerate innovation

New equipment growth

Operations excellence

Service transformation

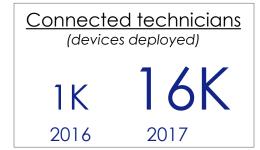
Progress

(Otis share of new equipment segment in units, %)



2010 2017

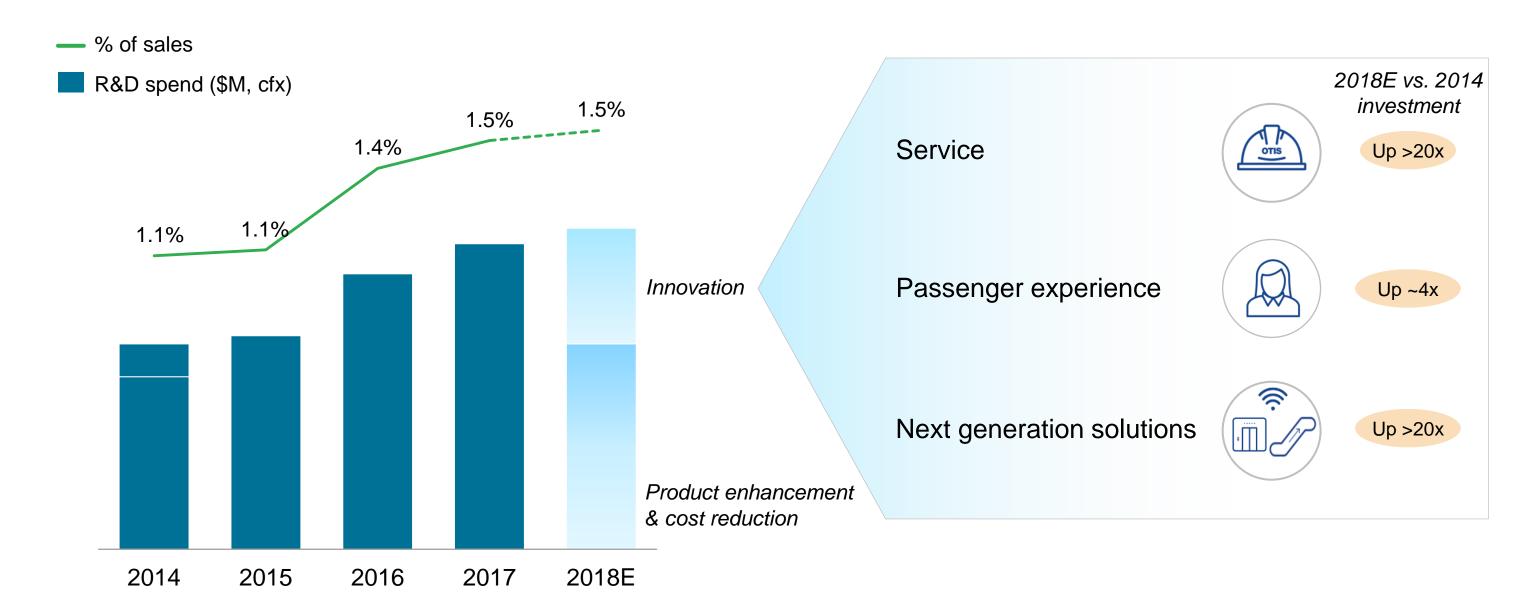




Executing on the right strategies

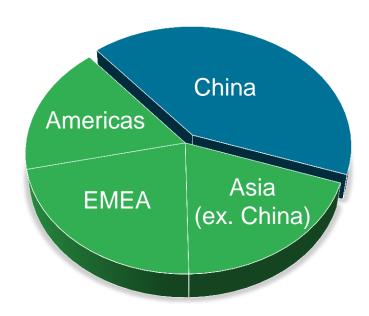
Source: Internal estimates

Accelerate Innovation



New Equipment Growth

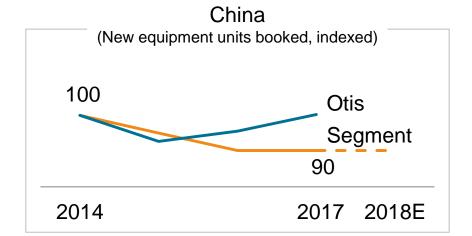
Global segment



2017 sales: ~\$33B

Otis

2014





Rest of World
(New equipment backlog, indexed @ cfx)

Growth strategy

Optimize operations

Enhance product offering

Improve sales effectiveness

Deliver segmented value propositions

China market stabilization key to near-term outlook

2017

Source: Internal estimates

New Equipment Performance

(2017 awards)



Oceanwide Center San Francisco



EOLE Metro Project Paris



Chase Center San Francisco



Metro Line 5 (C & D) Chengdu



My Home Hyderabad



Metro Line 3 Nanning



Pudong Airport Phase 3 Shanghai



KINTEX One City Seoul



Resorts World Las Vegas



Westside Place Melbourne

Operations Excellence

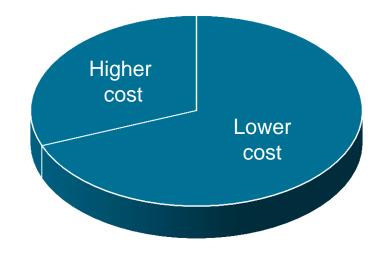
Manufacturing

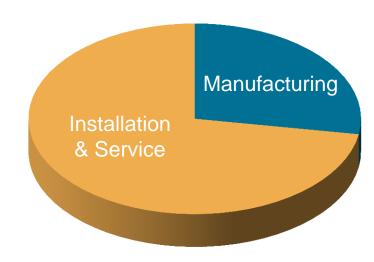
(2017, global manufacturing sq. ft.)

Operations cost base

(2017)

Priorities





Manufacturing optimization

Sustained quality

Logistics

Digitalization

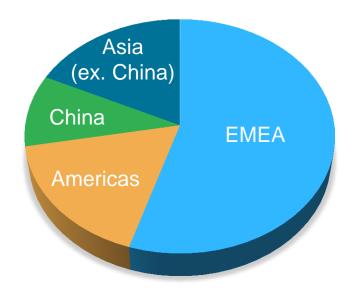
Maintenance

Global portfolio

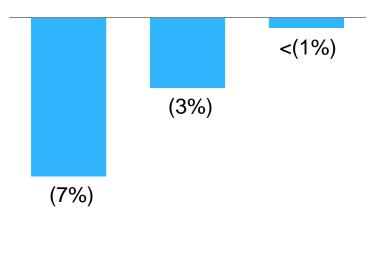
Europe maintenance

Europe highlights 2017

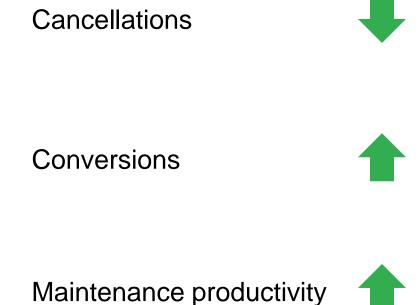
(Change in revenue per unit @ cfx)



2017: 2M units



2010-14 2014-16 2016-17

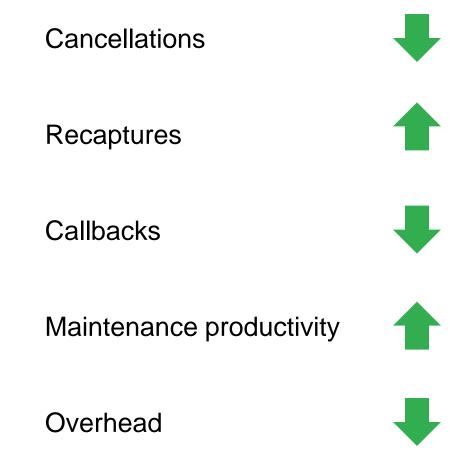


Global portfolio growth...encouraging trends seen

Service Transformation

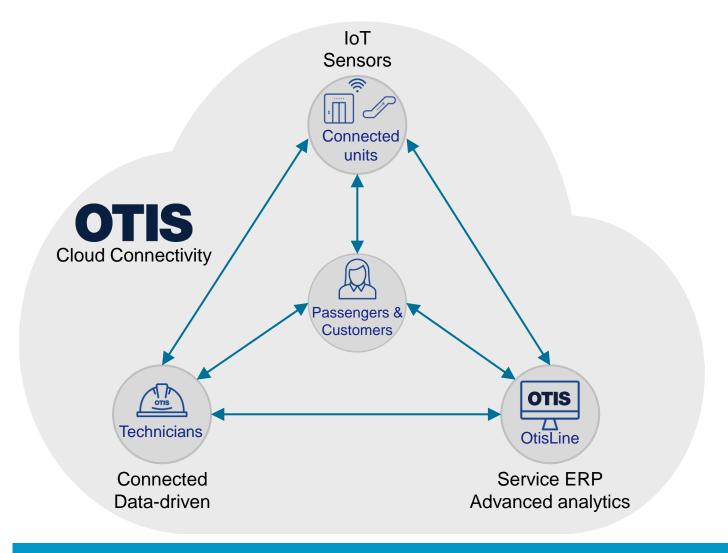
2016 2017 2018 2019+ Mobility & Apps Remote / IoT Service ERP **OTIS**

Expected benefits



The Future of Otis

Digitally connected



Future

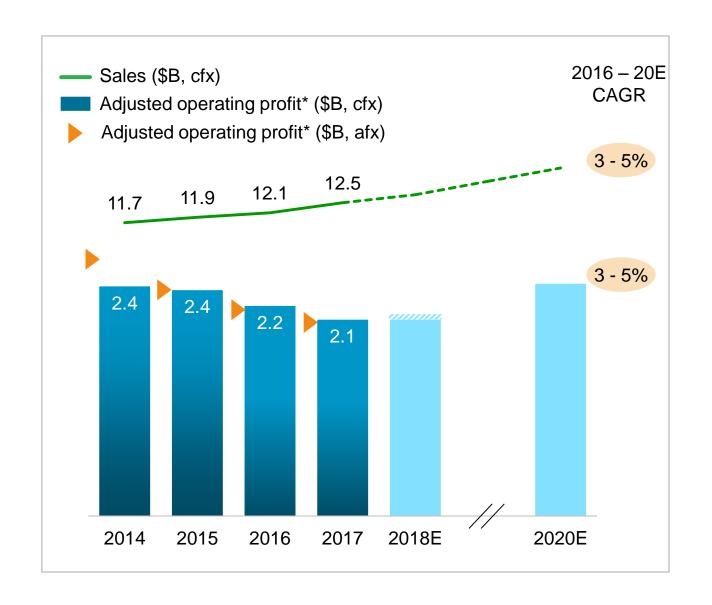
New offerings

New business models

New partnerships

Self-disruption

Otis 2020 Outlook





Strong execution and favorable markets

2014 to 2017 adjusted operating profit (afx and cfx) restated for pension accounting change (ASU 2017-07). See appendix for Pro Forma pension accounting change impact. See appendix for reported sales and adjusted operating profit (afx).

^{*}See appendix for additional information regarding this non-GAAP financial measure.

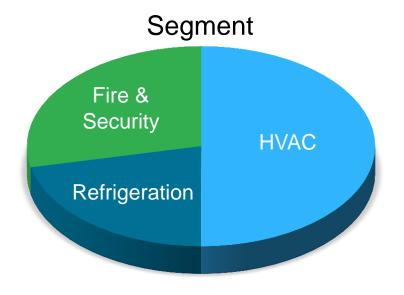


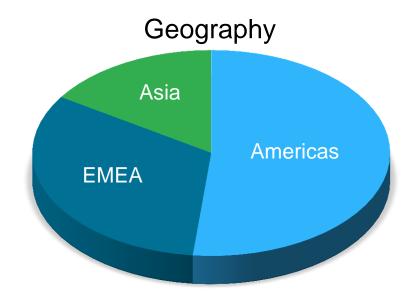
Bob McDonough PRESIDENT



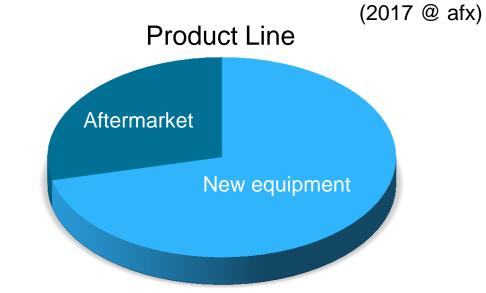
Climate | Controls | Security

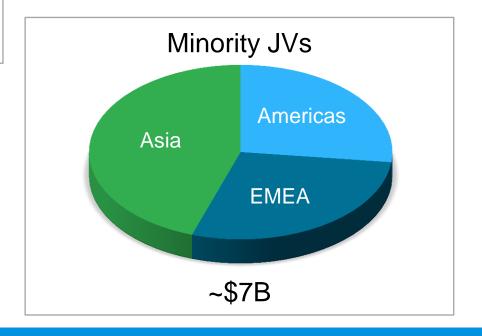
UTC Climate, Controls & Security





Sales* \$17.8 billion
Adjusted operating profit** \$3.0 billion
Adjusted operating margin 16.8%
Employees ~55,000





Balanced portfolio

^{*}Excludes unconsolidated JV sales of ~\$7B.

^{**}See appendix for additional information regarding this non-GAAP financial measure.

Industry Leadership Positions

HVAC \$9B























Value Creation

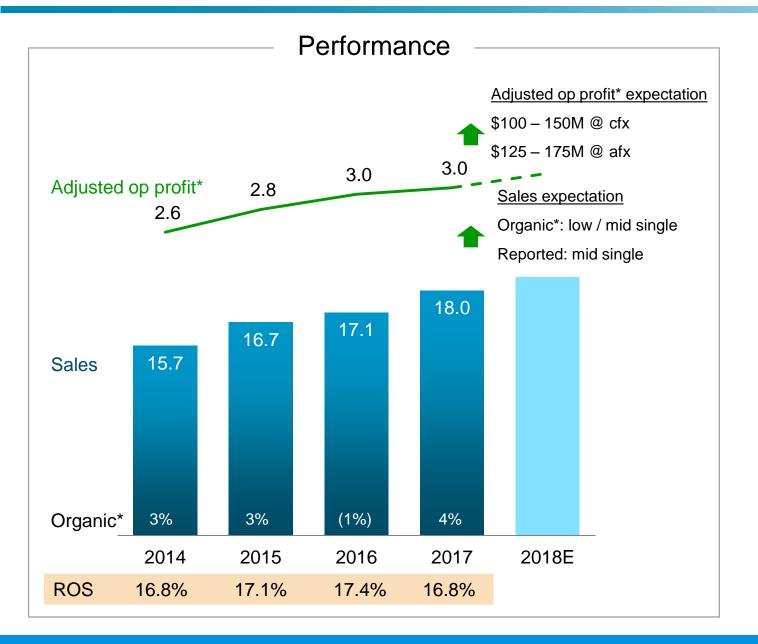




Continuity and evolution

Solutions

CCS Priorities



(\$ billions @ cfx)

Customer centricity

Innovation

Operational efficiency

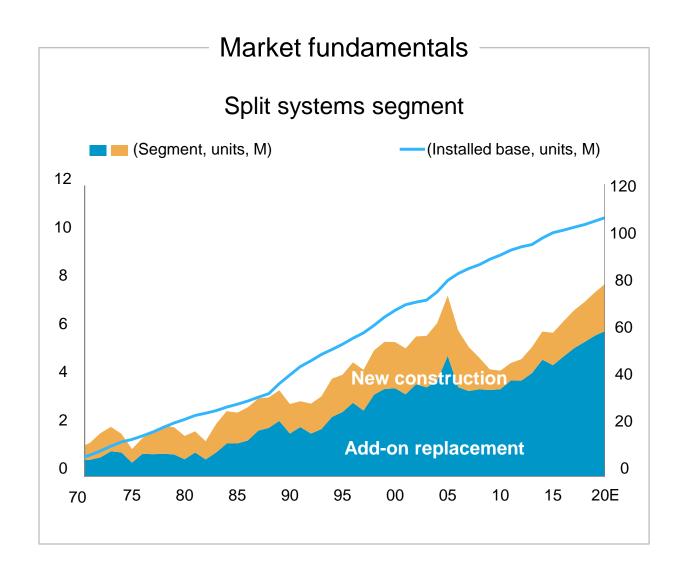
Financial performance

Continued growth

²⁰¹⁴ to 2017 adjusted operating profit (cfx) restated for pension accounting change (ASU 2017-07). See appendix for Pro Forma pension accounting change impact. See appendix for reported sales and adjusted operating profit (afx).

^{*}See appendix for additional information regarding these non-GAAP financial measures.

North America Residential HVAC



Growth / Focus areas

Installed base

Products & innovation

Competitive position

Price / cost

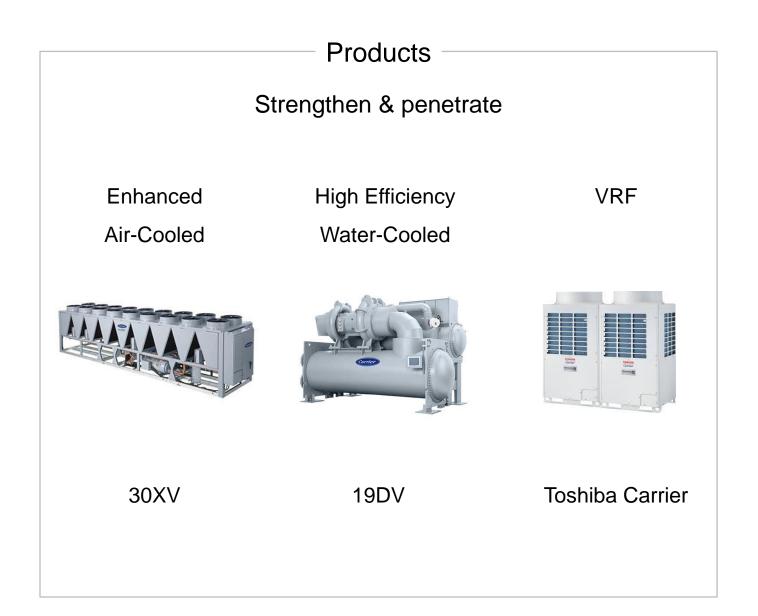


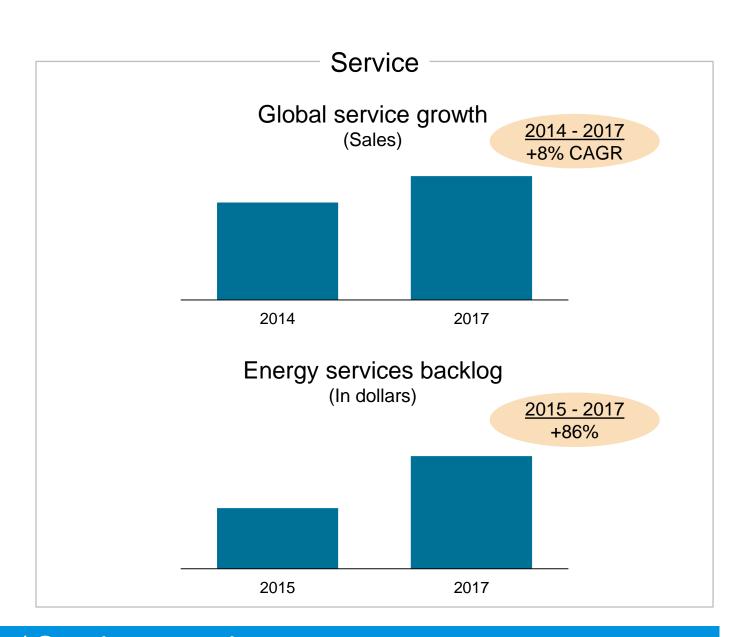
17.5 SEER outdoor air conditioner



42 SEER ductless air conditioner

Commercial HVAC





Fire & Security

Fire & Security sales **Products** Security Fire \$3B Field Installation Service

(2017 @ afx)

Growth / Focus areas

New products & innovations

Regulatory / Code

Digital content

Recurring revenues



Onity DirectKey

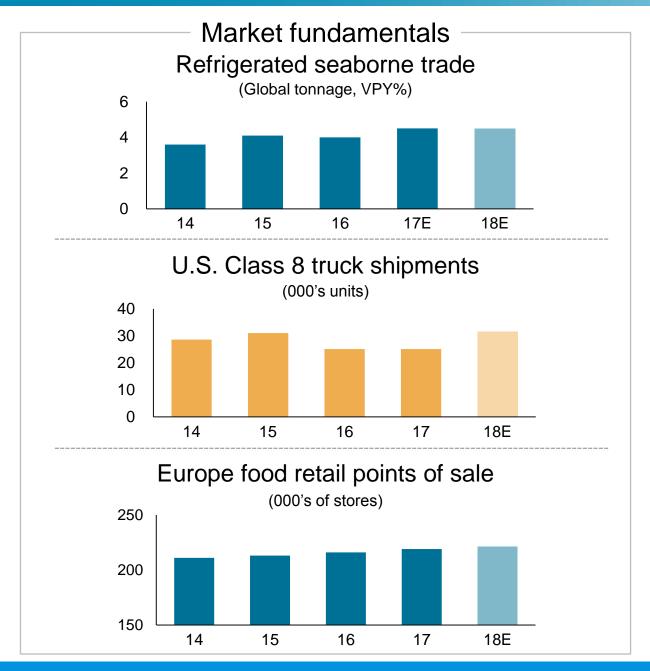


Kidde detection & alarm



Chubb security monitoring

Refrigeration



Growth / Focus areas

Emerging markets

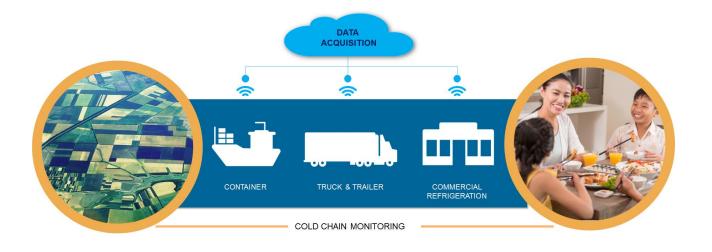
Adjacencies

Efficiency / Sustainability

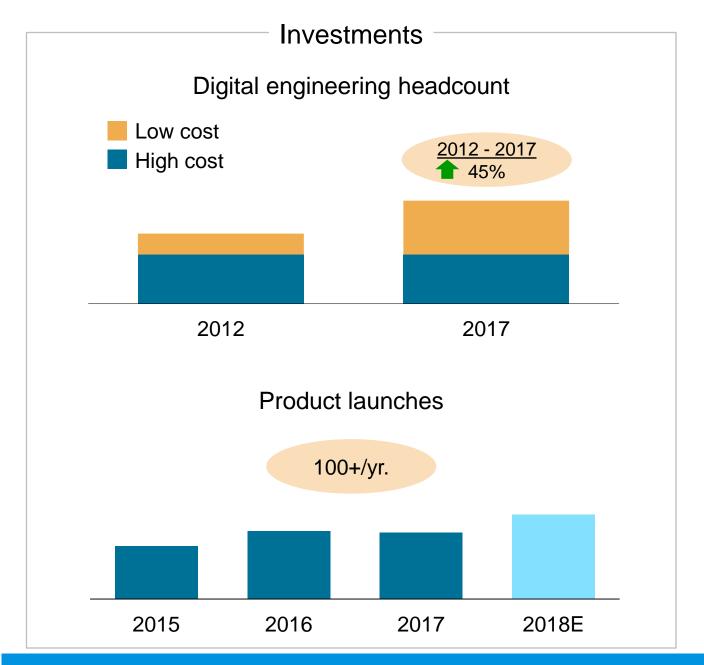
Digital products & services

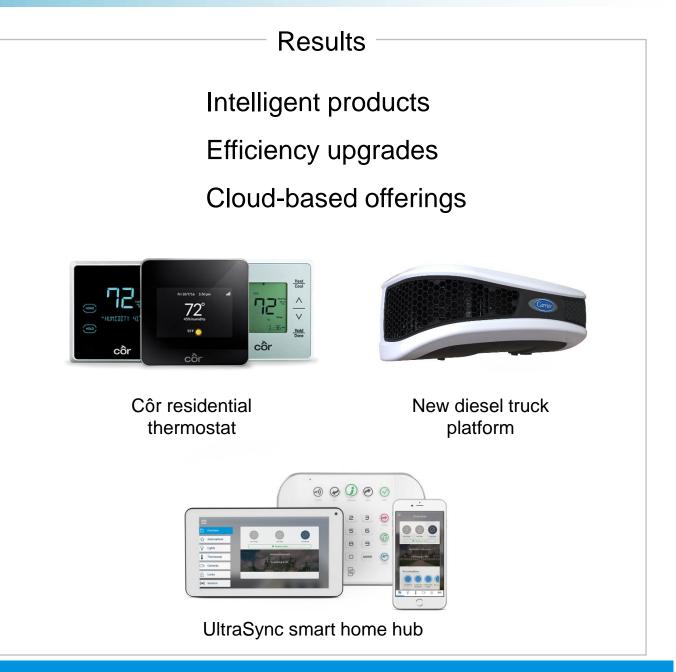


Auxiliary Power Units



Innovation





Digital

Opportunity areas









Connected

~60K Rooftop units

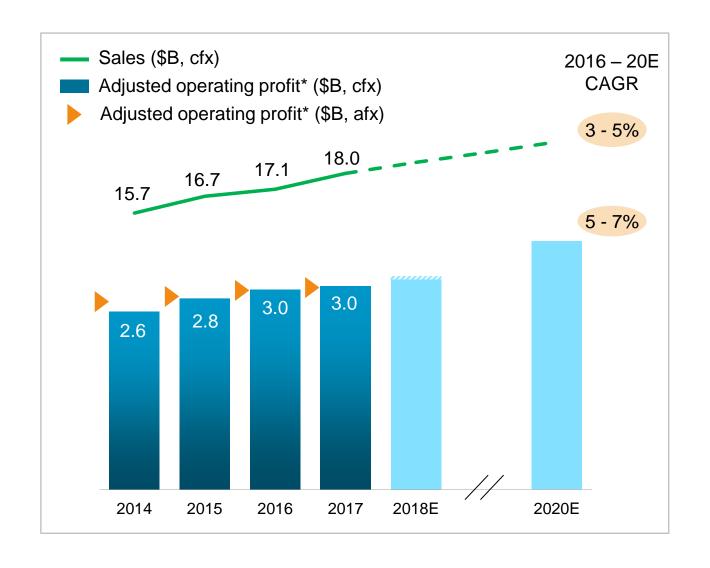
~300M Sq. ft. under management

~900K Real estate agents

~500K Hotel rooms

~10M+ Monitored shipments

CCS 2020 Outlook





Sustainable value creation

2014 to 2017 adjusted operating profit (afx and cfx) restated for pension accounting change (ASU 2017-07). See appendix for Pro Forma pension accounting change impact. See appendix for reported sales and adjusted operating profit (afx).

^{*}See appendix for additional information regarding this non-GAAP financial measure.



Dave Gitlin PRESIDENT



Key Messages



Delivering on commitments



Solid 2017 2016-2020E on track

Executing priorities



Cost reduction

Aftermarket

Digital and innovation

Positioning for the future

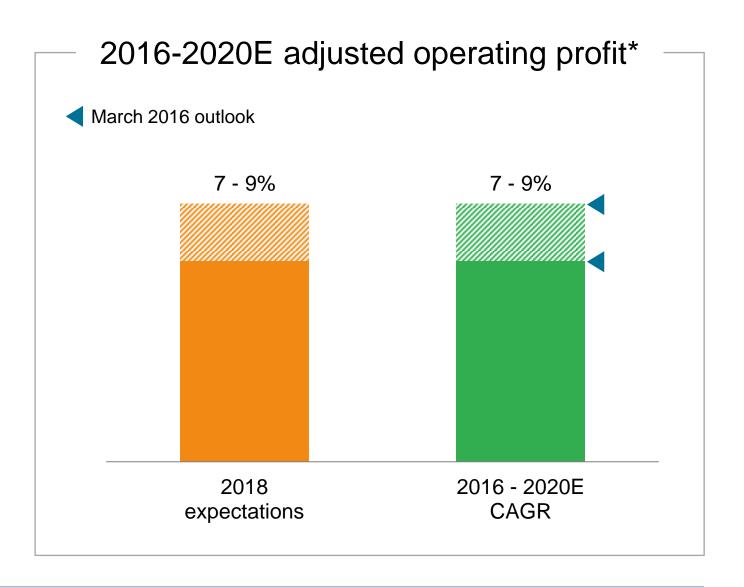


Creating the industry's premier aerospace company

Financial Outlook

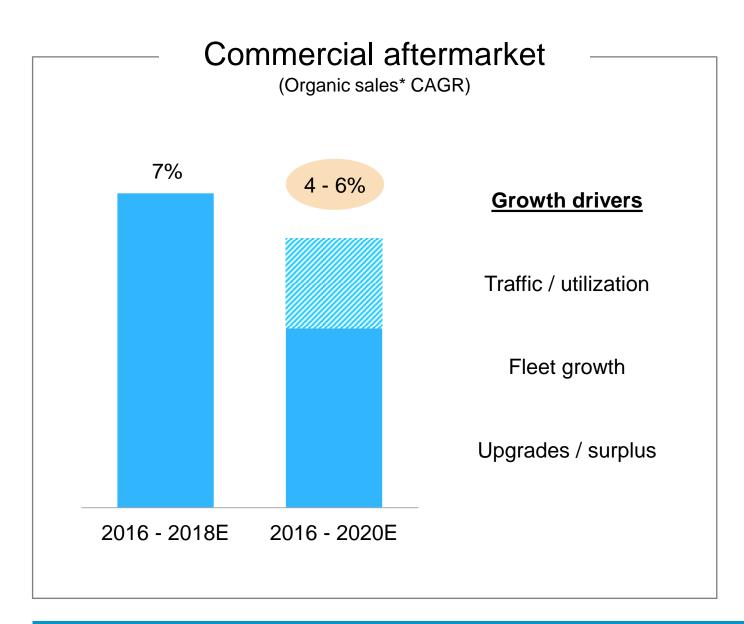
(YOY growth)

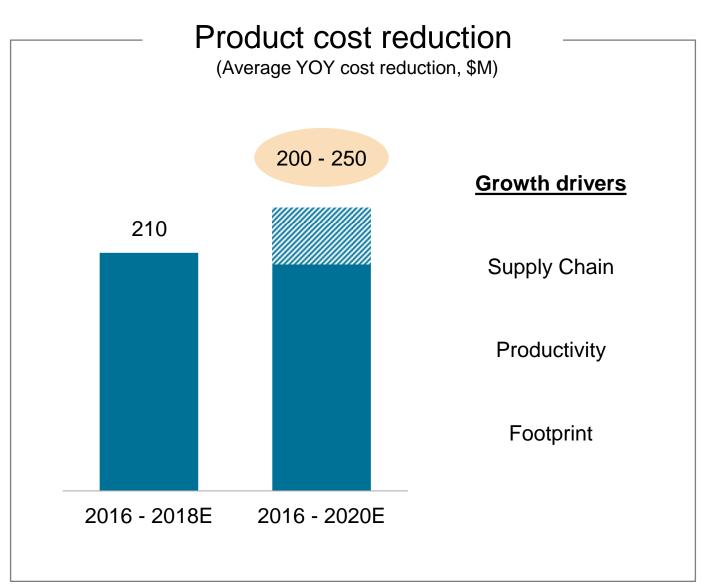
2018 expectations		
Organic sales*	Up low single digit	
Commercial OE	Up low single	
Commercial AM	Up low-to-mid single	
Military	Up low-to-mid single	
Adjusted operating profit*	\$150 - 200M	



2018 in line with 2020 targets

2020 Key Drivers

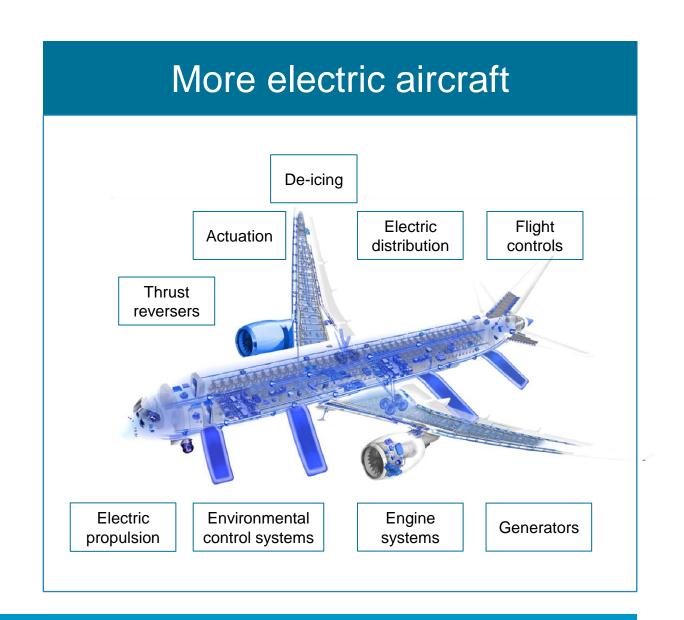




Commercial aftermarket and product cost reduction remain on track

Digital and Innovation





Making key advancements in digital and innovation

Rockwell Collins Acquisition





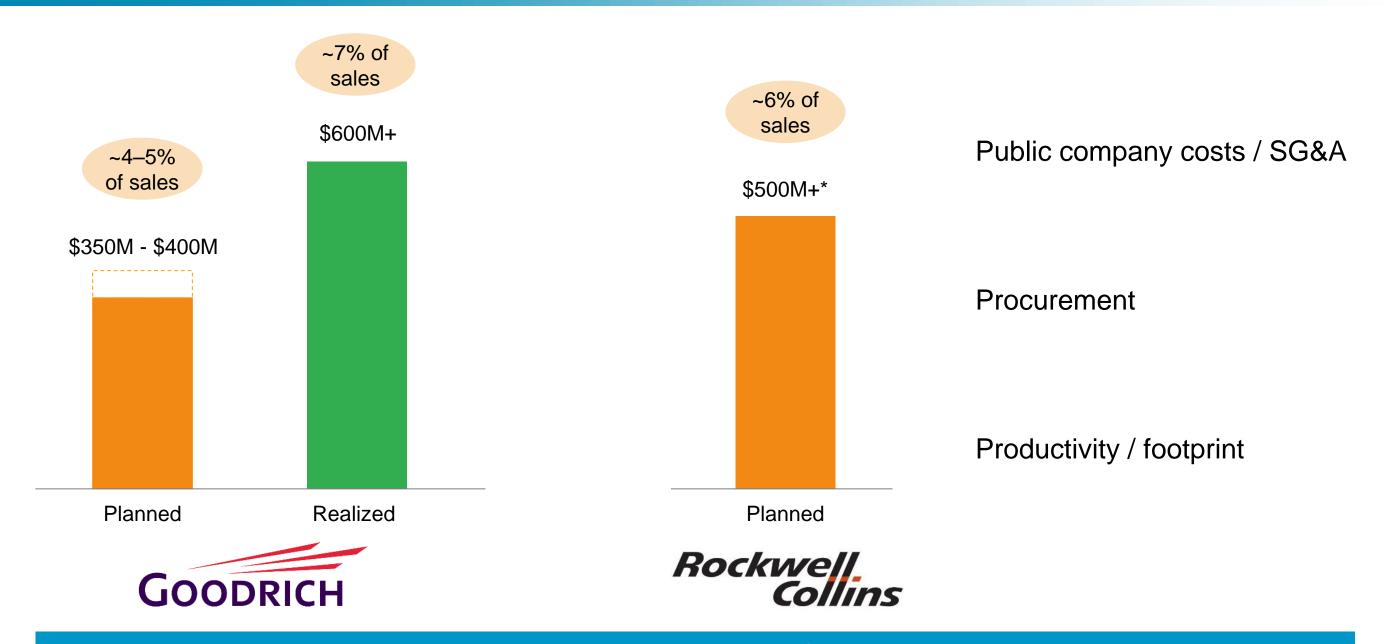
Cost synergies

Key aircraft content

Expanded customer channels

Revenue synergies

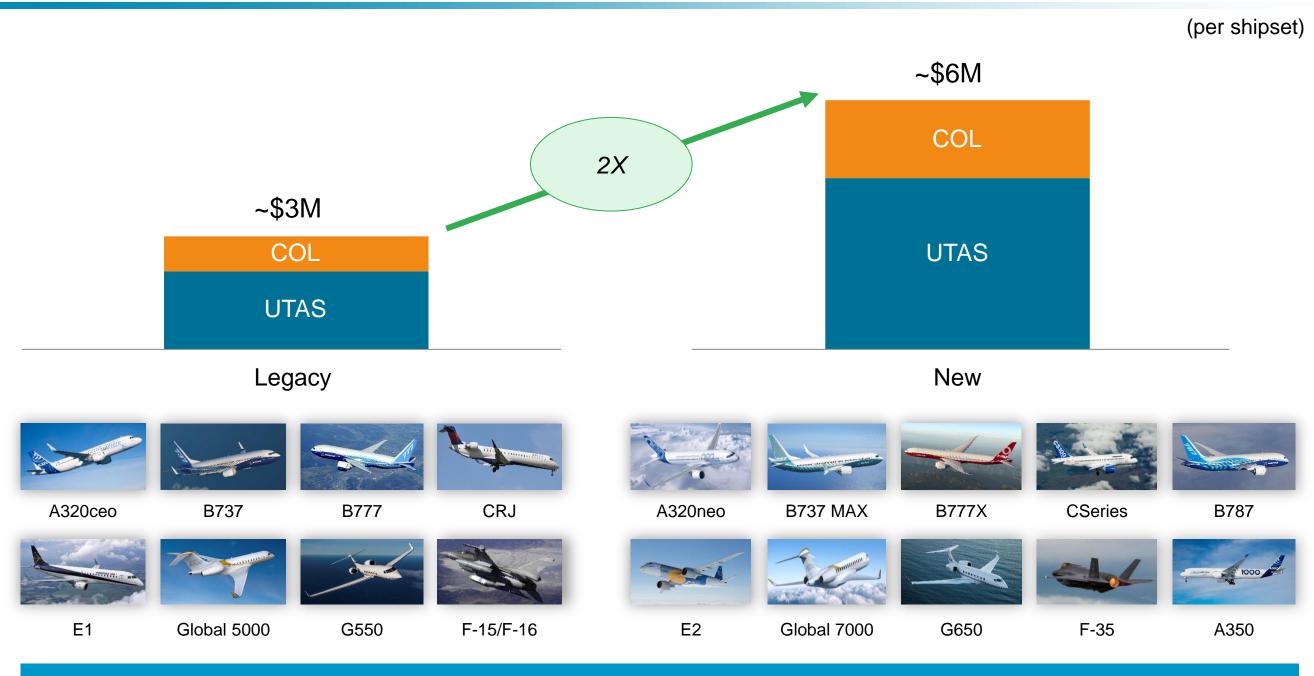
Projected Cost Synergies



Applying lessons learned from the Goodrich acquisition

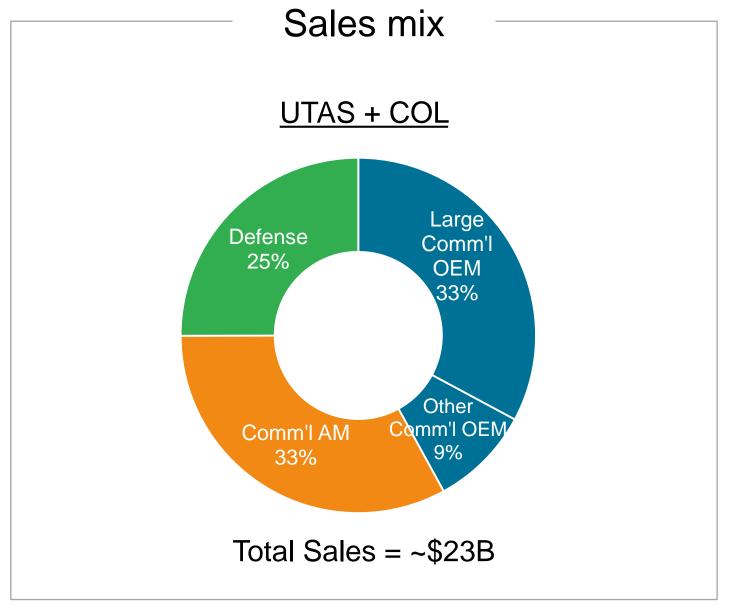
*\$650M one-time costs to achieve synergies

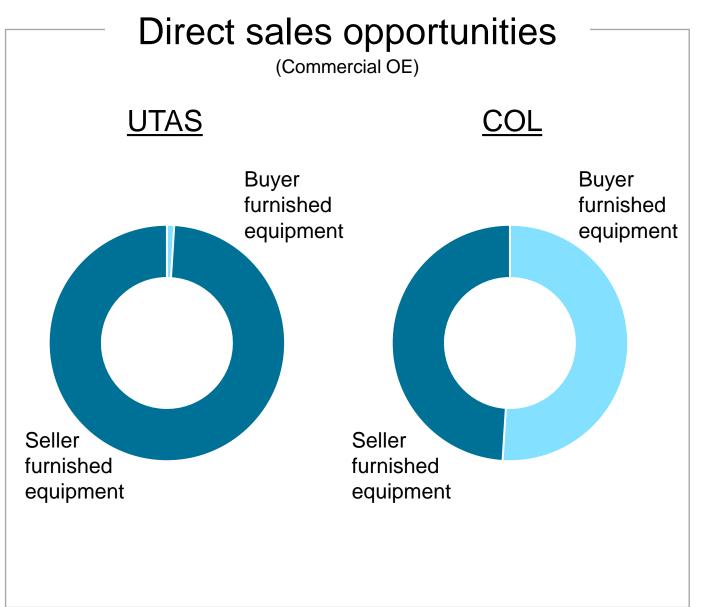
New Content Will Drive Growth



Projected Customer Channel Expansion

(2017 pro forma)





Projected Revenue Synergies

Intelligent aircraft



Prognostics and health management

Integrated and optimized aircraft products



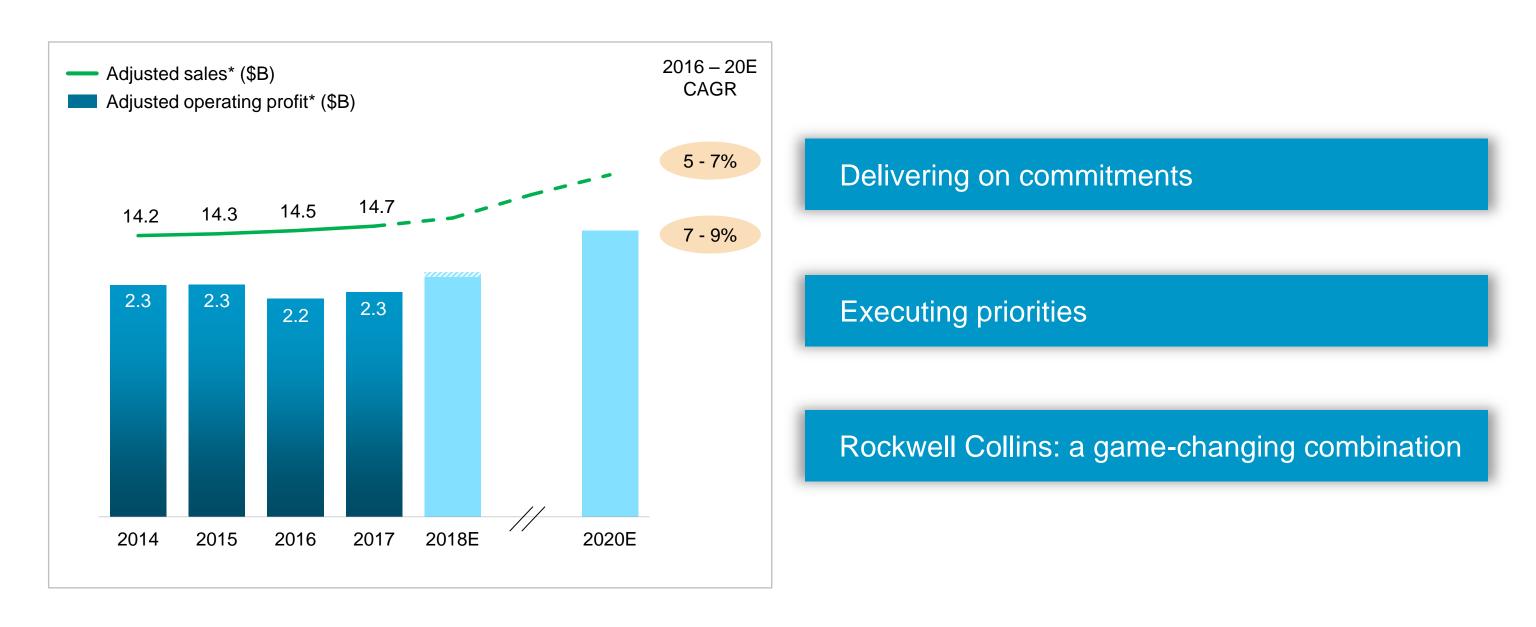
Autonomy

Advanced defense systems



Connected battlefield

UTC Aerospace Systems 2020 Outlook





Pratt & Whitney 2018 Expectations

(\$ millions)

Sales	
up low tee	
Organic* – up lov	v-teens
Commercial OE**	up ~20%
Commercial AM**	up ~10%
Military OE	up ~25%
Military AM	up ~10%

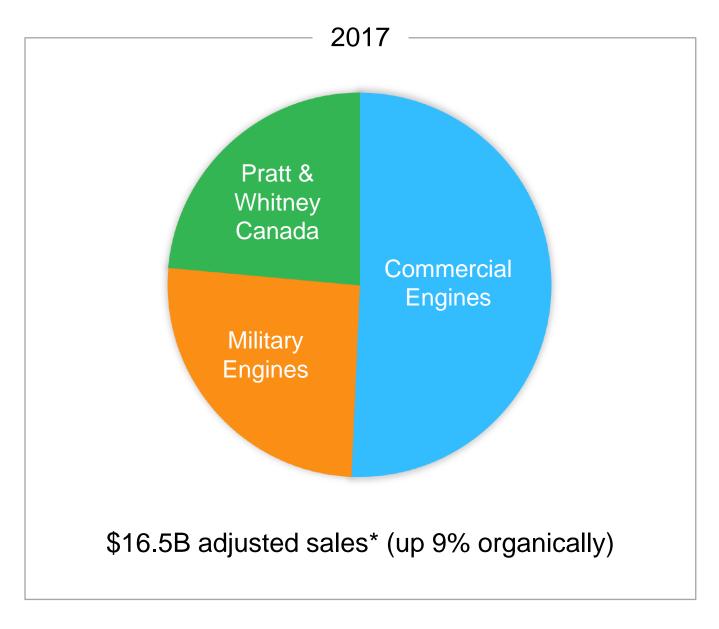
Adjusted Operating Profit*									
up \$25 – 75M									
Commercial OE mix	- ~350								
Commercial aftermarket	+ 250 – 300								
Military	+ ~125								
2018 expectations (Excluding FX)	\$25 – 75M								
FX	+ ~0M								
2018 expectations (Including FX)	\$25 – 75M								

^{*}See appendix for additional information regarding these non-GAAP finance measures.

^{**}Includes large commercial and P&W Canada.

Pratt & Whitney

Strong Positioning



Balanced portfolio



Positioned for growth



Focused on our core



Strategic Priorities

Priorities



Execute delivery and cost plans



Continued innovation



Investment discipline





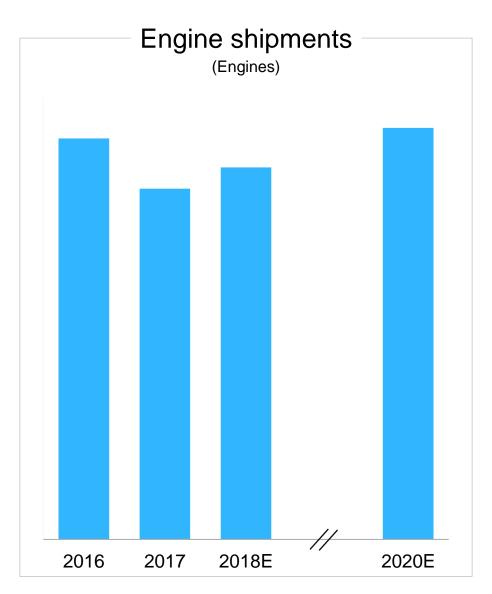
allocation to new

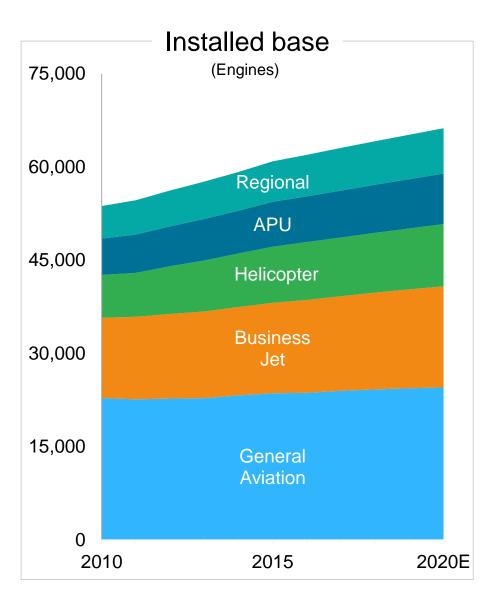
programs and

technologies

Pratt & Whitney Canada





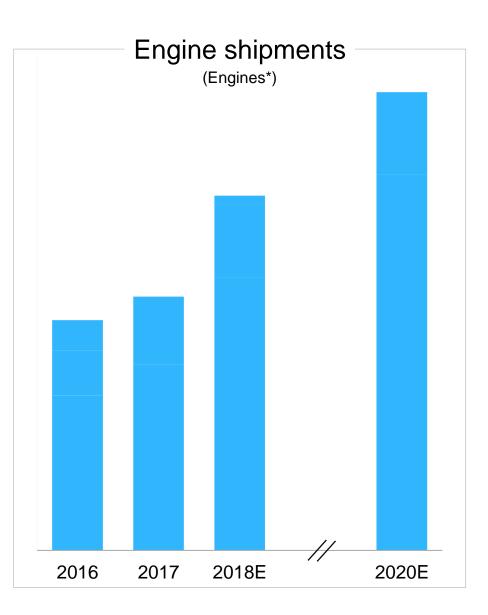


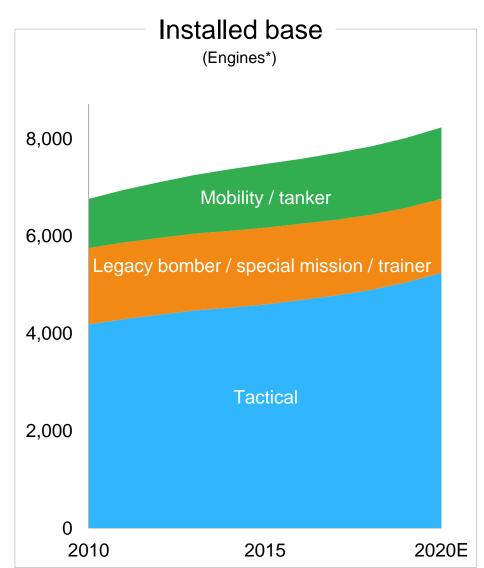
Military Engines









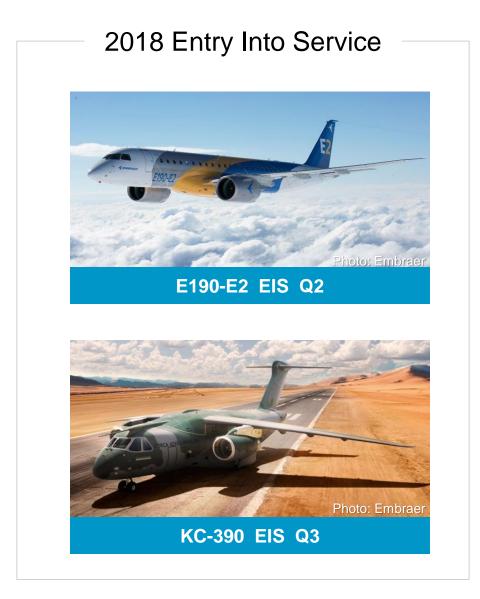


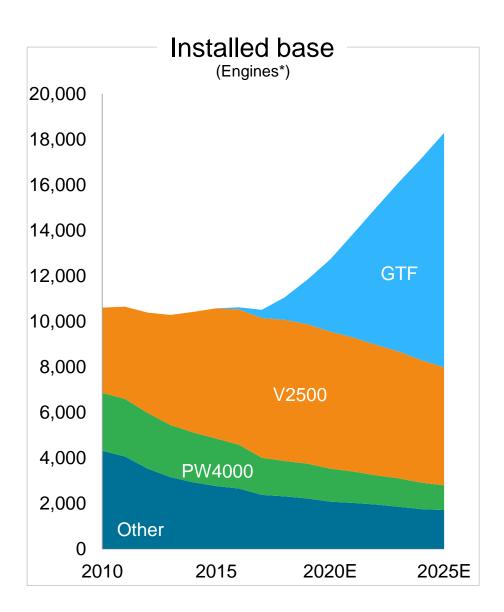
Military engine portfolio well positioned for the future

*Excludes 8,880 APUs in 2010 estimated to grow to 15,500 in 2020

Large Commercial Engines



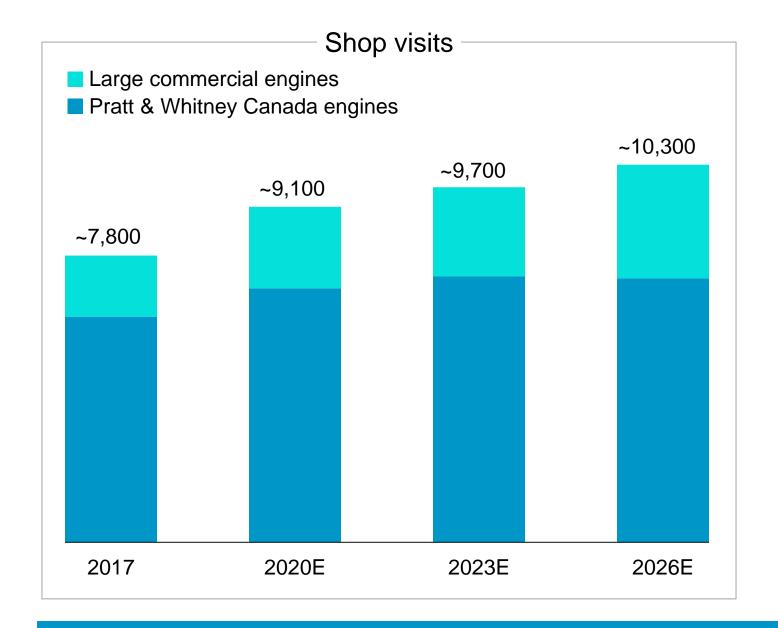


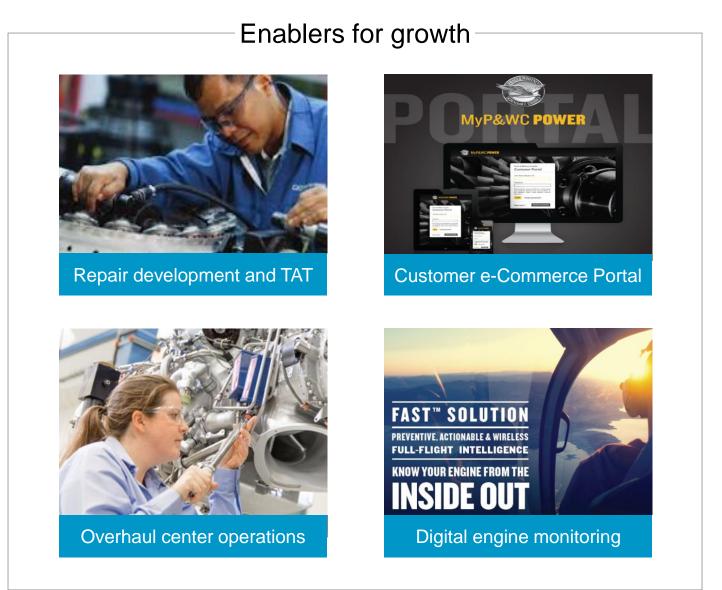


Strong backlog positions business for long-term growth

*Includes announced and unannounced firm & option orders.

Commercial Aftermarket





Commercial aftermarket poised to deliver returns for years to come

Digital

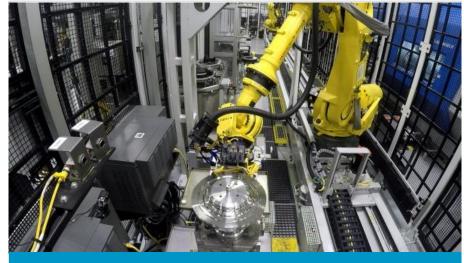


Design optimization

100x – 1,000x faster data search/aggregation

3x faster simulation turn time

Reduced program risk and rework



Smart factory

Automated demand forecasting and planning

100% visibility into part production process

Reduced WIP and labor costs

Increased productivity



Full-flight engine data and predictive analytics Improved technical investigation speed/accuracy

Enhanced customer performance monitoring

Fewer disruptions/unscheduled removals

Productivity and Quality



Fan blade automation

40% reduction in lead time

20% increase in yield

30% reduction in cost

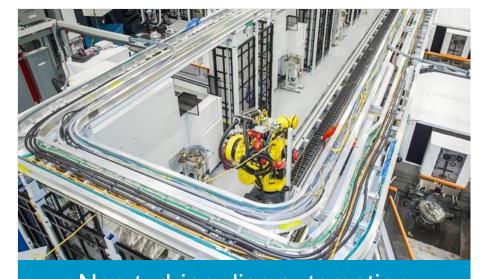


Module assembly automation

50% reduction in lead time

40% increase in yield

20% reduction in cost



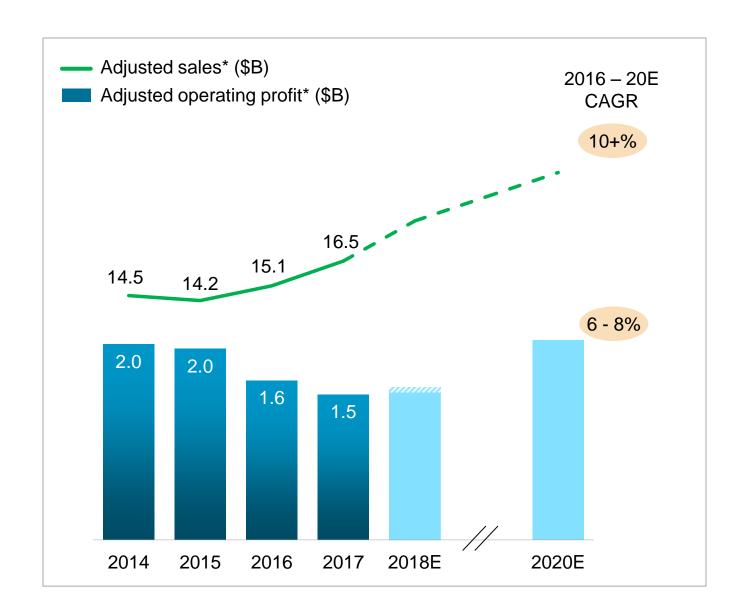
Neo turbine disc automation

50% reduction in lead time

40% reduction in quality flags

16% reduction in cost

Pratt & Whitney 2020 Outlook





Commercial aftermarket growth

Commercial OEM cost reduction

Military program execution

Pratt & Whitney

Most diversified small-engine portfolio

15 new applications in last 5 years

Best-positioned military engine portfolio

Fighter, tanker, bomber, APU and future opportunities

GTF engine is architecture of choice

7-year backlog*







100,000 engines in service by 2020

*Includes announced and unannounced firm & option orders.

Appendix

Use and Definitions of Non-GAAP Financial Measures

United Technologies Corporation reports its financial results in accordance with accounting principles generally accepted in the United States ("GAAP").

We supplement the reporting of our financial information determined under GAAP with certain non-GAAP financial information. The non-GAAP information presented provides investors with additional useful information, but should not be considered in isolation or as substitutes for the related GAAP measures. Moreover, other companies may define non-GAAP measures differently, which limits the usefulness of these measures for comparisons with such other companies. We encourage investors to review our financial statements and publicly-filed reports in their entirety and not to rely on any single financial measure.

Adjusted net sales, organic sales, adjusted operating profit, adjusted net income and adjusted earnings per share ("EPS") are non-GAAP financial measures. Adjusted net sales represents consolidated net sales from continuing operations (a GAAP measure), excluding significant items of a non-recurring and/or nonoperational nature (hereinafter referred to as "other significant items"). Organic sales represents consolidated net sales (a GAAP measure), excluding the impact of foreign currency translation, acquisitions and divestitures completed in the preceding twelve months and other significant items. Adjusted operating profit represents income from continuing operations (a GAAP measure), excluding restructuring costs and other significant items. Adjusted EPS represents diluted earnings per share from continuing operations (a GAAP measure), excluding restructuring costs and other significant items. For the business segments, when applicable, adjustments of net sales, operating profit and margins similarly reflect continuing operations, excluding restructuring and other significant items. Management believes that the non-GAAP measures just mentioned are useful in providing period-to-period comparisons of the results of the Company's ongoing operational performance.

Free cash flow is a non-GAAP financial measure that represents cash flow from operations (a GAAP measure) less capital expenditures. Management believes free cash flow is a useful measure of liquidity and an additional basis for assessing UTC's ability to fund its activities, including the financing of acquisitions, debt service, repurchases of UTC's common stock and distribution of earnings to shareholders.

A reconciliation of the non-GAAP measures to the corresponding amounts prepared in accordance with GAAP appears in the tables in this Appendix. The tables provide additional information as to the items and amounts that have been excluded from the adjusted measures.

When we provide our expectation for adjusted EPS, adjusted operating profit, organic sales and free cash flow on a forward-looking basis, a reconciliation of the differences between the non-GAAP expectations and the corresponding GAAP measures (expected diluted EPS from continuing operations, operating profit, sales and expected cash flow from operations) generally is not available without unreasonable effort due to potentially high variability, complexity and low visibility as to the items that would be excluded from the GAAP measure in the relevant future period, such as unusual gains and losses, the ultimate outcome of pending litigation, fluctuations in foreign currency exchange rates, the impact and timing of potential acquisitions and divestitures, and other structural changes or their probable significance. The variability of the excluded items may have a significant, and potentially unpredictable, impact on our future GAAP results.

2017 Full Year Sales Reconciliation

	Total Growth	<u>Organic</u>	<u>FX</u>	Net Acquisitions	<u>Other</u>	
Otis	4%	2%	0%	1%	1%	
CCS	6%	4%	1%	1%	0%	
Pratt & Whitney	9%	9%	1%	0%	(1%)	
Aerospace Systems	<u>2%</u>	<u>2%</u>	<u>0%</u>	<u>0%</u>	<u>0%</u>	
Total UTC*	5%	4%	0%	1%	0%	

Segment Data – GAAP

UNITED TECHNOLOGIES CORPORATION
SEGMENT DATA - Reported

(\$ Millions except per share amounts) Otis Net Sales Operating Profit (a) Operating Profit % UTC Climate, Controls & Security Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (a) Operating Profit (b)	1st Qtr. 2,804 452 16.1% 3,892 963 24.7% 3,758 393 10.5% 3,611 576 16.0%	2nd Qtr. 3,131 544 17.4% 4,712 873 18.5% 4,070 402 9.9% 3,640 579 15.9%	3,156 555 17.6% 4,688 828 17.7% 3,871 229 5.9%	4th Qtr. 3,250 470 14.5% 4,520 636 14.1% 4,461 436 9.8% 3,803	2017 Total 12,341 2,021 16.4% 17,812 3,300 18.5% 16,160 1,460 9.0%
Net Sales Operating Profit (a) Operating Profit (**) UTC Climate, Controls & Security Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit (**) Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit (**) UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (a) Operating Profit (**)	452 16.1% 3,892 963 24.7% 3,758 393 10.5% 3,611 576	544 17.4% 4,712 873 18.5% 4,070 402 9.9% 3,640 579	555 17.6% 4,688 828 17.7% 3,871 229 5.9% 3,637	470 14.5% 4,520 636 14.1% 4,461 436 9.8%	2,021 16.4% 17,812 3,300 18.5% 16,160 1,460 9.0%
Operating Profit (a) Operating Profit % UTC Climate, Controls & Security Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	452 16.1% 3,892 963 24.7% 3,758 393 10.5% 3,611 576	544 17.4% 4,712 873 18.5% 4,070 402 9.9% 3,640 579	555 17.6% 4,688 828 17.7% 3,871 229 5.9% 3,637	470 14.5% 4,520 636 14.1% 4,461 436 9.8%	2,021 16.4% 17,812 3,300 18.5% 16,160 1,460 9.0%
Operating Profit % UTC Climate, Controls & Security Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	16.1% 3,892 963 24.7% 3,758 393 10.5% 3,611 576	17.4% 4,712 873 18.5% 4,070 402 9.9% 3,640 579	17.6% 4,688 828 17.7% 3,871 229 5.9%	14.5% 4,520 636 14.1% 4,461 436 9.8%	16.4% 17,812 3,300 18.5% 16,160 1,460 9.0%
UTC Climate, Controls & Security Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	3,892 963 24.7% 3,758 393 10.5% 3,611 576	4,712 873 18.5% 4,070 402 9.9%	4,688 828 17.7% 3,871 229 5.9%	4,520 636 14.1% 4,461 436 9.8%	17,812 3,300 18.5% 16,160 1,460 9.0%
Net Sales Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	963 24.7% 3,758 393 10.5% 3,611 576	873 18.5% 4,070 402 9.9% 3,640 579	828 17.7% 3,871 229 5.9%	636 14.1% 4,461 436 9.8%	3,300 18.5% 16,160 1,460 9.0%
Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	963 24.7% 3,758 393 10.5% 3,611 576	873 18.5% 4,070 402 9.9% 3,640 579	828 17.7% 3,871 229 5.9%	636 14.1% 4,461 436 9.8%	3,300 18.5% 16,160 1,460 9.0%
Operating Profit % Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit (b)	24.7% 3,758 393 10.5% 3,611 576	18.5% 4,070 402 9.9% 3,640 579	3,871 229 5.9%	4,461 436 9.8%	18.5% 16,160 1,460 9.0%
Pratt & Whitney Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit %	3,758 393 10.5% 3,611 576	4,070 402 9.9% 3,640 579	3,871 229 5.9%	4,461 436 9.8%	16,160 1,460 9.0%
Net Sales (d), (o) Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit %	393 10.5% 3,611 576	402 9.9% 3,640 579	229 5.9% 3,637	436 9.8%	1,460 9.0%
Operating Profit (a), (d), (o) Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit %	393 10.5% 3,611 576	402 9.9% 3,640 579	229 5.9% 3,637	436 9.8%	1,460 9.0%
Operating Profit % UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit %	3,611 576	9.9% 3,640 579	5.9% 3,637	9.8%	9.0%
UTC Aerospace Systems Net Sales Operating Profit (a) Operating Profit %	3,611 576	3,640 579	3,637		
Net Sales Operating Profit (a) Operating Profit %	576	579		3,803	14 604
Operating Profit (a) Operating Profit %	576	579		3,003	
Operating Profit %				599	2.370
		10.076	16.9%	15.8%	16.1%
Total Segments Net Sales	14,065	15,553	15,352	16,034	61,004
Operating Profit	2,384	2,398	2,228	2,141	9,151
Operating Profit %	16.9%	15.4%	14.5%	13.4%	15.0%
Corporate, Eliminations, and Other Net Sales:					
Other	(250)	(273)	(290)	(354)	(1,167)
Operating Profit:	(200)	(2.0)	(200)	(00.)	(1,101)
General corporate expenses (a)	(104)	(106)	(105)	(126)	(441)
Eliminations and other (a), (h), (n),(p),(q), (u)	(13)	(2)	40	(63)	(38)
Consolidated					
Net Sales	13,815 2,267	15,280 2,290	15,062	15,680 1,952	59,837 8,672
Operating Profit Operating Profit %	16.4%	15.0%	2,163 14.4%	1,952	14.5%
Interest expense, net (e), (i), (j),(r)	(213)	(226)	(223)	(247)	(909)
Income from continuing operations before income taxes	2,054	2,064	1,940	1,705	7,763
Income tax expense (f), (k), (l), (s), (v),(w),(x)	(586)	(532)	(506)	(1,219)	(2,843)
Effective Tax Rate Income from continuing operations	28.5% 1,468	25.8% 1,532	26.1% 1,434	71.5% 486	36.6% 4,920
- '	1,400	1,002	1,434	400	4,920
Income (loss) from discontinued operations	-	-	-	-	-
Netincome	1,468	1,532	1,434	486	4,920
Less: Noncontrolling interest in subsidiaries' earnings	(82)	(93)	(104)	(89)	(368)
Net income attributable to common shareowners	1,386	1,439	1,330	397	4,552
Net income attributable to common shareowners:					
Income from continuing operations Income (loss) from discontinued operations	1,386	1,439	1,330	397	4,552

	1st	2nd	3rd	4th	2017
	Qtr.	Qtr.	Qtr.	Qtr.	Total
Continuing Operations					
Earnings per share - basic	1.75	1.83	1.69	0.49	5.75
Earnings per share - diluted	1.73	1.80	1.67	0.50	5.70
Discontinued Operations					
Earnings (loss) per share - basic	-	-	-	-	-
Earnings (loss) per share - diluted	-	-	-	-	-
Total EPS attributable to common shareowners					
Total basic earnings per share	1.75	1.82	1.69	0.49	5.76
Total diluted earnings per share	1.73	1.80	1.67	0.50	5.70
Weighted average number of shares outstanding (millions)					
Basic shares	793.5	788.7	788.3	788.8	790.0
Diluted shares	802.3	798.2	797.1	798.0	799.1

2016											
1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	2016 Total							
0.745	0.007	0.040	2 000	44.000							
2,715 466	3,097 581	3,018 584	3,063 516	11,893 2,147							
17.2%	18.8%	19.4%	16.8%	18.1%							
3,728	4,459	4,415	4,249	16,851							
606	872	801	677	2,956							
16.3%	19.6%	18.1%	15.9%	17.5%							
3,588	3,813	3,501	3,992	14,894							
410	386	340	409	1,545							
11.4%	10.1%	9.7%	10.2%	10.4%							
3,505	3,716	3,646	3,598	14,465							
538	582	600	578	2,298							
15.3%	15.7%	16.5%	16.1%	15.9%							
13,536	15,085	14,580	14,902	58,103							
2,020	2,421	2,325	2,180	8,946							
14.9%	16.0%	15.9%	14.6%	15.4%							
(179)	(211)	(226)	(243)	(859)							
(91)	(97)	(92)	(126)	(406)							
16	13	18	(415)	(368							
13,357 1,945	14,874 2,337	14,354 2,251	14,659 1,639	57,244 8,172							
14.6%	15.7%	15.7%	11.2%	14.3%							
(223)	(225)	(225)	(366)	(1,039)							
1,722	2,112	2,026	1,273	7,133							
(469)	(587)	(492)	(149)	(1,697)							
27.2%	27.8%	24.3%	11.7%	23.8%							
1,253	1,525	1,534	1,124	5,436							
11	(47)	37	(11)	(10)							
1,264	1,478	1,571	1,113	5,426							
(81)	(99)	(91)	(100)	(371)							
1,183	1,379	1,480	1,013	5,055							
1,172	1,426	1,443	1,024	5,065							
11	(47)	37	(11)	(10)							

1st	2nd	3rd	4th	2016
Qtr.	Qtr.	Qtr.	Qtr.	Total
1.42	1.73	1.76	1.28	6.19
1.41	1.71	1.74	1.26	6.13
0.01	(0.06)	0.04	(0.01)	(0.01)
0.01	(0.06)	0.04	(0.01)	(0.01)
1.43	1.67	1.80	1.26	6.18
1.42	1.65	1.78	1.25	6.12
1.42	1.03	1.70	1.23	0.12
825.0	825.3	822.4	802.0	818.2
831.3	833.6	831.2	810.3	826.1

 1
 Q2
 Q3
 Q4
 Total
 Q1
 Q2
 Q3
 Q4

 28.5%
 25.8%
 26.1%
 71.5%
 36.6%
 27.2%
 27.8%
 24.3%
 11.7%

Segment Data - Notes

The earnings release and conference-call discussion adjust 2017 and 2016 segment results for restructuring costs as well as certain significant non-recurring and/or non-operational items.

The following restructuring costs and significant non-recurring and/or non-operational items are included in current and prior year GAAP results and have been excluded from the adjusted results (non-GAAP measures) presented in the earnings release and conference-call discussion.

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(a) Restructuring costs as included in 2017 and 2016 results:

Operating Profit:

Otis

UTC Climate, Controls & Security

Pratt & Whitney

UTC Aerospace Systems

Total Segments

General corporate expenses

Eliminations and other

Total within continuing operations

Total within discontinued operations

Total UTC

	Restructuring Costs											
Q1	Q1 Q2		Q4	Total								
(5)	(12)	(6)	(27)	(50)								
(23)	(18)	(43)	(27)	(111)								
-	(6)	2	(1)	(5)								
(23)	(24)	(17)	(16)	(80)								
(51)	(60)	(64)	(71)	(246)								
(1)	-	(1)	(2)	(4)								
-	-	-	(3)	(3)								
(52)	(60)	(65)	(76)	(253)								
-	-	-	-	-								
(52)	(60)	(65)	(76)	(253)								

2016											
	Res	structuring Co	sts								
Q1	Q2 Q3		Q4	Total							
(15)	(16)	(10)	(18)	(59)							
(28)	(25)	(18)	6	(65)							
(5)	(66)	21	(61)	(111)							
(13)	(8)	(11)	(17)	(49)							
(61)	(115)	(18)	(90)	(284)							
=	=	(1)	-	(1)							
(1)	(1)	(4)	1	(5)							
(62)	(116)	(23)	(89)	(290)							
=	=	-	-	=							
(62)	(116)	(23)	(89)	(290)							

- (b) Q2 2016: Approximately \$12 million of acquisition and integration costs related to UTC Climate, Controls & Security.
- (c) Q3 2016: Approximately \$11 million of acquisition and integration costs related to UTC Climate, Controls & Security.
- (d) Q3 2016: Approximately \$184 million to record in sales and \$95 million in losses from Pratt & Whitney on-going customer contract negotiations.
- (e) Q3 2016: Approximately \$2 million of favorable pre-tax interest adjustments related to the IRS conclusion of Goodrich Corporation's 2011-2012 tax years.
- (f) Q3 2016: Approximately \$56 million of favorable income tax adjustments related to the IRS conclusion of Goodrich Corporation's 2011-2012 tax years.
- (g) Q4 2016: Approximately \$9 million of acquisition and integration costs related to UTC Climate, Controls & Security.
- (h) Q4 2016: Approximately \$423 million of pension settlement charges resulting from defined benefit plan derisking actions.
- (i) Q4 2016: Approximately \$164 million of net extinguishment loss from early redemption of debt.
- (j) Q4 2016: Approximately \$22 million of favorable pre-tax interest adjustments related to the IRS conclusion of 2011-2012 tax years.
- (k) Q4 2016: Approximately \$150 million of favorable income tax adjustments related to the IRS conclusion of 2011-2012 tax years.
- (I) Q4 2016: Approximately \$25 million of favorable income tax adjustments related to changes in French tax laws.
- (m) Q1 2017: Approximately \$379 million of pre-tax gains related to sale of available-for-sales securities at UTC Climate, Controls & Security.
- (n) Q1 2017: Approximately \$1 million of pre-tax gains related to sale of available-for-sales securities.
- (o) Q3 2017: Approximately \$385 million to record in sales and \$196 million in losses from Pratt & Whitney customer contract matters.
- (p) Q3 2017: Approximately \$120 million of pre-tax gains related to sale of available-for-sales securities.
- (a) Q3 2017: Approximately \$27 million of transaction costs related to merger agreement with Rockwell Collins.
- (r) Q3 2017: Approximately \$9 million of favorable pre-tax interest adjustments related to expiration of tax statute of limitations for 2013 tax year.
- (s) Q3 2017: Approximately \$55 million of favorable income tax adjustments related to expiration of tax statute of limitations for 2013 tax year.
- (t) Q4 2017: Approximately \$96 million of pre-tax charges related to product recall program initiated at UTC Climate, Controls & Security.
- (u) Q4 2017: Approximately \$38 million of transaction and integration costs related to merger agreement with Rockwell Collins.
- (v) Q4 2017: Approximately \$690 million of unfavorable income tax adjustments related to the estimated impact of the U.S tax reform legislation enacted on December 22, 2017, including the effects related to repatriation of undistributed foreign earnings provision and other revaluations of U.S deferred taxes.
- (w) Q4 2017: Approximately \$6 million of pre-tax interest charges related to tax law changes in Canada.
- (x) Q4 2017: Approximately \$32 million of net unfavorable tax adjustments related to tax law changes in Canada & France.

Segment Data – Adjusted

UNITED TECHNOLOGIES CORPORATION SEGMENT DATA - Adjusted (Unaudited)

(\$ Millions except per share amounts)

Otis

Net Sales Operating Profit (a) Operating Profit %

UTC Climate, Controls & Security

Net Sales

Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit %

Pratt & Whitney

Net Sales (d), (o)

Operating Profit (a), (d), (o)

Operating Profit %

UTC Aerospace Systems

Net Sales

Operating Profit (a) Operating Profit %

Total Segments Net Sales

Operating Profit

Operating Profit %

Corporate, Eliminations, and Other

Net Sales:

Operating Profit:

General corporate expenses (a)

Eliminations and other (a), (h), (n),(p),(q), (u)

Consolidated

Net Sales

Operating Profit

Operating Profit %

Interest expense, net (e), (i), (j),(r)

Income from continuing operations before income taxes

Income tax expense (f), (k), (l), (s), (v),(w),(x)

Effective Tax Rate

Income from continuing operations

Income (loss) from discontinued operations

Net income

Less: Noncontrolling interest in subsidiaries' earnings

Net income attributable to common shareowners

Net income attributable to common shareowners:

From continuing operations

From discontinued operations

2017						2016									
Ex Rest & Significant non-recurring and non-operational items						Ex Rest & Significant non-recurring and non-operational items									
1st <u>Qtr.</u>	2nd <u>Qtr.</u>	3rd <u>Qtr.</u>	4th <u>Qtr.</u>	2017 <u>Total</u>		1st <u>Qtr.</u>	2nd <u>Qtr.</u>	3rd <u>Qtr.</u>	4th <u>Qtr.</u>	2016 <u>Total</u>					
2,804	3,131	3,156	3,250	12,341		2,715	3,097	3,018	3,063	11,893					
457	556	561	497	2,071		481	597	594	534	2,206					
16.3%	17.8%	17.8%	15.3%	16.8%		17.7%	19.3%	19.7%	17.4%	18.5%					
3,892	4,712	4,688	4,520	17,812		3,728	4,459	4,415	4,249	16,851					
607	891	871	759	3,128		634	909	830	680	3,053					
15.6%	18.9%	18.6%	16.8%	17.6%		17.0%	20.4%	18.8%	16.0%	18.1%					
3,758	4,070	4,256	4,461	16,545		3,588	3,813	3,685	3,992	15,078					
393	408	423	437	1,661		415	452	414	470	1,751					
10.5%	10.0%	9.9%	9.8%	10.0%		11.6%	11.9%	11.2%	11.8%	11.6%					
3,611	3,640	3,637	3,803	14,691		3,505	3,716	3,646	3,598	14,465					
599	603	633	615	2,450		551	590	611	595	2,347					
16.6%	16.6%	17.4%	16.2%	16.7%		15.7%	15.9%	16.8%	16.5%	16.2%					
14,065	15,553	15,737	16,034	61,389		13,536	15,085	14,764	14,902	58,287					
2,056	2,458	2,488	2,308	9,310		2,081	2,548	2,449	2,279	9,357					
14.6%	15.8%	15.8%	14.4%	15.2%		15.4%	16.9%	16.6%	15.3%	16.1%					
(250)	(273)	(290)	(354)	(1,167)		(179)	(211)	(226)	(243)	(859)					
(103)	(106)	(104)	(124)	(437)		(91)	(97)	(91)	(126)	(405)					
(14)	(2)	(53)	(22)	(91)		17	14	22	7	60					
						***************************************		***************************************							
13,815	15,280	15,447	15,680	60,222		13,357	14,874	14,538	14,659	57,428					
1,939	2,350	2,331	2,162	8,782		2,007	2,465	2,380	2,160	9,012					
14.0%	15.4%	15.1%	13.8%	14.6%		15.0%	16.6%	16.4%	14.7%	15.7%					
(213)	(226)	(232)	(241)	(912)		(223)	(225)	(227)	(224)	(899)					
1,726	2,124	2,099	1,921	7,870		1,784	2,240	2,153	1,936	8,113					
(462)	(552)	(615)	(558)	(2,187)		(489)	(627)	(600)	(566)	(2,282)					
26.8%	26.0%	29.3%	29.0%	27.8%		27.4%	28.0%	27.9%	29.2%	28.1%					
1,264	1,572	1,484	1,363	5,683		1,295	1,613	1,553	1,370	5,831					
-	-	-	-	-		11	(47)	37	(11)	(10)					
1,264	1,572	1,484	1,363	5,683		1,306	1,566	1,590	1,359	5,821					
(82)	(93)	(104)	(89)	(368)		(81)	(99)	(91)	(100)	(371)					
1,182	1,479	1,380	1,274	5,315		1,225	1,467	1,499	1,259	5,450					
1,182	1,479	1,380	1,274	5,315		1,214	1,514	1,462	1,270	5,460					
-		- ,,,,,,	- ,	-		11	(47)	37	(11)	(10)					
						• •	(/	Ψ,	()	(.3)					

EPS Reconciliation

Reconciliation of Diluted Earnings per Share to Adjusted Diluted Earnings per Share (dollars in millions except per share amounts)			20	17			2016					
		Q1	Q2	Q3	Q4	Total	_	Q1	Q2	Q3	Q4	Total
Diluted earnings per share attributable to common shareowners	\$	1.73 \$	1.80 \$	1.67 \$	0.50 \$	5.70	\$	1.42 \$	1.65 \$	1.78 \$	1.25 \$	6.12
Less: diluted earnings (loss) per share from discontinued operations attributable to common shareowners		-	-	-	-	-		0.01	(0.06)	0.04	(0.01)	(0.01)
Diluted earnings per share - Net income from continuing operations attributable to common shareowners (GAAP)	\$	1.73 \$	1.80 \$	1.67 \$	0.50 \$	5.70	\$	1.41 \$	1.71 \$	1.74 \$	1.26 \$	6.13
Net income attributable to common shareowners	\$	1,386 \$	1,439 \$	1,330 \$	397 \$	4,552	\$	1,183 \$	1,379 \$	1,480 \$	1,013 \$	5,055
Less: Income (loss) from discontinued operations attributable to common shareowners		-	-	-	-	-		11	(47)	37	(11)	(10)
Net income from continuing operations attributable to common shareowners		1,386	1,439	1,330	397	4,552		1,172	1,426	1,443	1,024	5,065
Adjustments to net income from continuing operations attributable to common shareowners:												
Restructuring costs		(52)	(60)	(65)	(76)	(253)		(62)	(116)	(23)	(89)	(290)
Charge resulting from product recall program		-	-	-	(96)	(96)		-		-	-	-
Collins Integration & transaction Costs		-	-	-	(38)	(38)		-	-	-	-	-
Pre-tax gains related to sale of available-for-sales securities		380	-	120	-	500		-	-	-	-	-
Acquisition and integration costs		-	-	(27)	-	(27)		-	(12)	(11)	(9)	(32)
Charge resulting from customer contract matters		-	-	(196)	-	(196)		-	-	(95)	-	(95)
Pension settlement charge resulting from defined benefit plan de-risking actions		-	-	-	-	-		-	-	-	(423)	(423)
Net extinguishment loss from early redemption of debt, included in interest expense, net		-	-	-	-	-		-	-	-	(164)	(164)
Other significant non-recurring and non-operational items included in interest expense, net		-	-	9	(6)	3		-	-	2	22	24
Income tax benefit on restructuring costs and significant non-recurring and non-operational items		(124)	20	54	61	11		20	40	52	242	354
U.S Tax Reform Legislation		-	-	-	(690)	(690)		-	-	-	-	-
Other significant non-recurring and non-operational gains (charges) recorded within income tax expense		-	-	55	(32)	23		-	-	56	175	231
Total adjustments to net income from continuing operations attributable to common shareowners		204	(40)	(50)	(877)	(763)		(42)	(88)	(19)	(246)	(395)
Adjusted net income from continuing operations attributable to common shareowners	\$	1,182 \$	1,479 \$	1,380 \$	1,274 \$	5,315	\$	1,214 \$	1,514 \$	1,462 \$	1,270 \$	5,460
Less: Impact of total adjustments on diluted earnings per share	\$	0.25 \$	(0.05) \$	(0.06) \$	(1.10) \$	(0.95)	\$	(0.05) \$	(0.11) \$	(0.02) \$	(0.30) \$	(0.48)
Adjusted diluted earnings per share - Net income from continuing operations attributable to common shareowners (Non-GAAP)	\$	1.48 \$	1.85 \$	1.73 \$	1.60 \$	6.65	\$	1.46 \$	1.82 \$	1.76 \$	1.56 \$	6.61

Free Cash Flow Reconciliation

(\$ millions)

	Full Year		
	<u>2017</u>	<u>2016</u>	
Net income attributable to common shareowners	4,552	5,065	
from continuing operations			
Depreciation & amortization	2,140	1,962	
Change in working capital	(52)	(1,161)	
Other	(1,009)	_546_	
Cash flow from operations	5,631	6,412	
Capital expenditures	(2,014)	(1,699)	
Free cash flow	3,617	4,713	
Free cash flow as a % of net income		į.	
attributable to common shareowners from continuing operations	79%	93%	

Pension Accounting Change Impact

2017 Pro Forma

UNITED TECHNOLOGIES CORPORATION SEGMENT DATA - Adjusted (Unaudited)

(\$ Millions except per share amounts)

Net Sales Operating Profit (a)

Operating Profit %

UTC Climate, Controls & Security

Net Sales

Operating Profit (a), (b), (c), (g), (m),(t) Operating Profit %

Pratt & Whitney

Net Sales (d), (o)

Operating Profit (a), (d), (o) Operating Profit %

UTC Aerospace Systems

Net Sales

Operating Profit (a)

Operating Profit %

Total Segments

Net Sales

Operating Profit

Operating Profit %

Corporate, Eliminations, and Other

Net Sales:

Other

Operating Profit:

General corporate expenses (a)

Eliminations and other (a), (h), (n),(p),(q), (u)

Consolidated

Net Sales

Operating Profit

Operating Profit %

Non-service related pension costs Interest expense, net (e), (i), (j), (r)

Income from continuing operations before income taxes

			2017		
			s Reported	Δ	
	2017 <u>Total</u>	4th <u>Qtr.</u>	3rd <u>Qtr.</u>	2nd Qtr.	1st Qtr.
.1	12,341	3,250	3,156	3,131	2,804
1	2,021	470	555	544	452
ŀ%	16.4%	14.5%	17.6%	17.4%	16.1%
2	17,812	4,520	4,688	4,712	3,892
0	3,300	636	828	873	963
5%	18.5%	14.1%	17.7%	18.5%	24.7%
0	16,160	4,461	3,871	4,070	3,758
0	1,460	436	229	402	393
)%	9.0%	9.8%	5.9%	9.9%	10.5%
1	14,691	3,803	3,637	3,640	3,611
	2,370	599	616	579	576
	16.1%	15.8%	16.9%	15.9%	16.0%

15,352

2,228

14.5%

(290)

15,062

2,163

14.4%

(223)

1,940

16,034

2,141

13.4%

(354)

(126)

15,680

1,952

12.4%

(247)

1,705

(63)

14,065

2,384

16.9%

(250)

(104)

13,815

2,267

16.4%

(213)

2,054

(13)

15,553

2,398

15.4%

(273)

(106)

15,280

2,290

15.0%

(226)

2,064

2,021 16.3% 17.8% 17.8% 15.3% 16.8% 17,812 3,892 4,712 4,688 4,520 17,812 3,300 607 891 871 759 3,128 18.5% 15.6% 18.9% 18.6% 16.8% 17.6% 16,160 3,758 4,070 4,256 4,461 16,545 1,460 393 408 423 437 1,661 9.0% 10.5% 10.0% 9.9% 9.8% 10.0% 14,691 3,611 3,640 3,637 3,803 14,691 2,370 599 603 633 615 2,450 16.1% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167)	2,021	457	556	561	497	2,071	
17,812 3,892 4,712 4,688 4,520 17,812 3,300 607 891 871 759 3,128 18.5% 15.6% 18.9% 18.6% 16.8% 17.6% 16,160 3,758 4,070 4,256 4,461 16,545 1,460 393 408 423 437 1,661 9.0% 10.5% 10.0% 9.9% 9.8% 10.0% 14,691 3,611 3,640 3,637 3,803 14,691 2,370 599 603 633 615 2,450 16.1% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) <							
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18.5% 15.6% 18.9% 18.6% 16.8% 17.6% 16,160 3,758 4,070 4,256 4,461 16,545 1,460 393 408 423 437 1,661 9.0% 10.5% 10.0% 9.9% 9.8% 10.0% 14,691 3,611 3,640 3,637 3,803 14,691 2,370 599 603 633 615 2,450 16.1% 16.6% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) 13,815 15,280 15,447 15,680 60,222	3,300	607	891	871	759	3,128	
1,460 393 408 423 437 1,661 9.0% 10.5% 10.0% 9.9% 9.8% 10.0% 14,691 3,611 3,640 3,637 3,803 14,691 2,370 599 603 633 615 2,450 16.1% 16.6% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6%		15.6%	18.9%	18.6%			
1,460 393 408 423 437 1,661 9.0% 10.5% 10.0% 9.9% 9.8% 10.0% 14,691 3,611 3,640 3,637 3,803 14,691 2,370 599 603 633 615 2,450 16.1% 16.6% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6%							
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2,370 599 603 633 615 2,450 16.1% 16.6% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - - (909) (213) (226) (232) (241) (912)							
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16.1% 16.6% 17.4% 16.2% 16.7% 61,004 14,065 15,553 15,737 16,034 61,389 9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - - (909) (213) (226) (232) (241) (912)	2,370	599	603	633	615	2,450	
61,004 9,151 15.0% 14,065 2,458 15.8% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.4% 15.1% 13.8% 14.6%	16.1%	16.6%	16.6%	17.4%	16.2%	16.7%	
9,151 2,056 2,458 2,488 2,308 9,310 15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)							
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15.0% 14.6% 15.8% 15.8% 14.4% 15.2% (1,167) (250) (273) (290) (354) (1,167) (441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)							
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(441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)	13.076	14.070	15.6 /6	15.6 /6	14.4 /0	13.2 /	
(441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)							
(441) (103) (106) (104) (124) (437) (38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)	(4.407)	(050)	(070)	(000)	(05.4)	(4.407)	
(38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)	(1,167)	(250)	(273)	(290)	(354)	(1,167)	
(38) (14) (2) (53) (22) (91) 59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)	(441)	(103)	(106)	(104)	(124)	(437)	
59,837 13,815 15,280 15,447 15,680 60,222 8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)							
8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)	(30)	(14)	(2)	(33)	(22)	(91)	
8,672 1,939 2,350 2,331 2,162 8,782 14.5% 14.0% 15.4% 15.1% 13.8% 14.6% - - - - - - (909) (213) (226) (232) (241) (912)							
14.5%		· ·			· ·		
(909) (213) (226) (232) (241) (912)		· ·			· ·	-	
	14.5%	14.0%	15.4%	15.1%	13.8%	14.6%	
	-	-	-	-	-	-	
7,763 1,726 2,124 2,099 1,921 7,870	(909)	(213)	(226)	(232)	(241)	(912)	
7,763 1,726 2,124 2,099 1,921 7,870							Immonono
	7,763	1,726	2,124	2,099	1,921	7,870	

					Pro Forma Restatement for Pension Accounting Change (ASU 2017-07)				
		2017		1	Fell	ISION ACCOUN	2017	(AUU 2017-	· · /
Ex Rest &	Ex Rest & Significant non-recurring and non-operational					Significant r	on-recurring	g and non-op	perational
		items					items		
1st <u>Qtr.</u>	2nd <u>Qtr.</u>	3rd <u>Qtr.</u>	4th <u>Qtr.</u>	2017 <u>Total</u>	1st <u>Qtr.</u>	2nd <u>Qtr.</u>	3rd <u>Qtr.</u>	4th <u>Qtr.</u>	2017 <u>Total</u>
2,804	3,131	3,156	3,250	12,341	2,804	3,131	3,156	3,250	12,341
457	556	561	497	2,071	452	551	556	491	2,050
16.3%	17.8%	17.8%	15.3%	16.8%	16.1%	17.6%	17.6%	15.1%	16.6%
3,892	4,712	4,688	4,520	17,812	3,892	4,712	4,688	4,520	17,812
607	891	871	759	3,128	575	855	838	725	2,993
15.6%	18.9%	18.6%	16.8%	17.6%	14.8%	18.1%	17.9%	16.0%	16.8%
3,758	4,070	4,256	4,461	16,545	3,758	4,070	4,256	4,461	16,545
393	408	423	437	1,661	356	369	383	394	1,502
10.5%	10.0%	9.9%	9.8%	10.0%	9.5%	9.1%	9.0%	8.8%	9.1%
3,611	3,640	3,637	3,803	14,691	3,611	3,640	3,637	3,803	14,691
599	603	633	615	2,450	554	557	586	570	2,267
16.6%	16.6%	17.4%	16.2%	16.7%	15.3%	15.3%	16.1%	15.0%	15.4%
14,065	15,553	15,737	16,034	61,389	14,065	15,553	15,737	16,034	61,389
2,056	2,458	2,488	2,308	9,310	1,937	2,332	2,363	2,180	8,812
14.6%	15.8%	15.8%	14.4%	15.2%	13.8%	15.0%	15.0%	13.6%	14.4%
(250)	(273)	(290)	(354)	(1,167)	(250)	(273)	(290)	(354)	(1,167)
(103)	(106)	(104)	(124)	(437)	(102)	(105)	(103)	(124)	(434)
(14)	(2)	(53)	(22)	(91)	(15)	(5)	(65)	(52)	(137)
13,815	15,280	15,447	15,680	60,222	13,815	15,280	15,447	15,680	60,222
1,939	2,350	2,331	2,162	8,782	1,820	2,222	2,195	2,004	8,241
14.0%	15.4%	15.1%	13.8%	14.6%	13.2%	14.5%	14.2%	12.8%	13.7%
-	-	-	-	-	119	128	136	158	541
(213)	(226)	(232)	(241)	(912)	(213)	(226)	(232)	(241)	(912)
4 700	2 4 2 4	0.000	4 004	7 070	4 700	0.404	0.000	4 004	7.070

1,726

2,124

2.099

1,921

7,870

Pension Accounting Change Impact

2016 Pro Forma

UNITED TECHNOLOGIES CORPORATION SEGMENT DATA - Adjusted (Unaudited)

(\$ Millions except per share amounts)

Net Sales
Operating Profit (a)

Operating Profit %

UTC Climate, Controls & Security

Net Sales

Operating Profit (a), (b), (c), (g), (m),(t)
Operating Profit %

Pratt & Whitney

Net Sales (d), (o)

Operating Profit (a), (d), (o)

Operating Profit %

UTC Aerospace Systems

Net Sales

Operating Profit (a)

Operating Profit %

Total Segments

Net Sales

Operating Profit

Operating Profit %

Corporate, Eliminations, and Other

Net Sales:

Other

Operating Profit:

General corporate expenses (a)

Eliminations and other (a), (h), (n),(p),(q), (u)

Consolidated

Net Sales

Operating Profit

Operating Profit %

Non-service related pension costs Interest expense, net (e), (i), (j),(r)

Income from continuing operations before income taxes

		2016		
	A	s Reported		
1st <u>Qtr.</u>	2nd <u>Qtr.</u>	3rd <u>Qtr.</u>	4th <u>Qtr.</u>	2016 <u>Total</u>
2,715	3,097	3,018	3,063	11,893
466	581	584	516	2,147
17.2%	18.8%	19.4%	16.8%	18.1%
3,728	4,459	4,415	4,249	16,851
606	872	801	677	2,956
16.3%	19.6%	18.1%	15.9%	17.5%
3,588	3,813	3,501	3,992	14,894
410	386	340	409	1,545
11.4%	10.1%	9.7%	10.2%	10.4%
3,505	3,716	3,646	3,598	14,465
538	582	600	578	2,298
15.3%	15.7%	16.5%	16.1%	15.9%

14,580

2,325

15.9%

(226)

18

14,354

2,251

15.7%

(225)

2,026

14,902

2,180

14.6%

(243)

(126)

(415)

14,659

1,639

11.2%

(366)

1,273

58,103

8,946

15.4%

(859)

(406)

(368)

57,244

8,172

14.3%

(1,039)

7,133

13,536

2,020

14.9%

(179)

(91

13,357

1,945

14.6%

(223)

1,722

16

15,085

2,421

16.0%

(211)

(97)

13

14,874

2,337

15.7%

(225)

2,112

Ex Rest & Significant non-recurring and non-operational				Ex Rest &	
		items			
1st	2nd	3rd	4th	2016	1st
Qtr.	Qtr.	<u>Qtr.</u>	<u>Qtr.</u>	<u>Total</u>	Qtr.
2.715	2.007	2.010	2.062	11 902	2.715
2,715 481	3,097 597	3,018 594	3,063 534	11,893 2,206	2,715 475
17.7%	19.3%	19.7%	17.4%	18.5%	17.5%
17.770	10.070	10.770	17.470	10.070	17.070
2 720	4.450	4 445	4,249	16 051	2 729
3,728 634	4,459 909	4,415 830	4,249	16,851 3,053	3,728 606
17.0%	20.4%	18.8%	16.0%	18.1%	16.3%
17.070	20.470	10.0 /0	10.0 /0	10.176	10.5%
3,588	3,813	3,685	3,992	15,078	3,588
415	452	3,003	3,992 470	1,751	3,388
11.6%	11.9%	11.2%	11.8%	1,751	10.8%
11.0%	11.970	11.270	11.0%	11.0%	10.0%
2.505	0.740	0.040	0.500	4.4.405	2.505
3,505	3,716	3,646	3,598	14,465	3,505
551	590	611	595	2,347	515
15.7%	15.9%	16.8%	16.5%	16.2%	14.7%
13,536	15,085	14,764	14,902	58,287	13,536
2,081	2,548	2,449	2,279	9,357	1,985
15.4%	16.9%	16.6%	15.3%	16.1%	14.7%
101170	10.070	10.070	10.070	101170	/3
(179)	(211)	(226)	(243)	(859)	(179)
(91)	(97)	(91)	(126)	(405)	(90)
17	14	22	7	60	(6)
1 7	14		<i>'</i>	00	(6)
40.057	44074	14 500	14,659	E7 400	40.057
13,357 2,007	14,874 2,465	14,538 2,380	2,160	57,428 9,012	13,357 1,889
15.0%	16.6%	16.4%	14.7%	15.7%	14.1%
15.0 /	10.076	10.4 /0	14.7 /0	10.7 /0	14.170
					118
(223)	(225)	(227)	(224)	(899)	(223)
1,784	2,240	2,153	1,936	8,113	1,784

2016

Dow		na Restaten		0.7)
rei	sion Accour	2016	(ASU 2017-	07)
Ex Rest &	Significant r		g and non-o	perational
		items		
1st	2nd	3rd	4th	2016
<u>Qtr.</u>	<u>Qtr.</u>	<u>Qtr.</u>	<u>Qtr.</u>	<u>Total</u>
2,715	3,097	3,018	3,063	11,893
475	591	588	529	2,183
17.5%	19.1%	19.5%	17.3%	18.4%
3,728	4,459	4,415	4,249	16,851
606	881	804	655	2,946
16.3%	19.8%	18.2%	15.4%	17.5%
3,588	3,813	3,685	3,992	15,078
389	426	387	442	1,644
10.8%	11.2%	10.5%	11.1%	10.9%
3,505	3,716	3,646	3,598	14,465
515	556	577	561	2,209
14.7%	15.0%	15.8%	15.6%	15.3%
13,536	15,085	14,764	14,902	58,287
1,985	2,454	2,356	2,187	8,982
14.7%	16.3%	16.0%	14.7%	15.4%
(179)	(211)	(226)	(243)	(859)
(90)	(96)	(90)	(125)	(401)
(6)	(10)	(3)	6	(13)
13,357	14,874	14,538	14,659	57,428
1,889	2,348	2,263	2,068	8,568
14.1%	15.8%	15.6%	14.1%	14.9%
118	117	117	92	444
(223)	(225)	(227)	(224)	(899)

2,240

2,153

1,936

UTC Segment Operating Results Reconciliation

(\$ millions)

	<u>2014</u>	<u> 2015</u>	<u>2016</u>	<u> 2017</u>
Segment Sales	58,528	56,863	58,103	61,004
Other significant items of a non-recurring/non-operational nature 1	-	352	184	385
Segment sales - adjusted	58,528	57,215	58,287	61,389
Segment operating profit	9,777	8,023	8,946	9,151
Other significant items of a non-recurring/non-operational nature 1	(31)	1,182	127	(87)
Restructuring	349	375	284	246
Segment operating profit - adjusted	10,095	9,580	9,357	9,310
Pro Forma restatement for Pension Accounting Change (ASU 2017-07)	(219)	(0)	(375)	(498)
Segment Op. Profit - adjusted - Pro Forma with Pension Restatement	9,876	9,580	8,982	8,812
Segment operating margin	16.7%	14.1%	15.4%	15.0%
Segment operating margin - adjusted	17.2%	16.7%	16.1%	15.2%
Segment Op. margin adjusted - Pro Forma with Pension Restatement	16.9%	16.7%	15.4%	14.4%

Details of other significant items of a non-recurring/non-operational nature

See Segment operating results reconciliation slides for additional information.

Otis Operating Results Reconciliation

(\$ millions)

	<u> 2014</u>	<u>2015</u>	<u> 2016</u>	<u> 2017</u>	
Segment Sales	12,982	11,980	11,893	12,341	
Other significant items of a non-recurring/non-operational nature	-	-	-	-	
Segment sales - adjusted	12,982	11,980	11,893	12,341	
Segment operating profit	2,640	2,338	2,147	2,021	
Other significant items of a non-recurring/non-operational nature	-	-	-	-	
Restructuring	87	51	59	50	
Segment operating profit - adjusted	2,727	2,389	2,206	2,071	
Pro Forma restatement for Pension Accounting Change (ASU 2017-07)	(10)	4	(23)	(21)	
Segment Op. Profit - adjusted - Pro Forma with Pension Restatement	2,717	2,393	2,183	2,050	
Segment operating margin	20.3%	19.5%	18.1%	16.4%	
Segment operating margin - adjusted	21.0%	19.9%	18.5%	16.8%	
Segment Op. margin adjusted - Pro Forma with Pension Restatement	20.9%	20.0%	18.4%	16.6%	

Otis Financials

(\$ billions)

Otis Sales & Operating Profit

	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Reported Sales (afx)	13.0	12.0	11.9	12.3
Operating Profit - adjusted - Pro Forma with Pension Restatement (afx)	2.7	2.4	2.2	2.1
Sales @ Constant FX (cfx)	11.7	11.9	12.1	12.5
Operating Profit - adjusted - Pro Forma with Pension Restatement @ Constant FX (cfx)	2.4	2.4	2.2	2.1

CCS Operating Results Reconciliation

(\$ millions)

Segment Sales Other significant items of a non-recurring/non-operational nature ¹	2014 16,823	2015 16,707 -	2016 16,851 -	2017 17,812 -
Segment sales - adjusted	16,823	16,707	16,851	17,812
Segment operating profit	2,782	2,936	2,956	3,300
Other significant items of a non-recurring/non-operational nature ¹ Restructuring	(30) 116	(121) 108	32 65	(283) 111
Segment operating profit - adjusted	2,868	2,923	3,053	3,128
Pro Forma restatement for Pension Accounting Change (ASU 2017-07)	(70)	(52)	(107)	(135)
Segment Op. Profit - adjusted - Pro Forma with Pension Restatement	2,798	2,871	2,946	2,993
Segment operating margin Segment operating margin - adjusted Segment Op. margin adjusted - Pro Forma with Pension Restatement	16.5% 17.0% 16.6%	17.6% 17.5% 17.2%	17.5% 18.1% 17.5%	18.5% 17.6% 16.8%

¹ Details of other significant items of a non-recurring/non-operational nature

- 2015: Approximately \$126 million gain as a result of a fair value adjustment related to the acquisition of a controlling interest in a UTC Climate, Controls & Security joint venture investment. Approximately \$5 million charge related to UTC Climate, Controls & Security acquisitions and integration costs.
- 2016: Approximately \$12 million of acquisition and integration costs related to UTC Climate, Controls & Security. Approximately \$11 million of acquisition and integration costs related to UTC Climate, Controls & Security. Approximately \$9 million of acquisition and integration costs related to UTC Climate, Controls & Security.
- 2017: Approximately \$379 million of pre-tax gains related to sale of available-for-sales securities at UTC Climate, Controls & Security.

 Approximately \$96 million of pre-tax charges related to product recall program initiated at UTC Climate, Controls & Security.

^{2014:} Approximately \$30 million net gain from UTC Climate, Controls & Security's ongoing portfolio transformation, primarily due to a gain on the sale of an interest in a joint venture in North America.

CCS Financials

(\$ billions)

CCS Sales & Operating Profit

	<u>2014</u>	<u> 2015</u>	<u>2016</u>	<u>2017</u>
Reported Sales (afx)	16.8	16.7	16.9	17.8
Operating Profit - adjusted - Pro Forma with Pension Restatement (afx)	2.8	2.9	2.9	3.0
Sales @ Constant FX (cfx)	15.7	16.7	17.1	18.0
Operating Profit - adjusted - Pro Forma with Pension Restatement @ Constant FX (cfx)	2.6	2.8	3.0	3.0

Pratt & Whitney Operating Results Reconciliation

(\$ millions)

Segment Sales	2014 14,508	2015 14,082	2016 14,894	2017 16,160
Other significant items of a non-recurring/non-operational nature ¹	-	142	184	385
Segment sales - adjusted	14,508	14,224	15,078	16,545
Segment operating profit	2,000	861	1,545	1,460
Other significant items of a non-recurring/non-operational nature ¹	(1)	947	95	196
Restructuring	64	105	111	5
Segment operating profit - adjusted	2,063	1,913	1,751	1,661
Pro Forma restatement for Pension Accounting Change (ASU 2017-07)	(43)	58	(107)	(159)
Segment Op. Profit - adjusted - Pro Forma with Pension Restatement	2,020	1,971	1,644	1,502
	<u> </u>			
Segment operating margin	13.8%	6.1%	10.4%	9.0%
Segment operating margin - adjusted	14.2%	13.4%	11.6%	10.0%
Segment Op. margin adjusted - Pro Forma with Pension Restatement	13.9%	13.9%	10.9%	9.1%

2014: Approximately \$83 million net gain, primarily as a result of fair value adjustments related to a business acquisition. Approximately \$60 million charge to adjust the fair value of a Pratt & Whitney joint venture investment. Approximately \$22 million charge for impairment of assets related to a joint venture.

2015: Approximately \$142 million to record in sales and \$80 million in losses from Pratt & Whitney customer contract renegotiations.

Approximately \$867 million charge related to a Pratt & Whitney research and development support agreements with Canadian government agencies.

2016: Approximately \$184 million to record in sales and \$95 million in losses from Pratt & Whitney on-going customer contract negotiations.

2017: Approximately \$385 million to record in sales and \$196 million in losses from Pratt & Whitney customer contract matters.

¹ <u>Details of other significant items of a non-recurring/non-operational nature</u>

Aerospace Systems Operating Results Reconciliation

(\$ millions)

	<u>2014</u>	<u> 2015</u>	<u>2016</u>	<u>2017</u>
Segment Sales	14,215	14,094	14,465	14,691
Other significant items of a non-recurring/non-operational nature ¹	-	210	-	-
Segment sales - adjusted	14,215	14,304	14,465	14,691
Segment operating profit	2,355	1,888	2,298	2,370
Other significant items of a non-recurring/non-operational nature ¹	-	356	-	_
Restructuring	82	111	49	80
Segment operating profit - adjusted	2,437	2,355	2,347	2,450
Pro Forma restatement for Pension Accounting Change (ASU 2017-07)	(96)	(10)	(138)	(183)
Segment Op. Profit - adjusted - Pro Forma with Pension Restatement	2,341	2,345	2,209	2,267
Segment operating margin	16.6%	13.4%	15.9%	16.1%
Segment operating margin - adjusted	17.1%	16.5%	16.2%	16.7%
Segment Op. margin adjusted - Pro Forma with Pension Restatement	16.5%	16.4%	15.3%	15.4%

¹ Details of other significant items of a non-recurring/non-operational nature

^{2015:} Approximately \$210 million to record in sales and \$295 million in losses from UTC Aerospace Systems customer contract renegotiations.

Approximately \$61 million charge to UTC Aerospace Systems for impairment of assets held for sale.

2018 Expectations

Commercial sales

(% organic sales change)

Total CCS	Up low to mid single digit	Up low single digit	Up low to mid single digit	Up low to mid single digit
Commercial refrigeration				Up low single digit
Transport refrigeration				Up low to mid single digit
Fire & security field		Up low single digit	Up low single digit	Up low single digit
Fire & security product	Up low to mid single digit	Up low to mid single digit	Up low to mid single digit	Up low to mid single digit
Commercial HVAC	Up low to mid single digit	Up low to mid single digit	Up mid single digit	Up low to mid single digit
Residential HVAC	Up mid single digit			Up mid single digit
ccs	<u>Americas</u>	<u>EMEA</u>	<u>Asia</u>	<u>Total</u>
Total Otis	Up mid single digit	Up low single digit	Up low single digit	Up low single digit
Elevator service	Up mid single digit	Up slightly	Up high single digit	Up mid single digit
Elevator new equipment	Up mid single digit	Up mid to high single digit	Flat	Up low single digit
Otis	<u>Americas</u>	<u>EMEA</u>	<u>Asia</u>	<u>Total</u>

Otis 2018 Expectations

(\$ millions)

Sale

Reported up low / mid single

Organic* up low single

Adjusted Operating Profit*

Excluding FX + \$0 - 50M

Including FX + \$25 - 75M

Adjusted Operating Profit* Drivers

Volume + 100 – 125

Net productivity / (commodities) + ~50

Price / mix - 100 - 75

Strategic Investments / other – ~50

2018 expectations (Excluding FX) \$0 - 50M

FX + ~25M

2018 expectations (Including FX) \$25 – 75M

CCS 2018 Expectations

(\$ millions)

Sale

Reported up mid single

Organic* up low / mid single

Adjusted Operating Profit*

Excluding FX + \$100 - 150M

Including FX + \$125 – 175M

Adjusted Operating Profit* Drivers

Volume / mix + 75 - 125Net productivity / restructuring + ~100

Price / (commodities) + ~50

Investment / E&D – ~75

One timers / other – ~50

2018 expectations (Excluding FX) \$100 - 150M

FX + ~25M

2018 expectations (Including FX) \$125 - 175M

Pratt & Whitney 2018 Expectations

(\$ millions)

Total	Sa	les
	-	-

Reported up low teens

Organic*

up low teens

Sales Detail

Commercial OE** up ~20%

Commercial AM** up ~10%

Military OE up ~25%

Military AM up ~10%

Adjusted Operating Profit* Drivers

Commercial OE mix	_	~350
Commercial aftermarket	+	250 – 300
Military	+	~125
2018 expectations (Excluding FX)		\$25 – 75M
FX	+	~0M
2018 expectations (Including FX)		\$25 – 75M

^{*}See this appendix for additional information regarding these non-GAAP financial measures.

^{**}Includes large commercial and P&W Canada.

Aerospace Systems 2018 Expectations

(\$ millions)

Total Sales

Reported up low single

Organic* up low single

Sales Detail

Commercial OE up low single

Commercial AM up low / mid single

Military OE up mid single

Military AM up low single

Adjusted Operating Profit* Drivers

 Commercial OE mix
 25 - 0

 Commercial AM / Military
 +
 100 - 125

 E&D / Other
 +
 ~75

 2018 expectations (Excluding FX)
 \$150 - 200M

 FX
 +
 ~0M

 2018 expectations (Including FX)
 \$150 - 200M