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	PAT. NO.	Title
1	11,128,589	Gesture-based community moderation
2	10,931,540	Continuous data sensing of functional states of networked computing devices to determine efficiency metrics for servicing electronic messages asynchronously
3	10,902,462	System and method of providing a platform for managing data content campaign on social networks
4	10,497,069	System and method for providing a social customer care system
5	10,489,866	System and method for providing a social customer care system
6	10,430,894	Gamification for online social communities