

# **FUTURE-PROOF YOUR BUSINESS WITH OUR TECHNOLOGY SOLUTIONS**

OGL provides enterprise technology solutions that improve performance and enable agility



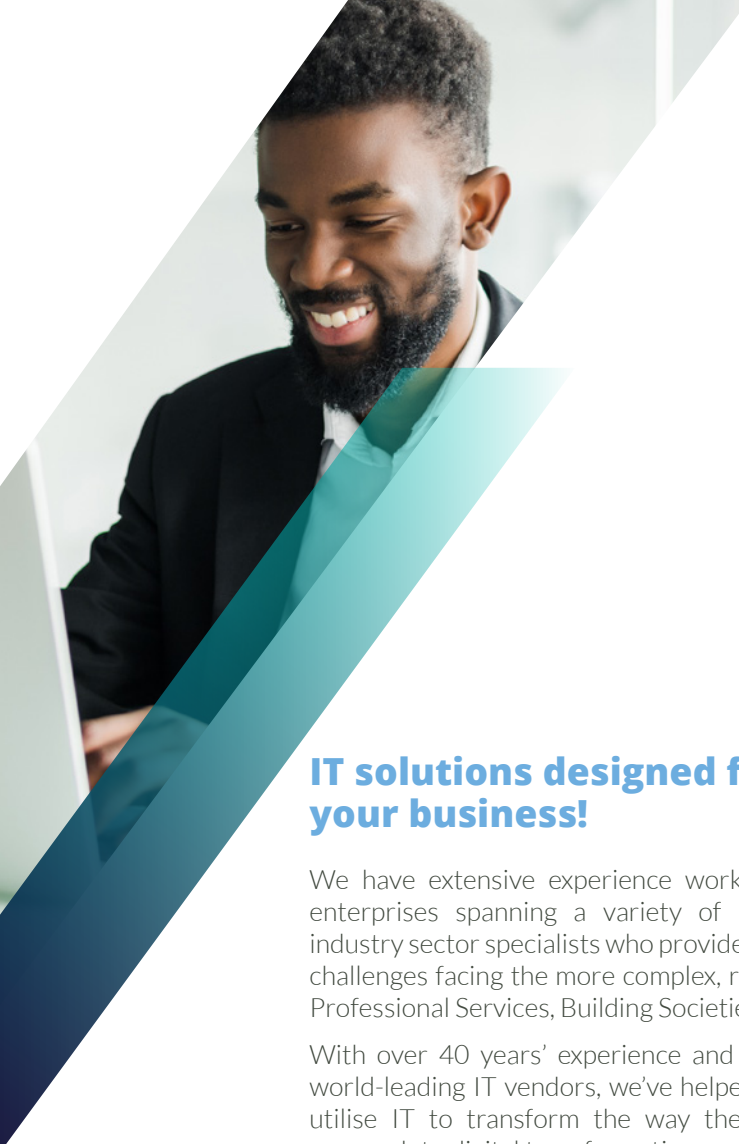


## INTRODUCTION

**Solve your IT challenges and bring your digital vision to life with services from OGL.**

It's our mission to help UK businesses digitally transform their business to streamline processes, improve performance and maximise agility. Drive your business forward with our strategic help, enterprise technology solutions and business support that helps future-proofs your organisation.

Whether you are looking for fully managed services, cloud hosted or hybrid solutions, or simple licensed services such as Microsoft 365, we will help you transform your business into the modern, efficient workplace you are striving for. We can even take the hassle away from those routine, but critical, IT tasks such as Patch Management to enable your internal IT team to focus on how technology can continue to help your business evolve.



## Technology to digitally transform your business

At OGL we pride ourselves on delivering a first-class service, using technologies that will stand the test of time and support agile businesses as they grow and expand.



Fully-managed or complementary solutions



The latest cutting-edge technologies



Friendly, experienced IT professionals



State-of-the-art data centre



World renowned partnerships & accreditations

## IT solutions designed for your business!

We have extensive experience working with SMEs and large enterprises spanning a variety of industries. We also have industry sector specialists who provide in-depth knowledge of the challenges facing the more complex, regulated sectors, including Professional Services, Building Societies, and the NHS.

With over 40 years' experience and many accreditations from world-leading IT vendors, we've helped thousands of businesses utilise IT to transform the way they work. Our consultative approach to digital transformation enables us to understand your vision and goals for the future alongside your business processes and working environments, and then design a solution that aligns with your specific needs.



IT Support Services



Cloud Computing



IT Infrastructure



Backup & Recovery



Comms & Telephony



IT Security



**“ We understood that if we wanted to improve as a company, OGL was the right fit for us. ”**

*C.Brandauer & Co Ltd  
OGL customer since 2009*



**“We would recommend OGL as a company because they help keep our IT costs manageable, understand our requirements and meet all the objectives.”**

*Embrass Peerless*

*OGL customer since 2009*

## IT Support Service

If your IT fails you, your business comes to a stop. Quality IT support services will ensure your IT infrastructure is running at optimum performance. OGL Computer is the IT partner you can trust; our experts deliver reactive, proactive, fully managed, and out of hour support services to businesses small and large across the UK. We help to minimise downtime and keep your business running smoothly.

Working closely with your business, we provide robust IT services that suit your needs and let you concentrate on driving your business forward. Free up valuable resource and feel confident in your IT infrastructure by outsourcing your IT support needs to our team of experts.



### Fully Managed IT Services

Reap the benefits of having all aspects of your IT being taken care of by our experts from proactive support to endpoint security.



### Proactive Support

Minimise the risk of user downtime and poorly performing equipment with proactive management of all IT tasks for your business.



### IT Support

Friendly, professional and stress-free IT support, delivered to your business over the phone, email, via remote login or in person.



### Remote Monitoring

Identify early warning signs and issues on your servers before they impact your business. Maximise confidence and minimise downtime.



### Patch Management

A fully managed service that keeps your devices up-to-date remotely to increase productivity and ensure best security practices.



### Hardware Disposal

A safe, secure, cost-effective and environmentally friendly way to dispose of any old IT equipment.



## Cloud Computing

We can offer fully managed cloud infrastructure solutions and services to transform your business into a modern working environment with built-in business continuity. Moving to the cloud enables scalability with little or no significant capital expenditure, which reduces IT management costs whilst automating updates and providing your employees with a more flexible working environment.

Our cloud services also enable you to benefit from various payment options, including pay-as-you-use and subscription-based financial models to suit your business needs.

**“Taking OGL’s advice, we realised cloud was the only option going forward if we wanted to continue progressing. It’s allowed us to work more effectively and kept our operations running smoothly.”**

*Excelsior Panelling Systems  
OGL customer since 2001*



### The OGL Cloud

Our very own highly advanced and secure platform that delivers incredible benefits for businesses looking to host their IT in a UK-based data centre.



### Microsoft Azure

An alternative platform to the OGL Cloud. Fully scalable and flexible with infinite storage space, where you only pay for what you consume.



### Office 365

The essential Microsoft office applications including: Word, Excel, PowerPoint, OneNote, Outlook, Publisher and Access.



### Microsoft 365

A complete, intelligent solution that enables employees to collaborate and work securely. Includes all Office 365 apps plus Windows 10.



### Hosted Desktops

Maintain central control of access to all critical business data and applications whilst enabling staff to work remotely.

**“At a critical time for our business, OGL went above and beyond to help us get up and running again. We soon realised, they weren’t your everyday IT company”**

*Patricio  
OGL customer since 2000*

## IT Infrastructure

If your applications aren’t suitable for the cloud, you have security concerns, connectivity issues or regulatory requirements to meet, don’t worry. We’ve got a solution for you, whether your business requires hardware at your location, or you prefer a combination of on-premise and cloud solutions. On-premise solutions have numerous benefits ranging from flexibility to financial support, and we’re also seeing more customers opt for hybrid solutions. Every company is different, and it’s our job to design the right solution that fits your business.



### Networks & Servers

We design and deliver a flexible, cost-effective on-site network solution that’ll meet your business requirements.



### Virtualisation

Virtualisation offers benefits of an on-premise solution with a cloud-based infrastructure. Reduce IT expenses whilst boosting efficiency.



### Data Storage

Our on-site backup solutions auto-backup your data and applications and enable staff to sync data when connected to the network.

## Backup & Recovery

Data is the lifeblood of any business and the inability to access it for any significant amount of time can be catastrophic for most businesses. Therefore, whatever your business type or size, a robust Data Backup and Recovery plan is a necessity to ensure business continuity in the event of a disaster or significant downtime.

A company is only as good as its data, and how you look after that data in the event of a cyber-attack, fire, theft or flood can ultimately make or break your business, especially working in a post-GDPR environment.

A thorough Data Backup & Disaster Recovery strategy can make the difference between a successful or failed business. With cyber-crime rapidly increasing year-on-year, can you afford to lose sensitive data?



### Cloud Recovery

Reliable, proven and scalable solutions for businesses looking for a modern and agile back up solution.



### On-Site Backup

We provide on-site hardware that'll ensure you have a failsafe backup solution in place if the worst does happen.



**“OGL’s recovery solution has given us peace of mind and improved our data security. The automated off-site backups have removed the element of human error and kept our data secure.**

*Lifestyle Appliances  
OGL customer since 2012*

**“OGL, offering reliable and excellent service, is a critical part of the plan going forward”**

*Thompson Insurance Brokers  
OGL customer since 2018*

## Comms & Telephony

In today's demanding “always on” business environment, organisations need reliable and fast communications to enable greater mobility and support effective collaboration, particularly since the explosion in remote working. Businesses are turning to technology to enable them to deliver the same high standards of service to their customers, their staff and other stakeholders whilst also ensuring the security of their data remains paramount.

We deliver state-of-the-art solutions for businesses of all sizes and types enabling them to communicate and collaborate without boundaries.



### Internet Connectivity

State-of-the-art communications for businesses of all sizes and types.



### Hosted Telephony

As a leading tier 1 provider we deliver a fully managed end to end solution, designed to suit the flexibility required for the modern workforce. Our solutions can be scaled from single site deployments, to accommodating mobile users, multi-sites and multi-national environments with ease.



## IT Security

In today's climate where data breaches, viruses and ransomware are commonplace, every business should have basic protection in place. At OGL, we work with reputable providers to deliver reliable protection to stop viruses and other known threats from gaining access to your network.

Virus attacks, hackers, spam and malicious emails are a major headache for any business - big or small. As the methods of attack have become more complex, so have the measures needed to manage these threats. That's why so many companies turn to us for professional, comprehensive protection from IT security risks.

**“Trust is an important factor when choosing any supplier. From experience, we know that if a problem is encountered then we can rely on OGL. What more could we ask for!”**

*Star Fasteners  
OGL customer since 1998*



### Anti-Virus Protection

As a Kaspersky Platinum Partner, we can provide you with a robust solution which will protect your networks from viruses.



### Firewall Security

Your first line of defence, our WatchGuard firewall solutions block unwanted traffic, so your employees' devices are protected.



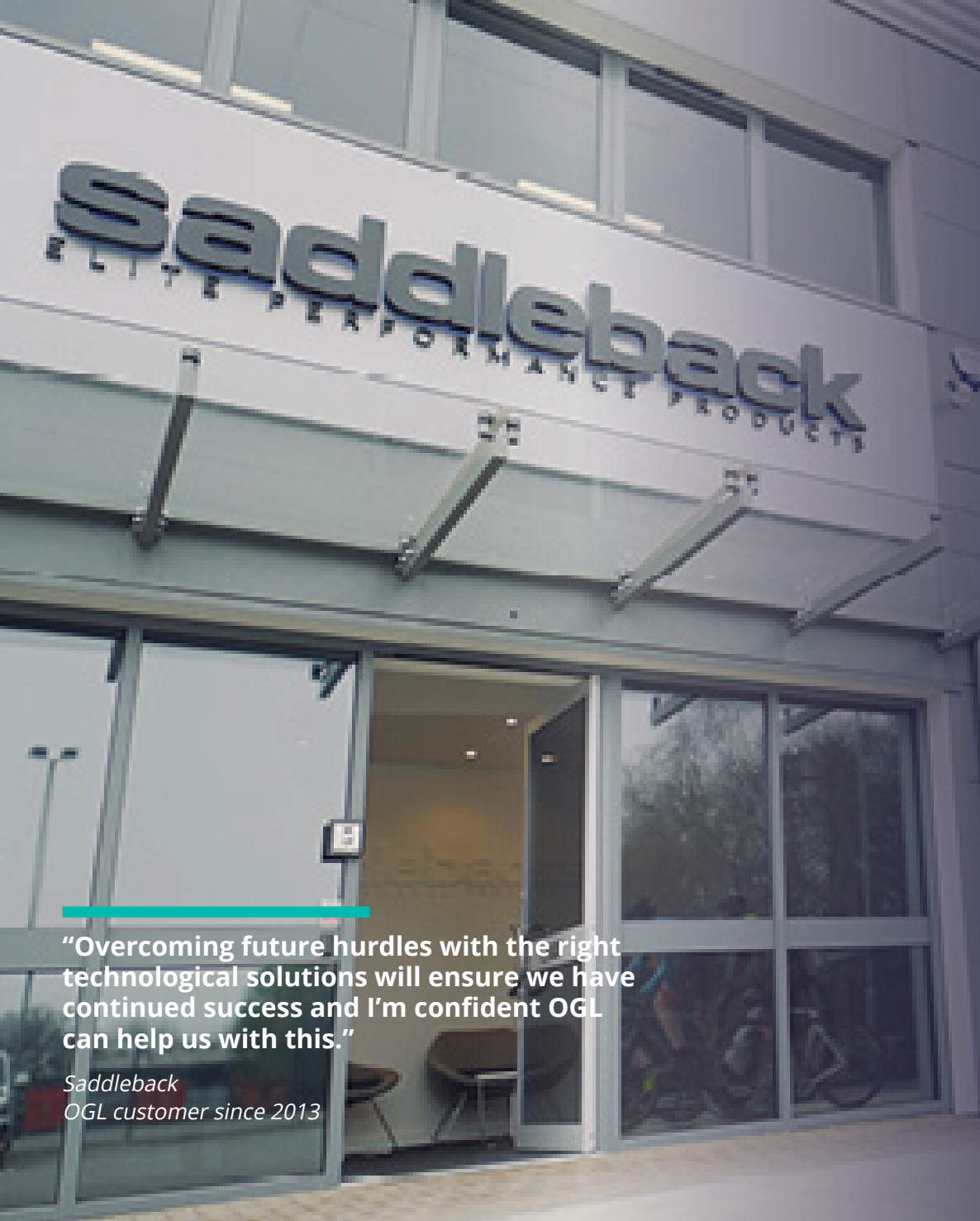
### Multi-Factor Authentication

Implementing our Multi-Factor Authentication solution will dramatically impede cyber-attackers gaining access to your systems.



### Web & Email Security

Using the latest technology we can help you keep your web and email secure, so your IT Managers don't need to spend precious resources on the task.



## High-end distributor finds the perfect data backup solution

A recognised name within their industry; Saddleback, who has been an OGL customer since 2013, needed a robust and proven backup and recovery solution for their data to give them peace of mind and enable them to continue their success. After having initial discussions back in May 2019, we were delighted to be able to offer them the ideal solution to address their backup concerns and support their rapid data growth. In September 2019 we installed our backup solution, Datto: a fully managed backup & recovery service that delivers a reliable, proven and scalable solution to their business continuity and disaster recovery concerns.

We spoke to their IT & Operations Manager to find out why having a robust backup solution is important and how they're finding using our solution. He said: "How we addressed our backup concerns before OGL was certainly counterproductive. The previous solution was managed within four different consoles and required a great deal of admin effort on a daily basis, which hindered our operations."

He continued: "Since we've had Datto installed, it's allowed us to bring all our elements together into a single console. The entire operation can now be backed up or restored in one place, which also means I can create more restore points as there's no crossover time to worry about between solutions. This allows me to pinpoint exactly where I can restore our data. It also gives us greater clarity on our backed-up data than our previous recovery solution. Having an all-in-one platform has really helped minimise our downtime and keeps our operations flowing smoothly."

*Read the full success story*

**"Overcoming future hurdles with the right technological solutions will ensure we have continued success and I'm confident OGL can help us with this."**

*Saddleback  
OGL customer since 2013*





## Why OGL Computer?

There's no way around it; to be a successful organisation, you need a dependable IT infrastructure. However, with so many options, it can be a headache knowing where to start and what IT provider to choose. Having been in business for over 40 years, our relationships have grown into a number of prestigious accreditations with world leading organisations. These aren't something we simply boast about; but they have a direct impact on our customers, as they enable us to offer exclusive solutions and give us access to teams of professionals that have helped develop cutting edge, digital technologies.



Customer Care



Pre-Sales Advice



IT Consultancy



Funding Options

## An IT provider you can trust

Think of us as an extension to your own workforce. We'll put the needs of your business first and do the right thing for you, just as you would expect an employee of yours to do. Our friendly, dedicated Account Managers and Engineers are fully qualified to advise on the most up-to-date high-spec products that are relevant for your company.

We're trusted by companies big and small across the UK. Read some of our Customer Success Stories by clicking on the logos below.



**“ OGL always comes across as a friendly progressive IT company who feel like an internal department within our own business. ”**

*Excelsior Panelling Systems  
OGL customer since 2001*

# **YOUR TRUSTED TECHNOLOGY PARTNER**

Get in touch with our team to find out more about our IT solutions.

[itsolutions@ogl.co.uk](mailto:itsolutions@ogl.co.uk)

**01299 873873**