

**JPMORGAN CHASE BANK,
NATIONAL ASSOCIATION**

(a wholly-owned subsidiary of JPMorgan Chase & Co.)

CONSOLIDATED FINANCIAL STATEMENTS

For the three years ended December 31, 2020

FOR THE THREE YEARS ENDED DECEMBER 31, 2020

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Report of Independent Auditors

To the Board of Directors and Shareholder of JPMorgan Chase Bank, National Association

We have audited the accompanying consolidated financial statements of JPMorgan Chase Bank, National Association and its subsidiaries (the "Company"), which comprise the consolidated balance sheets as of December 31, 2020 and 2019, and the related consolidated statements of income, comprehensive income, changes in stockholder's equity and cash flows for each of the three years in the period ended December 31, 2020.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on the consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the Company's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of JPMorgan Chase Bank, National Association and its subsidiaries as of December 31, 2020 and 2019, and the results of its operations and its cash flows for each of the three years in the period ended December 31, 2020 in accordance with accounting principles generally accepted in the United States of America.

Emphasis of Matter

As discussed in Note 1 and Note 13 to the consolidated financial statements, the Company changed the manner in which it accounts for credit losses on certain financial instruments in 2020. Our opinion is not modified with respect to this matter.

A handwritten signature in cursive script that reads "PricewaterhouseCoopers LLP".

February 23, 2021

Consolidated statements of income

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

Year ended December 31, (in millions)	2020	2019	2018
Revenue			
Investment banking fees	\$ 3,527	\$ 3,217	\$ 3,368
Principal transactions	14,784	11,564	11,814
Lending- and deposit-related fees ^(a)	6,510	6,625	6,382
Asset management, administration and commissions ^(a)	12,406	11,720	10,704
Investment securities gains/(losses)	802	253	(395)
Mortgage fees and related income	3,092	2,036	1,253
Card income ^(b)	4,435	5,076	4,743
Other income	5,890	6,206	5,612
Noninterest revenue	51,446	46,697	43,481
Interest income	58,900	75,666	68,781
Interest expense	4,987	17,008	12,624
Net interest income	53,913	58,658	56,157
Total net revenue	105,359	105,355	99,638
Provision for credit losses	17,483	5,593	4,872
Noninterest expense			
Compensation expense	28,725	28,257	26,541
Occupancy expense	4,249	4,132	3,801
Technology, communications and equipment expense	9,890	9,400	8,404
Professional and outside services	5,692	5,917	5,839
Marketing ^(b)	2,338	3,193	2,899
Other expense	9,821	9,104	9,904
Total noninterest expense	60,715	60,003	57,388
Income before income tax expense	27,161	39,759	37,378
Income tax expense	6,129	8,420	8,425
Net income	\$ 21,032	\$ 31,339	\$ 28,953

- (a) During the first half of 2020, the Bank reclassified certain fees from asset management, administration and commissions to lending- and deposit-related fees. Prior-period amounts have been revised to conform with the current presentation.
- (b) During the first half of 2020, the Bank reclassified certain spend-based credit card reward costs from marketing expense to be a reduction of card income, with no effect on net income. Prior-period amounts have been revised to conform with the current presentation.

The Notes to Consolidated Financial Statements are an integral part of these statements.

Consolidated statements of comprehensive income

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

Year ended December 31, (in millions)	2020	2019	2018
Net income	\$ 21,032	\$ 31,339	\$ 28,953
Other comprehensive income/(loss), after-tax			
Unrealized gains/(losses) on investment securities	4,146	2,869	(1,806)
Translation adjustments, net of hedges	242	(4)	57
Fair value hedges	—	—	1
Cash flow hedges	2,322	167	(198)
Defined benefit pension and OPEB plans	(3)	656	(1,969)
DVA on fair value option elected liabilities	(45)	(319)	321
Total other comprehensive income/(loss), after-tax	6,662	3,369	(3,594)
Comprehensive income	\$ 27,694	\$ 34,708	\$ 25,359

The Notes to Consolidated Financial Statements are an integral part of these statements.

Consolidated balance sheets

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

December 31, (in millions, except share data)	2020	2019
Assets		
Cash and due from banks	\$ 24,205	\$ 21,164
Deposits with banks	501,564	240,953
Federal funds sold and securities purchased under resale agreements (included \$180,360 and \$5,682 at fair value)	344,222	211,397
Securities borrowed (included \$16,930 and \$6,237 at fair value)	44,333	38,776
Trading assets (included assets pledged of \$47,012 and \$52,148) ^(a)	297,394	222,383
Available-for-sale securities (amortized cost of \$380,848 and \$344,317; included assets pledged of \$37,354 and \$16,139)	387,276	349,663
Held-to-maturity securities (net of allowance for credit losses of \$78)	201,821	47,540
Investment securities, net of allowance for credit losses	589,097	397,203
Loans (included \$44,381 and \$44,854 at fair value) ^(a)	1,011,275	995,965
Allowance for loan losses	(28,318)	(13,106)
Loans, net of allowance for loan losses	982,957	982,859
Accrued interest and accounts receivable	71,659	54,232
Premises and equipment	26,115	25,258
Goodwill, MSRs and other intangible assets	43,512	44,986
Other assets (included \$8,423 and \$9,851 at fair value and assets pledged of \$1,662 and \$1,374) ^(a)	100,227	98,435
Total assets^(b)	\$ 3,025,285	\$ 2,337,646
Liabilities		
Deposits (included \$14,700 and \$28,662 at fair value)	\$ 2,253,482	\$ 1,650,488
Federal funds purchased and securities loaned or sold under repurchase agreements (included \$98,915 and \$5,501 at fair value)	135,909	86,549
Short-term borrowings (included \$8,664 and \$3,865 at fair value)	10,882	8,521
Trading liabilities	126,491	87,643
Accounts payable and other liabilities (included \$4,679 and \$6,483 at fair value)	128,496	118,815
Beneficial interests issued by consolidated variable interest entities	17,522	17,814
Long-term debt (included \$36,789 and \$40,271 at fair value)	82,443	121,719
Total liabilities^(b)	2,755,225	2,091,549
Commitments and contingencies (refer to Notes 25, 26 and 27)		
Stockholder's equity		
Preferred stock (\$1 par value; authorized 15,000,000 shares; issued 0 shares)	—	—
Common stock (\$12 par value; authorized 200,000,000 shares; issued 168,971,750 shares)	2,028	2,028
Additional paid-in capital	115,248	110,297
Retained earnings	144,366	132,016
Accumulated other comprehensive income	8,418	1,756
Total stockholder's equity	270,060	246,097
Total liabilities and stockholder's equity	\$ 3,025,285	\$ 2,337,646

Effective January 1, 2020, the Bank adopted the CECL accounting guidance. Refer to Note 1 for further information.

- (a) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.
- (b) The following table presents information on assets and liabilities related to VIEs that are consolidated by the Bank at December 31, 2020 and 2019. The assets of the consolidated VIEs are used to settle the liabilities of those entities. The holders of the beneficial interests do not have recourse to the general credit of the Bank. The assets and liabilities in the table below include third-party assets and liabilities of consolidated VIEs and exclude intercompany balances that eliminate in consolidation. Refer to Note 14 for a further discussion.

December 31, (in millions)	2020	2019
Assets		
Trading assets	\$ 1,912	\$ 2,183
Loans	37,563	42,931
All other assets	524	713
Total assets	\$ 39,999	\$ 45,827
Liabilities		
Beneficial interests issued by consolidated variable interest entities	\$ 17,522	\$ 17,814
All other liabilities	167	371
Total liabilities	\$ 17,689	\$ 18,185

The Notes to Consolidated Financial Statements are an integral part of these statements.

Consolidated statements of changes in stockholder's equity

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

Year ended December 31, (in millions)	2020	2019	2018
Common stock			
Balance at January 1 and December 31	\$ 2,028	\$ 2,028	\$ 2,028
Additional paid-in capital			
Balance at January 1	110,297	123,792	118,898
Cash capital contribution from JPMorgan Chase & Co.	5,000	—	1,094
Return of capital to JPMorgan Chase & Co.	—	(13,500)	—
Adjustments to capital due to transactions with JPMorgan Chase & Co.	(49)	5	3,800
Balance at December 31	115,248	110,297	123,792
Retained earnings			
Balance at January 1	132,016	126,622	123,849
Cumulative effect of change in accounting principles	(2,682)	55	(680)
Net income	21,032	31,339	28,953
Cash dividends paid to JPMorgan Chase & Co.	(6,000)	(26,000)	(25,500)
Balance at December 31	144,366	132,016	126,622
Accumulated other comprehensive income			
Balance at January 1	1,756	(1,613)	1,375
Cumulative effect of change in accounting principles	—	—	606
Adjustments to AOCI due to transactions with JPMorgan Chase & Co.	—	—	(1,623)
Other comprehensive income/(loss), after-tax	6,662	3,369	(1,971)
Balance at December 31	8,418	1,756	(1,613)
Total stockholder's equity	\$ 270,060	\$ 246,097	\$ 250,829

Effective January 1, 2020, the Bank adopted the CECL accounting guidance. Refer to Note 1 for further information.

The Notes to Consolidated Financial Statements are an integral part of these statements.

Consolidated statements of cash flows

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

Year ended December 31, (in millions)	2020	2019	2018
Operating activities			
Net income	\$ 21,032	\$ 31,339	\$ 28,953
Adjustments to reconcile net income to net cash provided by/(used in) operating activities:			
Provision for credit losses	17,483	5,593	4,872
Depreciation and amortization	8,355	8,102	7,541
Deferred tax (benefit)/expense	(3,860)	1,021	1,600
Other	(802)	(253)	395
Originations and purchases of loans held-for-sale ^(a)	(166,499)	(164,606)	(171,984)
Proceeds from sales, securitizations and paydowns of loans held-for-sale ^(a)	175,426	166,687	163,014
Net change in:			
Trading assets ^(a)	(102,464)	(5,316)	(14,044)
Securities borrowed	(5,427)	6,691	(6,304)
Accrued interest and accounts receivable	(17,569)	(4,416)	(1,450)
Other assets ^(a)	(26,562)	(26,486)	(8,884)
Trading liabilities	63,155	(7,933)	14,521
Accounts payable and other liabilities	1,455	(4,076)	10,888
Other operating adjustments ^(a)	1,163	3,149	(548)
Net cash provided by/(used in) operating activities	(35,114)	9,496	28,570
Investing activities			
Net change in:			
Federal funds sold and securities purchased under resale agreements	(132,774)	64,083	(120,260)
Held-to-maturity securities:			
Proceeds from paydowns and maturities	21,360	3,423	2,945
Purchases	(12,400)	(13,427)	(9,368)
Available-for-sale securities:			
Proceeds from paydowns and maturities	57,518	51,795	36,912
Proceeds from sales	149,758	69,953	45,953
Purchases	(397,095)	(242,149)	(95,090)
Proceeds from sales and securitizations of loans held-for-investment	23,561	62,070	29,826
Other changes in loans, net ^(a)	(50,292)	(51,598)	(82,676)
All other investing activities, net	(2,609)	(3,249)	(1,525)
Net cash (used in) investing activities	(342,973)	(59,099)	(193,283)
Financing activities			
Net change in:			
Deposits	622,154	103,887	24,191
Federal funds purchased and securities loaned or sold under repurchase agreements	49,262	(21,364)	13,336
Short-term borrowings	1,815	(13,964)	12,693
Beneficial interests issued by consolidated variable interest entities	1,329	4,223	1,680
Proceeds from long-term borrowings	38,373	45,147	37,441
Payments of long-term borrowings	(80,062)	(43,370)	(51,179)
Cash capital contribution from JPMorgan Chase & Co.	5,000	—	1,094
Return of capital to JPMorgan Chase & Co.	—	(13,500)	—
Dividends paid to JPMorgan Chase & Co.	(6,000)	(26,000)	(25,500)
All other financing activities, net	765	123	613
Net cash provided by financing activities	632,636	35,182	14,369
Effect of exchange rate changes on cash and due from banks and deposits with banks	9,103	(208)	(2,807)
Net increase/(decrease) in cash and due from banks and deposits with banks	263,652	(14,629)	(153,151)
Cash and due from banks and deposits with banks at the beginning of the period	262,117	276,746	429,897
Cash and due from banks and deposits with banks at the end of the period	\$ 525,769	\$ 262,117	\$ 276,746
Cash interest paid	\$ 5,616	\$ 17,004	\$ 11,565
Cash income taxes paid, net ^(b)	9,369	6,200	3,183

(a) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.

(b) Includes \$7.4 billion, \$4.7 billion and \$1.7 billion paid to JPMorgan Chase & Co. in 2020, 2019 and 2018, respectively. Refer to Note 22 for discussion of income taxes.

The Notes to Consolidated Financial Statements are an integral part of these statements.

Notes to consolidated financial statements

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

Note 1 – Overview and basis of presentation

JPMorgan Chase Bank, National Association (“JPMorgan Chase Bank, N.A.”) and its subsidiaries, (collectively, the “Bank”), is a wholly-owned bank subsidiary of JPMorgan Chase & Co. (“JPMorgan Chase”), which is a leading global financial services firm in the United States of America (“U.S.”), with operations worldwide. JPMorgan Chase Bank, N.A. is a national banking association that is chartered by the Office of the Comptroller of the Currency (“OCC”), a bureau of the U.S. Department of the Treasury. JPMorgan Chase Bank, N.A.’s main office is located in Columbus, Ohio, and it has U.S. branches in 38 states and Washington, D.C. as of December 31, 2020. JPMorgan Chase Bank, N.A. operates nationally as well as through non-U.S. bank branches and subsidiaries, and representative offices. The Bank either directly or through such branches, subsidiaries and offices offers a wide range of banking services to its U.S. and non-U.S. customers including investment banking, financial services for consumers and small businesses, commercial banking, financial transaction processing and asset management. Under the J.P. Morgan and Chase brands, the Bank serves millions of customers in the U.S. and many of the world’s most prominent corporate, institutional and government clients. JPMorgan Chase Bank, N.A.’s principal operating subsidiary in the United Kingdom (“U.K.”) is J.P. Morgan Securities plc. The U.K.’s transition period for its departure from the European Union (“EU”), which is commonly referred to as “Brexit,” formally ended on December 31, 2020, and accordingly, from January 1, 2021, the U.K. is no longer obligated to implement EU laws. The Bank’s legal entities in Germany, Luxembourg and Ireland are now licensed to provide and are providing services to the Bank’s EU clients.

The JPMorgan Chase Bank, N.A. Board of Directors is responsible for the oversight of management of JPMorgan Chase Bank, N.A. The JPMorgan Chase Bank, N.A. Board of Directors accomplishes this function acting directly and through the principal standing committees of JPMorgan Chase’s Board of Directors. Risk and control oversight is primarily the responsibility of the Risk Committee and the Audit Committee, respectively, and, with respect to compensation and other management-related matters, the Compensation & Management Development Committee. Each committee of JPMorgan Chase’s Board of Directors oversees reputational risks and conduct risks within its scope of responsibility.

The accounting and financial reporting policies of the Bank conform to accounting principles generally accepted in the U.S. (“U.S. GAAP”). Additionally, where applicable, the policies conform to the accounting and reporting guidelines prescribed by regulatory authorities.

Certain amounts reported in prior periods have been reclassified to conform with the current presentation.

Internal merger of legal entities under common control

Merger with Chase Bank USA, National Association (“Chase Bank USA, N.A.”). On May 18, 2019, JPMorgan Chase completed the merger of Chase Bank USA, N.A. with and into JPMorgan Chase Bank, N.A., with JPMorgan Chase Bank, N.A. as the surviving bank.

In accordance with U.S. GAAP, the merger was accounted for as a transaction between legal entities under common control and was considered a change in the reporting entity. Therefore, the net assets of Chase Bank USA, N.A. were merged at their carrying value and are included in these Consolidated Financial Statements for all periods presented.

Supervision and regulation

The Bank is subject to regulation under U.S. federal and state laws, as well as the applicable laws of the jurisdictions outside the U.S. in which the Bank does business.

In the U.S., the Bank is supervised and regulated by the OCC and, with respect to certain matters, by the Federal Deposit Insurance Corporation (the “FDIC”). J.P. Morgan Securities plc is regulated by the U.K. Prudential Regulation Authority (the “PRA”) and the U.K. Financial Conduct Authority (the “FCA”).

The Bank’s other non-U.S. subsidiaries are regulated by the banking, securities, prudential and conduct regulatory authorities in the countries in which they operate.

Restrictions on transactions with affiliates. The Bank is subject to restrictions imposed by federal law on extensions of credit to, investments in stock or securities of, and derivatives, securities lending and certain other transactions with, JPMorgan Chase & Co. and certain other affiliates. These restrictions prevent JPMorgan Chase & Co. and other affiliates from borrowing from such subsidiaries unless the loans are secured in specified amounts and comply with certain other requirements.

Refer to “Supervision and regulation” in the Annual Report on Form 10-K of JPMorgan Chase for the year ended December 31, 2020, filed with the U.S. Securities and Exchange Commission on February 23, 2021 for additional information concerning the supervision and regulation of JPMorgan Chase Bank, N.A.

Consolidation

The Consolidated Financial Statements include the accounts of the Bank and other entities in which the Bank has a controlling financial interest. All material intercompany balances and transactions between the consolidated Bank group of entities have been eliminated. The Bank regularly enters into transactions with JPMorgan Chase and its various subsidiaries collectively, JPMorgan Chase affiliates. These transactions are considered to be related party

Notes to consolidated financial statements

JPMorgan Chase Bank, National Association
(a wholly-owned subsidiary of JPMorgan Chase & Co.)

transactions. Refer to Note 20 for further discussion of the Bank's related party transactions.

Assets held for clients in an agency or fiduciary capacity by the Bank are not assets of the Bank and are not included on the Consolidated balance sheets.

The Bank determines whether it has a controlling financial interest in an entity by first evaluating whether the entity is a voting interest entity or a variable interest entity.

Voting interest entities

Voting interest entities are entities that have sufficient equity and provide the equity investors voting rights that enable them to make significant decisions relating to the entity's operations. For these types of entities, the Bank's determination of whether it has a controlling interest is primarily based on the amount of voting equity interests held. Entities in which the Bank has a controlling financial interest, through ownership of the majority of the entities' voting equity interests, or through other contractual rights that give the Bank control, are consolidated by the Bank.

Investments in companies in which the Bank has significant influence over operating and financing decisions (but does not own a majority of the voting equity interests) are accounted for (i) in accordance with the equity method of accounting (which requires the Bank to recognize its proportionate share of the entity's net earnings), or (ii) at fair value if the fair value option was elected. These investments are generally included in other assets, with income or loss included in noninterest revenue.

Certain Bank-sponsored asset management funds are structured as limited partnerships or limited liability companies. The Bank does not generally consolidate these funds as the Bank is not the general partner or managing member and therefore does not have a controlling financial interest.

Variable interest entities

VIEs are entities that, by design, either (1) lack sufficient equity to permit the entity to finance its activities without additional subordinated financial support from other parties, or (2) have equity investors that do not have the ability to make significant decisions relating to the entity's operations through voting rights, or do not have the obligation to absorb the expected losses, or do not have the right to receive the residual returns of the entity.

The most common type of VIE is a special purpose entity ("SPE"). SPEs are commonly used in securitization transactions in order to isolate certain assets and distribute the cash flows from those assets to investors. The basic SPE structure involves a company selling assets to the SPE; the SPE funds the purchase of those assets by issuing securities to investors. The legal documents that govern the transaction specify how the cash earned on the assets must be allocated to the SPE's investors and other parties that have rights to those cash flows. SPEs are generally

structured to insulate investors from claims on the SPE's assets by creditors of other entities, including the creditors of the seller of the assets.

The primary beneficiary of a VIE (i.e., the party that has a controlling financial interest) is required to consolidate the assets and liabilities of the VIE. The primary beneficiary is the party that has both (1) the power to direct the activities of the VIE that most significantly impact the VIE's economic performance; and (2) through its interests in the VIE, the obligation to absorb losses or the right to receive benefits from the VIE that could potentially be significant to the VIE.

To assess whether the Bank has the power to direct the activities of a VIE that most significantly impact the VIE's economic performance, the Bank considers all the facts and circumstances, including its role in establishing the VIE and its ongoing rights and responsibilities. This assessment includes, first, identifying the activities that most significantly impact the VIE's economic performance; and second, identifying which party, if any, has power over those activities. In general, the parties that make the most significant decisions affecting the VIE (such as asset managers, collateral managers, servicers, or owners of call options or liquidation rights over the VIE's assets) or have the right to unilaterally remove those decision-makers are deemed to have the power to direct the activities of a VIE.

To assess whether the Bank has the obligation to absorb losses of the VIE or the right to receive benefits from the VIE that could potentially be significant to the VIE, the Bank considers all of its economic interests, including debt and equity investments, servicing fees, and derivatives or other arrangements deemed to be variable interests in the VIE. This assessment requires that the Bank apply judgment in determining whether these interests, in the aggregate, are considered potentially significant to the VIE. Factors considered in assessing significance include: the design of the VIE, including its capitalization structure; subordination of interests; payment priority; relative share of interests held across various classes within the VIE's capital structure; and the reasons why the interests are held by the Bank.

The Bank performs on-going reassessments of: (1) whether entities previously evaluated under the majority voting-interest framework have become VIEs, based on certain events, and are therefore subject to the VIE consolidation framework; and (2) whether changes in the facts and circumstances regarding the Bank's involvement with a VIE cause the Bank's consolidation conclusion to change.

Refer to Note 14 for further discussion of the Bank's VIEs.

Revenue recognition

Interest income

The Bank recognizes interest income on loans, debt securities, and other debt instruments, generally on a level-yield basis, based on the underlying contractual rate. Refer to Note 7 for further discussion of interest income.

Revenue from contracts with customers

The Bank recognizes noninterest revenue from certain contracts with customers, in investment banking fees, deposit-related fees, asset management administration and commissions, and components of card income, when the Bank's related performance obligations are satisfied. Refer to Note 6 for further discussion of the Bank's revenue from contracts with customers.

Principal transactions revenue

The Bank carries a portion of its assets and liabilities at fair value. Changes in fair value are reported primarily in principal transactions revenue. Refer to Notes 2 and 3 for further discussion of fair value measurement. Refer to Note 6 for further discussion of principal transactions revenue.

Use of estimates in the preparation of consolidated financial statements

The preparation of the Consolidated Financial Statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, revenue and expense, and disclosures of contingent assets and liabilities. Actual results could be different from these estimates.

Foreign currency translation

The Bank revalues assets, liabilities, revenue and expense denominated in non-U.S. currencies into U.S. dollars using applicable exchange rates.

Gains and losses relating to translating functional currency financial statements for U.S. reporting are included in the Consolidated statements of comprehensive income. Gains and losses relating to nonfunctional currency transactions, including non-U.S. operations where the functional currency is the U.S. dollar, are reported in the Consolidated statements of income.

Offsetting assets and liabilities

U.S. GAAP permits entities to present derivative receivables and derivative payables with the same counterparty and the related cash collateral receivables and payables on a net basis on the Consolidated balance sheets when a legally enforceable master netting agreement exists. U.S. GAAP also permits securities sold and purchased under repurchase agreements and securities borrowed or loaned under securities loan agreements to be presented net when specified conditions are met, including the existence of a legally enforceable master netting agreement. The Bank has elected to net such balances when the specified conditions are met.

The Bank uses master netting agreements with third parties and affiliates to mitigate counterparty credit risk in certain transactions, including derivative contracts, resale, repurchase, securities borrowed and securities loaned agreements. A master netting agreement is a single agreement with a counterparty that permits multiple transactions governed by that agreement to be terminated or accelerated and settled through a single payment in a

single currency in the event of a default (e.g., bankruptcy, failure to make a required payment or securities transfer or deliver collateral or margin when due). Upon the exercise of derivatives termination rights by the non-defaulting party (i) all transactions are terminated, (ii) all transactions are valued and the positive values of "in the money" transactions are netted against the negative values of "out of the money" transactions and (iii) the only remaining payment obligation is of one of the parties to pay the netted termination amount. Upon exercise of default rights under repurchase agreements and securities loan agreements in general (i) all transactions are terminated and accelerated, (ii) all values of securities or cash held or to be delivered are calculated, and all such sums are netted against each other and (iii) the only remaining payment obligation is of one of the parties to pay the netted termination amount.

Typical master netting agreements for these types of transactions also often contain a collateral/margin agreement that provides for a security interest in, or title transfer of, securities or cash collateral/margin to the party that has the right to demand margin (the "demanding party"). The collateral/margin agreement typically requires a party to transfer collateral/margin to the demanding party with a value equal to the amount of the margin deficit on a net basis across all transactions governed by the master netting agreement, less any threshold. The collateral/margin agreement grants to the demanding party, upon default by the counterparty, the right to set-off any amounts payable by the counterparty against any posted collateral or the cash equivalent of any posted collateral/margin. It also grants to the demanding party the right to liquidate collateral/margin and to apply the proceeds to an amount payable by the counterparty.

Refer to Note 5 for further discussion of the Bank's derivative instruments. Refer to Note 11 for further discussion of the Bank's securities financing agreements.

Statements of cash flows

For the Bank's Consolidated statements of cash flows, cash is defined as those amounts included in cash and due from banks and deposits with banks.

Regulatory developments relating to the COVID-19 pandemic

In response to the COVID-19 pandemic, the Coronavirus Aid, Relief, and Economic Security Act ("CARES Act") and the Consolidated Appropriations Act were signed into law on March 27, 2020 and December 27, 2020, respectively. Set forth below is a summary as of the date of these financial statements of U.S. government actions currently impacting the Bank and U.S. government programs in which the Bank is participating.

U.S. government facilities and programs. Beginning April 3, 2020, the Paycheck Protection Program ("PPP") was established by the CARES Act and implemented by the Small Business Administration ("SBA"). The PPP provided the

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Bank with delegated authority to process and originate PPP loans until August 8, 2020. At December 31, 2020 the Bank's loan balances included approximately \$27 billion of loans under the PPP. When certain criteria are met, PPP loans are subject to forgiveness and the Bank will receive payment of the forgiveness amount from the SBA. PPP loans have a contractual term of two or five years and provide borrowers with an automatic payment deferral of principal and interest. As part of the Consolidated Appropriations Act, additional funding was provided for new PPP loans beginning in early January 2021. Refer to Note 12 for additional information on the Bank's loan balances.

On April 13, 2020, the Federal Reserve, the OCC and FDIC, collectively, the "federal banking agencies," issued an interim final rule (issued as final on September 29, 2020) to neutralize the regulatory capital effects of participating in the PPP on risk-based capital ratios by applying a zero percent risk weight to loans originated under the program. Refer to Note 24 for additional information on the Bank's risk-based capital ratios.

The rule also provides that if a PPP loan is pledged as collateral for a non-recourse loan under the Federal Reserve's Paycheck Protection Program Lending ("PPPL") Facility, the PPP loan can be excluded from leverage-based capital ratios. As of December 31, 2020, the Bank had not participated in the PPPL Facility.

Reserve requirements. On March 24, 2020, the Federal Reserve issued an interim final rule (issued as final on December 22, 2020) reducing reserve requirement ratios for all depository institutions to zero percent, effective March 26, 2020. Refer to Note 23 for additional information on the Bank's cash reserves.

Regulatory Capital - Current Expected Credit Losses ("CECL") transition delay. On March 31, 2020, the federal banking agencies issued an interim final rule (issued as final on August 26, 2020) that provided banking organizations with the option to delay the effects of CECL on regulatory capital for two years, followed by a three-year transition period ("CECL capital transition provisions"). Refer to Note 24 for additional information.

Supplementary leverage ratio ("SLR") temporary revision. On June 1, 2020, federal banking agencies issued an interim final rule that provides insured depository institutions with the option, subject to certain restrictions, to elect a temporary exclusion of U.S. Treasury securities and deposits at Federal Reserve Banks from the total leverage exposure for purposes of calculating the SLR. As of December 31, 2020 the Bank had not elected to apply this exclusion. Refer to Note 24 for additional information on the Bank's SLR.

Loan modifications. On April 7, 2020, the federal banking agencies along with the National Credit Union Administration, and the Consumer Financial Protection Bureau, in consultation with the state financial regulators, issued an interagency statement revising a March 22, 2020 interagency statement on loan modifications and the reporting for financial institutions working with customers affected by the COVID-19 pandemic (the "IA Statement"). The IA Statement reconfirmed that efforts to work with borrowers where the loans are prudently underwritten, and not considered past due or carried on nonaccrual status, should not result in the loans automatically being considered modified in a troubled debt restructuring ("TDR") for accounting and financial reporting purposes, or for purposes of their respective risk-based capital rules, which would otherwise require financial institutions subject to the capital rules to hold more capital. The IA Statement also clarified the interaction between its previous guidance and Section 4013 of the CARES Act, as extended by Section 541 of the Consolidated Appropriations Act, which provides certain financial institutions with the option to suspend the application of accounting guidance for TDRs for a limited period of time for loan modifications made to address the effects of the COVID-19 pandemic. Refer to Note 12 for additional information on the Bank's accounting policy for loan modifications.

Financial Accounting Standards Board ("FASB") accounting standards adopted since January 1, 2020

Financial Instruments - Credit Losses

Effective January 1, 2020 the Bank adopted the CECL framework established under this guidance, which requires earlier recognition of expected credit losses on loans and certain other instruments. CECL established a single allowance framework for all financial assets measured at amortized cost and certain off-balance sheet credit exposures and requires that management's estimate reflects credit losses over the instrument's remaining expected life and considers expected future changes in macroeconomic conditions. Refer to Note 13 for further information. Prior to the adoption of the CECL accounting guidance, the Bank's allowance for credit losses represented management's estimate of probable credit losses inherent in the Bank's retained loan portfolios and certain lending-related commitments.

The following table presents the impacts to the allowance for credit losses and retained earnings upon adoption of this guidance on January 1, 2020:

(in billions)	December 31, 2019	CECL adoption impact	January 1, 2020
Allowance for credit losses			
Consumer, excluding credit card ^(a)	\$ 2.6	\$ 0.4	\$ 3.0
Credit card	5.7	5.5	11.2
Wholesale ^(a)	6.0	(1.6)	4.4
Total allowance for credit losses	\$ 14.3	\$ 4.3	\$ 18.6
Retained earnings			
Allowance increase		\$ 4.3	
Balance sheet reclassification ^(b)		(0.8)	
Total pre-tax impact		3.5	
Tax effect		(0.8)	
Decrease to retained earnings		\$ 2.7	

(a) In conjunction with the adoption of CECL, the Bank reclassified risk-rated business banking and auto dealer loans and lending-related commitments from the consumer, excluding credit card portfolio segment to the wholesale portfolio segment, to align with the methodology applied when determining the allowance. Prior-period amounts have been revised to conform with the current presentation. Accordingly, \$0.6 billion of the allowance for credit losses at December 31, 2019 and \$(0.2) billion of the CECL adoption impact were reclassified.

(b) Represents the recognition of the nonaccretable difference on purchased credit deteriorated loans and the Bank's election to recognize the reserve for uncollectible accrued interest on credit card loans in the allowance, both of which resulted in a corresponding increase to loans.

Securities Financing Agreements

As permitted by the guidance, the Bank elected the fair value option for certain securities financing agreements. The difference between their carrying amount and fair value was immaterial and was recorded as part of the Bank's cumulative-effect adjustment. Refer to Note 11 for further information.

Investment securities

Upon adoption, held-to-maturity ("HTM") securities are presented net of an allowance for credit losses. The guidance also amended the previous other-than-temporary impairment ("OTTI") model for available-for-sale ("AFS") securities to incorporate an allowance. Refer to Note 10 for further information.

Credit quality disclosures

As a result of the adoption of this guidance, the Bank expanded credit quality disclosures for financial assets measured at amortized cost particularly within the retained loan portfolios. Refer to Note 12 for further information.

PCD loans

The adoption resulted in a change in the accounting for purchased credit-impaired ("PCI") loans, which are considered purchased credit deteriorated ("PCD") loans under CECL. Upon adoption, the Bank recognized the nonaccretable difference on PCD loans in the allowance, which resulted in a corresponding increase to loans. PCD loans are subject to the Bank's nonaccrual and charge-off policies and are now reported in the consumer, excluding credit card portfolio's residential real estate loan class. Refer to Note 12 for further information.

Changes in credit portfolio segments and classes

In conjunction with the adoption of CECL, the Bank reclassified risk-rated loans and lending-related commitments from the consumer excluding credit card portfolio segment to the wholesale portfolio segment, to align with the methodology applied when determining the allowance. The Bank also revised its loan classes. Prior-period amounts have been revised to conform with the current presentation. Refer to Note 12 for further information.

Accrued interest receivables

As permitted by the guidance, the Bank elected to continue classifying accrued interest on loans, including accrued but unbilled interest on credit card loans, and investment securities in accrued interest and accounts receivables on the Consolidated balance sheets. For credit card loans, accrued interest once billed is then recognized in the loan balances, with the related allowance recorded in the allowance for credit losses. Changes in the allowance for credit losses on accrued interest on credit card loans are recognized in the provision for credit losses and charge-offs are recognized by reversing interest income. For other loans and securities, the Bank generally does not recognize an allowance for credit losses on accrued interest receivables, consistent with its policy to write them off no later than 90 days past due by reversing interest income.

Goodwill

Effective January 1, 2020, the Bank adopted new accounting guidance related to goodwill impairment testing. The adoption of the guidance requires recognition of an impairment loss when the estimated fair value of a reporting unit falls below its carrying value. It eliminated the requirement that an impairment loss be recognized only if the estimated implied fair value of the goodwill is below its carrying value. No impact upon adoption as the guidance was applied prospectively. Refer to Note 15 for further information.

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Reference rate reform

Effective March 12, 2020, the FASB issued an accounting standards update providing various elective options, referred to as “practical expedients,” that are intended to simplify the operations impact of applying generally accepted accounting principles to contracts and hedge relationships affected by reference rate reform.

Effective January 7, 2021, the FASB issued an update which provides an election to account for derivatives modified to change the rate used for discounting, margining, or contract price alignment (collectively “discounting transition”) as modifications.

The Bank elected to apply certain of the practical expedients related to contract modifications and hedge accounting relationships, and discounting transition beginning in the second half of 2020. The main purpose of the practical expedients is to ease the administrative burden of accounting for contracts impacted by reference rate reform, and these elections did not have a material impact on the Consolidated Financial Statements.

FASB accounting standards adopted January 1, 2018

Effective January 1, 2018, the Bank adopted several accounting standards resulting in a net decrease of \$680 million to retained earnings and a net increase of \$606 million to AOCI. The adoption of the recognition and measurement guidance resulted in \$456 million of fair value gains in the first half of 2018, recorded in total net revenue, on certain equity investments that were previously held at cost.

Significant accounting policies

The following table identifies the Bank’s other significant accounting policies and the Note and page where a detailed description of each policy can be found.

Fair value measurement	Note 2	page 13
Fair value option	Note 3	page 32
Derivative instruments	Note 5	page 37
Noninterest revenue and noninterest expense	Note 6	page 51
Interest income and Interest expense	Note 7	page 54
Pension and other postretirement employee benefit plans	Note 8	page 55
Employee share-based incentives	Note 9	page 60
Investment securities	Note 10	page 62
Securities financing activities	Note 11	page 68
Loans	Note 12	page 71
Allowance for credit losses	Note 13	page 87
Variable interest entities	Note 14	page 93
Goodwill and Mortgage servicing rights	Note 15	page 101
Premises and equipment	Note 16	page 104
Leases	Note 18	page 105
Long-term debt	Note 19	page 107
Related party transactions	Note 20	page 108
Income taxes	Note 22	page 112
Off-balance sheet lending-related financial instruments, guarantees and other commitments	Note 25	page 118
Litigation	Note 27	page 125

Note 2 – Fair value measurement

The Bank carries a portion of its assets and liabilities at fair value. These assets and liabilities are predominantly carried at fair value on a recurring basis (i.e., assets and liabilities that are measured and reported at fair value on the Bank's Consolidated balance sheets). Certain assets, liabilities and unfunded lending-related commitments are measured at fair value on a nonrecurring basis; that is, they are not measured at fair value on an ongoing basis but are subject to fair value adjustments only in certain circumstances (for example, when there is evidence of impairment).

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is based on quoted market prices or inputs, where available. If prices or quotes are not available, fair value is based on valuation models and other valuation techniques that consider relevant transaction characteristics (such as maturity) and use, as inputs, observable or unobservable market parameters, including yield curves, interest rates, volatilities, prices (such as commodity, equity or debt prices), correlations, foreign exchange rates and credit curves. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value, as described below.

The level of precision in estimating unobservable market inputs or other factors can affect the amount of gain or loss recorded for a particular position. Furthermore, while the Bank believes its valuation methods are appropriate and consistent with those of other market participants, the methods and assumptions used reflect management judgment and may vary across the Bank's businesses and portfolios.

The Bank uses various methodologies and assumptions in the determination of fair value. The use of different methodologies or assumptions by other market participants compared with those used by the Bank could result in the Bank deriving a different estimate of fair value at the reporting date.

Valuation process

Risk-taking functions are responsible for providing fair value estimates for assets and liabilities carried on the Consolidated balance sheets at fair value. JPMorgan Chase's Valuation Control Group ("VCG"), which is part of JPMorgan Chase's Finance function and independent of the risk-taking functions, is responsible for verifying these estimates and determining any fair value adjustments that may be required to ensure that the Bank's positions are recorded at fair value. The Valuation Governance Forum ("VGF") is composed of senior finance and risk executives and is responsible for overseeing the management of risks arising from valuation activities conducted across JPMorgan Chase. The Firmwide VGF is chaired by the Firmwide head of the VCG (under the direction of JPMorgan Chase's Controller).

Price verification process

The VCG verifies fair value estimates provided by the risk-taking functions by leveraging independently derived prices, valuation inputs and other market data, where available. Where independent prices or inputs are not available, the VCG performs additional review to ensure the reasonableness of the estimates. The additional review may include evaluating the limited market activity including client unwinds, benchmarking valuation inputs to those used for similar instruments, decomposing the valuation of structured instruments into individual components, comparing expected to actual cash flows, reviewing profit and loss trends, and reviewing trends in collateral valuation. There are also additional levels of management review for more significant or complex positions.

The VCG determines any valuation adjustments that may be required to the estimates provided by the risk-taking functions. No adjustments to quoted prices are applied for instruments classified within level 1 of the fair value hierarchy (refer to the discussion below for further information on the fair value hierarchy). For other positions, judgment is required to assess the need for valuation adjustments to appropriately reflect liquidity considerations, unobservable parameters, and, for certain portfolios that meet specified criteria, the size of the net open risk position. The determination of such adjustments follows a consistent framework across the Bank:

- Liquidity valuation adjustments are considered where an observable external price or valuation parameter exists but is of lower reliability, potentially due to lower market activity. Liquidity valuation adjustments are made based on current market conditions. Factors that may be considered in determining the liquidity adjustment include analysis of: (1) the estimated bid-offer spread for the instrument being traded; (2) alternative pricing points for similar instruments in active markets; and (3) the range of reasonable values that the price or parameter could take.
- The Bank manages certain portfolios of financial instruments on the basis of net open risk exposure and, as permitted by U.S. GAAP, has elected to estimate the fair value of such portfolios on the basis of a transfer of the entire net open risk position in an orderly transaction. Where this is the case, valuation adjustments may be necessary to reflect the cost of exiting a larger-than-normal market-size net open risk position. Where applied, such adjustments are based on factors that a relevant market participant would consider in the transfer of the net open risk position, including the size of the adverse market move that is likely to occur during the period required to reduce the net open risk position to a normal market-size.

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- Uncertainty adjustments related to unobservable parameters may be made when positions are valued using prices or input parameters to valuation models that are unobservable due to a lack of market activity or because they cannot be implied from observable market data. Such prices or parameters must be estimated and are, therefore, subject to management judgment. Adjustments are made to reflect the uncertainty inherent in the resulting valuation estimate.
- Where appropriate, the Bank also applies adjustments to its estimates of fair value in order to appropriately reflect counterparty credit quality (credit valuation adjustments (“CVA”)), the Bank’s own creditworthiness (debit valuation adjustments (“DVA”)) and the impact of funding (funding valuation adjustments (“FVA”)), using a consistent framework across the Bank.

Valuation model review and approval

If prices or quotes are not available for an instrument or a similar instrument, fair value is generally determined using valuation models that consider relevant transaction terms such as maturity and use as inputs market-based or independently sourced parameters. Where this is the case the price verification process described above is applied to the inputs in those models.

Under the Bank’s Estimations and Model Risk Management Policy, the Model Risk Governance and Review (“MRGR”) reviews and approves new models, as well as material changes to existing models, prior to implementation in the operating environment. In certain circumstances exceptions may be granted to the Bank’s policy to allow a model to be used prior to review or approval. The MRGR may also require the user to take appropriate actions to mitigate the model risk if it is to be used in the interim. These actions will depend on the model and may include, for example, limitation of trading activity.

Valuation hierarchy

A three-level valuation hierarchy has been established under U.S. GAAP for disclosure of fair value measurements. The valuation hierarchy is based on the observability of inputs to the valuation of an asset or liability as of the measurement date. The three levels are defined as follows.

- Level 1 - inputs to the valuation methodology are quoted prices (unadjusted) for identical assets or liabilities in active markets.
- Level 2 - inputs to the valuation methodology include quoted prices for similar assets and liabilities in active markets, and inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the financial instrument.
- Level 3 - one or more inputs to the valuation methodology are unobservable and significant to the fair value measurement.

A financial instrument’s categorization within the valuation hierarchy is based on the lowest level of input that is significant to the fair value measurement.

The following table describes the valuation methodologies generally used by the Bank to measure its significant products/instruments at fair value, including the general classification of such instruments pursuant to the valuation hierarchy.

Product/instrument	Valuation methodology	Classifications in the valuation hierarchy
Securities financing agreements	Valuations are based on discounted cash flows, which consider: • Derivative features: refer to the discussion of derivatives below for further information. • Market rates for the respective maturity • Collateral characteristics	Predominantly level 2
Loans and lending-related commitments - wholesale		
Loans carried at fair value (trading loans and non-trading loans) and associated lending-related commitments	Where observable market data is available, valuations are based on: • Observed market prices (circumstances are infrequent) • Relevant broker quotes • Observed market prices for similar instruments Where observable market data is unavailable or limited, valuations are based on discounted cash flows, which consider the following: • Credit spreads derived from the cost of credit default swaps ("CDS"); or benchmark credit curves developed by the Bank, by industry and credit rating • Prepayment speed • Collateral characteristics	Level 2 or 3
Loans - consumer		
Loans carried at fair value - conforming residential mortgage loans expected to be sold	Fair value is based on observable prices for mortgage-backed securities ("MBS") with similar collateral and incorporates adjustments to these prices to account for differences between the securities and the value of the underlying loans, which include credit characteristics, portfolio composition, and liquidity.	Predominantly level 2
Investment and trading securities		
	Quoted market prices	Level 1
	In the absence of quoted market prices, securities are valued based on: • Observable market prices for similar securities • Relevant broker quotes • Discounted cash flows In addition, the following inputs to discounted cash flows are used for the following products: <i>Mortgage- and asset-backed securities ("ABS") specific inputs:</i> • Collateral characteristics • Deal-specific payment and loss allocations • Current market assumptions related to yield, prepayment speed, conditional default rates and loss severity <i>Collateralized loan obligations ("CLOs") specific inputs:</i> • Collateral characteristics • Deal-specific payment and loss allocations • Expected prepayment speed, conditional default rates, loss severity • Credit spreads • Credit rating data	Level 2 or 3
Physical commodities	Valued using observable market prices or data.	Level 1 or 2

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Product/instrument	Valuation methodology	Classifications in the valuation hierarchy
Derivatives	Exchange-traded derivatives that are actively traded and valued using the exchange price.	Level 1
	Derivatives that are valued using models such as the Black-Scholes option pricing model, simulation models, or a combination of models that may use observable or unobservable valuation inputs as well as considering the contractual terms. The key valuation inputs used will depend on the type of derivative and the nature of the underlying instruments and may include equity prices, commodity prices, interest rate yield curves, foreign exchange rates, volatilities, correlations, CDS spreads and recovery rates. Additionally, the credit quality of the counterparty and of the Bank as well as market funding levels may also be considered. In addition, specific inputs used for derivatives that are valued based on models with significant unobservable inputs are as follows: Structured credit derivatives specific inputs include: • CDS spreads and recovery rates • Credit correlation between the underlying debt instruments Equity option specific inputs include: • Forward equity price • Equity volatility • Equity correlation • Equity-FX correlation • Equity-IR correlation Interest rate and FX exotic options specific inputs include: • Interest rate volatility • Interest rate spread volatility • Interest rate correlation • Foreign exchange correlation • Interest rate-FX correlation Commodity derivatives specific inputs include: • Commodity volatility • Forward commodity price • Commodity correlation Additionally, adjustments are made to reflect counterparty credit quality (CVA) and the impact of funding (FVA).	Level 2 or 3
Mortgage servicing rights (“MSRs”)	Refer to Mortgage servicing rights in Note 15.	Level 3
Fund investments (e.g., mutual/collective investment funds, private equity funds, hedge funds, and real estate funds)	Net asset value (“NAV”) • NAV is supported by the ability to redeem and purchase at the NAV level.	Level 1
	• Adjustments to the NAV as required, for restrictions on redemption (e.g., lock-up periods or withdrawal limitations) or where observable activity is limited.	Level 2 or 3 ^(a)
Beneficial interests issued by consolidated VIEs	Valued using observable market information, where available.	Level 2 or 3
	In the absence of observable market information, valuations are based on the fair value of the underlying assets held by the VIE.	
Structured notes (included in deposits, short-term borrowings and long-term debt)	• Valuations are based on discounted cash flow analyses that consider the embedded derivative and the terms and payment structure of the note. • The embedded derivative features are considered using models such as the Black-Scholes option pricing model, simulation models, or a combination of models that may use observable or unobservable valuation inputs, depending on the embedded derivative. The specific inputs used vary according to the nature of the embedded derivative features, as described in the discussion above regarding derivatives valuation. Adjustments are then made to this base valuation to reflect the Bank’s own credit risk (DVA).	Level 2 or 3

(a) Excludes certain investments that are measured at fair value using the net asset value per share (or its equivalent) as a practical expedient.

The following table presents the assets and liabilities reported at fair value as of December 31, 2020 and 2019, by major product category and fair value hierarchy.

Assets and liabilities measured at fair value on a recurring basis

December 31, 2020 (in millions)	Fair value hierarchy			Derivative netting adjustments ^(j)	Total fair value
	Level 1	Level 2	Level 3		
Federal funds sold and securities purchased under resale agreements	\$ —	\$ 180,360	\$ —	\$ —	\$ 180,360
Securities borrowed	—	16,930	—	—	16,930
Trading assets:					
Debt instruments:					
Mortgage-backed securities:					
U.S. GSEs and government agencies ^(a)	—	13,955	387	—	14,342
Residential - nonagency	—	1,209	13	—	1,222
Commercial - nonagency	—	377	1	—	378
Total mortgage-backed securities	—	15,541	401	—	15,942
U.S. Treasury, GSEs and government agencies ^(a)	18,407	454	—	—	18,861
Obligations of U.S. states and municipalities	—	5,234	5	—	5,239
Certificates of deposit, bankers' acceptances and commercial paper	—	562	—	—	562
Non-U.S. government debt securities	26,771	40,671	182	—	67,624
Corporate debt securities	—	15,644	441	—	16,085
Loans ^(b)	—	6,091	874	—	6,965
Asset-backed securities	—	488	3	—	491
Total debt instruments	45,178	84,685	1,906	—	131,769
Equity securities	62,131	2,234	124	—	64,489
Physical commodities ^(c)	64	4,693	—	—	4,757
Other	—	17,202	344	—	17,546
Total debt and equity instruments^(d)	107,373	108,814	2,374	—	218,561
Derivative receivables:					
Interest rate	755	450,724	2,333	(418,741)	35,071
Credit	—	11,747	623	(11,967)	403
Foreign exchange	145	205,950	1,195	(191,580)	15,710
Equity	—	80,098	9,294	(68,331)	21,061
Commodity	—	30,534	131	(24,129)	6,536
Total derivative receivables	900	779,053	13,576	(714,748)	78,781
Total trading assets^(e)	108,273	887,867	15,950	(714,748)	297,342
Available-for-sale securities:					
Mortgage-backed securities:					
U.S. GSEs and government agencies ^(a)	21,018	92,283	—	—	113,301
Residential - nonagency	—	10,233	—	—	10,233
Commercial - nonagency	—	2,855	—	—	2,855
Total mortgage-backed securities	21,018	105,371	—	—	126,389
U.S. Treasury and government agencies	201,950	—	—	—	201,950
Obligations of U.S. states and municipalities	—	19,575	—	—	19,575
Certificates of deposit	—	—	—	—	—
Non-U.S. government debt securities	13,135	9,793	—	—	22,928
Corporate debt securities	—	168	—	—	168
Asset-backed securities:					
Collateralized loan obligations	—	10,048	—	—	10,048
Other	—	6,218	—	—	6,218
Total available-for-sale securities	236,103	151,173	—	—	387,276
Loans ^(b)	—	42,107	2,274	—	44,381
Mortgage servicing rights	—	—	3,276	—	3,276
Other assets ^{(b)(e)}	4,500	3,866	57	—	8,423
Total assets measured at fair value on a recurring basis	\$ 348,876	\$ 1,282,303	\$ 21,557	\$ (714,748)	\$ 937,988
Deposits	\$ —	\$ 11,752	\$ 2,948	\$ —	\$ 14,700
Federal funds purchased and securities loaned or sold under repurchase agreements	—	98,915	—	—	98,915
Short-term borrowings	—	6,350	2,314	—	8,664
Trading liabilities:					
Debt and equity instruments ^(d)	51,693	13,145	49	—	64,887
Derivative payables:					
Interest rate	727	412,723	4,842	(406,088)	12,204
Credit	—	13,267	828	(12,270)	1,825
Foreign exchange	131	217,469	1,567	(197,775)	21,392
Equity	—	77,514	10,469	(68,914)	19,069
Commodity	—	30,404	901	(24,191)	7,114
Total derivative payables	858	751,377	18,607	(709,238)	61,604
Total trading liabilities	52,551	764,522	18,656	(709,238)	126,491
Accounts payable and other liabilities	4,619	—	60	—	4,679
Long-term debt	—	22,392	14,397	—	36,789
Total liabilities measured at fair value on a recurring basis	\$ 57,170	\$ 903,931	\$ 38,375	\$ (709,238)	\$ 290,238

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December 31, 2019 (in millions)	Fair value hierarchy			Derivative netting adjustments ^(f)	Total fair value
	Level 1	Level 2	Level 3		
Federal funds sold and securities purchased under resale agreements	\$ —	\$ 5,682	\$ —	\$ —	\$ 5,682
Securities borrowed	—	6,237	—	—	6,237
Trading assets:					
Debt instruments:					
Mortgage-backed securities:					
U.S. GSEs and government agencies ^(a)	—	4,929	708	—	5,637
Residential - nonagency	—	971	14	—	985
Commercial - nonagency	—	204	1	—	205
Total mortgage-backed securities	—	6,104	723	—	6,827
U.S. Treasury, GSEs and government agencies ^(a)	19,241	1,105	—	—	20,346
Obligations of U.S. states and municipalities	—	4,021	6	—	4,027
Certificates of deposit, bankers' acceptances and commercial paper	—	221	—	—	221
Non-U.S. government debt securities	26,600	27,169	155	—	53,924
Corporate debt securities	—	11,619	531	—	12,150
Loans ^(b)	—	6,332	646	—	6,978
Asset-backed securities	—	387	6	—	393
Total debt instruments	45,841	56,958	2,067	—	104,866
Equity securities	52,030	77	96	—	52,203
Physical commodities ^(c)	32	1,528	—	—	1,560
Other	—	14,037	268	—	14,305
Total debt and equity instruments^(d)	97,903	72,600	2,431	—	172,934
Derivative receivables:					
Interest rate	381	331,505	1,421	(306,094)	27,213
Credit	—	13,921	623	(13,891)	653
Foreign exchange	119	141,207	517	(132,840)	9,003
Equity	—	51,370	6,141	(50,882)	6,629
Commodity	—	24,131	100	(18,334)	5,897
Total derivative receivables	500	562,134	8,802	(522,041)	49,395
Total trading assets^(e)	98,403	634,734	11,233	(522,041)	222,329
Available-for-sale securities:					
Mortgage-backed securities:					
U.S. GSEs and government agencies ^(a)	—	110,117	—	—	110,117
Residential - nonagency	—	12,989	1	—	12,990
Commercial - nonagency	—	5,181	—	—	5,181
Total mortgage-backed securities	—	128,287	1	—	128,288
U.S. Treasury and government agencies	139,436	—	—	—	139,436
Obligations of U.S. states and municipalities	—	28,819	—	—	28,819
Certificates of deposit	—	77	—	—	77
Non-U.S. government debt securities	12,966	8,821	—	—	21,787
Corporate debt securities	—	845	—	—	845
Asset-backed securities:					
Collateralized loan obligations	—	24,991	—	—	24,991
Other	—	5,420	—	—	5,420
Total available-for-sale securities	152,402	197,260	1	—	349,663
Loans ^(b)	—	44,356	498	—	44,854
Mortgage servicing rights	—	—	4,699	—	4,699
Other assets ^{(b)(e)}	6,431	3,371	49	—	9,851
Total assets measured at fair value on a recurring basis	\$ 257,236	\$ 891,640	\$ 16,480	\$ (522,041)	\$ 643,315
Deposits	—	25,290	3,372	—	28,662
Federal funds purchased and securities loaned or sold under repurchase agreements	—	5,501	—	—	5,501
Short-term borrowings	—	2,349	1,516	—	3,865
Trading liabilities:					
Debt and equity instruments ^(d)	34,370	12,398	38	—	46,806
Derivative payables:					
Interest rate	434	303,116	2,695	(297,797)	8,448
Credit	—	14,014	738	(13,183)	1,569
Foreign exchange	111	147,039	1,477	(135,498)	13,129
Equity	—	52,139	7,626	(48,626)	11,139
Commodity	—	25,625	169	(19,242)	6,552
Total derivative payables	545	541,933	12,705	(514,346)	40,837
Total trading liabilities	34,915	554,331	12,743	(514,346)	87,643
Accounts payable and other liabilities	6,464	—	19	—	6,483
Long-term debt	—	24,903	15,368	—	40,271
Total liabilities measured at fair value on a recurring basis	\$ 41,379	\$ 612,374	\$ 33,018	\$ (514,346)	\$ 172,425

(a) At December 31, 2020 and 2019, included total U.S. GSE obligations of \$79.7 billion and \$82.2 billion, respectively, which were mortgage-related.

(b) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.

(c) Physical commodities inventories are generally accounted for at the lower of cost or net realizable value. "Net realizable value" is a term defined in U.S. GAAP as not exceeding fair value less costs to sell ("transaction costs"). Transaction costs for the Bank's physical commodities inventories are either not applicable or immaterial to the value of the inventory. Therefore, net realizable value approximates fair value for the Bank's physical commodities inventories. When fair value hedging has been applied (or when net realizable value is below cost), the carrying value of physical commodities approximates fair value, because under fair value hedge accounting, the cost basis is adjusted for

changes in fair value. Refer to Note 5 for a further discussion of the Bank's hedge accounting relationships. To provide consistent fair value disclosure information, all physical commodities inventories have been included in each period presented.

- (d) Balances reflect the reduction of securities owned (long positions) by the amount of identical securities sold but not yet purchased (short positions).
- (e) Certain investments that are measured at fair value using the net asset value per share (or its equivalent) as a practical expedient are not required to be classified in the fair value hierarchy. At December 31, 2020 and 2019 the fair values of these investments, which include certain hedge funds, private equity funds, real estate and other funds, were \$52 million and \$72 million, respectively. Included in these balances at December 31, 2020 and 2019, were trading assets of \$52 million and \$54 million, respectively, and other assets of zero and \$18 million, respectively.
- (f) As permitted under U.S. GAAP, the Bank has elected to net derivative receivables and derivative payables and the related cash collateral received and paid when a legally enforceable master netting agreement exists. The level 3 balances would be reduced if netting were applied, including the netting benefit associated with cash collateral. Additionally, includes derivative receivables and payables with affiliates on a net basis. Refer to Note 20 for information regarding our derivative activities with affiliates.

Level 3 valuations

The Bank has established well-structured processes for determining fair value, including for instruments where fair value is estimated using significant unobservable inputs (level 3). Refer to pages 13-16 of this Note for further information on the Bank's valuation process and a detailed discussion of the determination of fair value for individual financial instruments.

Estimating fair value requires the application of judgment. The type and level of judgment required is largely dependent on the amount of observable market information available to the Bank. For instruments valued using internally developed valuation models and other valuation techniques that use significant unobservable inputs and are therefore classified within level 3 of the fair value hierarchy, judgments used to estimate fair value are more significant than those required when estimating the fair value of instruments classified within levels 1 and 2.

In arriving at an estimate of fair value for an instrument within level 3, management must first determine the appropriate valuation model or other valuation technique to use. Second, due to the lack of observability of significant inputs, management must assess relevant empirical data in deriving valuation inputs including transaction details, yield curves, interest rates, prepayment speed, default rates, volatilities, correlations, prices (such as commodity, equity or debt prices), valuations of comparable instruments, foreign exchange rates and credit curves.

The following table presents the Bank's primary level 3 financial instruments, the valuation techniques used to measure the fair value of those financial instruments, the significant unobservable inputs, the range of values for those inputs and the weighted or arithmetic averages of such inputs. While the determination to classify an instrument within level 3 is based on the significance of the unobservable inputs to the overall fair value measurement,

level 3 financial instruments typically include observable components (that is, components that are actively quoted and can be validated to external sources) in addition to the unobservable components. The level 1 and/or level 2 inputs are not included in the table. In addition, the Bank manages the risk of the observable components of level 3 financial instruments using securities and derivative positions that are classified within levels 1 or 2 of the fair value hierarchy.

The range of values presented in the table is representative of the highest and lowest level input used to value the significant groups of instruments within a product/instrument classification. Where provided, the weighted averages of the input values presented in the table are calculated based on the fair value of the instruments that the input is being used to value.

In the Bank's view, the input range, weighted and arithmetic average values do not reflect the degree of input uncertainty or an assessment of the reasonableness of the Bank's estimates and assumptions. Rather, they reflect the characteristics of the various instruments held by the Bank and the relative distribution of instruments within the range of characteristics. For example, two option contracts may have similar levels of market risk exposure and valuation uncertainty, but may have significantly different implied volatility levels because the option contracts have different underlyings, tenors, or strike prices. The input range and weighted average values will therefore vary from period-to-period and parameter-to-parameter based on the characteristics of the instruments held by the Bank at each balance sheet date.

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Level 3 inputs^(a)

December 31, 2020							
Product/Instrument	Fair value (in millions)	Principal valuation technique	Unobservable inputs ^(g)	Range of input values		Average ⁽ⁱ⁾	
Residential mortgage-backed securities and loans ^(b)	\$ 1,199	Discounted cash flows	Yield	0%	-	15%	6%
			Prepayment speed	0%	-	22%	9%
			Conditional default rate	0%	-	30%	14%
			Loss severity	0%	-	107%	6%
Commercial mortgage-backed securities and loans ^(c)	440	Market comparables	Price	\$0	-	\$100	\$84
Corporate debt securities	441	Market comparables	Price	\$4	-	\$116	\$78
Loans ^(d)	1,910	Market comparables	Price	\$10	-	\$104	\$72
Asset-backed securities	3	Market comparables	Price	\$40	-	\$41	\$41
Net interest rate derivatives	(2,529)	Option pricing	Interest rate volatility	7bps	-	513bps	102bps
			Interest rate spread volatility	11bps	-	23bps	15bps
			Interest rate correlation	(65)%	-	99%	35%
			IR-FX correlation	(35)%	-	50%	0%
	20	Discounted cash flows	Prepayment speed	0%	-	30%	8%
Net credit derivatives	(241)	Discounted cash flows	Credit correlation	34%	-	65%	48%
			Credit spread	3bps	-	1,302bps	441bps
			Recovery rate	0%	-	67%	46%
			Conditional default rate	2%	-	100%	58%
	36	Market comparables	Price	\$1	-	\$115	\$71
Net foreign exchange derivatives	(236)	Option pricing	IR-FX correlation	(40)%	-	65%	18%
	(136)	Discounted cash flows	Prepayment speed		9%		9%
Net equity derivatives	(1,175)	Option pricing	Forward equity price ^(h)	61%	-	106%	99%
			Equity volatility	4%	-	137%	33%
			Equity correlation	18%	-	99%	60%
			Equity-FX correlation	(80)%	-	55%	(26)%
			Equity-IR correlation	20%	-	50%	28%
Net commodity derivatives	(770)	Option pricing	Oil Commodity Forward	\$600 / MT	-	\$609 / MT	\$605 / MT
			Forward power price	\$12 / MWH	-	\$55 / MWH	\$34 / MWH
			Commodity volatility	1%	-	58%	29%
			Commodity correlation	(49)%	-	95%	23%
MSRs	3,276	Discounted cash flows	Refer to Note 15				
Other assets	401	Discounted cash flows	Credit spread		45bps		45bps
Long-term debt, short-term borrowings, and deposits ^(e)	18,841	Option pricing	Interest rate volatility	7bps	-	513bps	102bps
			Interest rate correlation	(65)%	-	99%	35%
			IR-FX correlation	(35)%	-	50%	0%
			Equity correlation	18%	-	99%	60%
			Equity-FX correlation	(80)%	-	55%	(26)%
			Equity-IR correlation	20%	-	50%	28%
	818	Discounted Cash Flows	Credit correlation	34%	-	65%	48%
Other level 3 assets and liabilities, net ^(f)	202						

- (a) The categories presented in the table have been aggregated based upon the product type, which may differ from their classification on the Consolidated balance sheets. Furthermore, the inputs presented for each valuation technique in the table are, in some cases, not applicable to every instrument valued using the technique as the characteristics of the instruments can differ.
- (b) Comprises U.S. GSE and government agency securities of \$387 million, nonagency securities of \$13 million and non-trading loans of \$799 million.
- (c) Comprises nonagency securities of \$1 million, trading loans of \$43 million and non-trading loans of \$396 million.
- (d) Comprises trading loans of \$831 million and non-trading loans of \$1.1 billion.
- (e) Long-term debt, short-term borrowings and deposits include structured notes issued by the Bank that are financial instruments that typically contain embedded derivatives. The estimation of the fair value of structured notes includes the derivative features embedded within the instrument. The significant unobservable inputs are broadly consistent with those presented for derivative receivables.
- (f) Includes level 3 assets and liabilities that are insignificant both individually and in aggregate.
- (g) Price is a significant unobservable input for certain instruments. When quoted market prices are not readily available, reliance is generally placed on price-based internal valuation techniques. The price input is expressed assuming a par value of \$100.
- (h) Forward equity price is expressed as a percentage of the current equity price.
- (i) Amounts represent weighted averages except for derivative related inputs where arithmetic averages are used.

Changes in and ranges of unobservable inputs

The following discussion provides a description of the impact on a fair value measurement of a change in each unobservable input in isolation, and the interrelationship between unobservable inputs, where relevant and significant. The impact of changes in inputs may not be independent, as a change in one unobservable input may give rise to a change in another unobservable input. Where relationships do exist between two unobservable inputs, those relationships are discussed below. Relationships may also exist between observable and unobservable inputs (for example, as observable interest rates rise, unobservable prepayment rates decline); such relationships have not been included in the discussion below. In addition, for each of the individual relationships described below, the inverse relationship would also generally apply.

The following discussion also provides a description of attributes of the underlying instruments and external market factors that affect the range of inputs used in the valuation of the Bank's positions.

Yield – The yield of an asset is the interest rate used to discount future cash flows in a discounted cash flow calculation. An increase in the yield, in isolation, would result in a decrease in a fair value measurement.

Credit spread – The credit spread is the amount of additional annualized return over the market interest rate that a market participant would demand for taking exposure to the credit risk of an instrument. The credit spread for an instrument forms part of the discount rate used in a discounted cash flow calculation. Generally, an increase in the credit spread would result in a decrease in a fair value measurement.

The yield and the credit spread of a particular mortgage-backed security primarily reflect the risk inherent in the instrument. The yield is also impacted by the absolute level of the coupon paid by the instrument (which may not correspond directly to the level of inherent risk). Therefore, the range of yield and credit spreads reflects the range of risk inherent in various instruments owned by the Bank. The risk inherent in mortgage-backed securities is driven by the subordination of the security being valued and the characteristics of the underlying mortgages within the collateralized pool, including borrower FICO scores, loan-to-value ("LTV") ratios for residential mortgages and the nature of the property and/or any tenants for commercial mortgages. For corporate debt securities, obligations of U.S. states and municipalities and other similar instruments, credit spreads reflect the credit quality of the obligor and the tenor of the obligation.

Prepayment speed – The prepayment speed is a measure of the voluntary unscheduled principal repayments of a prepayable obligation in a collateralized pool. Prepayment speeds generally decline as borrower delinquencies rise. An increase in prepayment speeds, in isolation, would result in

a decrease in a fair value measurement of assets valued at a premium to par and an increase in a fair value measurement of assets valued at a discount to par.

Prepayment speeds may vary from collateral pool to collateral pool, and are driven by the type and location of the underlying borrower, and the remaining tenor of the obligation as well as the level and type (e.g., fixed or floating) of interest rate being paid by the borrower. Typically collateral pools with higher borrower credit quality have a higher prepayment rate than those with lower borrower credit quality, all other factors being equal.

Conditional default rate – The conditional default rate is a measure of the reduction in the outstanding collateral balance underlying a collateralized obligation as a result of defaults. While there is typically no direct relationship between conditional default rates and prepayment speeds, collateralized obligations for which the underlying collateral has high prepayment speeds will tend to have lower conditional default rates. An increase in conditional default rates would generally be accompanied by an increase in loss severity and an increase in credit spreads. An increase in the conditional default rate, in isolation, would result in a decrease in a fair value measurement. Conditional default rates reflect the quality of the collateral underlying a securitization and the structure of the securitization itself. Based on the types of securities owned in the Bank's market-making portfolios, conditional default rates are most typically at the lower end of the range presented.

Loss severity – The loss severity (the inverse concept is the recovery rate) is the expected amount of future realized losses resulting from the ultimate liquidation of a particular loan, expressed as the net amount of loss relative to the outstanding loan balance. An increase in loss severity is generally accompanied by an increase in conditional default rates. An increase in the loss severity, in isolation, would result in a decrease in a fair value measurement.

The loss severity applied in valuing a mortgage-backed security investment depends on factors relating to the underlying mortgages, including the LTV ratio, the nature of the lender's lien on the property and other instrument-specific factors.

Correlation – Correlation is a measure of the relationship between the movements of two variables. Correlation is a pricing input for a derivative product where the payoff is driven by one or more underlying risks. Correlation inputs are related to the type of derivative (e.g., interest rate, credit, equity, foreign exchange and commodity) due to the nature of the underlying risks. When parameters are positively correlated, an increase in one parameter will result in an increase in the other parameter. When parameters are negatively correlated, an increase in one parameter will result in a decrease in the other parameter. An increase in correlation can result in an increase or a decrease in a fair value measurement. Given a short

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correlation position, an increase in correlation, in isolation, would generally result in a decrease in a fair value measurement.

The level of correlation used in the valuation of derivatives with multiple underlying risks depends on a number of factors including the nature of those risks. For example, the correlation between two credit risk exposures would be different than that between two interest rate risk exposures. Similarly, the tenor of the transaction may also impact the correlation input, as the relationship between the underlying risks may be different over different time periods. Furthermore, correlation levels are very much dependent on market conditions and could have a relatively wide range of levels within or across asset classes over time, particularly in volatile market conditions.

Volatility - Volatility is a measure of the variability in possible returns for an instrument, parameter or market index given how much the particular instrument, parameter or index changes in value over time. Volatility is a pricing input for options, including equity options, commodity options, and interest rate options. Generally, the higher the volatility of the underlying, the riskier the instrument. Given a long position in an option, an increase in volatility, in isolation, would generally result in an increase in a fair value measurement.

The level of volatility used in the valuation of a particular option-based derivative depends on a number of factors, including the nature of the risk underlying the option (e.g., the volatility of a particular equity security may be significantly different from that of a particular commodity index), the tenor of the derivative as well as the strike price of the option.

Forward price - Forward price is the price at which the buyer agrees to purchase the asset underlying a forward contract on the predetermined future delivery date, and is such that the value of the contract is zero at inception.

The forward price is used as an input in the valuation of certain derivatives and depends on a number of factors including interest rates, the current price of the underlying asset, and the expected income to be received and costs to be incurred by the seller as a result of holding that asset until the delivery date. An increase in the forward can result in an increase or a decrease in a fair value measurement.

Changes in level 3 recurring fair value measurements

The following tables include a rollforward of the Consolidated balance sheets amounts (including changes in fair value) for financial instruments classified by the Bank within level 3 of the fair value hierarchy for the years ended December 31, 2020, 2019 and 2018. When a determination is made to classify a financial instrument within level 3, the determination is based on the significance of the unobservable inputs to the overall fair value measurement. However, level 3 financial instruments typically include, in addition to the unobservable or level 3 components, observable components (that is, components that are actively quoted and can be validated to external sources); accordingly, the gains and losses in the table below include changes in fair value due in part to observable factors that are part of the valuation methodology. Also, the Bank risk-manages the observable components of level 3 financial instruments using securities and derivative positions that are classified within level 1 or 2 of the fair value hierarchy; as these level 1 and level 2 risk management instruments are not included below, the gains or losses in the following tables do not reflect the effect of the Bank's risk management activities related to such level 3 instruments.

	Fair value measurements using significant unobservable inputs								Change in unrealized gains/(losses) related to financial instruments held at Dec. 31, 2020
Year ended December 31, 2020 (in millions)	Fair value at January 1, 2020	Total realized/ unrealized gains/ (losses)	Purchases ^(g)	Sales	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾	Fair value at Dec. 31, 2020	
Assets: ^(a)									
Trading assets:									
Debt instruments:									
Mortgage-backed securities:									
U.S. GSEs and government agencies	\$ 708	\$ (147)	\$ —	\$ (136)	\$ (38)	\$ —	\$ —	\$ 387	\$ (141)
Residential - nonagency	14	—	—	—	(1)	—	—	13	—
Commercial - nonagency	1	—	—	—	—	—	—	1	—
Total mortgage-backed securities	723	(147)	—	(136)	(39)	—	—	401	(141)
U.S. Treasury, GSEs and government agencies	—	—	—	—	—	—	—	—	—
Obligations of U.S. states and municipalities	6	—	—	(1)	—	—	—	5	—
Non-U.S. government debt securities	155	21	281	(245)	(7)	—	(23)	182	11
Corporate debt securities	531	50	516	(210)	(290)	402	(558)	441	(22)
Loans ^(b)	646	(60)	981	(471)	(68)	790	(944)	874	(35)
Asset-backed securities	6	(2)	4	(4)	(1)	—	—	3	—
Total debt instruments	2,067	(138)	1,782	(1,067)	(405)	1,192	(1,525)	1,906	(187)
Equity securities	96	100	10	(427)	—	479	(134)	124	(6)
Other	268	320	654	(521)	(404)	62	(35)	344	78
Total trading assets - debt and equity instruments	2,431	282 ^(d)	2,446	(2,015)	(809)	1,733	(1,694)	2,374	(115) ^(d)
Net derivative receivables: ^(c)									
Interest rate	(1,274)	2,356	308	(1,634)	(2,193)	(380)	308	(2,509)	12
Credit	(115)	(207)	71	(154)	173	59	(32)	(205)	(120)
Foreign exchange	(960)	173	48	(37)	226	13	165	(372)	103
Equity	(1,485)	362	3,782	(2,644)	(991)	(528)	329	(1,175)	(996)
Commodity	(69)	(545)	34	(244)	335	(299)	18	(770)	262
Total net derivative receivables	(3,903)	2,139 ^(d)	4,243	(4,713)	(2,450)	(1,135)	788	(5,031)	(739) ^(d)
Available-for-sale securities:									
Mortgage-backed securities	1	—	—	—	(1)	—	—	—	—
Asset-backed securities	—	—	—	—	—	—	—	—	—
Total available-for-sale securities	1	—	—	—	(1)	—	—	—	—
Loans ^(b)	498	(353) ^(d)	891	(82)	(547)	2,554	(687)	2,274	(17) ^(d)
Mortgage servicing rights	4,699	(1,540) ^(e)	1,192	(176)	(899)	—	—	3,276	(1,540) ^(e)
Other assets ^(b)	49	20 ^(d)	2	—	(14)	—	—	57	23 ^(d)

Year ended December 31, 2020 (in millions)	Fair value measurements using significant unobservable inputs								Change in unrealized (gains)/losses related to financial instruments held at Dec. 31, 2020	
	Fair value at January 1, 2020	Total realized/ unrealized (gains)/ losses	Purchases	Sales	Issuances	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾		Fair value at Dec. 31, 2020
Liabilities: ^(a)										
Deposits	\$ 3,372	\$ 163 ^{(d)(f)}	\$ —	\$ —	\$ 648	\$ (560)	\$ 268	\$ (943)	\$ 2,948	\$ 324 ^{(d)(f)}
Short-term borrowings	1,516	(180) ^{(d)(f)}	—	—	5,118	(4,167)	81	(54)	2,314	93 ^{(d)(f)}
Trading liabilities - debt and equity instruments	38	(17) ^(d)	(154)	10	—	(1)	179	(6)	49	(3) ^(d)
Accounts payable and other liabilities	19	41 ^(d)	—	—	—	—	—	—	60	41 ^(d)
Long-term debt	15,368	11 ^{(d)(f)}	(1)	—	5,910	(6,644)	802	(1,049)	14,397	1,223 ^{(d)(f)}

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	Fair value measurements using significant unobservable inputs								Change in unrealized gains/(losses) related to financial instruments held at Dec. 31, 2019	
Year ended December 31, 2019 (in millions)	Fair value at January 1, 2019	Total realized/ unrealized gains/ (losses)	Purchases ^(g)	Sales	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾	Fair value at Dec. 31, 2019		
Assets: ^(a)										
Trading assets:										
Debt instruments:										
Mortgage-backed securities:										
U.S. GSEs and government agencies	\$ 487	\$ (55)	\$ 661	\$ (261)	\$ (124)	\$ —	\$ —	\$ 708	\$ (56)	
Residential - nonagency	26	23	11	(32)	(2)	—	(12)	14	—	
Commercial - nonagency	2	2	—	—	(4)	1	—	1	2	
Total mortgage-backed securities	515	(30)	672	(293)	(130)	1	(12)	723	(54)	
U.S. Treasury, GSEs and government agencies	—	—	—	—	—	—	—	—	—	
Obligations of U.S. states and municipalities	11	—	—	—	(5)	—	—	6	—	
Non-U.S. government debt securities	155	1	290	(287)	—	14	(18)	155	4	
Corporate debt securities	232	28	369	(123)	(17)	103	(61)	531	(12)	
Loans ^(b)	724	19	444	(507)	(73)	417	(378)	646	7	
Asset-backed securities	24	(3)	—	(10)	(4)	3	(4)	6	(5)	
Total debt instruments	1,661	15	1,775	(1,220)	(229)	538	(473)	2,067	(60)	
Equity securities	94	5	38	(21)	(22)	46	(44)	96	15	
Other	298	12	84	(128)	(53)	61	(6)	268	(30)	
Total trading assets - debt and equity instruments	2,053	32 ^(d)	1,897	(1,369)	(304)	645	(523)	2,431	(75) ^(d)	
Net derivative receivables: ^(c)										
Interest rate	(447)	(665)	107	(768)	444	(71)	126	(1,274)	(691)	
Credit	(105)	7	20	(8)	(14)	29	(44)	(115)	53	
Foreign exchange	(455)	(557)	14	(409)	467	(21)	1	(960)	(434)	
Equity	(1,017)	473	1,815	(504)	(2,250)	121	(123)	(1,485)	(172)	
Commodity	(1,173)	458	49	(365)	85	(1)	878	(69)	238	
Total net derivative receivables	(3,197)	(284) ^(d)	2,005	(2,054)	(1,268)	57	838	(3,903)	(1,006) ^(d)	
Available-for-sale securities:										
Mortgage-backed securities	1	—	—	—	(1)	—	—	—	—	
Asset-backed securities	—	—	—	—	—	—	—	—	—	
Total available-for-sale securities	1	—	—	—	(1)	—	—	—	—	
Loans ^(b)	801	84 ^(d)	212	(178)	(384)	128	(165)	498	23 ^(d)	
Mortgage servicing rights	6,130	(1,180) ^(e)	1,489	(789)	(951)	—	—	4,699	(1,180) ^(e)	
Other assets ^(b)	12	11 ^(d)	26	—	—	—	—	49	6 ^(d)	

Year ended December 31, 2019 (in millions)	Fair value measurements using significant unobservable inputs									Change in unrealized (gains)/losses related to financial instruments held at Dec. 31, 2019
	Fair value at January 1, 2019	Total realized/ unrealized (gains)/ losses	Purchases	Sales	issuances	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾	Fair value at Dec. 31, 2019	
Liabilities: ^(a)										
Deposits	\$ 4,189	\$ 295 ^{(d)(f)}	\$ —	\$ —	\$ 918	\$ (832)	\$ 12	\$ (1,210)	\$ 3,372	\$ 311 ^{(d)(f)}
Short-term borrowings	1,428	145 ^{(d)(f)}	—	—	3,092	(2,977)	19	(191)	1,516	112 ^{(d)(f)}
Trading liabilities - debt and equity instruments	46	(2) ^(d)	(13)	37	—	1	9	(40)	38	2 ^(d)
Accounts payable and other liabilities	—	9 ^(d)	—	10	—	—	—	—	19	9 ^(d)
Long-term debt	12,799	1,316 ^{(d)(f)}	—	—	7,317	(5,167)	280	(1,177)	15,368	1,646 ^{(d)(f)}

	Fair value measurements using significant unobservable inputs									
Year ended December 31, 2018 (in millions)	Fair value at January 1, 2018	Total realized/ unrealized gains/ (losses)	Purchases ^(g)	Sales	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾	Fair value at Dec. 31, 2018	Change in unrealized gains/(losses) related to financial instruments held at Dec. 31, 2018	
Assets: ^(a)										
Trading assets:										
Debt instruments:										
Mortgage-backed securities:										
U.S. GSEs and government agencies	\$ 289	\$ (16)	\$ 443	\$ (164)	\$ (65)	\$ —	\$ —	\$ 487	\$ (21)	
Residential - nonagency	24	(1)	33	(41)	(2)	15	(2)	26	1	
Commercial - nonagency	2	1	—	—	(1)	—	—	2	(2)	
Total mortgage-backed securities	315	(16)	476	(205)	(68)	15	(2)	515	(22)	
U.S. Treasury, GSEs and government agencies	1	—	—	—	—	—	(1)	—	—	
Obligations of U.S. states and municipalities	15	1	—	—	(5)	—	—	11	1	
Non-U.S. government debt securities	78	(22)	458	(277)	(11)	23	(94)	155	(9)	
Corporate debt securities	191	(16)	331	(284)	(26)	230	(194)	232	13	
Loans ^(b)	549	3	904	(483)	(183)	592	(658)	724	(20)	
Asset-backed securities	51	—	14	—	(19)	—	(22)	24	9	
Total debt instruments	1,200	(50)	2,183	(1,249)	(312)	860	(971)	1,661	(28)	
Equity securities	121	(33)	92	(99)	—	84	(71)	94	24	
Other	350	11	408	(223)	(209)	49	(88)	298	34	
Total trading assets - debt and equity instruments	1,671	(72) ^(d)	2,683	(1,571)	(521)	993	(1,130)	2,053	30 ^(d)	
Net derivative receivables: ^(c)										
Interest rate	258	271	111	(641)	(557)	(27)	138	(447)	349	
Credit	(33)	(37)	5	(6)	(57)	1	22	(105)	(27)	
Foreign exchange	(441)	133	182	(290)	34	(115)	42	(455)	5	
Equity	(1,887)	18	2,966	(1,769)	(1,555)	1,037	173	(1,017)	(133)	
Commodity	(648)	(54)	8	(175)	(324)	(3)	23	(1,173)	47	
Total net derivative receivables	(2,751)	331 ^(d)	3,272	(2,881)	(2,459)	893	398	(3,197)	241 ^(d)	
Available-for-sale securities:										
Mortgage-backed securities	1	—	—	—	—	—	—	1	—	
Asset-backed securities	276	1	—	—	(277)	—	—	—	—	
Total available-for-sale securities	277	1 ^(j)	—	—	(277)	—	—	1	—	
Loans ^(b)	2,059	18 ^(d)	469	(1,172)	(478)	159	(254)	801	(15) ^(d)	
Mortgage servicing rights	6,030	230 ^(e)	1,246	(636)	(740)	—	—	6,130	230 ^(e)	
Other assets ^(b)	—	—	14	(2)	—	—	—	12	—	

Fair value measurements using significant unobservable inputs										
Year ended December 31, 2018 (in millions)	Fair value at January 1, 2018	Total realized/ unrealized (gains)/ losses	Purchases	Sales	Issuances	Settlements ^(h)	Transfers into level 3 ⁽ⁱ⁾	Transfers (out of) level 3 ⁽ⁱ⁾	Fair value at Dec. 31, 2018	Change in unrealized (gains)/losses related to financial instruments held at Dec. 31, 2018
Liabilities: ^(a)										
Deposits	\$ 4,150	\$ (135)	\$ —	\$ —	\$ 1,400	\$ (560)	\$ 2	\$ (668)	\$ 4,189	\$ (192)
Short-term borrowings	1,604	(188)	—	—	3,031	(2,999)	87	(107)	1,428	(129)
Trading liabilities - debt and equity instruments	37	30	(97)	101	—	(1)	10	(34)	46	16
Accounts payable and other liabilities	—	—	—	—	—	—	—	—	—	—
Long-term debt	10,154	(1,442)	—	—	7,465	(2,968)	623	(1,033)	12,799	(651)

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- (a) Level 3 assets at fair value as a percentage of total Bank assets accounted for at fair value (including assets measured at fair value on a nonrecurring basis) were 2%, 3% and 4% at December 31, 2020, 2019 and 2018, respectively. Level 3 liabilities at fair value as a percentage of total Bank liabilities at fair value (including liabilities measured at fair value on a nonrecurring basis) were 13%, 19% and 18% at December 31, 2020, 2019 and 2018, respectively.
- (b) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.
- (c) All level 3 derivatives are presented on a net basis, irrespective of underlying counterparty.
- (d) Predominantly reported in principal transactions revenue, except for changes in fair value for mortgage loans, and lending-related commitments originated with the intent to sell, and mortgage loan purchase commitments, which are reported in mortgage fees and related income.
- (e) Changes in fair value for MSRs are reported in mortgage fees and related income.
- (f) Realized (gains)/losses due to DVA for fair value option elected liabilities are reported in principal transactions revenue, and they were \$2 million for the year ended December 31, 2020 and not material for the years ended December 31, 2019 and 2018, respectively. Unrealized (gains)/losses are reported in OCI, and they were \$40 million, \$175 million and \$(161) million for the years ended December 31, 2020, 2019 and 2018, respectively.
- (g) Loan originations are included in purchases.
- (h) Includes financial assets and liabilities that have matured, been partially or fully repaid, impacts of modifications, deconsolidation associated with beneficial interests in VIEs and other items.
- (i) All transfers into and/or out of level 3 are based on changes in the observability and/or significance of the valuation inputs and are assumed to occur at the beginning of the quarterly reporting period in which they occur.
- (j) Realized gains/(losses) on AFS securities, as well as other-than-temporary impairment ("OTTI") losses that are recorded in earnings, are reported in investment securities gains/(losses). Unrealized gains/(losses) are reported in OCI. There were no realized gains/(losses) and foreign exchange hedge accounting adjustments recorded in income on AFS securities for the years ended December 31, 2020 and 2019, respectively, and \$1 million recorded for the year ended December 31, 2018. There were no material unrealized gains/(losses) recorded on AFS securities in OCI for the years ended December 31, 2020, 2019 and 2018, respectively.

Level 3 analysis

Consolidated balance sheets changes

Level 3 assets at fair value including assets measured at fair value on a nonrecurring basis were 0.8% of total Bank assets at December 31, 2020. The following describes significant changes to level 3 assets since December 31, 2019, for those items measured at fair value on a recurring basis. Refer to Assets and liabilities measured at fair value on a nonrecurring basis on page 28 for further information on changes impacting items measured at fair value on a nonrecurring basis.

For the year ended December 31, 2020

Level 3 assets at December 31, 2020 increased by \$5.1 billion from December 31, 2019 driven by:

- \$3.2 billion increase in gross equity derivative receivables due to gains, purchases and transfers, net of settlements.
- \$1.8 billion increase in non-trading loans due to net transfers.

partially offset by:

- \$1.4 billion decrease in MSRs due to losses and settlements partially offset by purchases.

Refer to the sections below for additional information.

Transfers between levels for instruments carried at fair value on a recurring basis

During the year ended December 31, 2020, significant transfers from level 2 into level 3 included the following:

- \$1.7 billion of total debt and equity instruments, largely equity securities and trading loans, driven by a decrease in observability.
- \$4.6 billion of gross equity derivative receivables and \$5.2 billion of gross equity derivative payables as a result of a decrease in observability and an increase in the significance of unobservable inputs.
- \$2.6 billion of non-trading loans driven by a decrease in observability.

During the year ended December 31, 2020, significant transfers from level 3 into level 2 included the following:

- \$1.7 billion of total debt and equity instruments, predominantly corporate debt and trading loans, driven by an increase in observability.
- \$3.8 billion of gross equity derivative receivables and \$4.1 billion of gross equity derivative payables as a result of an increase in observability and a decrease in the significance of unobservable inputs.

During the year ended December 31, 2019, significant transfers from level 2 into level 3 included the following:

- \$859 million of gross equity derivative receivables as a result of a decrease in observability and an increase in the significance of unobservable inputs.

During the year ended December 31, 2019, significant transfers from level 3 into level 2 included the following:

- \$2.0 billion of gross equity derivative receivables and \$1.9 billion of gross equity derivative payables as a result of an increase in observability and a decrease in the significance of unobservable inputs.
- \$1.0 billion of gross commodities derivative payables as a result of an increase in observability.
- \$1.2 billion of deposits driven by an increase in observability and a decrease in the significance of unobservable inputs.
- \$1.2 billion of long-term debt driven by an increase in observability and a decrease in the significance of unobservable inputs.

During the year ended December 31, 2018, significant transfers from level 2 into level 3 included the following:

- \$1.2 billion of total debt and equity instruments, the majority of which were trading loans, driven by a decrease in observability.
- \$2.7 billion of gross equity derivative receivables and \$1.7 billion of gross equity derivative payables as a result of a decrease in observability and an increase in the significance of unobservable inputs.

During the year ended December 31, 2018, significant transfers from level 3 into level 2 included the following:

- \$1.3 billion of total debt and equity instruments, the majority of which were trading loans, driven by an increase in observability.
- \$2.0 billion of gross equity derivative receivables and \$2.2 billion of gross equity derivative payables as a result of an increase in observability and a decrease in the significance of unobservable inputs.
- \$1.0 billion of long-term debt driven by an increase in observability.

All transfers are based on changes in the observability and/or significance of the valuation inputs and are assumed to occur at the beginning of the quarterly reporting period in which they occur.

Gains and losses

The following describes significant components of total realized/unrealized gains/(losses) for instruments measured at fair value on a recurring basis for the years ended December 31, 2020, 2019 and 2018.

These amounts exclude any effects of the Bank's risk management activities where the financial instruments are classified as level 1 and 2 of the fair value hierarchy. Refer to Changes in level 3 recurring fair value measurements rollforward tables on pages 22-26 for further information on these instruments.

2020

- \$548 million of net gains on assets, driven by gains in net interest rate derivative receivables due to market movements partially offset by losses in MSRs reflecting faster prepayment speeds on lower rates. Refer to Note 15 for information on MSRs.

2019

- \$1.3 billion of net losses on assets predominantly driven by MSRs reflecting faster prepayment speeds on lower rates. Refer to Note 15 for information on MSRs.
- \$1.8 billion of net losses on liabilities largely driven by market movements in long-term debt.

2018

- \$1.7 billion of net gains on liabilities predominantly driven by market movements in long-term debt.

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Assets and liabilities measured at fair value on a nonrecurring basis

The following tables present the assets and liabilities held as of December 31, 2020 and 2019, respectively, for which nonrecurring fair value adjustments were recorded during the years ended December 31, 2020 and 2019, respectively, by major product category and fair value hierarchy.

December 31, 2020 (in millions)	Fair value hierarchy			Total fair value
	Level 1	Level 2	Level 3	
Loans	\$ —	\$ 1,313 ^(c)	\$ 1,040 ^(d)	\$ 2,353
Other assets ^(a)	—	5	140	145
Total assets measured at fair value on a nonrecurring basis	\$ —	\$ 1,318	\$ 1,180	\$ 2,498
Accounts payable and other liabilities ^(b)	—	—	12	12
Total liabilities measured at fair value on a nonrecurring basis	\$ —	\$ —	\$ 12	\$ 12

December 31, 2019 (in millions)	Fair value hierarchy			Total fair value
	Level 1	Level 2	Level 3	
Loans	\$ —	\$ 3,463 ^(c)	\$ 269	\$ 3,732
Other assets	—	14	585	599
Total assets measured at fair value on a nonrecurring basis	\$ —	\$ 3,477	\$ 854	\$ 4,331

- (a) Primarily includes equity securities without readily determinable fair values that were adjusted based on observable price changes in orderly transactions from an identical or similar investment of the same issuer (measurement alternative). Of the \$140 million in level 3 assets measured at fair value on a nonrecurring basis as of December 31, 2020, \$7 million related to equity securities adjusted based on the measurement alternative. These equity securities are classified as level 3 due to the infrequency of the observable prices and/or the restrictions on the shares.
- (b) There were no liabilities measured at fair value on a nonrecurring basis at December 31, 2019.
- (c) Primarily includes certain mortgage loans that were reclassified to held-for sale.
- (d) Of the \$1.0 billion in level 3 assets measured at fair value on a nonrecurring basis as of December 31, 2020, \$602 million related to residential real estate loans carried at the net realizable value of the underlying collateral (e.g., collateral-dependent loans). These amounts are classified as level 3 as they are valued using information from broker's price opinions, appraisals and automated valuation models and discounted based upon the Bank's experience with actual liquidation values. These discounts ranged from 13% to 46% with a weighted average of 27%.

Nonrecurring fair value changes

The following table presents the total change in value of assets and liabilities for which fair value adjustments have been recognized for the years ended December 31, 2020, 2019 and 2018, related to assets and liabilities held at those dates.

December 31, (in millions)	2020	2019	2018
Loans ^(a)	\$ (393)	\$ (272)	\$ (63)
Other assets ^(b)	(45)	62	225
Accounts payable and other liabilities	(11)	—	—
Total nonrecurring fair value gains/(losses)	\$ (449)	\$ (210)	\$ 162

(a) Includes the impact of certain mortgage loans that were reclassified to held-for-sale.

(b) Included \$(6) million, \$82 million and \$241 million for the years ended December 31, 2020, 2019 and 2018, respectively, of net (losses)/gains as a result of the measurement alternative.

Refer to Note 12 for further information about the measurement of collateral-dependent loans.

Equity securities without readily determinable fair values

The Bank measures certain equity securities without readily determinable fair values at cost less impairment (if any), plus or minus observable price changes from an identical or similar investment of the same issuer, with such changes recognized in other income.

In its determination of the new carrying values upon observable price changes, the Bank may adjust the prices if deemed necessary to arrive at the Bank's estimated fair values. Such adjustments may include adjustments to reflect the different rights and obligations of similar securities, and other adjustments that are consistent with the Bank's valuation techniques for private equity direct investments.

The following table presents the carrying value of equity securities without readily determinable fair values held as of December 31, 2020 and 2019, that are measured under the measurement alternative and the related adjustments recorded during the periods presented for those securities with observable price changes. These securities are included in the nonrecurring fair value tables when applicable price changes are observable.

As of or for the year ended December 31, (in millions)	2020	2019
Other assets		
Carrying value ^(a)	\$ 592	\$ 589
Upward carrying value changes ^(b)	1	86
Downward carrying value changes/impairment ^(c)	(7)	(4)

(a) The period-end carrying values reflect cumulative purchases and sales in addition to upward and downward carrying value changes.

(b) The cumulative upward carrying value changes between January 1, 2018 and December 31, 2020 were \$339 million.

(c) The cumulative downward carrying value changes/impairment between January 1, 2018 and December 31, 2020 were \$(20) million.

Included in other assets above is the Bank's interest in approximately 40 million Visa Class B common shares, recorded at a nominal carrying value. These shares are subject to certain transfer restrictions currently and will be convertible into Visa Class A common shares upon final resolution of certain litigation matters involving Visa. The conversion rate of Visa Class B common shares into Visa Class A common shares is 1.6228 at December 31, 2020, and may be adjusted by Visa depending on developments related to the litigation matters.

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Additional disclosures about the fair value of financial instruments that are not carried on the Consolidated balance sheets at fair value

U.S. GAAP requires disclosure of the estimated fair value of certain financial instruments, which are included in the following table. However, this table does not include other items, such as nonfinancial assets, intangible assets, certain financial instruments, and customer relationships. In the opinion of management, these items, in the aggregate, add significant value to the Bank, but their fair value is not disclosed in this table.

Financial instruments for which carrying value approximates fair value

Certain financial instruments that are not carried at fair value on the Consolidated balance sheets are carried at amounts that approximate fair value, due to their short-term nature and generally negligible credit risk. These instruments include cash and due from banks, deposits with banks, federal funds sold, securities purchased under resale agreements and securities borrowed, short-term receivables and accrued interest receivable, short-term borrowings, federal funds purchased, securities loaned and sold under repurchase agreements, accounts payable, and accrued liabilities. In addition, U.S. GAAP requires that the fair value of deposit liabilities with no stated maturity (i.e., demand, savings and certain money market deposits) be equal to their carrying value; recognition of the inherent funding value of these instruments is not permitted.

The following table presents by fair value hierarchy classification the carrying values and estimated fair values at December 31, 2020 and 2019, of financial assets and liabilities, excluding financial instruments that are carried at fair value on a recurring basis, and their classification within the fair value hierarchy.

(in billions)	December 31, 2020					December 31, 2019				
	Carrying value	Estimated fair value hierarchy			Total estimated fair value	Carrying value	Estimated fair value hierarchy			Total estimated fair value
		Level 1	Level 2	Level 3			Level 1	Level 2	Level 3	
Financial assets										
Cash and due from banks	\$ 24.2	\$ 24.2	\$ —	\$ —	\$ 24.2	\$ 21.2	\$ 21.2	\$ —	\$ —	\$ 21.2
Deposits with banks	501.6	501.6	—	—	501.6	241.0	241.0	—	—	241.0
Accrued interest and accounts receivable	70.6	—	71.3	0.1	71.4	52.8	—	52.8	—	52.8
Federal funds sold and securities purchased under resale agreements	163.9	—	163.9	—	163.9	205.7	—	205.7	—	205.7
Securities borrowed	27.4	—	27.4	—	27.4	32.5	—	32.5	—	32.5
Investment securities, held-to-maturity	201.8	53.2	152.3	—	205.5	47.5	0.1	48.8	—	48.9
Loans, net of allowance for loan losses ^(a)	938.6	—	209.2	753.8	963.0	938.0	—	213.1	733.2	946.3
Other	50.6	—	49.0	1.6	50.6	46.5 ^(b)	—	45.8 ^(b)	0.7	46.5
Financial liabilities										
Deposits	\$2,238.8	\$ —	\$2,237.9	\$ —	\$2,237.9	\$1,621.8	\$ —	\$1,622.1	\$ —	\$1,622.1
Federal funds purchased and securities loaned or sold under repurchase agreements	37.0	—	37.0	—	37.0	81.0	—	81.0	—	81.0
Short-term borrowings	2.2	—	2.2	—	2.2	4.7	—	4.7	—	4.7
Accounts payable and other liabilities	87.2	—	83.0	3.8	86.8	73.3	0.1	70.1	2.7	72.9
Beneficial interests issued by consolidated VIEs	17.5	—	17.6	—	17.6	17.8	—	17.9	—	17.9
Long-term debt	45.6	—	42.4	3.2	45.6	81.2	—	77.8	3.5	81.3

- (a) Fair value is typically estimated using a discounted cash flow model that incorporates the characteristics of the underlying loans (including principal, contractual interest rate and contractual fees) and other key inputs, including expected lifetime credit losses, interest rates, prepayment rates, and primary origination or secondary market spreads. For certain loans, the fair value is measured based on the value of the underlying collateral. Carrying value of the loan takes into account the loan's allowance for loan losses, which represents the loan's expected credit losses over its remaining expected life. The difference between the estimated fair value and carrying value of a loan is generally attributable to changes in market interest rates, including credit spreads, market liquidity premiums and other factors that affect the fair value of a loan but do not affect its carrying value.
- (b) Prior-period amounts have been revised to conform with the current presentation.

The majority of the Bank's lending-related commitments are not carried at fair value on a recurring basis on the Consolidated balance sheets. The carrying value and the estimated fair value of these wholesale lending-related commitments were as follows for the periods indicated.

(in billions)	December 31, 2020					December 31, 2019				
	Carrying value ^{(a)(b)}	Estimated fair value hierarchy			Total estimated fair value	Carrying value ^{(a)(b)}	Estimated fair value hierarchy			Total estimated fair value
		Level 1	Level 2	Level 3			Level 1	Level 2	Level 3	
Wholesale lending-related commitments	\$ 2.2	\$ —	\$ —	\$ 2.1	\$ 2.1	\$ 1.2	\$ —	\$ —	\$ 1.9	\$ 1.9

- (a) Excludes the current carrying values of the guarantee liability and the offsetting asset, each of which is recognized at fair value at the inception of the guarantees.
- (b) Includes the wholesale allowance for lending-related commitments.

The Bank does not estimate the fair value of consumer off-balance sheet lending-related commitments. In many cases, the Bank can reduce or cancel these commitments by providing the borrower notice or, in some cases as permitted by law, without notice. Refer to page 15 of this Note for a further discussion of the valuation of lending-related commitments.

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Note 3 – Fair value option

The fair value option provides an option to elect fair value as an alternative measurement for selected financial assets, financial liabilities, unrecognized firm commitments, and written loan commitments.

The Bank has elected to measure certain instruments at fair value for several reasons including to mitigate income statement volatility caused by the differences between the measurement basis of elected instruments (e.g., certain instruments that otherwise would be accounted for on an accrual basis) and the associated risk management arrangements that are accounted for on a fair value basis, as well as to better reflect those instruments that are managed on a fair value basis.

The Bank's election of fair value includes the following instruments:

- Loans purchased or originated as part of securitization warehousing activity, subject to bifurcation accounting, or managed on a fair value basis, including lending-related commitments
- Certain securities financing agreements
- Owned beneficial interests in securitized financial assets that contain embedded credit derivatives, which would otherwise be required to be separately accounted for as a derivative instrument
- Structured notes, which are predominantly financial instruments that contain embedded derivatives, that are issued as part of client-driven activities
- Certain long-term beneficial interests issued by consolidated securitization trusts where the underlying assets are carried at fair value

Changes in fair value under the fair value option election

The following table presents the changes in fair value included in the Consolidated statements of income for the years ended December 31, 2020, 2019 and 2018, for items for which the fair value option was elected. The profit and loss information presented below only includes the financial instruments that were elected to be measured at fair value; related risk management instruments, which are required to be measured at fair value, are not included in the table.

December 31, (in millions)	2020			2019			2018		
	Principal transactions	All other income	Total changes in fair value recorded ^(e)	Principal transactions	All other income	Total changes in fair value recorded ^(e)	Principal transactions	All other income	Total changes in fair value recorded ^(e)
Federal funds sold and securities purchased under resale agreements	\$ 51	\$ —	\$ 51	\$ 4	\$ —	\$ 4	\$ 2	\$ —	\$ 2
Securities borrowed	130	—	130	133	—	133	22	—	22
Trading assets:									
Debt and equity instruments, excluding loans	1,425	1 ^(d)	1,426	2,496	—	2,496	(1,881)	1 ^(d)	(1,880)
Loans reported as trading assets:									
Changes in instrument-specific credit risk ^(a)	126	—	126	229	—	229	(4)	—	(4)
Other changes in fair value ^(a)	—	—	—	(1)	—	(1)	27	—	27
Loans:									
Changes in instrument-specific credit risk ^(a)	184	7 ^(d)	191	468	2 ^(d)	470	396	—	396
Other changes in fair value ^(a)	471	3,239 ^(d)	3,710	267	1,224 ^(d)	1,491	138	185 ^(d)	323
Other assets ^(a)	(6)	—	(6)	(4)	—	(4)	(7)	—	(7)
Deposits ^(b)	(747)	—	(747)	(1,751)	—	(1,751)	181	—	181
Federal funds purchased and securities loaned or sold under repurchase agreements	(98)	—	(98)	(104)	—	(104)	(1)	—	(1)
Short-term borrowings ^(b)	(272)	—	(272)	(638)	—	(638)	374	—	374
Trading liabilities	2	—	2	6	—	6	1	—	1
Other liabilities	(52)	—	(52)	(16)	—	(16)	—	—	—
Long-term debt ^{(b)(c)}	(1,317)	(1) ^(d)	(1,318)	(2,655)	1 ^(d)	(2,654)	1,272	—	1,272

- (a) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.
- (b) Unrealized gains/(losses) due to instrument-specific credit risk (DVA) for liabilities for which the fair value option has been elected are recorded in OCI and subsequently recorded in principal transactions revenue when realized. Realized gains/(losses) due to instrument-specific credit risk recorded in principal transactions revenue were \$4 million for the year ended December 31, 2020 and were not material for the years ended December 31, 2019 and 2018.
- (c) Long-term debt measured at fair value predominantly relates to structured notes. Although the risk associated with the structured notes is actively managed, the gains/(losses) reported in this table do not include the income statement impact of the risk management instruments used to manage such risk.
- (d) Reported in mortgage fees and related income.
- (e) Changes in fair value exclude contractual interest, which is included in interest income and interest expense for all instruments other than hybrid financial instruments. Refer to Note 7 for further information regarding interest income and interest expense.

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Determination of instrument-specific credit risk for items for which the fair value option was elected

The following describes how the gains and losses that are attributable to changes in instrument-specific credit risk, were determined.

- Loans and lending-related commitments: For floating-rate instruments, all changes in value are attributed to instrument-specific credit risk. For fixed-rate instruments, an allocation of the changes in value for the period is made between those changes in value that are interest rate-related and changes in value that are credit-related. Allocations are generally based on an analysis of borrower-specific credit spread and recovery

information, where available, or benchmarking to similar entities or industries.

- Long-term debt: Changes in value attributable to instrument-specific credit risk were derived principally from observable changes in the Bank's credit spread as observed in the bond market.
- Securities financing agreements: Generally, for these types of agreements, there is a requirement that collateral be maintained with a market value equal to or in excess of the principal amount loaned; as a result, there would be no adjustment or an immaterial adjustment for instrument-specific credit risk related to these agreements.

Difference between aggregate fair value and aggregate remaining contractual principal balance outstanding

The following table reflects the difference between the aggregate fair value and the aggregate remaining contractual principal balance outstanding as of December 31, 2020 and 2019, for loans, long-term debt and long-term beneficial interests for which the fair value option has been elected.

December 31, (in millions)	2020			2019		
	Contractual principal outstanding	Fair value	Fair value over/ (under) contractual principal outstanding	Contractual principal outstanding	Fair value	Fair value over/ (under) contractual principal outstanding
Loans						
Nonaccrual loans						
Loans reported as trading assets ^(a)	\$ 2,401	\$ 555	\$ (1,846)	\$ 1,623	\$ 234	\$ (1,389)
Loans ^(a)	1,813	1,500	(313)	871	682	(189)
Subtotal	4,214	2,055	(2,159)	2,494	916	(1,578)
90 or more days past due and government guaranteed^(b)						
Loans reported as trading assets	—	—	—	—	—	—
Loans	328	316	(12)	138	129	(9)
Subtotal	328	316	(12)	138	129	(9)
All other performing loans^(c)						
Loans reported as trading assets ^(a)	7,223	6,410	(813)	7,579	6,744	(835)
Loans ^(a)	41,926	42,565	639	43,848	44,042	194
Subtotal	49,149	48,975	(174)	51,427	50,786	(641)
Total loans	\$ 53,691	\$ 51,346	\$ (2,345)	\$ 54,059	\$ 51,831	\$ (2,228)
Long-term debt						
Principal-protected debt	\$ 12,384 ^(e)	\$ 12,912	\$ 528	\$ 18,063 ^(e)	\$ 18,085	\$ 22
Nonprincipal-protected debt ^(d)	NA	23,877	NA	NA	22,186	NA
Total long-term debt	NA	\$ 36,789	NA	NA	\$ 40,271	NA

(a) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.

(b) These balances are excluded from nonaccrual loans as the loans are insured and/or guaranteed by U.S. government agencies.

(c) There were no performing loans that were ninety days or more past due as of December 31, 2020 and 2019.

(d) Remaining contractual principal is not applicable to nonprincipal-protected structured notes. Unlike principal-protected structured notes, for which the Bank is obligated to return a stated amount of principal at maturity, nonprincipal-protected structured notes do not obligate the Bank to return a stated amount of principal at maturity, but to return an amount based on the performance of an underlying variable or derivative feature embedded in the note. However, investors are exposed to the credit risk of the Bank as issuer for both nonprincipal-protected and principal-protected notes.

(e) Where the Bank issues principal-protected zero-coupon or discount notes, the balance reflects the contractual principal payment at maturity or, if applicable, the contractual principal payment at the Bank's next call date.

At December 31, 2020 and 2019, the contractual amount of lending-related commitments for which the fair value option was elected was \$18.1 billion and \$8.6 billion, respectively, with a corresponding fair value of \$(39) million and \$(120) million, respectively. Refer to Note 25 for further information regarding off-balance sheet lending-related financial instruments. Prior-period amounts have been revised to conform with the current presentation.

Note 4 – Credit risk concentrations

Concentrations of credit risk arise when a number of clients, counterparties or customers are engaged in similar business activities or activities in the same geographic region, or when they have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic conditions.

The Bank regularly monitors various segments of its credit portfolios to assess potential credit risk concentrations and to obtain additional collateral when deemed necessary and permitted under the Bank's agreements. Senior management is significantly involved in the credit approval and review process, and risk levels are adjusted as needed to reflect the Bank's risk appetite.

In the Bank's consumer portfolio, concentrations are managed primarily by product and by U.S. geographic region, with a key focus on trends and concentrations at the portfolio level, where potential credit risk concentrations can be remedied through changes in underwriting policies and portfolio guidelines. Refer to Note 12 for additional information on the geographic composition of the Bank's consumer loan portfolios. In the wholesale portfolio, credit risk concentrations are evaluated primarily by industry and monitored regularly on both an aggregate portfolio level and on an individual client or counterparty basis.

The Bank's wholesale exposure is managed through loan syndications and participations, loan sales, securitizations, credit derivatives, master netting agreements, collateral and other risk-reduction techniques. Refer to Note 12 for additional information on loans.

The Bank does not believe that its exposure to any particular loan product or industry segment (e.g., real estate), or its exposure to residential real estate loans with high LTV ratios, results in a significant concentration of credit risk.

Terms of loan products and collateral coverage are included in the Bank's assessment when extending credit and establishing its allowance for loan losses.

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The table below presents both on-balance sheet and off-balance sheet consumer and wholesale credit exposure by the Bank's three credit portfolio segments as of December 31, 2020 and 2019. The wholesale industry of risk category is generally based on the client or counterparty's primary business activity.

In conjunction with the adoption of CECL, the Bank reclassified risk-rated loans and lending-related commitments from the consumer, excluding credit card portfolio segment to the wholesale portfolio segment, to align with the methodology applied when determining the allowance. Prior-period amounts have been revised to conform with the current presentation. Refer to Note 1 for further information.

December 31, (in millions)	2020				2019			
	Credit exposure ^{(h)(i)}	On-balance sheet Loans ⁽ⁱ⁾	Derivatives	Off-balance sheet ^{(i)(k)}	Credit exposure ^{(h)(i)}	On-balance sheet Loans ⁽ⁱ⁾	Derivatives	Off-balance sheet ^{(i)(k)}
Consumer, excluding credit card	\$ 375,817	\$ 318,498	\$ —	\$ 57,319	\$ 357,879	\$ 317,711	\$ —	\$ 40,168
Credit card^(a)	802,722	144,216	—	658,506	819,644	168,924	—	650,720
Total consumer-related^(a)	1,178,539	462,714	—	715,825	1,177,523	486,635	—	690,888
Wholesale-related^(b)								
Real Estate	148,489	118,299	1,385	28,805	150,919	117,708	619	32,592
Individuals and Individual Entities ^(c)	121,985	109,191	1,750	11,044	104,704	94,298	693	9,713
Consumer & Retail	108,424	38,999	2,802	66,623	106,845	36,845	1,423	68,577
Technology, Media & Telecommunications	71,925	14,687	4,252	52,986	59,833	15,322	2,766	41,745
Industrials	66,465	21,138	1,851	43,476	62,477	22,057	878	39,542
Asset Managers	65,137	30,558	8,838	25,741	53,389	23,875	7,018	22,496
Healthcare	59,833	19,282	3,132	37,419	50,458	17,383	2,000	31,075
Banks & Finance Cos	54,547	31,257	8,293	14,997	51,098	31,267	5,401	14,430
Automotive	43,331	17,128	5,995	20,208	35,118	18,844	368	15,906
Oil & Gas	39,099	11,231	1,620	26,248	41,560	13,059	813	27,688
State & Municipal Govt ^(d)	37,904	17,694	2,324	17,886	29,609	12,811	1,974	14,824
Utilities	29,905	4,825	3,171	21,909	34,640	5,100	2,428	27,112
Chemicals & Plastics	17,176	4,884	856	11,436	17,499	4,864	459	12,176
Central Govt	17,001	3,396	12,288	1,317	14,817	2,840	10,429	1,548
Transportation	16,220	6,555	1,495	8,170	14,483	5,239	715	8,529
Metals & Mining	15,447	4,854	786	9,807	15,499	5,364	315	9,820
Insurance	13,139	1,042	2,525	9,572	12,345	1,355	2,281	8,709
Securities Firms	6,742	418	4,808	1,516	6,560	562	4,500	1,498
Financial Markets Infrastructure	6,369	19	3,610	2,740	4,093	13	2,455	1,625
All other ^(e)	100,676	58,032	7,000	35,644	79,586	51,349	1,860	26,377
Subtotal	1,039,814	513,489	78,781	447,544	945,532	480,155	49,395	415,982
Loans held-for-sale and loans at fair value	35,072	35,072	—	—	29,175	29,175	—	—
Receivables from customers ^(f)	12,458	—	—	—	4,923	—	—	—
Total wholesale-related	1,087,344	548,561	78,781	447,544	979,630	509,330	49,395	415,982
Total exposure^{(g)(h)}	\$ 2,265,883	\$ 1,011,275	\$ 78,781	\$ 1,163,369	\$ 2,157,153	\$ 995,965	\$ 49,395	\$ 1,106,870

(a) Also includes commercial card lending-related commitments.

(b) The industry rankings presented in the table as of December 31, 2019, are based on the industry rankings of the corresponding exposures at December 31, 2020, not actual rankings of such exposures at December 31, 2019.

(c) Individuals and Individual Entities predominantly consists of wealth management clients and includes exposure to personal investment companies and personal and testamentary trusts.

(d) In addition to the credit risk exposure to states and municipal governments (both U.S. and non-U.S.) at December 31, 2020 and 2019, noted above, the Bank held: \$5.2 billion and \$4.0 billion, respectively, of trading assets; \$19.6 billion and \$28.8 billion, respectively, of AFS securities; and \$12.8 billion and \$4.8 billion, respectively, of held-to-maturity ("HTM") securities, issued by U.S. state and municipal governments. Refer to Note 2 and Note 10 for further information.

(e) All other includes: SPEs and Private education and civic organizations, representing approximately 92% and 8%, respectively, at December 31, 2020 and 90% and 10%, respectively, at December 31, 2019. Refer to Note 14 for more information on exposures to SPEs.

(f) Receivables from customers reflect held-for-investment margin loans to brokerage clients that are collateralized by assets maintained in the clients' brokerage accounts (e.g., cash on deposit, liquid and readily marketable debt or equity securities). Because of this collateralization, no allowance for credit losses is generally held against these receivables. To manage its credit risk the Bank establishes margin requirements and monitors the required margin levels on an ongoing basis, and requires clients to deposit additional cash or other collateral, or to reduce positions, when appropriate. These receivables are reported within accrued interest and accounts receivable on the Bank's Consolidated balance sheets.

(g) Excludes cash placed with banks of \$515.1 billion and \$252.5 billion, at December 31, 2020 and 2019, respectively, which is predominantly placed with various central banks, primarily Federal Reserve Banks.

(h) Credit exposure is net of risk participations and excludes the benefit of credit derivatives used in credit portfolio management activities held against derivative receivables or loans and liquid securities and other cash collateral held against derivative receivables.

(i) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans, which resulted in a corresponding reclassification of certain off-balance sheet commitments. Prior-period amounts have been revised to conform with the current presentation.

(j) At December 31, 2020, included \$27.2 billion of retained loans under the PPP, of which \$19.2 billion and \$8.0 billion included in consumer and wholesale, respectively. PPP loans are guaranteed by the SBA. Other than in certain limited circumstances, the Bank typically does not recognize charge-offs, classify as nonaccrual nor record an allowance for loan losses on these loans.

(k) Represents lending-related financial instruments.

Note 5 – Derivative instruments

Derivative contracts derive their value from underlying asset prices, indices, reference rates, other inputs or a combination of these factors and may expose counterparties to risks and rewards of an underlying asset or liability without having to initially invest in, own or exchange the asset or liability. The Bank makes markets in derivatives for clients and also uses derivatives to hedge or manage its own risk exposures. Predominantly all of the Bank's derivatives are entered into for market-making or risk management purposes.

Market-making derivatives

The majority of the Bank's derivatives are entered into for market-making purposes. Clients use derivatives to mitigate or modify interest rate, credit, foreign exchange, equity and commodity risks. The Bank actively manages the risks from its exposure to these derivatives by entering into other derivative contracts or by purchasing or selling other financial instruments that partially or fully offset the exposure from client derivatives.

Risk management derivatives

The Bank manages certain market and credit risk exposures using derivative instruments, including derivatives in hedge accounting relationships and other derivatives that are used to manage risks associated with specified assets and liabilities.

The Bank generally uses interest rate derivatives to manage the risk associated with changes in interest rates. Fixed-rate assets and liabilities appreciate or depreciate in market value as interest rates change. Similarly, interest income and expense increase or decrease as a result of variable-rate assets and liabilities resetting to current market rates, and as a result of the repayment and subsequent origination or issuance of fixed-rate assets and liabilities at current market rates. Gains and losses on the derivative instruments related to these assets and liabilities are expected to substantially offset this variability.

Foreign currency derivatives are used to manage the foreign exchange risk associated with certain foreign currency-denominated (i.e., non-U.S. dollar) assets and liabilities and forecasted transactions, as well as the Bank's net investments in certain non-U.S. subsidiaries or branches whose functional currencies are not the U.S. dollar. As a result of fluctuations in foreign currencies, the U.S. dollar-equivalent values of the foreign currency-denominated assets and liabilities or the forecasted revenues or expenses increase or decrease. Gains or losses on the derivative instruments related to these foreign currency-denominated assets or liabilities, or forecasted transactions, are expected to substantially offset this variability.

Commodities derivatives are used to manage the price risk of certain commodities inventories. Gains or losses on these derivative instruments are expected to substantially offset the depreciation or appreciation of the related inventory.

Credit derivatives are used to manage the counterparty credit risk associated with loans and lending-related commitments. Credit derivatives compensate the purchaser when the entity referenced in the contract experiences a credit event, such as bankruptcy or a failure to pay an obligation when due. Credit derivatives primarily consist of CDS. Refer to the Credit derivatives section on pages 48–50 of this Note for a further discussion of credit derivatives.

Refer to the risk management derivatives gains and losses table on page 48 of this Note, and the hedge accounting gains and losses tables on pages 45–48 of this Note for more information about risk management derivatives.

Derivative counterparties and settlement types

The Bank enters into OTC derivatives with third parties and JPMorgan Chase affiliates, which are negotiated and settled bilaterally with the derivative counterparty. The Bank also enters into, as principal, certain exchange-traded derivatives ("ETD") such as futures and options, and "cleared" over-the-counter ("OTC-cleared") derivative contracts with central counterparties ("CCPs"). ETD contracts are generally standardized contracts traded on an exchange and cleared by the CCP, which is the Bank's counterparty from the inception of the transactions. OTC-cleared derivatives are traded on a bilateral basis and then novated to the CCP for clearing.

Derivative clearing services

The Bank provides clearing services for clients in which the Bank acts as a clearing member at certain exchanges and clearing houses. The Bank does not reflect the clients' derivative contracts in its Consolidated Financial Statements. Refer to Note 25 for further information on the Bank's clearing services.

Accounting for derivatives

All free-standing derivatives that the Bank executes for its own account are required to be recorded on the Consolidated balance sheets at fair value.

As permitted under U.S. GAAP, the Bank nets derivative assets and liabilities, and the related cash collateral receivables and payables, when a legally enforceable master netting agreement exists between the Bank and the derivative counterparty. Refer to Note 1 for further discussion of the offsetting of assets and liabilities. The accounting for changes in value of a derivative depends on whether or not the transaction has been designated and qualifies for hedge accounting. Derivatives that are not designated as hedges are reported and measured at fair value through earnings. The tabular disclosures on pages 41–48 of this Note provide additional information on the amount of, and reporting for, derivative assets, liabilities, gains and losses. Refer to Notes 2 and 3 for a further discussion of derivatives embedded in structured notes.

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Derivatives designated as hedges

The Bank applies hedge accounting to certain derivatives executed for risk management purposes – generally interest rate, foreign exchange and commodity derivatives.

However, the Bank does not seek to apply hedge accounting to all of the derivatives involved in its risk management activities. For example, the Bank does not apply hedge accounting to purchased CDS used to manage the credit risk of loans and lending-related commitments, because of the difficulties in qualifying such contracts as hedges. For the same reason, the Bank does not apply hedge accounting to certain interest rate and foreign exchange derivatives used for risk management purposes.

To qualify for hedge accounting, a derivative must be highly effective at reducing the risk associated with the exposure being hedged. In addition, for a derivative to be designated as a hedge, the risk management objective and strategy must be documented. Hedge documentation must identify the derivative hedging instrument, the asset or liability or forecasted transaction and type of risk to be hedged, and how the effectiveness of the derivative is assessed prospectively and retrospectively. To assess effectiveness, the Bank uses statistical methods such as regression analysis, nonstatistical methods such as dollar-value comparisons of the change in the fair value of the derivative to the change in the fair value or cash flows of the hedged item, and qualitative comparisons of critical terms and the evaluation of any changes in those terms. The extent to which a derivative has been, and is expected to continue to be, highly effective at offsetting changes in the fair value or cash flows of the hedged item must be assessed and documented at least quarterly. If it is determined that a derivative is not highly effective at hedging the designated exposure, hedge accounting is discontinued.

There are three types of hedge accounting designations: fair value hedges, cash flow hedges and net investment hedges. The Bank uses fair value hedges primarily to hedge fixed-rate long-term debt, AFS securities and certain commodities inventories. For qualifying fair value hedges, the changes in

the fair value of the derivative, and in the value of the hedged item for the risk being hedged, are recognized in earnings. Certain amounts excluded from the assessment of effectiveness are recorded in OCI and recognized in earnings over the life of the derivative. If the hedge relationship is terminated, then the adjustment to the hedged item continues to be reported as part of the basis of the hedged item, and for benchmark interest rate hedges, is amortized to earnings as a yield adjustment. Derivative amounts affecting earnings are recognized consistent with the classification of the hedged item – primarily net interest income and principal transactions revenue.

The Bank uses cash flow hedges primarily to hedge the exposure to variability in forecasted cash flows from floating-rate assets and liabilities and foreign currency-denominated revenue and expense. For qualifying cash flow hedges, changes in the fair value of the derivative are recorded in OCI and recognized in earnings as the hedged item affects earnings. Derivative amounts affecting earnings are recognized consistent with the classification of the hedged item – primarily noninterest revenue, net interest income and compensation expense. If the hedge relationship is terminated, then the change in value of the derivative recorded in accumulated other comprehensive income/(loss) (“AOCI”) is recognized in earnings when the cash flows that were hedged affect earnings. For hedge relationships that are discontinued because a forecasted transaction is expected to not occur according to the original hedge forecast, any related derivative values recorded in AOCI are immediately recognized in earnings.

The Bank uses net investment hedges to protect the value of the Bank’s net investments in certain non-U.S. subsidiaries or branches whose functional currencies are not the U.S. dollar. For qualifying net investment hedges, changes in the fair value of the derivatives due to changes in spot foreign exchange rates are recorded in OCI as translation adjustments. Amounts excluded from the assessment of effectiveness are recorded directly in earnings.

The following table outlines the Bank's primary uses of derivatives and the related hedge accounting designation or disclosure category.

Type of Derivative	Use of Derivative	Designation and disclosure	Page reference
Manage specifically identified risk exposures in qualifying hedge accounting relationships:			
• Interest rate	Hedge fixed rate assets and liabilities	Fair value hedge	45-46
• Interest rate	Hedge floating-rate assets and liabilities	Cash flow hedge	47
• Foreign exchange	Hedge foreign currency-denominated assets and liabilities	Fair value hedge	45-46
• Foreign exchange	Hedge foreign currency-denominated forecasted revenue and expense	Cash flow hedge	47
• Foreign exchange	Hedge the value of the Bank's investments in non-U.S. dollar functional currency entities	Net investment hedge	48
• Commodity	Hedge commodity inventory	Fair value hedge	45-46
Manage specifically identified risk exposures not designated in qualifying hedge accounting relationships:			
• Interest rate	Manage the risk associated with mortgage commitments, warehouse loans and MSRs	Specified risk management	48
• Credit	Manage the credit risk associated with wholesale lending exposures	Specified risk management	48
• Interest rate and foreign exchange	Manage the risk associated with certain other specified assets and liabilities	Specified risk management	48
Market-making derivatives and other activities:			
• Various	Market-making and related risk management	Market-making and other	48
• Various	Other derivatives	Market-making and other	48

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Notional amount of derivative contracts

The following table summarizes the notional amount of derivative contracts outstanding as of December 31, 2020 and 2019.

December 31, (in billions)	Notional amounts ^(b)	
	2020	2019
Interest rate contracts		
Swaps	\$ 21,642	\$ 21,724
Futures and forwards	2,439	2,793
Written options	3,389	3,948
Purchased options	3,689	4,366
Total interest rate contracts	31,159	32,831
Credit derivatives^(a)	1,191	1,214
Foreign exchange contracts		
Cross-currency swaps	3,962	3,647
Spot, futures and forwards	6,904	5,609
Written options	830	701
Purchased options	825	718
Total foreign exchange contracts	12,521	10,675
Equity contracts		
Swaps	586	561
Futures and forwards	120	125
Written options	566	566
Purchased options	550	549
Total equity contracts	1,822	1,801
Commodity contracts		
Swaps	335	385
Spot, futures and forwards	202	215
Written options	136	144
Purchased options	111	129
Total commodity contracts	784	873
Total derivative notional amounts	\$ 47,477	\$ 47,394

(a) Refer to the Credit derivatives discussion on page 48-50 for more information on volumes and types of credit derivative contracts.

(b) Represents the sum of gross long and gross short notional derivative contracts with third-parties and JPMorgan Chase affiliates. Refer to Note 20 for additional information on related party derivatives.

While the notional amounts disclosed above give an indication of the volume of the Bank's derivatives activity, the notional amounts significantly exceed, in the Bank's view, the possible losses that could arise from such transactions. For most derivative contracts, the notional amount is not exchanged; it is simply a reference amount used to calculate payments.

Impact of derivatives on the Consolidated balance sheets

The tables below include derivative receivables and payables with affiliates on a net basis. Refer to Note 20 for information regarding our derivative activities with affiliates.

The following table summarizes information on derivative receivables and payables (before and after netting adjustments) that are reflected on the Bank's Consolidated balance sheets as of December 31, 2020 and 2019, by accounting designation (e.g., whether the derivatives were designated in qualifying hedge accounting relationships or not) and contract type.

Free-standing derivative receivables and payables^(a)

December 31, 2020 (in millions)	Gross derivative receivables				Gross derivative payables			
	Not designated as hedges	Designated as hedges	Total derivative receivables	Net derivative receivables ^(b)	Not designated as hedges	Designated as hedges	Total derivative payables	Net derivative payables ^(b)
Trading assets and liabilities								
Interest rate	\$ 453,025	\$ 787	\$ 453,812	\$ 35,071	\$ 418,292	\$ —	\$ 418,292	\$ 12,204
Credit	12,370	—	12,370	403	14,095	—	14,095	1,825
Foreign exchange	207,085	205	207,290	15,710	217,645	1,522	219,167	21,392
Equity	89,392	—	89,392	21,061	87,983	—	87,983	19,069
Commodity	29,778	887	30,665	6,536	29,917	1,388	31,305	7,114
Total fair value of trading assets and liabilities	\$ 791,650	\$ 1,879	\$ 793,529	\$ 78,781	\$ 767,932	\$ 2,910	\$ 770,842	\$ 61,604

December 31, 2019 (in millions)	Gross derivative receivables				Gross derivative payables			
	Not designated as hedges	Designated as hedges	Total derivative receivables	Net derivative receivables ^(b)	Not designated as hedges	Designated as hedges	Total derivative payables	Net derivative payables ^(b)
Trading assets and liabilities								
Interest rate	\$ 332,595	\$ 710	\$ 333,305	\$ 27,213	\$ 306,244	\$ 1	\$ 306,245	\$ 8,448
Credit	14,545	—	14,545	653	14,751	—	14,751	1,569
Foreign exchange	141,675	168	141,843	9,003	147,958	670	148,628	13,129
Equity	57,511	—	57,511	6,629	59,765	—	59,765	11,139
Commodity	24,199	33	24,232	5,897	25,790	4	25,794	6,552
Total fair value of trading assets and liabilities	\$ 570,525	\$ 911	\$ 571,436	\$ 49,395	\$ 554,508	\$ 675	\$ 555,183	\$ 40,837

(a) Balances exclude structured notes for which the fair value option has been elected. Refer to Note 3 for further information.

(b) As permitted under U.S. GAAP, the Bank has elected to net derivative receivables and derivative payables and the related cash collateral receivables and payables when a legally enforceable master netting agreement exists.

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Derivatives netting

The following tables present, as of December 31, 2020 and 2019, gross and net derivative receivables and payables by contract and settlement type. Derivative receivables and payables, as well as the related cash collateral from the same counterparty, have been netted on the Consolidated balance sheets where the Bank has obtained an appropriate legal opinion with respect to the master netting agreement. Where such a legal opinion has not been either sought or obtained, amounts are not eligible for netting on the Consolidated balance sheets, and those derivative receivables and payables are shown separately in the tables below.

In addition to the cash collateral received and transferred that is presented on a net basis with derivative receivables and payables, the Bank receives and transfers additional collateral (financial instruments and cash). These amounts mitigate counterparty credit risk associated with the Bank's derivative instruments, but are not eligible for net presentation:

- collateral that consists of certain liquid securities and other cash collateral held at third-party custodians, which are shown separately as "Collateral not nettable on the Consolidated balance sheets" in the tables below, up to the fair value exposure amount.
- the amount of collateral held or transferred that exceeds the fair value exposure at the individual counterparty level, as of the date presented, which is excluded from the tables below; and
- collateral held or transferred that relates to derivative receivables or payables where an appropriate legal opinion has not been either sought or obtained with respect to the master netting agreement, which is excluded from the tables below.

December 31, (in millions)	2020			2019		
	Gross derivative receivables	Amounts netted on the Consolidated balance sheets	Net derivative receivables	Gross derivative receivables	Amounts netted on the Consolidated balance sheets	Net derivative receivables
U.S. GAAP nettable derivative receivables						
Interest rate contracts:						
Over-the-counter ("OTC")	\$ 430,545	\$ (401,106)	\$ 29,439	\$ 319,493	\$ (296,646)	\$ 22,847
OTC-cleared	17,478	(17,240)	238	9,244	(9,190)	54
Exchange-traded ^(a)	553	(395)	158	347	(258)	89
Total interest rate contracts	448,576	(418,741)	29,835	329,084	(306,094)	22,990
Credit contracts:						
OTC	7,945	(7,658)	287	10,414	(10,033)	381
OTC-cleared	4,326	(4,309)	17	3,864	(3,858)	6
Total credit contracts	12,271	(11,967)	304	14,278	(13,891)	387
Foreign exchange contracts:						
OTC	202,449	(190,756)	11,693	139,644	(132,682)	6,962
OTC-cleared	834	(819)	15	185	(152)	33
Exchange-traded ^(a)	35	(5)	30	10	(6)	4
Total foreign exchange contracts	203,318	(191,580)	11,738	139,839	(132,840)	6,999
Equity contracts:						
OTC	62,520	(55,474)	7,046	44,749	(42,313)	2,436
Exchange-traded ^(a)	14,397	(12,857)	1,540	9,793	(8,569)	1,224
Total equity contracts	76,917	(68,331)	8,586	54,542	(50,882)	3,660
Commodity contracts:						
OTC	20,187	(17,298)	2,889	14,189	(12,403)	1,786
OTC-cleared	20	(20)	—	28	(28)	—
Exchange-traded ^(a)	6,829	(6,811)	18	6,153	(5,903)	250
Total commodity contracts	27,036	(24,129)	2,907	20,370	(18,334)	2,036
Derivative receivables with appropriate legal opinion	768,118	(714,748)	53,370 ^(d)	558,113	(522,041)	36,072 ^(d)
Derivative receivables where an appropriate legal opinion has not been either sought or obtained	25,411		25,411	13,323		13,323
Total derivative receivables recognized on the Consolidated balance sheets	\$ 793,529		\$ 78,781	\$ 571,436		\$ 49,395
Collateral not nettable on the Consolidated balance sheets ^{(b)(c)}			(14,559)			(12,987)
Net amounts			\$ 64,222			\$ 36,408

December 31, (in millions)	2020			2019		
	Gross derivative payables	Amounts netted on the Consolidated balance sheets	Net derivative payables	Gross derivative payables	Amounts netted on the Consolidated balance sheets	Net derivative payables
U.S. GAAP nettable derivative payables						
Interest rate contracts:						
OTC	\$ 397,916	\$ (386,932)	\$ 10,984	\$ 294,595	\$ (287,526)	\$ 7,069
OTC-cleared	19,019	(18,815)	204	10,047	(9,968)	79
Exchange-traded ^(a)	358	(341)	17	365	(303)	62
Total interest rate contracts	417,293	(406,088)	11,205	305,007	(297,797)	7,210
Credit contracts:						
OTC	9,580	(8,214)	1,366	11,201	(9,794)	1,407
OTC-cleared	4,075	(4,056)	19	3,390	(3,389)	1
Total credit contracts	13,655	(12,270)	1,385	14,591	(13,183)	1,408
Foreign exchange contracts:						
OTC	214,087	(196,954)	17,133	145,897	(135,340)	10,557
OTC-cleared	836	(819)	17	186	(152)	34
Exchange-traded ^(a)	34	(2)	32	12	(6)	6
Total foreign exchange contracts	214,957	(197,775)	17,182	146,095	(135,498)	10,597
Equity contracts:						
OTC	62,742	(56,057)	6,685	45,876	(40,061)	5,815
Exchange-traded ^(a)	13,666	(12,857)	809	8,959	(8,565)	394
Total equity contracts	76,408	(68,914)	7,494	54,835	(48,626)	6,209
Commodity contracts:						
OTC	19,926	(17,291)	2,635	15,671	(13,350)	2,321
OTC-cleared	32	(32)	—	30	(30)	—
Exchange-traded ^(a)	7,390	(6,868)	522	6,007	(5,862)	145
Total commodity contracts	27,348	(24,191)	3,157	21,708	(19,242)	2,466
Derivative payables with appropriate legal opinion	749,661	(709,238)	40,423 ^(d)	542,236	(514,346)	27,890 ^(d)
Derivative payables where an appropriate legal opinion has not been either sought or obtained	21,181		21,181	12,947		12,947
Total derivative payables recognized on the Consolidated balance sheets	\$ 770,842		\$ 61,604	\$ 555,183		\$ 40,837
Collateral not nettable on the Consolidated balance sheets ^{(b)(c)}			(11,751)			(6,934)
Net amounts			\$ 49,853			\$ 33,903

(a) Exchange-traded derivative balances that relate to futures contracts are settled daily.

(b) Includes certain liquid securities and other cash collateral held at third-party custodians related to derivative instruments where an appropriate legal opinion has been obtained. For some counterparties, the collateral amounts of financial instruments may exceed the derivative receivables and derivative payables balances. Where this is the case, the total amount reported is limited to the net derivative receivables and net derivative payables balances with that counterparty. During the second half of 2020, the Bank refined its approach for disclosing additional collateral held by the Bank that may be used as security when the fair value of the client's exposure is in the Bank's favor. Prior-period amounts have been revised to conform with the current presentation.

(c) Derivative collateral relates only to OTC and OTC-cleared derivative instruments.

(d) Net derivatives receivable included cash collateral netted of \$89.2 billion and \$69.3 billion at December 31, 2020 and 2019, respectively. Net derivatives payable included cash collateral netted of \$83.7 billion and \$61.6 billion at December 31, 2020 and 2019, respectively. Derivative cash collateral relates to OTC and OTC-cleared derivative instruments.

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Liquidity risk and credit-related contingent features

In addition to the specific market risks introduced by each derivative contract type, derivatives expose the Bank to credit risk – the risk that derivative counterparties may fail to meet their payment obligations under the derivative contracts and the collateral, if any, held by the Bank proves to be of insufficient value to cover the payment obligation. It is the policy of the Bank to actively pursue, where possible, the use of legally enforceable master netting arrangements and collateral agreements to mitigate derivative counterparty credit risk inherent in derivative receivables.

While derivative receivables expose the Bank to credit risk, derivative payables expose the Bank to liquidity risk, as the derivative contracts typically require the Bank to post cash or securities collateral with counterparties as the fair value of the contracts moves in the counterparties' favor or upon specified downgrades in JPMorgan Chase Bank, N.A.'s and its subsidiaries' respective credit ratings. Certain derivative contracts also provide for termination of the contract, generally upon a downgrade of either the Bank or the counterparty, at the fair value of the derivative contracts. The following table shows the aggregate fair value of net derivative payables related to OTC and OTC-cleared derivatives that contain contingent collateral or termination features that may be triggered upon a ratings downgrade, and the associated collateral the Bank has posted in the normal course of business, at December 31, 2020 and 2019.

OTC and OTC-cleared derivative payables containing downgrade triggers

December 31, (in millions)	2020	2019
Aggregate fair value of net derivative payables	\$ 27,662	\$ 14,655
Collateral posted	26,283	13,319

The following table shows the impact of a single-notch and two-notch downgrade of the long-term issuer ratings of the Bank and its subsidiaries at December 31, 2020 and 2019, related to OTC and OTC-cleared derivative contracts with contingent collateral or termination features that may be triggered upon a ratings downgrade. Derivatives contracts generally require additional collateral to be posted or terminations to be triggered when the predefined threshold rating is breached. A downgrade by a single rating agency that does not result in a rating lower than a preexisting corresponding rating provided by another major rating agency will generally not result in additional collateral (except in certain instances in which additional initial margin may be required upon a ratings downgrade), nor in termination payments requirements. The liquidity impact in the table is calculated based upon a downgrade below the lowest current rating of the rating agencies referred to in the derivative contract.

Liquidity impact of downgrade triggers on OTC and OTC-cleared derivatives

December 31, (in millions)	2020		2019	
	Single-notch downgrade	Two-notch downgrade	Single-notch downgrade	Two-notch downgrade
Amount of additional collateral to be posted upon downgrade ^(a)	\$ 119	\$ 1,243	\$ 189	\$ 1,467
Amount required to settle contracts with termination triggers upon downgrade ^(b)	153	2,440	104	1,395

(a) Includes the additional collateral to be posted for initial margin.

(b) Amounts represent fair values of derivative payables, and do not reflect collateral posted.

Derivatives executed in contemplation of a sale of the underlying financial asset

In certain instances the Bank enters into transactions in which it transfers financial assets but maintains the economic exposure to the transferred assets by entering into a derivative with the same counterparty in contemplation of the initial transfer. The Bank generally accounts for such transfers as collateralized financing transactions as described in Note 11, but in limited circumstances they may qualify to be accounted for as a sale and a derivative under U.S. GAAP. The amount of such transfers accounted for as a sale where the associated derivative was outstanding was not material at both December 31, 2020 and 2019.

Impact of derivatives on the Consolidated statements of income

The following tables provide information related to gains and losses recorded on derivatives based on their hedge accounting designation or purpose. Refer to Note 20 for information regarding our derivative activities with affiliates.

Fair value hedge gains and losses

The following tables present derivative instruments, by contract type, used in fair value hedge accounting relationships, as well as pre-tax gains/(losses) recorded on such derivatives and the related hedged items for the years ended December 31, 2020, 2019 and 2018, respectively. The Bank includes gains/(losses) on the hedging derivative in the same line item in the Consolidated statements of income as the related hedged item.

Year ended December 31, 2020 (in millions)	Gains/(losses) recorded in income			Income statement impact of excluded components ^(e)		OCI impact Derivatives - Gains/(losses) recorded in OCI ^(f)
	Derivatives	Hedged items	Income statement impact	Amortization approach	Changes in fair value	
Contract type						
Interest rate ^{(a)(b)}	\$ (5,111)	\$ 4,361	\$ (750)	\$ —	\$ (827)	\$ —
Foreign exchange ^(c)	(1,817)	1,991	174	—	174	—
Commodity ^(d)	(1,492)	1,507	15	—	15	—
Total	\$ (8,420)	\$ 7,859	\$ (561)	\$ —	\$ (638)	\$ —

Year ended December 31, 2019 (in millions)	Gains/(losses) recorded in income			Income statement impact of excluded components ^(e)		OCI impact Derivatives - Gains/(losses) recorded in OCI ^(f)
	Derivatives	Hedged items	Income statement impact	Amortization approach	Changes in fair value	
Contract type						
Interest rate ^{(a)(b)}	\$ (3,255)	\$ 3,067	\$ (188)	\$ —	\$ (204)	\$ —
Foreign exchange ^(c)	531	(49)	482	—	482	—
Commodity ^(d)	(242)	244	2	—	1	—
Total	\$ (2,966)	\$ 3,262	\$ 296	\$ —	\$ 279	\$ —

Year ended December 31, 2018 (in millions)	Gains/(losses) recorded in income			Income statement impact of excluded components ^(e)		OCI impact Derivatives - Gains/(losses) recorded in OCI ^(f)
	Derivatives	Hedged items	Income statement impact	Amortization approach	Changes in fair value	
Contract type						
Interest rate ^{(a)(b)}	\$ 516	\$ (624)	\$ (108)	\$ —	\$ (105)	\$ —
Foreign exchange ^(c)	1,937	(1,461)	476	(35)	476	1
Commodity ^(d)	(21)	11	(10)	—	(10)	—
Total	\$ 2,432	\$ (2,074)	\$ 358	\$ (35)	\$ 361	\$ 1

- (a) Primarily consists of hedges of the benchmark (e.g., London Interbank Offered Rate ("LIBOR")) interest rate risk of fixed-rate long-term debt and AFS securities. Gains and losses were recorded in net interest income.
- (b) Excludes the amortization expense associated with the inception hedge accounting adjustment applied to the hedged item. This expense is recorded in net interest income and substantially offsets the income statement impact of the excluded components. Also excludes the accrual of interest on interest rate swaps and the related hedged items.
- (c) Primarily consists of hedges of the foreign currency risk of AFS securities for changes in spot foreign currency rates. Gains and losses related to the derivatives and the hedged items due to changes in foreign currency rates and the income statement impact of excluded components were recorded primarily in principal transactions revenue and net interest income.
- (d) Consists of overall fair value hedges of physical commodities inventories that are generally carried at the lower of cost or net realizable value (net realizable value approximates fair value). Gains and losses were recorded in principal transactions revenue.
- (e) The assessment of hedge effectiveness excludes certain components of the changes in fair values of the derivatives and hedged items such as forward points on foreign exchange forward contracts, time values and cross-currency basis spreads. Excluded components may impact earnings either through amortization of the initial amount over the life of the derivative or through fair value changes recognized in the current period.
- (f) Represents the change in value of amounts excluded from the assessment of effectiveness under the amortization approach, predominantly cross-currency basis spreads. The amount excluded at inception of the hedge is recognized in earnings over the life of the derivative.

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As of December 31, 2020 and 2019, the following amounts were recorded on the Consolidated balance sheets related to certain cumulative fair value hedge basis adjustments that are expected to reverse through the income statement in future periods as an adjustment to yield.

December 31, 2020 (in millions)	Carrying amount of the hedged items ^{(a)(b)}	Cumulative amount of fair value hedging adjustments included in the carrying amount of hedged items:		
		Active hedging relationships	Discontinued hedging relationships ^{(d)(e)}	Total
Assets				
Investment securities - AFS	\$ 139,684 ^(c)	\$ 3,572	\$ 847	\$ 4,419
Liabilities				
Long-term debt	\$ 1,155	\$ 205	\$ (11)	\$ 194
December 31, 2019 (in millions)	Carrying amount of the hedged items ^{(a)(b)}	Cumulative amount of fair value hedging adjustments included in the carrying amount of hedged items:		
		Active hedging relationships	Discontinued hedging relationships ^{(d)(e)}	Total
Assets				
Investment securities - AFS	\$ 125,779 ^(c)	\$ 2,110	\$ 278	\$ 2,388
Liabilities				
Long-term debt	\$ 1,058	\$ 183	\$ (8)	\$ 175

- (a) Excludes physical commodities with a carrying value of \$4.7 billion and \$1.5 billion at December 31, 2020 and 2019, respectively, to which the Bank applies fair value hedge accounting. As a result of the application of hedge accounting, these inventories are carried at fair value, thus recognizing unrealized gains and losses in current periods. Since the Bank exits these positions at fair value, there is no incremental impact to net income in future periods.
- (b) Excludes hedged items where only foreign currency risk is the designated hedged risk, as basis adjustments related to foreign currency hedges will not reverse through the income statement in future periods. At December 31, 2020 and 2019, the carrying amount excluded for available-for-sale securities is \$14.5 billion and \$14.9 billion, respectively.
- (c) Carrying amount represents the amortized cost, net of allowance if applicable. Refer to Note 10 for additional information.
- (d) Represents basis adjustments existing on the balance sheet date associated with hedged items that have been de-designated from qualifying fair value hedging relationships.
- (e) Positive amounts related to assets represent cumulative fair value hedge basis adjustments that will reduce net interest income in future periods. Positive (negative) amounts related to liabilities represent cumulative fair value hedge basis adjustments that will increase (reduce) net interest income in future periods.

Cash flow hedge gains and losses

The following tables present derivative instruments, by contract type, used in cash flow hedge accounting relationships, and the pre-tax gains/(losses) recorded on such derivatives, for the years ended December 31, 2020, 2019 and 2018, respectively. The Bank includes the gains/(losses) on the hedging derivative in the same line item in the Consolidated statements of income as the change in cash flows on the related hedged item.

Year ended December 31, 2020 (in millions)	Derivatives gains/(losses) recorded in income and other comprehensive income/(loss)		
	Amounts reclassified from AOCI to income	Amounts recorded in OCI	Total change in OCI for period
Contract type			
Interest rate ^(a)	\$ 568	\$ 3,582	\$ 3,014
Foreign exchange ^(b)	—	41	41
Total	\$ 568	\$ 3,623	\$ 3,055

Year ended December 31, 2019 (in millions)	Derivatives gains/(losses) recorded in income and other comprehensive income/(loss)		
	Amounts reclassified from AOCI to income	Amounts recorded in OCI	Total change in OCI for period
Contract type			
Interest rate ^(a)	\$ (28)	\$ (3)	\$ 25
Foreign exchange ^(b)	(74)	121	195
Total	\$ (102)	\$ 118	\$ 220

Year ended December 31, 2018 (in millions)	Derivatives gains/(losses) recorded in income and other comprehensive income/(loss)		
	Amounts reclassified from AOCI to income	Amounts recorded in OCI ^(c)	Total change in OCI for period
Contract type			
Interest rate ^(a)	\$ 43	\$ (42)	\$ (85)
Foreign exchange ^(b)	(26)	(201)	(175)
Total	\$ 17	\$ (243)	\$ (260)

(a) Primarily consists of hedges of LIBOR-indexed floating-rate assets and floating-rate liabilities. Gains and losses were recorded in net interest income.

(b) Primarily consists of hedges of the foreign currency risk of non-U.S. dollar-denominated revenue and expense. The income statement classification of gains and losses follows the hedged item - primarily noninterest revenue and compensation expense.

The Bank did not experience any forecasted transactions that failed to occur for the years ended 2020, 2019 and 2018.

Over the next 12 months, the Bank expects that approximately \$818 million (after-tax) of net gains recorded in AOCI at December 31, 2020, related to cash flow hedges will be recognized in income. For cash flow hedges that have been terminated, the maximum length of time over which the derivative results recorded in AOCI will be recognized in earnings is approximately nine years, corresponding to the timing of the originally hedged forecasted cash flows. For open cash flow hedges, the maximum length of time over which forecasted transactions are hedged is approximately seven years. The Bank's longer-dated forecasted transactions relate to core lending and borrowing activities.

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Net investment hedge gains and losses

The following table presents hedging instruments, by contract type, that were used in net investment hedge accounting relationships, and the pre-tax gains/(losses) recorded on such instruments for the years ended December 31, 2020, 2019 and 2018.

Year ended December 31, (in millions)	2020		2019		2018	
	Amounts recorded in income ^{(a)(b)}	Amounts recorded in OCI	Amounts recorded in income ^{(a)(b)}	Amounts recorded in OCI	Amounts recorded in income ^{(a)(b)}	Amounts recorded in OCI
Foreign exchange derivatives	\$ (82)	\$ (1,191)	\$ 56	\$ 130	\$ (19)	\$ 941

- (a) Certain components of hedging derivatives are permitted to be excluded from the assessment of hedge effectiveness, such as forward points on foreign exchange forward contracts. The Bank elects to record changes in fair value of these amounts directly in other income.
- (b) Excludes amounts reclassified from AOCI to income on the sale or liquidation of hedged entities. The Bank reclassified net pre-tax gains/(losses) of \$11 million and \$4 million to other income, and \$(23) million to other expense related to the liquidation of certain legal entities during the years ended December 31, 2020, 2019 and 2018, respectively. Refer to Note 21 for further information.

Gains and losses on derivatives used for specified risk management purposes

The following table presents pre-tax gains/(losses) recorded on a limited number of derivatives, not designated in hedge accounting relationships, that are used to manage risks associated with certain specified assets and liabilities, including certain risks arising from mortgage commitments, warehouse loans, MSRs, wholesale lending exposures, and foreign currency denominated assets and liabilities.

Year ended December 31, (in millions)	Derivatives gains/(losses) recorded in income		
	2020	2019	2018
Contract type			
Interest rate ^(a)	\$ 2,994	\$ 1,502	\$ 79
Credit ^(b)	(176)	(41)	(21)
Foreign exchange ^(c)	32	(32)	152
Total	\$ 2,850	\$ 1,429	\$ 210

- (a) Primarily represents interest rate derivatives used to hedge the interest rate risk inherent in mortgage commitments, warehouse loans and MSRs, as well as written commitments to originate warehouse loans. Gains and losses were recorded predominantly in mortgage fees and related income.
- (b) Relates to credit derivatives used to mitigate credit risk associated with lending exposures in the Bank's wholesale businesses. These derivatives do not include credit derivatives used to mitigate counterparty credit risk arising from derivative receivables, which is included in gains and losses on derivatives related to market-making activities and other derivatives. Gains and losses were recorded in principal transactions revenue.
- (c) Primarily relates to derivatives used to mitigate foreign exchange risk of specified foreign currency-denominated assets and liabilities. Gains and losses were recorded in principal transactions revenue.

Gains and losses on derivatives related to market-making activities and other derivatives

The Bank makes markets in derivatives in order to meet the needs of customers and uses derivatives to manage certain risks associated with net open risk positions from its market-making activities, including the counterparty credit risk arising from derivative receivables. All derivatives not included in the hedge accounting or specified risk management categories above are included in this category. Gains and losses on these derivatives are primarily recorded in principal transactions revenue. Refer to Note 6 for information on principal transactions revenue.

Credit derivatives

Credit derivatives are financial instruments whose value is derived from the credit risk associated with the debt of a third-party issuer (the reference entity) and which allow one party (the protection purchaser) to transfer that risk to another party (the protection seller). Credit derivatives expose the protection purchaser to the creditworthiness of the protection seller, as the protection seller is required to make payments under the contract when the reference entity experiences a credit event, such as a bankruptcy, a failure to pay its obligation or a restructuring. The seller of credit protection receives a premium for providing protection but has the risk that the underlying instrument referenced in the contract will be subject to a credit event.

The Bank is both a purchaser and seller of protection in the credit derivatives market and uses these derivatives for two primary purposes. First, in its capacity as a market-maker, the Bank actively manages a portfolio of credit derivatives by purchasing and selling credit protection, predominantly on corporate debt obligations, to meet the needs of customers. Second, as an end-user, the Bank uses credit derivatives to manage credit risk associated with lending exposures (loans and unfunded commitments) and derivatives counterparty exposures in the Bank's wholesale businesses, and to manage the credit risk arising from certain financial instruments in the Bank's market-making businesses. Following is a summary of various types of credit derivatives.

Credit default swaps

Credit derivatives may reference the credit of either a single reference entity ("single-name") or a broad-based index. The Bank purchases and sells protection on both single-name and index-reference obligations. Single-name CDS and index CDS contracts are either OTC or OTC-cleared derivative contracts. Single-name CDS are used to manage the default risk of a single reference entity, while index CDS contracts are used to manage the credit risk associated with the broader credit markets or credit market segments. Like the S&P 500 and other market indices, a CDS index consists of a portfolio of CDS across many reference entities. New series of CDS indices are periodically established with a new underlying portfolio of reference entities to reflect changes in the credit markets. If one of the reference entities in the

index experiences a credit event, then the reference entity that defaulted is removed from the index. CDS can also be referenced against specific portfolios of reference names or against customized exposure levels based on specific client demands: for example, to provide protection against the first \$1 million of realized credit losses in a \$10 million portfolio of exposure. Such structures are commonly known as tranche CDS.

For both single-name CDS contracts and index CDS contracts, upon the occurrence of a credit event, under the terms of a CDS contract neither party to the CDS contract has recourse to the reference entity. The protection purchaser has recourse to the protection seller for the difference between the face value of the CDS contract and the fair value of the reference obligation at settlement of the credit derivative contract, also known as the recovery value. The protection purchaser does not need to hold the debt instrument of the underlying reference entity in order to receive amounts due under the CDS contract when a credit event occurs.

Credit-related notes

A credit-related note is a funded credit derivative where the issuer of the credit-related note purchases from the note investor credit protection on a reference entity or an index. Under the contract, the investor pays the issuer the par value of the note at the inception of the transaction, and in return, the issuer pays periodic payments to the investor, based on the credit risk of the referenced entity. The issuer also repays the investor the par value of the note at maturity unless the reference entity (or one of the entities that makes up a reference index) experiences a specified credit event. If a credit event occurs, the issuer is not obligated to repay the par value of the note, but rather, the issuer pays the investor the difference between the par value of the note and the fair value of the defaulted reference obligation at the time of settlement. Neither party to the credit-related note has recourse to the defaulting reference entity.

The following tables present a summary of the notional amounts of credit derivatives and credit-related notes the Bank sold and purchased as of December 31, 2020 and 2019. Upon a credit event, the Bank as a seller of protection would typically pay out only a percentage of the full notional amount of net protection sold, as the amount actually required to be paid on the contracts takes into account the recovery value of the reference obligation at the time of settlement. The Bank manages the credit risk on contracts to sell protection by purchasing protection with identical or similar underlying reference entities. Other purchased protection referenced in the following tables includes credit derivatives bought on related, but not identical, reference positions (including indices, portfolio coverage and other reference points) as well as protection purchased through credit-related notes.

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The Bank does not use notional amounts of credit derivatives as the primary measure of risk management for such derivatives, because the notional amount does not take into account the probability of the occurrence of a credit event, the recovery value of the reference obligation, or related cash instruments and economic hedges, each of which reduces, in the Bank's view, the risks associated with such derivatives.

Total credit derivatives and credit-related notes

	Maximum payout/Notional amount			
	Protection sold	Protection purchased with identical underlyings ^(b)	Net protection (sold)/purchased ^(c)	Other protection purchased ^(d)
December 31, 2020 (in millions)				
Credit derivatives				
Credit default swaps	\$ (524,785)	\$ 543,409	\$ 18,624	\$ 4,001
Other credit derivatives ^(a)	(52,511)	57,440	4,929	9,015
Total credit derivatives	(577,296)	600,849	23,553	13,016
Credit-related notes	—	—	—	10,229
Total	\$ (577,296)	\$ 600,849	\$ 23,553	\$ 23,245
	Maximum payout/Notional amount			
	Protection sold	Protection purchased with identical underlyings ^(b)	Net protection (sold)/purchased ^(c)	Other protection purchased ^(d)
December 31, 2019 (in millions)				
Credit derivatives				
Credit default swaps	\$ (547,953)	\$ 556,560	\$ 8,607	\$ 3,846
Other credit derivatives ^(a)	(50,556) ^(e)	48,041 ^(e)	(2,515)	6,964
Total credit derivatives	(598,509)	604,601	6,092	10,810
Credit-related notes	—	—	—	9,590
Total	\$ (598,509)	\$ 604,601	\$ 6,092	\$ 20,400

(a) Other credit derivatives predominantly consist of credit swap options and total return swaps.

(b) Represents the total notional amount of protection purchased where the underlying reference instrument is identical to the reference instrument on protection sold; the notional amount of protection purchased for each individual identical underlying reference instrument may be greater or lower than the notional amount of protection sold.

(c) Does not take into account the fair value of the reference obligation at the time of settlement, which would generally reduce the amount the seller of protection pays to the buyer of protection in determining settlement value.

(d) Represents protection purchased by the Bank on referenced instruments (single-name, portfolio or index) where the Bank has not sold any protection on the identical reference instrument.

(e) Prior-period amounts have been revised to conform with the current presentation.

The following tables summarize the notional amounts by the ratings, maturity profile, and total fair value, of credit derivatives and credit-related notes as of December 31, 2020 and 2019, where the Bank is the seller of protection. The maturity profile is based on the remaining contractual maturity of the credit derivative contracts. The ratings profile is based on the rating of the reference entity on which the credit derivative contract is based. The ratings and maturity profile of credit derivatives and credit-related notes where the Bank is the purchaser of protection are comparable to the profile reflected below.

Protection sold – credit derivatives and credit-related notes ratings^(a)/maturity profile

December 31, 2020 (in millions)	<1 year	1–5 years	>5 years	Total notional amount	Fair value of receivables^(b)	Fair value of payables^(b)	Net fair value
Risk rating of reference entity							
Investment-grade	\$ (106,215)	\$ (307,784)	\$ (29,317)	\$ (443,316)	\$ 5,502	\$ (605)	\$ 4,897
Noninvestment-grade	(31,809)	(97,272)	(4,899)	(133,980)	3,961	(1,709)	2,252
Total	\$ (138,024)	\$ (405,056)	\$ (34,216)	\$ (577,296)	\$ 9,463	\$ (2,314)	\$ 7,149
December 31, 2019 (in millions)	<1 year^(c)	1–5 years	>5 years	Total notional amount	Fair value of receivables^{(b)(c)}	Fair value of payables^{(b)(c)}	Net fair value
Risk rating of reference entity							
Investment-grade	\$ (119,968)	\$ (311,433)	\$ (31,690)	\$ (463,091)	\$ 6,092	\$ (810)	\$ 5,282
Noninvestment-grade	(41,799)	(87,705)	(5,915)	(135,418)	4,275	(2,671)	1,604
Total	\$ (161,767)	\$ (399,138)	\$ (37,605)	\$ (598,509)	\$ 10,367	\$ (3,481)	\$ 6,886

(a) The ratings scale is primarily based on external credit ratings defined by S&P and Moody's.

(b) Amounts are shown on a gross basis, before the benefit of legally enforceable master netting agreements including cash collateral netting.

(c) Prior-period amounts have been revised to conform with the current presentation.

Note 6 – Noninterest revenue and noninterest expense

Noninterest revenue

The Bank records noninterest revenue from certain contracts with customers in investment banking fees, deposit-related fees, asset management, administration, and commissions, and components of card income. The related contracts are often terminable on demand and the Bank has no remaining obligation to deliver future services. For arrangements with a fixed term, the Bank may commit to deliver services in the future. Revenue associated with these remaining performance obligations typically depends on the occurrence of future events or underlying asset values, and is not recognized until the outcome of those events or values are known.

Investment banking fees

This revenue category includes debt and equity underwriting and advisory fees. As an underwriter, the Bank helps clients raise capital via public offering and private placement of various types of debt and equity instruments. Underwriting fees are primarily based on the issuance price and quantity of the underlying instruments, and are recognized as revenue typically upon execution of the client's transaction. The Bank also manages and syndicates loan arrangements. Credit arrangement and syndication fees, included within debt underwriting fees, are recorded as revenue after satisfying certain retention, timing and yield criteria.

The Bank also provides advisory services, by assisting its clients with mergers and acquisitions, divestitures, restructuring and other complex transactions. Advisory fees are recognized as revenue typically upon execution of the client's transaction.

The following table presents the components of investment banking fees.

Year ended December 31, (in millions)	2020	2019	2018
Underwriting			
Equity	\$ 616	\$ 439	\$ 488
Debt	2,065	1,914	1,993
Total underwriting	2,681	2,353	2,481
Advisory	846	864	887
Total investment banking fees	\$ 3,527	\$ 3,217	\$ 3,368

Principal transactions

Principal transactions revenue is driven by many factors, including:

- the bid-offer spread, which is the difference between the price at which a market participant is willing and able to sell an instrument to the Bank and the price at which another market participant is willing and able to buy it from the Bank, and vice versa; and
- realized and unrealized gains and losses on financial instruments and commodities transactions, including those accounted for under the fair value option, primarily used in client-driven market-making activities, and on private equity investments.
 - Realized gains and losses result from the sale of instruments, closing out or termination of transactions, or interim cash payments.
 - Unrealized gains and losses result from changes in valuation.

In connection with its client-driven market-making activities, the Bank transacts in debt and equity instruments, derivatives and commodities, including physical commodities inventories and financial instruments that reference commodities.

Principal transactions revenue also includes realized and unrealized gains and losses related to:

- derivatives designated in qualifying hedge accounting relationships, primarily fair value hedges of commodity and foreign exchange risk;
- derivatives used for specific risk management purposes, primarily to mitigate credit risk and foreign exchange risk

Refer to Note 5 for further information on the income statement classification of gains and losses from derivatives activities.

In the financial commodity markets, the Bank transacts in OTC derivatives (e.g., swaps, forwards, options) and ETD that reference a wide range of underlying commodities. In the physical commodity markets, the Bank primarily purchases and sells precious metals.

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The following table presents all realized and unrealized gains and losses recorded in principal transactions revenue. This table excludes interest income and interest expense on trading assets and liabilities, which are an integral part of the overall performance of the Bank's client-driven market-making activities and cash deployment activities. Refer to Note 7 for further information on interest income and interest expense.

Trading revenue is presented primarily by instrument type. The Bank's client-driven market-making activities generally utilize a variety of instrument types in connection with their market-making and related risk-management activities; accordingly, the trading revenue presented in the table below is not representative of the total revenue of the Bank's client-driven market making activities.

Year ended December 31, (in millions)	2020	2019	2018
Trading revenue by instrument type			
Interest rate ^(a)	\$ 3,298	\$ 2,399 ^(c)	\$ 2,601 ^(c)
Credit ^(b)	1,682	1,004 ^(c)	1,142 ^(c)
Foreign exchange	4,232	3,251 ^(c)	3,503 ^(c)
Equity	3,889	4,170 ^(c)	3,981 ^(c)
Commodity	1,682	739 ^(c)	596 ^(c)
Total trading revenue	14,783	11,563	11,823
Private equity gains/(losses)	1	1	(9)
Principal transactions	\$ 14,784	\$ 11,564	\$ 11,814

- (a) Includes the impact of changes in funding valuation adjustments on derivatives.
(b) Includes the impact of changes in credit valuation adjustments on derivatives, net of the associated hedging activities.
(c) Prior-period amounts have been revised to conform with the current presentation.

Lending- and deposit-related fees

Lending-related fees include fees earned from loan commitments, standby letters of credit, financial guarantees, and other loan-servicing activities. Deposit-related fees include fees earned from providing overdraft and other deposit account services, and from performing cash management activities. Lending- and deposit-related fees in this revenue category are recognized over the period in which the related service is provided.

The following table presents the components of lending- and deposit-related fees.

Year ended December 31, (in millions)	2020	2019	2018
Lending-related fees	\$ 1,270	\$ 1,183	\$ 1,122
Deposit-related fees ^(a)	5,240	5,442	5,260
Total lending- and deposit-related fees	\$ 6,510	\$ 6,625	\$ 6,382

- (a) During the first half of 2020, the Bank reclassified certain fees from asset management, administration and commissions to lending- and deposit-related fees. Prior-period amounts have been revised to conform with the current presentation.

Asset management, administration and commissions

This revenue category includes fees from investment management and related services, custody, brokerage services and other products. The Bank manages assets on behalf of its clients, including investors in Bank-sponsored funds and owners of separately managed investment accounts. Management fees are typically based on the value of assets under management and are collected and recognized at the end of each period over which the management services are provided and the value of the managed assets is known. The Bank also receives performance-based management fees, which are earned based on exceeding certain benchmarks or other performance targets and are accrued and recognized when the probability of reversal is remote, typically at the end of the related billing period. The Bank has contractual arrangements with third parties to provide distribution and other services in connection with its asset management activities. Amounts paid to these third-party service providers are generally recorded in professional and outside services expense.

The following table presents the components of the Bank asset management, administration and commissions.

Year ended December 31, (in millions)	2020	2019	2018
Asset management fees			
Investment management fees ^(a)	\$ 2,133	\$ 2,043	\$ 2,049
All other asset management fees	59	46	53
Total asset management fees	2,192	2,089	2,102
Total administration fees^(b)	2,242	2,193	2,177
Commissions and other fees			
Brokerage commissions ^(c)	1,542	1,254	1,284
All other commissions and fees ^{(d)(e)}	6,430	6,184	5,141
Total commissions and fees	7,972	7,438	6,425
Total asset management, administration and commissions	\$ 12,406	\$ 11,720	\$ 10,704

- (a) Represents fees earned from managing assets on behalf of the Bank's clients, including investors in Bank-sponsored funds and owners of separately managed investment accounts.
(b) Predominantly includes fees for custody, securities lending, funds services and securities clearance. These fees are recorded as revenue over the period in which the related service is provided.
(c) Represents commissions earned when the Bank acts as a broker, by facilitating its clients' purchases and sales of securities and other financial instruments. Brokerage commissions are collected and recognized as revenue upon occurrence of the client transaction. The Bank reports certain costs paid to third-party clearing houses and exchanges net against commission revenue.
(d) Includes fees earned for services provided to affiliates. Refer to Note 20 for additional information.
(e) During the first half of 2020, the Bank reclassified certain fees from asset management, administration and commissions to lending- and deposit-related fees. Prior-period amounts have been revised to conform with the current presentation.

In addition, included in all other commissions and fees are fees earned by the Bank for providing operational support and services to JPMorgan Chase and its subsidiaries. Refer

to Note 20 for further information on related party transactions.

Mortgage fees and related income

This revenue category reflects net production and net mortgage servicing revenue.

Net production revenue includes fees and income recognized as earned on mortgage loans originated with the intent to sell, and the impact of risk management activities associated with the mortgage pipeline and warehouse loans. Net production revenue also includes gains and losses on sales and lower of cost or fair value adjustments on mortgage loans held-for-sale (excluding certain repurchased loans insured by U.S. government agencies), and changes in the fair value of financial instruments measured under the fair value option.

Net mortgage servicing revenue includes operating revenue earned from servicing third-party mortgage loans, which is recognized over the period in which the service is provided; changes in the fair value of MSRs; the impact of risk management activities associated with MSRs; and gains and losses on securitization of excess mortgage servicing. Net mortgage servicing revenue also includes gains and losses on sales and lower of cost or fair value adjustments of certain repurchased loans insured by U.S. government agencies.

Refer to Note 15 for further information on risk management activities and MSRs.

Net interest income from mortgage loans is recorded in interest income.

Card income

This revenue category includes interchange and other income from credit and debit card transactions; and fees earned from processing card transactions for merchants, both of which are recognized when purchases are made by a cardholder and presented net of certain transaction-related costs. Card income also includes account origination costs and annual fees, which are deferred and recognized on a straight-line basis over a 12-month period.

Certain credit card products offer the cardholder the ability to earn points based on account activity, which the cardholder can choose to redeem for cash and non-cash rewards. The cost to the Bank related to these proprietary rewards programs varies based on multiple factors including the terms and conditions of the rewards programs, cardholder activity, cardholder reward redemption rates and cardholder reward selections. The Bank maintains a liability for its obligations under its rewards programs and reports the current-period cost as a reduction of card income.

Credit card revenue sharing agreements

The Bank has contractual agreements with numerous co-brand partners that grant the Bank exclusive rights to issue co-branded credit card products and market them to the customers of such partners. These partners endorse the co-

brand credit card programs and provide their customer or member lists to the Bank. The partners may also conduct marketing activities and provide rewards redeemable under their own loyalty programs that the Bank will grant to co-brand credit cardholders based on account activity. The terms of these agreements generally range from five to ten years.

The Bank typically makes payments to the co-brand credit card partners based on the cost of partners' marketing activities and loyalty program rewards provided to credit cardholders, new account originations and sales volumes. Payments to partners based on marketing efforts undertaken by the partners are expensed by the Bank as incurred and reported as marketing expense. Payments for partner loyalty program rewards are reported as a reduction of card income when incurred. Payments to partners based on new credit card account originations are accounted for as direct loan origination costs and are deferred and recognized as a reduction of card income on a straight-line basis over a 12-month period. Payments to partners based on sales volumes are reported as a reduction of card income when the related interchange income is earned.

The following table presents the components of card income:

Year ended December 31, (in millions)	2020	2019	2018
Interchange and merchant processing income	\$ 18,563	\$ 20,370	\$ 18,808
Reward costs and partner payments ^(a)	(13,637)	(14,540)	(13,320) ^(c)
Other card income ^(b)	(491)	(754)	(745)
Total card income	\$ 4,435	\$ 5,076	\$ 4,743

- (a) During the first half of 2020, the Bank reclassified certain spend-based credit card reward costs from marketing expense to be a reduction of card income, with no effect on net income. Prior-period amounts have been revised to conform with the current presentation.
- (b) Predominantly represents the amortization of account origination costs and annual fees, which are deferred and recognized on a straight-line basis over a 12-month period.
- (c) Includes an adjustment to the credit card rewards liability of approximately \$330 million, recorded during the first half of 2018.

Refer to Note 18 for information on operating lease income included within other income.

Noninterest expense

Other expense

Other expense on the Bank's Consolidated statements of income included the following:

Year ended December 31, (in millions)	2020	2019	2018
Legal expense	\$ 793	\$ 206	\$ 75
Federal Deposit Insurance Corporation ("FDIC")-related expense	717	457	1,239

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Note 7 – Interest income and Interest expense

Interest income and interest expense are recorded in the Consolidated statements of income and classified based on the nature of the underlying asset or liability.

The following table presents the components of interest income and interest expense:

Year ended December 31, (in millions)	2020	2019	2018
Interest income			
Loans ^{(a)(b)}	\$43,731	\$51,799	\$48,967
Taxable securities	7,841	7,959	5,645
Non-taxable securities ^(c)	1,142	1,273	1,498
Total investment securities ^(a)	8,983	9,232	7,143
Trading assets-debt instruments ^(b)	3,677	4,662	3,537
Federal funds sold and securities purchased under resale agreements	1,575	4,742	2,241
Securities borrowed	(15) ^(d)	304	195
Deposits with banks	748	3,884	5,909
All other interest-earning assets ^(b)	201	1,043	789
Total interest income	58,900	75,666	68,781
Interest expense			
Interest-bearing deposits	2,698	10,761	7,311
Federal funds purchased and securities loaned or sold under repurchase agreements	520	1,996	1,210
Trading liabilities - debt, short-term and all other interest-bearing liabilities	647	1,521	1,475
Long-term debt	914	2,187	2,178
Beneficial interest issued by consolidated VIEs	208	543	450
Total interest expense	4,987	17,008	12,624
Net interest income	53,913	58,658	56,157
Provision for credit losses	17,483	5,593	4,872
Net interest income after provision for credit losses	\$36,430	\$53,065	\$51,285

- (a) Includes the amortization/accretion of unearned income (e.g., purchase premiums/discounts, net deferred fees/costs, and others.).
- (b) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans and other assets. Prior-period amounts have been revised to conform with the current presentation.
- (c) Represents securities that are tax-exempt for U.S. federal income tax purposes.
- (d) Negative interest income is related to the impact of current interest rates combined with the fees paid on client-driven securities borrowed balances.

Interest income and interest expense includes the current-period interest accruals for financial instruments measured at fair value, except for derivatives and financial instruments containing embedded derivatives that would be separately accounted for in accordance with U.S. GAAP, absent the fair value option election; for those instruments, all changes in fair value including any interest elements, are reported in principal transactions revenue. For financial instruments that are not measured at fair value, the related interest is included within interest income or interest expense, as applicable. Refer to Notes 12, 10, 11 and 19, for further information on accounting for interest income and interest expense related to loans, investment securities, securities financing activities (i.e., securities purchased or sold under resale or repurchase agreements; securities borrowed; and securities loaned) and long-term debt, respectively.

Note 8 – Pension and other postretirement employee benefit plans

The Bank has various defined benefit pension plans and other postretirement employee benefit (“OPEB”) plans that provide benefits to its employees in the U.S. and certain non-U.S. locations. The Bank also provides a qualified defined contribution plan in the U.S. and maintains other similar arrangements in certain non-U.S. locations.

The principal defined benefit pension plan in the U.S. is a qualified noncontributory plan that provides benefits to substantially all U.S. employees who were hired prior to December 2, 2017 by JPMorgan Chase. The Bank has frozen the U.S. defined benefit pension plan (the “Plan Freeze”). Effective as of January 1, 2020 (and January 1, 2019 for new hires), new pay credits have been directed to the U.S. defined contribution plan. Interest credits will continue to accrue on the U.S. defined benefit pension plan. As a result of the Plan Freeze, a curtailment was triggered and a remeasurement of the U.S. defined benefit pension obligation and plan assets occurred as of November 30, 2018. The plan design change did not have a material impact on the U.S. defined benefit pension plan or the Bank’s Consolidated Financial Statements.

The Bank also has defined benefit pension plans that are offered in certain non-U.S. locations based on factors such as eligible compensation, age and/or years of service. It is the Bank’s policy to fund the pension plans in amounts sufficient to meet the requirements under applicable laws. The Bank does not anticipate at this time making any contribution to the U.S. defined benefit pension plan in

2021. The 2021 contributions to the non-U.S. defined benefit pension plans are expected to be \$50 million of which \$35 million are contractually required.

The Bank also has a number of nonqualified noncontributory defined benefit pension plans that are unfunded. These plans provide supplemental defined pension benefits to certain employees.

The Bank offers postretirement medical and life insurance benefits to certain U.S. retirees and postretirement medical benefits to certain qualifying U.S. employees through JPMorgan Chase plans. Postretirement medical benefits are also offered to certain qualifying U.K. employees.

Pension and OPEB accounting guidance generally requires that the difference between plan assets at fair value and the benefit obligation be measured and recorded on the balance sheet. Plans that are overfunded (excess of plan assets over benefit obligation) are recorded in other assets and plans that are underfunded (excess benefit obligation over plan assets) are recorded in other liabilities. Gains or losses resulting from changes in the benefit obligation and the fair value of plan assets are recorded in OCI and recognized as part of the net periodic benefit cost over subsequent periods as discussed in the Gains and losses section of this Note. Additionally, benefits earned during the year are reported in compensation expense; all other components of net periodic defined benefit costs are reported in other expense in the Consolidated statements of income.

The following table presents the pretax changes in benefit obligations, plan assets, the net funded status, and the amounts recorded in AOCI on the Consolidated balance sheets for the Bank's defined benefit pension and OPEB plans.

As of or for the year ended December 31, (in millions)	Defined benefit pension and OPEB plans	
	2020	2019
Change in projected and accumulated benefit obligations, U.S. defined benefit pension plans		
Benefit obligation, beginning of year	\$ (13,222)	\$ (12,042)
Benefits earned during the year	(2)	(327)
Interest cost on benefit obligations	(420)	(516)
Plan amendments	—	(5)
Net gain/(loss)	(1,085)	(939)
Benefits paid	636	685
Transfer from JPMorgan Chase	(6)	(78)
Benefit obligations, end of year, U.S. defined benefit pension plans	\$ (14,099)	\$ (13,222)
Benefit obligations, other defined benefit pension and OPEB plans	(4,401)	(3,836)
Benefit obligations, end of year	\$ (18,500)	\$ (17,058)
Change in plan assets, U.S. defined benefit pension plans		
Fair value of plan assets, beginning of year	\$ 16,329	\$ 14,521
Actual return on plan assets	1,901	2,465
Bank contributions	25	28
Benefits paid	(636)	(685)
Fair value of plan assets, end of year, U.S. defined benefit pension plans	\$ 17,619	\$ 16,329
Fair value of plan assets, other defined benefit pension and OPEB plans	4,541	4,044
Fair value of plan assets, end of year	\$ 22,160	\$ 20,373
Net funded status, U.S. defined benefit pension plans	\$ 3,520	\$ 3,107
Net funded status, other defined benefit pension and OPEB plans	140	208
Net funded status	\$ 3,660	\$ 3,315
Amounts recorded in accumulated other comprehensive income/(loss), U.S. defined benefit pension plans		
Net gain/(loss), U.S. defined benefit pension plans	\$ (1,546)	\$ (1,732)
Prior service credit/(cost), U.S. defined benefit pension plans	(4)	(5)
Accumulated other comprehensive income/(loss), end of year, U.S. defined benefit pension plans	\$ (1,550)	\$ (1,737)
Accumulated other comprehensive income/(loss), other defined benefit pension and OPEB plans	(729)	(541)
Accumulated other comprehensive income/(loss)	\$ (2,279)	\$ (2,278)

The following table presents the weighted-average actuarial assumptions used to value the benefit obligations for the U.S. defined benefit pension plans.

As of December 31,	U.S. defined benefit pension plans	
	2020	2019
Discount rate	2.50%	3.30%
Rate of compensation increase	NA	NA
Interest crediting rate	4.65	4.65

Gains and losses

For the Bank's defined benefit pension plans, fair value is used to determine the expected return on plan assets. Amortization of net gains and losses is included in annual net periodic benefit cost if, as of the beginning of the year, the net gain or loss exceeds 10% of the greater of the projected benefit obligation or the fair value of the plan assets. Any excess is amortized over the average expected remaining lifetime of plan participants, which for the U.S.

defined benefit pension plans is currently 37 years and for the non-U.S. defined benefit pension plans is the period appropriate for the affected plan. For the years ended December 31, 2020 and 2019, the net gain was primarily attributable to a market-driven increase in the fair value of plan assets, predominantly offset by a decrease in the discount rate.

The following table presents the components of net periodic benefit costs reported in the Consolidated statements of income for the Bank's defined benefit pension, defined contribution, and OPEB plans, and in other comprehensive income for the defined benefit pension and OPEB plans.

Year ended December 31, (in millions)	Pension and OPEB plans		
	2020	2019	2018
Components of net periodic benefit cost, U.S. defined benefit pension plans			
Benefits earned during the year	\$ 2	\$ 327	\$ 323
Interest cost on benefit obligations	420	516	473
Expected return on plan assets	(634)	(776)	(836)
Amortization:			
Net (gain)/loss	6	146	76
Prior service (credit)/cost	—	—	(21)
Curtailment (gain)/loss	—	—	21
Net periodic defined benefit plan cost/(credit), U.S. defined benefit pension plans ^(a)	\$ (206)	\$ 213	\$ 36
Other defined benefit pension and OPEB plans	(3)	6	(6)
Total net periodic defined benefit plan cost/(credit)	\$ (209)	\$ 219	\$ 30
Total defined contribution plans	1,201	844	741
Total pension and OPEB cost included in noninterest expense	\$ 992	\$ 1,063	\$ 771
Changes recognized in other comprehensive income, U.S. defined benefit pension plans			
Transfer from JPMorgan Chase	\$ 1	\$ 17	\$ 2,177
Prior service (credit)/cost arising during the year	—	5	—
Net (gain)/loss arising during the year	(181)	(750)	487
Amortization of net (loss)/gain	(6)	(146)	(76)
Amortization of prior service (cost)/credit	—	—	21
Curtailment (loss)/gain	—	—	(21)
Total recognized in other comprehensive income, U.S. defined benefit pension plans	\$ (186)	\$ (874)	\$ 2,588
Other defined benefit pension and OPEB plans	183	28	(9)
Total recognized in other comprehensive income	\$ (3)	\$ (846)	\$ 2,579
Total recognized in net periodic defined benefit plan cost/(credit) and other comprehensive income	\$ (212)	\$ (627)	\$ 2,609

(a) Includes \$(27) million, \$9 million and \$(43) million, for the years ended December 31, 2020, 2019 and 2018, respectively, that was charged by the Bank to JPMorgan Chase and its non-bank subsidiaries for their share of the U.S. qualified defined benefit pension plan expense.

The following table presents the weighted-average actuarial assumptions used to determine the net periodic benefit costs for the U.S. defined benefit pension plans.

Year ended December 31, (in millions)	U.S. defined benefit pension plans		
	2020	2019	2018
Discount rate	3.30%	4.30%	3.70 / 4.50%
Expected long-term rate of return on plan assets	4.00	5.50	5.50
Rate of compensation increase	NA	2.30	2.30
Interest crediting rate	4.65	4.90	4.90

Plan assumptions

The Bank's expected long-term rate of return for defined benefit pension plan assets is a blended weighted average, by asset allocation of the projected long-term returns for the various asset classes, taking into consideration local market conditions and the specific allocation of plan assets. Returns on asset classes are developed using a forward-looking approach and are not strictly based on historical returns. Consideration is also given to current market conditions and the portfolio mix of each plan.

The discount rate used in determining the benefit obligation under the U.S. defined benefit pension plan was provided by the Bank's actuaries. This rate was selected by reference to the yields on portfolios of bonds with maturity dates and coupons that closely match each of the plan's projected cash flows.

At December 31, 2020, the Bank decreased the discount rates used to determine its benefit obligations for the U.S. defined benefit pension plans in light of current market interest rates, which is expected to decrease expense by approximately \$65 million in 2021. The 2021 expected long-term rate of return on U.S. defined benefit pension plan assets is 3.00%.

The following table represents the effect of a 25-basis point decline in the expected long-term rate of return of 3.00% and discount rate of 2.50%.

Effect on U.S. defined benefit pension plans		
(in millions)	Pension expense	Benefit obligation
Expected long-term rate of return	\$ 43	NA
Discount rate	\$ (21)	\$ 403

Investment strategy and asset allocation

The assets of the Bank's defined benefit pension plans are held in various trusts and are invested in well-diversified portfolios of equity and fixed income securities, cash and cash equivalents, and alternative investments.

The investment policies for the assets of the Bank's defined benefit pension plans are to optimize the risk-return relationship as appropriate to the needs and goals of each plan. Assets are managed by a combination of internal and external investment managers. The Bank regularly reviews the asset allocations and asset managers, as well as other factors that could impact the portfolios, which are rebalanced when deemed necessary.

Investments held by the Bank's defined benefit pension plans include financial instruments which are exposed to various risks such as interest rate, market and credit risks. Exposure to a concentration of credit risk is mitigated by the broad diversification of both U.S. and non-U.S. investments. Additionally, the investments in each of the collective investment funds and/or registered investment companies are further diversified into various financial instruments. As of December 31, 2020, assets held by the Bank's defined benefit pension plans do not include securities issued by JPMorgan Chase or its affiliates, except through indirect exposures through investments in ETFs, mutual funds and collective investment funds managed by third-parties. The defined benefit pension plans hold investments that are sponsored or managed by affiliates of JPMorgan Chase in the amount of \$2.7 billion and \$3.1 billion, as of December 31, 2020 and 2019, respectively.

The following table presents the weighted-average asset allocation of the fair values of total plan assets at December 31 for the years indicated, as well as the respective approved asset allocation ranges by asset class.

December 31,	U.S. defined benefit pension plan ^(c)		
	Asset Allocation	% of plan assets	
		2020	2019
Asset class			
Debt securities ^(a)	42-100%	77 %	74 %
Equity securities	0-40	15	16
Real estate	0-4	1	1
Alternatives ^(b)	0-15	7	9
Total	100 %	100 %	100 %

(a) Debt securities primarily includes cash and cash equivalents, corporate debt, U.S. federal, state, local and non-U.S. government, asset-backed and mortgage-backed securities.

(b) Alternatives primarily include limited partnerships.

(c) Represents the U.S. defined benefit pension plan only as it is the most significant plan. The other U.S. defined benefit pension plans are unfunded.

Fair value measurement of the plans' assets and liabilities

Refer to Note 2 for information on fair value measurements, including descriptions of level 1, 2, and 3 of the fair value hierarchy and the valuation methods employed by the Bank.

Pension plan assets and liabilities measured at fair value

December 31, (in millions)	Defined benefit pension plans							
	2020				2019			
	Level 1	Level 2	Level 3	Total fair value	Level 1	Level 2	Level 3	Total fair value
Equity securities	\$ 2,353	\$ —	\$ 2	\$ 2,355	\$ 2,259	\$ 3	\$ 2	\$ 2,264
Corporate debt securities	—	7,414	11	7,425	—	6,474	2	6,476
U.S. federal, state, local and non-U.S. government debt securities	1,395	360	—	1,755	1,616	401	—	2,017
Mortgage-backed securities	461	1,184	31	1,676	312	681	4	997
Other ^(a)	788	861	201	1,850	718	49	250	1,017
U.S. defined benefit pension plans ^(b)	\$ 4,997	\$ 9,819	\$ 245	\$ 15,061	\$ 4,905	\$ 7,608	\$ 258	\$ 12,771
Other defined benefit pension plans ^(c)	2,008	2,046	—	4,054	1,806	1,773	—	3,579
Total assets measured at fair value	\$ 7,005	\$ 11,865	\$ 245	\$ 19,115	\$ 6,711	\$ 9,381	\$ 258	\$ 16,350

(a) Other consists primarily of mutual funds, money market funds and participating annuity contracts.

(b) At December 31, 2020 and 2019, excludes \$3.2 billion and \$3.9 billion, respectively, of certain investments that are measured at fair value using the net asset value per share (or its equivalent) as a practical expedient, and \$606 million and \$343 million, respectively, of net defined benefit pension plan payables, primarily for investments sold and purchased, which are not required to be classified in the fair value hierarchy. Investments in level 3 of the valuation hierarchy include \$199 million and \$250 million of participating annuity contracts at December 31, 2020 and 2019, respectively.

(c) At December 31, 2020 and 2019, excludes \$487 million and \$465 million, respectively, of certain investments that are measured at fair value using the net asset value per share (or its equivalent) as a practical expedient.

Estimated future benefit payments

The following table presents benefit payments expected to be paid for the U.S. defined benefit pension plans for the years indicated.

Year ended December 31, (in millions)	U.S. defined benefit pension plans
2021	\$ 909
2022	914
2023	894
2024	843
2025	826
Years 2026-2030	3,828

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Note 9 – Employee share-based incentives

Employee share-based awards

The Bank's employees receive annual incentive compensation based on their performance, the performance of their business and JPMorgan Chase's consolidated operating results. The Bank's employees participate, to the extent they meet minimum eligibility requirements, in various share-based incentive plans sponsored by JPMorgan Chase.

In 2020, 2019 and 2018, JPMorgan Chase granted long-term share-based awards to certain employees under its Long-Term Incentive Plan ("LTIP"), as amended and restated effective May 15, 2018. Under the terms of the LTIP, as of December 31, 2020, 67 million shares of JPMorgan Chase's common stock were available for issuance through May 2022. The LTIP is the only active plan under which JPMorgan Chase is currently granting share-based incentive awards. In the following discussion, the LTIP, plus prior JPMorgan Chase plans and plans assumed as the result of acquisitions, are referred to collectively as the "LTI Plans," and such plans constitute JPMorgan Chase's share-based incentive plans.

Restricted stock units ("RSUs") are awarded at no cost to the recipient upon their grant. Generally, RSUs are granted annually and vest at a rate of 50% after two years and 50% after three years and are converted into shares of common stock as of the vesting date. In addition, RSUs typically include full-career eligibility provisions, which allow employees to continue to vest upon voluntary termination based on age or service-related requirements, subject to post-employment and other restrictions. All RSU awards are subject to forfeiture until vested and contain clawback provisions that may result in cancellation under certain specified circumstances. Predominantly all RSUs entitle the recipient to receive cash payments equivalent to any dividends paid on the underlying common stock during the period the RSUs are outstanding.

Performance share units ("PSUs") are granted annually, and approved by JPMorgan Chase's Board of Directors, to members of JPMorgan Chase's Operating Committee under the variable compensation program. PSUs are subject to JPMorgan Chase's achievement of specified performance criteria over a three-year period. The number of awards that vest can range from zero to 150% of the grant amount. In addition, dividends that accrue during the vesting period are reinvested in dividend equivalent share units. PSUs and the related dividend equivalent share units are converted into shares of common stock after vesting.

Once the PSUs and dividend equivalent share units have vested, the shares of common stock that are delivered, after applicable tax withholding, must be held for an additional two-year period, for a total combined vesting and holding period of approximately five to eight years from the grant date depending on regulations in certain countries.

Under the LTI Plans, stock appreciation rights ("SARs") and stock options have generally been granted with an exercise price equal to the fair value of JPMorgan Chase's common stock on the grant date. SARs and stock options generally expire ten years after the grant date. There were no material grants of SARs or stock options in 2020, 2019 and 2018.

The Bank separately recognizes compensation expense for each tranche of each award, net of estimated forfeitures, as if it were a separate award with its own vesting date. Generally, for each tranche granted, compensation expense is recognized on a straight-line basis from the grant date until the vesting date of the respective tranche, provided that the employees will not become full-career eligible during the vesting period. For awards with full-career eligibility provisions and awards granted with no future substantive service requirement, the Bank accrues the estimated value of awards expected to be awarded to employees as of the grant date without giving consideration to the impact of post-employment restrictions. For each tranche granted to employees who will become full-career eligible during the vesting period, compensation expense is recognized on a straight-line basis from the grant date until the earlier of the employee's full-career eligibility date or the vesting date of the respective tranche.

RSUs, PSUs, SARs and stock options activity

Generally, compensation expense for RSUs and PSUs is measured based on the number of units granted multiplied by the stock price at the grant date, and for SARs and stock options, is measured at the grant date using the Black-Scholes valuation model. Compensation expense for these awards is recognized in net income as described previously. The following table summarizes the Bank's RSUs, PSUs, SARs and stock options activity for 2020.

Year ended December 31, 2020 (in thousands, except weighted-average data, and where otherwise stated)	RSUs/PSUs		SARs/Options			
	Number of units	Weighted-average grant date fair value	Number of awards	Weighted-average exercise price	Weighted-average remaining contractual life (in years)	Aggregate intrinsic value
Outstanding, January 1	38,265	\$ 99.23	4,571	\$ 41.30		
Granted	13,160	131.15	—	—		
Exercised or vested	(15,893)	96.86	(1,948)	41.24		
Forfeited	(938)	111.37	(3)	120.98		
Canceled	NA	NA	(11)	39.33		
Transferred	(46)	99.23	124	41.30		
Outstanding, December 31	34,548	\$ 112.06	2,733	\$ 41.40	1.5	\$ 231,431
Exercisable, December 31	NA	NA	2,733	41.40	1.5	231,431

The total fair value of RSUs that vested during the years ended December 31, 2020, 2019 and 2018, was \$2.1 billion, \$2.1 billion and \$2.5 billion, respectively. The total intrinsic value of options exercised during the years ended December 31, 2020, 2019 and 2018, was \$148 million, \$441 million and \$282 million, respectively.

Compensation expense

The Bank recognized the following compensation expense related to its various employee share-based incentive plans in its Consolidated statements of income.

Year ended December 31, (in millions)	2020	2019	2018
Cost of prior grants of RSUs, PSUs, SARs and stock options that are amortized over their applicable vesting periods	\$ 817	\$ 842	\$ 904
Accrual of estimated costs of share-based awards to be granted in future periods including those to full-career eligible employees	934	804	778
Total compensation expense related to employee share-based incentive plans	\$ 1,751	\$ 1,646	\$ 1,682

There are no separate plans solely for the employees of the Bank and, therefore, the share-based compensation expense for the Bank is determined based upon employee participation in the JPMorgan Chase plans and effected through a charge from JPMorgan Chase, which is cash settled.

At December 31, 2020, approximately \$496 million (pretax) of compensation expense related to unvested awards had not yet been charged to net income. That cost is expected to be amortized into compensation expense over a weighted-average period of 1.6 years. The Bank does not capitalize any compensation expense related to share-based compensation awards to employees.

Tax benefits

The Bank is recognizing income tax benefits (including tax benefits from dividends or dividend equivalents) related to share-based incentive arrangements recognized in the Bank's Consolidated statements of income for the years ended December 31, 2020, 2019 and 2018, were \$599 million, \$667 million and \$753 million, respectively.

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Note 10 – Investment securities

Investment securities consist of debt securities that are classified as AFS or HTM. Debt securities classified as trading assets are discussed in Note 2. Predominantly all of the Bank's AFS and HTM securities are held in connection with its asset-liability management activities.

AFS securities are carried at fair value on the Consolidated balance sheets. Unrealized gains and losses, after any applicable hedge accounting adjustments or allowance for credit losses, are reported in AOCI. The specific identification method is used to determine realized gains and losses on AFS securities, which are included in investment securities gains/(losses) on the Consolidated statements of income. HTM securities, which the Bank has the intent and ability to hold until maturity, are carried at amortized cost, net of allowance for credit losses, on the Consolidated balance sheets.

For both AFS and HTM securities, purchase discounts or premiums are generally amortized into interest income on a level-yield basis over the contractual life of the security. However, premiums on certain callable debt securities are amortized to the earliest call date.

Effective January 1, 2020, the Bank adopted the CECL accounting guidance, which also amended the AFS securities impairment guidance. Refer to Note 1 for further information.

During 2020, the Bank transferred \$164.2 billion of investment securities from AFS to HTM for capital management purposes. AOCI included pretax unrealized gains of \$5.0 billion on the securities at the dates of transfer.

Unrealized gains or losses at the date of transfer of these securities continue to be reported in AOCI and are amortized into interest income on a level-yield basis over the remaining life of the securities. This amortization will offset the effect on interest income of the amortization of the premium or discount resulting from the transfer recorded at fair value.

Transfers of securities from AFS to HTM are non-cash transactions and are recorded at fair value.

The amortized costs and estimated fair values of the investment securities portfolio were as follows for the dates indicated.

December 31, (in millions)	2020				2019			
	Amortized cost ^(e)	Gross unrealized gains	Gross unrealized losses	Fair value	Amortized cost ^(e)	Gross unrealized gains	Gross unrealized losses	Fair value
Available-for-sale securities								
Mortgage-backed securities:								
U.S. GSEs and government agencies ^(a)	\$ 110,979	\$ 2,372	\$ 50	\$ 113,301	\$ 107,811	\$ 2,395	\$ 89	\$ 110,117
Residential:								
U.S.	6,246	224	3	6,467	10,223	233	6	10,450
Non-U.S.	3,751	20	5	3,766	2,477	64	1	2,540
Commercial	2,818	71	34	2,855	5,130	64	13	5,181
Total mortgage-backed securities	123,794	2,687	92	126,389	125,641	2,756	109	128,288
U.S. Treasury and government agencies	199,909	2,141	100	201,950	139,162	449	175	139,436
Obligations of U.S. states and municipalities	18,191	1,385	1	19,575	26,744	2,076	1	28,819
Certificates of deposit	—	—	—	—	77	—	—	77
Non-U.S. government debt securities	22,587	354	13	22,928	21,427	377	17	21,787
Corporate debt securities	165	4	1	168	823	22	—	845
Asset-backed securities:								
Collateralized loan obligations	10,055	24	31	10,048	25,038	9	56	24,991
Other	6,147	87	16	6,218	5,405	35	20	5,420
Total available-for-sale securities^(b)	380,848	6,682	254	387,276	344,317	5,724	378	349,663
Held-to-maturity securities^(c)								
Mortgage-backed securities:								
U.S. GSEs and government agencies ^(a)	107,889	2,968	29	110,828	36,523	1,165	62	37,626
U.S. Residential	4,345	8	30	4,323	—	—	—	—
Commercial	2,602	77	—	2,679	—	—	—	—
Total mortgage-backed securities	114,836	3,053	59	117,830	36,523	1,165	62	37,626
U.S. Treasury and government agencies	53,184	50	—	53,234	51	—	1	50
Obligations of U.S. states and municipalities	12,751	519	—	13,270	4,797	299	—	5,096
Asset-backed securities:								
Collateralized loan obligations	21,050	90	2	21,138	6,169	—	—	6,169
Total held-to-maturity securities, net of allowance for credit losses^(d)	201,821	3,712	61	205,472	47,540	1,464	63	48,941
Total investment securities, net of allowance for credit losses^(d)	\$ 582,669	\$ 10,394	\$ 315	\$ 592,748	\$ 391,857	\$ 7,188	\$ 441	\$ 398,604

(a) Includes AFS U.S. GSE obligations with fair values of \$65.8 billion and \$78.5 billion, and HTM U.S. GSE obligations with amortized cost of \$86.3 billion and \$31.6 billion, at December 31, 2020 and 2019, respectively. As of December 31, 2020, mortgage-backed securities issued by Fannie Mae and Freddie Mac each exceeded 10% of JPMorgan Chase Bank, N.A.'s total stockholder's equity; the amortized cost and fair value of such securities were \$95.7 billion and \$98.8 billion, and \$54.7 billion and \$55.8 billion, respectively.

(b) There was no allowance for credit losses on AFS securities at December 31, 2020.

(c) The Bank purchased \$12.4 billion, \$13.4 billion and \$9.4 billion of HTM securities for the years ended December 31, 2020, 2019 and 2018, respectively.

(d) HTM securities measured at amortized cost are reported net of allowance for credit losses of \$78 million at December 31, 2020.

(e) Excludes \$2.1 billion and \$1.9 billion of accrued interest receivables at December 31, 2020 and 2019, respectively. The Bank did not reverse through interest income any accrued interest receivables for the years ended December 31, 2020 and 2019.

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At December 31, 2020, the investment securities portfolio consisted of debt securities with an average credit rating of AA+ (based upon external ratings where available, and where not available, based primarily upon internal risk ratings). Risk ratings are used to identify the credit quality of securities and differentiate risk within the portfolio. The Bank's internal risk ratings generally align with the qualitative characteristics (e.g., borrower capacity to meet financial commitments and vulnerability to changes in the

economic environment) defined by S&P and Moody's, however the quantitative characteristics (e.g., probability of default ("PD") and loss given default ("LGD")) may differ as they reflect internal historical experiences and assumptions. Risk ratings are assigned at acquisition, are reviewed on a regular and ongoing basis by Credit Risk Management and are adjusted as necessary over the life of the investment for updated information affecting the issuer's ability to fulfill its obligations.

AFS securities impairment

The following tables present the fair value and gross unrealized losses by aging category for AFS securities at December 31, 2020 and 2019. The tables exclude U.S. Treasury and government agency securities and U.S. GSE and government agency MBS with unrealized losses of \$150 million and \$264 million, at December 31, 2020 and 2019, respectively; changes in the value of these securities are generally driven by changes in interest rates rather than changes in their credit profile given the explicit or implicit guarantees provided by the U.S. government.

December 31, 2020 (in millions)	Available-for-sale securities with gross unrealized losses					
	Less than 12 months		12 months or more		Total fair value	Total gross unrealized losses
	Fair value	Gross unrealized losses	Fair value	Gross unrealized losses		
Available-for-sale securities						
Mortgage-backed securities:						
Residential:						
U.S.	\$ 562	\$ 3	\$ 32	\$ —	\$ 594	\$ 3
Non-U.S.	2,507	4	235	1	2,742	5
Commercial	699	18	124	16	823	34
Total mortgage-backed securities	3,768	25	391	17	4,159	42
Obligations of U.S. states and municipalities	49	1	—	—	49	1
Certificates of deposit	—	—	—	—	—	—
Non-U.S. government debt securities	2,709	9	968	4	3,677	13
Corporate debt securities	43	1	5	—	48	1
Asset-backed securities:						
Collateralized loan obligations	5,248	18	2,645	13	7,893	31
Other	268	1	685	15	953	16
Total available-for-sale securities with gross unrealized losses	\$ 12,085	\$ 55	\$ 4,694	\$ 49	\$ 16,779	\$ 104

December 31, 2019 (in millions)	Available-for-sale securities with gross unrealized losses					
	Less than 12 months		12 months or more		Total fair value	Total gross unrealized losses
	Fair value	Gross unrealized losses	Fair value	Gross unrealized losses		
Available-for-sale securities						
Mortgage-backed securities:						
Residential:						
U.S.	\$ 1,072	\$ 3	\$ 423	\$ 3	\$ 1,495	\$ 6
Non-U.S.	13	—	420	1	433	1
Commercial	1,287	12	199	1	1,486	13
Total mortgage-backed securities	2,372	15	1,042	5	3,414	20
Obligations of U.S. states and municipalities	186	1	—	—	186	1
Certificates of deposit	77	—	—	—	77	—
Non-U.S. government debt securities	3,970	13	1,406	4	5,376	17
Corporate debt securities	—	—	—	—	—	—
Asset-backed securities:						
Collateralized loan obligations	10,364	11	7,756	45	18,120	56
Other	1,639	9	753	11	2,392	20
Total available-for-sale securities with gross unrealized losses	\$ 18,608	\$ 49	\$ 10,957	\$ 65	\$ 29,565	\$ 114

As a result of the adoption of the amended AFS securities impairment guidance, an allowance for credit losses on AFS securities is required for impaired securities if a credit loss exists.

AFS securities are considered impaired if the fair value is less than the amortized cost.

The Bank recognizes impairment losses in earnings if the Bank has the intent to sell the debt security, or if it is more likely than not that the Bank will be required to sell the debt security before recovery of its amortized cost. In these circumstances the impairment loss recognized in investment securities gains/(losses) is equal to the full difference between the amortized cost (net of allowance if applicable) and the fair value of the securities.

For impaired debt securities that the Bank has the intent and ability to hold, the securities are evaluated to determine if a credit loss exists. If it is determined that a credit loss exists, that loss is recognized as an allowance for credit losses through the provision for credit losses in the Consolidated Statements of Income, limited by the amount of impairment. Any impairment not due to credit losses is recorded in OCI.

Factors considered in evaluating credit losses include adverse conditions specifically related to the industry, geographic area or financial condition of the issuer or underlying collateral of a security; and payment structure of the security.

When assessing securities issued in a securitization for credit losses, the Bank estimates cash flows considering relevant market and economic data, underlying loan-level data, and structural features of the securitization, such as subordination, excess spread, overcollateralization or other forms of credit enhancement, and compares the losses projected for the underlying collateral ("pool losses") against the level of credit enhancement in the securitization structure to determine whether these features are sufficient to absorb the pool losses, or whether a credit loss exists.

For beneficial interests in securitizations that are rated below "AA" at their acquisition, or that can be contractually prepaid or otherwise settled in such a way that the Bank would not recover substantially all of its recorded investment, the Bank evaluates impairment for credit losses when there is an adverse change in expected cash flows.

Allowance for credit losses

Based on its assessment, the Bank did not recognize an allowance for credit losses on impaired AFS securities as of January 1, 2020 or December 31, 2020.

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HTM securities – credit risk

The adoption of the CECL accounting guidance requires management to estimate expected credit losses on HTM securities over the remaining expected life and recognize this estimate as an allowance for credit losses. As a result of the adoption of this guidance, the Bank recognized an allowance for credit losses on HTM obligations of U.S. states and municipalities of \$10 million as a cumulative-effect adjustment to retained earnings as of January 1, 2020.

Credit quality indicator

The primary credit quality indicator for HTM securities is the risk rating assigned to each security. At December 31, 2020, all HTM securities were rated investment grade and were current and accruing, with approximately 98% rated at least AA+.

Allowance for credit losses

The allowance for credit losses on HTM obligations of U.S. states and municipalities and commercial mortgage-backed securities is calculated by applying statistical credit loss factors (estimated PD and LGD) to the amortized cost. The credit loss factors are derived using a weighted average of five internally developed eight-quarter macroeconomic scenarios, followed by a single year straight-line interpolation to revert to long run historical information for periods beyond the forecast period. Refer to Note 13 for further information on the eight-quarter macroeconomic forecast.

The allowance for credit losses on HTM collateralized loan obligations and U.S. residential mortgage-backed securities is calculated as the difference between the amortized cost and the present value of the cash flows expected to be collected, discounted at the security's effective interest rate. These cash flow estimates are developed based on expectations of underlying collateral performance derived using the eight-quarter macroeconomic forecast and the single year straight-line interpolation, as well as considering the structural features of the security.

The application of different inputs and assumptions into the calculation of the allowance for credit losses is subject to significant management judgment, and emphasizing one input or assumption over another, or considering other inputs or assumptions, could affect the estimate of the allowance for credit losses on HTM securities.

The allowance for credit losses on HTM securities was \$78 million as of December 31, 2020, reflecting \$68 million recognized in the provision for credit losses for the year ended December 31, 2020.

Selected impacts of investment securities on the Consolidated statements of income

Year ended December 31, (in millions)	2020	2019	2018
Realized gains	\$ 3,080	\$ 645	\$ 211
Realized losses	(2,278)	(392)	(606)
Net investment securities gains/ (losses)	\$ 802	\$ 253	\$ (395)
Provision for credit losses	\$ 68	NA	NA

Contractual maturities and yields

The following table presents the amortized cost and estimated fair value at December 31, 2020, of the Bank's investment securities portfolio by contractual maturity.

By remaining maturity December 31, 2020 (in millions)	Due in one year or less		Due after one year through five years		Due after five years through 10 years		Due after 10 years ^(b)		Total
Available-for-sale securities									
Mortgage-backed securities									
Amortized cost	\$	—	\$	741	\$	7,797	\$	115,256	\$ 123,794
Fair value		—		756		8,139		117,494	126,389
Average yield ^(a)		— %		1.66 %		1.67 %		2.57 %	2.51 %
U.S. Treasury and government agencies									
Amortized cost	\$	33,633	\$	110,033	\$	46,827	\$	9,416	\$ 199,909
Fair value		33,678		111,014		47,675		9,583	201,950
Average yield ^(a)		0.42 %		0.53 %		0.79 %		0.48 %	0.57 %
Obligations of U.S. states and municipalities									
Amortized cost	\$	11	\$	190	\$	977	\$	17,013	\$ 18,191
Fair value		11		198		1,039		18,327	19,575
Average yield ^(a)		3.59 %		4.49 %		4.73 %		4.76 %	4.76 %
Non-U.S. government debt securities									
Amortized cost	\$	8,282	\$	8,011	\$	5,615	\$	679	\$ 22,587
Fair value		8,297		8,225		5,726		680	22,928
Average yield ^(a)		1.25 %		1.70 %		0.68 %		0.17 %	1.24 %
Corporate debt securities									
Amortized cost	\$	—	\$	91	\$	74	\$	—	\$ 165
Fair value		—		91		77		—	168
Average yield ^(a)		— %		1.87 %		1.92 %		— %	1.89 %
Asset-backed securities									
Amortized cost	\$	554	\$	2,569	\$	5,987	\$	7,092	\$ 16,202
Fair value		554		2,591		5,990		7,131	16,266
Average yield ^(a)		1.31 %		2.00 %		1.33 %		1.48 %	1.50 %
Total available-for-sale securities									
Amortized cost	\$	42,480	\$	121,635	\$	67,277	\$	149,456	\$ 380,848
Fair value		42,540		122,875		68,646		153,215	387,276
Average yield ^(a)		0.59 %		0.65 %		0.99 %		2.62 %	1.48 %
Held-to-maturity securities									
Mortgage-backed securities									
Amortized cost	\$	—	\$	158	\$	11,908	\$	102,791	\$ 114,857
Fair value		—		160		12,707		104,963	117,830
Average yield ^(a)		— %		1.56 %		2.42 %		2.94 %	2.88 %
U.S. Treasury and government agencies									
Amortized cost	\$	501	\$	42,477	\$	10,206	\$	—	\$ 53,184
Fair value		501		42,511		10,222		—	53,234
Average yield ^(a)		1.86 %		0.60 %		0.94 %		— %	0.67 %
Obligations of U.S. states and municipalities									
Amortized cost	\$	—	\$	65	\$	532	\$	12,211	\$ 12,808
Fair value		—		67		565		12,638	13,270
Average yield ^(a)		— %		3.09 %		3.57 %		3.62 %	3.62 %
Asset-backed securities									
Amortized cost	\$	—	\$	—	\$	11,617	\$	9,433	\$ 21,050
Fair value		—		—		11,658		9,480	21,138
Average yield ^(a)		— %		— %		1.40 %		1.33 %	1.37 %
Total held-to-maturity securities									
Amortized cost	\$	501	\$	42,700	\$	34,263	\$	124,435	\$ 201,899
Fair value		501		42,738		35,152		127,081	205,472
Average yield ^(a)		1.86 %		0.60 %		1.65 %		2.88 %	2.19 %

(a) Average yield is computed using the effective yield of each security owned at the end of the period, weighted based on the amortized cost of each security. The effective yield considers the contractual coupon, amortization of premiums and accretion of discounts, and the effect of related hedging derivatives. Taxable-equivalent amounts are used where applicable. The effective yield excludes unscheduled principal prepayments; and accordingly, actual maturities of securities may differ from their contractual or expected maturities as certain securities may be prepaid. However, for certain callable debt securities, the average yield is calculated to the earliest call date.

(b) Substantially all of the Bank's U.S. residential MBS and collateralized mortgage obligations are due in 10 years or more, based on contractual maturity. The estimated weighted-average life, which reflects anticipated future prepayments, is approximately 5 years for agency residential MBS, 4 years for agency residential collateralized mortgage obligations and 3 years for nonagency residential collateralized mortgage obligations.

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Note 11 – Securities financing activities

The Bank enters into resale, repurchase, securities borrowed and securities loaned agreements (collectively, “securities financing agreements”) primarily to finance the Bank’s inventory positions, acquire securities to cover short sales, accommodate customers’ financing needs, settle other securities obligations and to deploy the Bank’s excess cash.

Securities financing agreements are treated as collateralized financings on the Bank’s Consolidated balance sheets. Where appropriate under applicable accounting guidance, securities financing agreements with the same counterparty are reported on a net basis. Refer to Note 1 for further discussion of the offsetting of assets and liabilities. Fees received and paid in connection with securities financing agreements are recorded over the life of the agreement in interest income and interest expense on the Consolidated statements of income.

The Bank has elected the fair value option for certain securities financing agreements. Refer to Note 3 for further information regarding the fair value option. The securities financing agreements for which the fair value option has been elected are reported within securities purchased under resale agreements, securities loaned or sold under repurchase agreements, and securities borrowed on the Consolidated balance sheets. Generally, for agreements carried at fair value, current-period interest accruals are recorded within interest income and interest expense, with changes in fair value reported in principal transactions revenue. However, for financial instruments containing embedded derivatives that would be separately accounted for in accordance with accounting guidance for hybrid instruments, all changes in fair value, including any interest elements, are reported in principal transactions revenue.

Securities financing agreements not elected under the fair value option are measured at amortized cost. As a result of the Bank’s credit risk mitigation practices described below, the Bank did not hold any allowance for credit losses with respect to resale and securities borrowed arrangements as of December 31, 2020 and 2019.

Credit risk mitigation practices

Securities financing agreements expose the Bank primarily to credit and liquidity risk. To manage these risks, the Bank monitors the value of the underlying securities (predominantly high-quality securities collateral, including government-issued debt and U.S. GSEs and government agencies MBS) that it has received from or provided to its counterparties compared to the value of cash proceeds and exchanged collateral, and either requests additional collateral or returns securities or collateral when appropriate. Margin levels are initially established based upon the counterparty, the type of underlying securities, and the permissible collateral, and are monitored on an ongoing basis.

In resale and securities borrowed agreements, the Bank is exposed to credit risk to the extent that the value of the securities received is less than initial cash principal advanced and any collateral amounts exchanged. In repurchase and securities loaned agreements, credit risk exposure arises to the extent that the value of underlying securities advanced exceeds the value of the initial cash principal received, and any collateral amounts exchanged.

Additionally, the Bank typically enters into master netting agreements and other similar arrangements with its counterparties, which provide for the right to liquidate the underlying securities and any collateral amounts exchanged in the event of a counterparty default. It is also the Bank’s policy to take possession, where possible, of the securities underlying resale and securities borrowed agreements. Refer to Note 26 for further information regarding assets pledged and collateral received in securities financing agreements.

The table below summarizes the gross and net amounts of the Bank's securities financing agreements, as of December 31, 2020 and 2019. When the Bank has obtained an appropriate legal opinion with respect to a master netting agreement with a counterparty and where other relevant netting criteria under U.S. GAAP are met, the Bank nets, on the Consolidated balance sheets, the balances outstanding under its securities financing agreements with the same counterparty. In addition, the Bank exchanges securities and/or cash collateral with its counterparty to reduce the economic exposure with the counterparty, but such collateral is not eligible for net Consolidated balance sheet presentation. Where the Bank has obtained an appropriate legal opinion with respect to the counterparty master netting agreement, such collateral, along with securities financing balances that do not meet all these relevant netting criteria under U.S. GAAP, is presented in the table below as "Amounts not nettable on the Consolidated balance sheets," and reduces the "Net amounts" presented. Where a legal opinion has not been either sought or obtained, the securities financing balances are presented gross in the "Net amounts" below.

2020					
December 31, (in millions)	Gross amounts	Amounts netted on the Consolidated balance sheets	Amounts presented on the Consolidated balance sheets	Amounts not nettable on the Consolidated balance sheets ^(b)	Net amounts ^(c)
Assets					
Securities purchased under resale agreements	\$ 548,172	\$ (203,950)	\$ 344,222	\$ (324,002)	\$ 20,220
Securities borrowed	45,861	(1,528)	44,333	(38,827)	5,506
Liabilities					
Securities sold under repurchase agreements	\$ 330,335	\$ (203,950)	\$ 126,385	\$ (124,504)	\$ 1,881
Securities loaned and other ^(a)	13,225	(1,528)	11,697	(11,677)	20
2019					
December 31, (in millions)	Gross amounts	Amounts netted on the Consolidated balance sheets	Amounts presented on the Consolidated balance sheets	Amounts not nettable on the Consolidated balance sheets ^(b)	Net amounts ^(c)
Assets					
Securities purchased under resale agreements	\$ 434,716	\$ (223,330)	\$ 211,386	\$ (194,759) ^(d)	\$ 16,627 ^(d)
Securities borrowed	40,100	(1,324)	38,776	(33,840)	4,936
Liabilities					
Securities sold under repurchase agreements	\$ 301,127	\$ (223,330)	\$ 77,797	\$ (76,487)	\$ 1,310
Securities loaned and other ^(a)	14,557	(1,324)	13,233	(13,211)	22

(a) Includes securities-for-securities lending agreements of \$4.6 billion and \$6.5 billion at December 31, 2020 and 2019, respectively, accounted for at fair value, where the Bank is acting as lender. In the Consolidated balance sheets, the Bank recognizes the securities received at fair value within other assets and the obligation to return those securities within accounts payable and other liabilities.

(b) In some cases, collateral exchanged with a counterparty exceeds the net asset or liability balance with that counterparty. In such cases, the amounts reported in this column are limited to the related net asset or liability with that counterparty.

(c) Includes securities financing agreements that provide collateral rights, but where an appropriate legal opinion with respect to the master netting agreement has not been either sought or obtained. At December 31, 2020 and 2019, included \$16.2 billion and \$10.2 billion, respectively, of securities purchased under resale agreements; \$4.6 billion and \$3.9 billion, respectively, of securities borrowed; \$567 million and \$372 million, respectively, of securities sold under repurchase agreements. There were no securities loaned and other agreements where the Bank has not received an appropriate legal opinion at December 31, 2020 and 2019.

(d) Prior-period amounts have been revised to conform with the current presentation.

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The tables below present as of December 31, 2020 and 2019 the types of financial assets pledged in securities financing agreements and the remaining contractual maturity of the securities financing agreements.

December 31, (in millions)	Gross liability balance			
	2020		2019	
	Securities sold under repurchase agreements	Securities loaned and other	Securities sold under repurchase agreements	Securities loaned and other
Mortgage-backed securities:				
U.S. GSEs and government agencies	\$ 21,617	\$ —	\$ 2,850	\$ —
Residential - nonagency	—	—	97	—
U.S. Treasury, GSEs and government agencies	140,299	4,400	141,705	6,310
Obligations of U.S. states and municipalities	681	57	—	—
Non-U.S. government debt	160,047	1,900	149,141	1,580
Corporate debt securities	7,685	458	7,293	299
Asset-backed securities	6	—	41	—
Equity securities	—	6,410	—	6,368
Total	\$ 330,335	\$ 13,225	\$ 301,127	\$ 14,557

2020 (in millions)	Remaining contractual maturity of the agreements				
	Overnight and continuous	Up to 30 days	30 - 90 days	Greater than 90 days	Total
Total securities sold under repurchase agreements	\$ 99,648	\$ 155,812	\$ 61,943	\$ 12,932	\$ 330,335
Total securities loaned and other	10,385	1,807	—	1,033	13,225

2019 (in millions)	Remaining contractual maturity of the agreements				
	Overnight and continuous	Up to 30 days	30 - 90 days	Greater than 90 days	Total
Total securities sold under repurchase agreements	\$ 106,463	\$ 127,504	\$ 46,732	\$ 20,428	\$ 301,127
Total securities loaned and other	9,586	3,104	189	1,678	14,557

Transfers not qualifying for sale accounting

At December 31, 2020 and 2019, the Bank held \$598 million and \$743 million, respectively, of financial assets for which the rights have been transferred to third parties; however, the transfers did not qualify as a sale in accordance with U.S. GAAP. These transfers have been recognized as collateralized financing transactions. The transferred assets are recorded in trading assets and loans, and the corresponding liabilities are recorded predominantly in short-term borrowings on the Consolidated balance sheets.

Note 12 – Loans

Loan accounting framework

The accounting for a loan depends on management's strategy for the loan. The Bank accounts for loans based on the following categories:

- Originated or purchased loans held-for-investment (i.e., "retained")
- Loans held-for-sale
- Loans at fair value

Effective January 1, 2020, the Bank adopted the CECL accounting guidance. Refer to Note 1 for further information.

The following provides a detailed accounting discussion of the Bank's loans by category:

Loans held-for-investment

Originated or purchased loans held-for-investment are recorded at the principal amount outstanding, net of the following: charge-offs; interest applied to principal (for loans accounted for on the cost recovery method); unamortized discounts and premiums; and net deferred loan fees or costs. Credit card loans also include billed finance charges and fees.

Interest income

Interest income on performing loans held-for-investment is accrued and recognized as interest income at the contractual rate of interest. Purchase price discounts or premiums, as well as net deferred loan fees or costs, are amortized into interest income over the contractual life of the loan as an adjustment of yield.

The Bank classifies accrued interest on loans, including accrued but unbilled interest on credit card loans, in accrued interest and accounts receivables on the Consolidated balance sheets. For credit card loans, accrued interest once billed is then recognized in the loan balances, with the related allowance recorded in the allowance for credit losses. Changes in the allowance for credit losses on accrued interest on credit card loans are recognized in the provision for credit losses and charge-offs are recognized by reversing interest income. Expected losses related to accrued interest on certain performing, modified loans to borrowers impacted by COVID-19 are considered in the Bank's allowance for loan losses. For other loans, the Bank generally does not recognize an allowance for credit losses on accrued interest receivables, consistent with its policy to write them off no later than 90 days past due by reversing interest income.

Nonaccrual loans

Nonaccrual loans are those on which the accrual of interest has been suspended. Loans (other than credit card loans and certain consumer loans insured by U.S. government agencies) are placed on nonaccrual status and considered nonperforming when full payment of principal and interest

is not expected, regardless of delinquency status, or when principal and interest has been in default for a period of 90 days or more, unless the loan is both well-secured and in the process of collection. A loan is determined to be past due when the minimum payment is not received from the borrower by the contractually specified due date or for certain loans (e.g., residential real estate loans), when a monthly payment is due and unpaid for 30 days or more. Finally, collateral-dependent loans are typically maintained on nonaccrual status.

On the date a loan is placed on nonaccrual status, all interest accrued but not collected is reversed against interest income. In addition, the amortization of deferred amounts is suspended. Interest income on nonaccrual loans may be recognized as cash interest payments are received (i.e., on a cash basis) if the recorded loan balance is deemed fully collectible; however, if there is doubt regarding the ultimate collectibility of the recorded loan balance, all interest cash receipts are applied to reduce the carrying value of the loan (the cost recovery method). For consumer loans, application of this policy typically results in the Bank recognizing interest income on nonaccrual consumer loans on a cash basis.

A loan may be returned to accrual status when repayment is reasonably assured and there has been demonstrated performance under the terms of the loan or, if applicable, the terms of the restructured loan.

As permitted by regulatory guidance, credit card loans are generally exempt from being placed on nonaccrual status; accordingly, interest and fees related to credit card loans continue to accrue until the loan is charged off or paid in full.

Allowance for loan losses

The allowance for loan losses represents the estimated expected credit losses in the held-for-investment loan portfolio at the balance sheet date and is recognized on the balance sheet as a contra asset, which brings the amortized cost to the net carrying value. Changes in the allowance for loan losses are recorded in the provision for credit losses on the Bank's Consolidated statements of income. Refer to Note 13 for further information on the Bank's accounting policies for the allowance for loan losses.

Charge-offs

Consumer loans are generally charged off or charged down to the lower of the amortized cost or the net realizable value of the underlying collateral (i.e., fair value less estimated costs to sell), with an offset to the allowance for loan losses, upon reaching specified stages of delinquency in accordance with standards established by the Federal Financial Institutions Examination Council ("FFIEC"). Residential real estate loans, unmodified credit card loans and scored business banking loans are generally charged off no later than 180 days past due. Scored auto and

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modified credit card loans are charged off no later than 120 days past due.

Certain consumer loans are charged off or charged down to their net realizable value earlier than the FFIEC charge-off standards in certain circumstances as follows:

- Loans modified in a troubled debt restructuring (“TDR”) that are determined to be collateral-dependent.
- Loans to borrowers who have experienced an event that suggests a loss is either known or highly certain are subject to accelerated charge-off standards (e.g., residential real estate and auto loans are charged off or charged down within 60 days of receiving notification of a bankruptcy filing).
- Auto loans upon repossession of the automobile.

Other than in certain limited circumstances, the Bank typically does not recognize charge-offs on the government-guaranteed portion of loans.

Wholesale loans are charged off when it is highly certain that a loss has been realized. The determination of whether to recognize a charge-off includes many factors, including the prioritization of the Bank’s claim in bankruptcy, expectations of the workout/restructuring of the loan and valuation of the borrower’s equity or the loan collateral.

When a loan is charged down to the lower of its amortized cost or the estimated net realizable value of the underlying collateral, the determination of the fair value of the collateral depends on the type of collateral (e.g., securities, real estate). In cases where the collateral is in the form of liquid securities, the fair value is based on quoted market prices or broker quotes. For illiquid securities or other financial assets, the fair value of the collateral is generally estimated using a discounted cash flow model.

For residential real estate loans, collateral values are based upon external valuation sources. When it becomes likely that a borrower is either unable or unwilling to pay, the Bank utilizes a broker’s price opinion, appraisal and/or an automated valuation model of the home based on an exterior-only valuation (“exterior opinions”), which is then updated at least every twelve months, or more frequently depending on various market factors. As soon as practicable after the Bank receives the property in satisfaction of a debt (e.g., by taking legal title or physical possession), the Bank generally obtains an appraisal based on an inspection that includes the interior of the home (“interior appraisals”). Exterior opinions and interior appraisals are discounted based upon the Bank’s experience with actual liquidation values as compared with the estimated values provided by exterior opinions and interior appraisals, considering state-specific factors.

For commercial real estate loans, collateral values are generally based on appraisals from internal and external valuation sources. Collateral values are typically updated

every six to twelve months, either by obtaining a new appraisal or by performing an internal analysis, in accordance with the Bank’s policies. The Bank also considers both borrower- and market-specific factors, which may result in obtaining appraisal updates or broker price opinions at more frequent intervals.

Loans held-for-sale

Loans held-for-sale are measured at the lower of cost or fair value, with valuation changes recorded in noninterest revenue. For consumer loans, the valuation is performed on a portfolio basis. For wholesale loans, the valuation is performed on an individual loan basis.

Interest income on loans held-for-sale is accrued and recognized based on the contractual rate of interest.

Loan origination fees or costs and purchase price discounts or premiums are deferred in a contra loan account until the related loan is sold. The deferred fees or costs and discounts or premiums are an adjustment to the basis of the loan and therefore are included in the periodic determination of the lower of cost or fair value adjustments and/or the gain or loss recognized at the time of sale.

Because these loans are recognized at the lower of cost or fair value, the Bank’s allowance for loan losses and charge-off policies do not apply to these loans. However, loans held-for-sale are subject to the nonaccrual policies described above.

Loans at fair value

Loans for which the fair value option has been elected are measured at fair value, with changes in fair value recorded in noninterest revenue.

Interest income on these loans is accrued and recognized based on the contractual rate of interest. Changes in fair value are recognized in noninterest revenue. Loan origination fees are recognized upfront in noninterest revenue. Loan origination costs are recognized in the associated expense category as incurred.

Because these loans are recognized at fair value, the Bank’s allowance for loan losses and charge-off policies do not apply to these loans. However, loans at fair value are subject to the nonaccrual policies described above.

Refer to Note 3 for further information on the Bank’s elections of fair value accounting under the fair value option. Refer to Note 2 and Note 3 for further information on loans carried at fair value and classified as trading assets.

Loan classification changes

Loans in the held-for-investment portfolio that management decides to sell are transferred to the held-for-sale portfolio at the lower of cost or fair value on the date of transfer. Credit-related losses are charged against the allowance for loan losses; non-credit related losses such as those due to changes in interest rates or foreign currency exchange rates are recognized in noninterest revenue.

In the event that management decides to retain a loan in the held-for-sale portfolio, the loan is transferred to the held-for-investment portfolio at amortized cost on the date of transfer. These loans are subsequently assessed for impairment based on the Bank's allowance methodology. Refer to Note 13 for a further discussion of the methodologies used in establishing the Bank's allowance for loan losses.

Loan modifications

The Bank seeks to modify certain loans in conjunction with its loss mitigation activities. Through the modification, the Bank grants one or more concessions to a borrower who is experiencing financial difficulty in order to minimize the Bank's economic loss and avoid foreclosure or repossession of the collateral, and to ultimately maximize payments received by the Bank from the borrower. The concessions granted vary by program and by borrower-specific characteristics, and may include interest rate reductions, term extensions, payment delays, principal forgiveness, or the acceptance of equity or other assets in lieu of payments. Such modifications are accounted for and reported as TDRs. Loans with short-term and other insignificant modifications that are not considered concessions are not TDRs.

Loans, except for credit card loans, modified in a TDR are generally placed on nonaccrual status, although in many cases such loans were already on nonaccrual status prior to modification. These loans may be returned to performing status (the accrual of interest is resumed) if the following criteria are met: (i) the borrower has performed under the modified terms for a minimum of six months and/or six payments, and (ii) the Bank has an expectation that repayment of the modified loan is reasonably assured based on, for example, the borrower's debt capacity and level of future earnings, collateral values, LTV ratios, and other current market considerations. In certain limited and well-defined circumstances in which the loan is current at the modification date, such loans are not placed on nonaccrual status at the time of modification.

Loans modified in TDRs are generally measured for impairment using the Bank's established asset-specific allowance methodology, which considers the expected re-default rates for the modified loans. A loan modified in a TDR generally remains subject to the asset-specific component of the allowance throughout its remaining life, regardless of whether the loan is performing and has been returned to accrual status. Refer to Note 13 for further

discussion of the methodology used to estimate the Bank's asset-specific allowance.

The Bank has granted various forms of assistance to customers and clients impacted by the COVID-19 pandemic, including payment deferrals and covenant modifications. The majority of the Bank's COVID-19 related loan modifications have not been considered TDRs because:

- they represent short-term or other insignificant modifications, whether under the Bank's regular loan modification assessments or as permitted by regulatory guidance, or
- the Bank has elected to apply the option to suspend the application of accounting guidance for TDRs as provided by the CARES Act and extended by the Consolidated Appropriations Act.

To the extent that certain modifications do not meet any of the above criteria, the Bank accounts for them as TDRs.

As permitted by regulatory guidance, the Bank does not place loans with deferrals granted due to COVID-19 on nonaccrual status where such loans are not otherwise reportable as nonaccrual. The Bank considers expected losses of principal and accrued interest associated with all COVID-19 related loan modifications in its allowance for credit losses.

Assistance provided in response to the COVID-19 pandemic could delay the recognition of delinquencies, nonaccrual status, and net charge-offs for those customers who would have otherwise moved into past due or nonaccrual status.

Foreclosed property

The Bank acquires property from borrowers through loan restructurings, workouts, and foreclosures. Property acquired may include real property (e.g., residential real estate, land, and buildings) and commercial and personal property (e.g., automobiles, aircraft, railcars, and ships).

The Bank recognizes foreclosed property upon receiving assets in satisfaction of a loan (e.g., by taking legal title or physical possession). For loans collateralized by real property, the Bank generally recognizes the asset received at foreclosure sale or upon the execution of a deed in lieu of foreclosure transaction with the borrower. Foreclosed assets are reported in other assets on the Consolidated balance sheets and initially recognized at fair value less estimated costs to sell. Each quarter the fair value of the acquired property is reviewed and adjusted, if necessary, to the lower of cost or fair value. Subsequent adjustments to fair value are charged/credited to noninterest revenue. Operating expense, such as real estate taxes and maintenance, are charged to other expense.

In response to the COVID-19 pandemic, the Bank has temporarily suspended certain foreclosure activities. This could delay recognition of foreclosed properties until the foreclosure moratoriums are lifted.

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Loan portfolio

The Bank's loan portfolio is divided into three portfolio segments, which are the same segments used by the Bank to determine the allowance for loan losses: Consumer, excluding credit card; Credit card; and Wholesale. Within each portfolio segment the Bank monitors and assesses the credit risk in the following classes of loans, based on the risk characteristics of each loan class.

In conjunction with the adoption of CECL, the Bank revised its loan classes. Prior-period amounts have been revised to conform with the current presentation:

- The consumer, excluding credit card portfolio segment's residential mortgage and home equity loans and lending-related commitments have been combined into a residential real estate class.
- Upon adoption of CECL, the Bank elected to discontinue the pool-level accounting for PCI loans and to account for these loans on an individual loan basis. PCI loans are considered PCD loans under CECL and are subject to the Bank's nonaccrual and charge-off policies. PCD loans are now reported in the consumer, excluding credit card portfolio segment's residential real estate class.
- Risk-rated business banking and auto dealer loans and lending-related commitments were reclassified from the consumer, excluding credit card portfolio segment, to the wholesale portfolio segment, to align with the methodology applied when determining the allowance. The remaining scored auto and business banking loans and lending-related commitments have been combined into an auto and other class.
- The wholesale portfolio segment's classes, previously based on the borrower's primary business activity, have been revised to align with the loan classifications as defined by the bank regulatory agencies, based on the loan's collateral, purpose, and type of borrower.

Consumer, excluding credit card	Credit card	Wholesale ^(c)
• Residential real estate^(a) • Auto and other^(b)	• Credit card loans	• Secured by real estate • Commercial and industrial • Other^(d)

(a) Includes scored mortgage and home equity loans.

(b) Includes scored auto and business banking loans and overdrafts.

(c) Includes certain risk-rated business banking and auto dealer loans for which the wholesale methodology is applied when determining the allowance for loan losses.

(d) Includes loans to financial institutions, states and political subdivisions, SPEs, nonprofits, personal investment companies and trusts, as well as loans to individuals and individual entities (predominantly wealth management clients). Refer to Note 14 for more information on SPEs.

The following tables summarize the Bank's loan balances by portfolio segment.

December 31, 2020 (in millions)	Consumer, excluding credit card	Credit card	Wholesale	Total ^{(b)(c)}
Retained	\$ 302,118	\$ 143,432	\$ 513,489	\$ 959,039
Held-for-sale	1,302	784	5,769	7,855
At fair value ^(a)	15,078	—	29,303	44,381
Total	\$ 318,498	\$ 144,216	\$ 548,561	\$ 1,011,275

December 31, 2019 (in millions)	Consumer, excluding credit card	Credit card	Wholesale	Total ^{(b)(c)}
Retained	\$ 294,980	\$ 168,924	\$ 480,155	\$ 944,059
Held-for-sale	3,002	—	4,050	7,052
At fair value ^(a)	19,729	—	25,125	44,854
Total	\$ 317,711	\$ 168,924	\$ 509,330	\$ 995,965

(a) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans. Prior-period amounts have been revised to conform with the current presentation.

(b) Excludes \$2.9 billion of accrued interest receivables at both December 31, 2020 and 2019. The Bank wrote off accrued interest receivables of \$121 million and \$50 million for the years ended December 31, 2020, and 2019, respectively.

(c) Loans (other than those for which the fair value option has been elected) are presented net of unamortized discounts and premiums and net deferred loan fees or costs. These amounts were not material as of December 31, 2020 and 2019.

The following tables provide information about the carrying value of retained loans purchased, sold and reclassified to held-for-sale during the periods indicated. Loans that were reclassified to held-for-sale and sold in a subsequent period are excluded from the sales line of this table.

2020				
Year ended December 31, (in millions)	Consumer, excluding credit card	Credit card	Wholesale	Total
Purchases	\$ 3,474 ^{(b)(c)}	\$ —	\$ 1,159	\$ 4,633
Sales	350	—	17,916	18,266
Retained loans reclassified to held-for-sale ^(a)	2,079	787	1,580	4,446

2019				
Year ended December 31, (in millions)	Consumer, excluding credit card	Credit card	Wholesale	Total
Purchases	\$ 1,282 ^{(b)(c)}	\$ —	\$ 1,291	\$ 2,573
Sales	30,474	—	23,445	53,919
Retained loans reclassified to held-for-sale ^(a)	9,188	—	2,371	11,559

2018				
Year ended December 31, (in millions)	Consumer, excluding credit card	Credit card	Wholesale	Total
Purchases	\$ 2,543 ^{(b)(c)}	\$ —	\$ 2,354	\$ 4,897
Sales	9,984	—	16,757	26,741
Retained loans reclassified to held-for-sale ^(a)	36	—	2,276	2,312

(a) Reclassifications of loans to held-for-sale are non-cash transactions.

(b) Predominantly includes purchases of residential real estate loans, including the Bank's voluntary repurchases of certain delinquent loans from loan pools as permitted by Government National Mortgage Association ("Ginnie Mae") guidelines for the years ended December 31, 2020, 2019 and 2018. The Bank typically elects to repurchase these delinquent loans as it continues to service them and/or manage the foreclosure process in accordance with applicable requirements of Ginnie Mae, the Federal Housing Administration ("FHA"), Rural Housing Services ("RHS"), and/or the U.S. Department of Veterans Affairs ("VA").

(c) Excludes purchases of retained loans sourced through the correspondent origination channel and underwritten in accordance with the Bank's standards. Such purchases were \$15.3 billion, \$16.6 billion and \$18.6 billion for the years ended December 31, 2020, 2019 and 2018, respectively.

Gains and losses on sales of loans

Net gains/(losses) on sales of loans and lending-related commitments (including adjustments to record loans and lending-related commitments held-for-sale at the lower of cost or fair value) recognized in noninterest revenue was \$(45) million for the year ended December 31, 2020 of which \$(37) million was related to loans. Net gains on sales of loans was \$386 million for the year ended December 31, 2019. Gains and losses on sales of loans was not material for the year ended December 31, 2018. In addition, the sale of loans may also result in write downs, recoveries or changes in the allowance recognized in the provision for credit losses.

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Consumer, excluding credit card loan portfolio

Consumer loans, excluding credit card loans, consist primarily of scored residential mortgages, home equity loans and lines of credit, auto and business banking loans, with a focus on serving the prime consumer credit market. The portfolio also includes home equity loans secured by junior liens, prime mortgage loans with an interest-only payment period, and certain payment-option loans that may result in negative amortization.

The following table provides information about retained consumer loans, excluding credit card, by class.

December 31, (in millions)	2020	2019
Residential real estate	\$ 225,293	\$ 243,298
Auto and other ^(a)	76,825	51,682
Total retained loans	\$ 302,118	\$ 294,980

(a) At December 31, 2020, included \$19.2 billion of loans in business banking under the PPP.

Delinquency rates are the primary credit quality indicator for consumer loans. Loans that are more than 30 days past due provide an early warning of borrowers who may be experiencing financial difficulties and/or who may be unable or unwilling to repay the loan. As the loan continues to age, it becomes more clear whether the borrower is likely to be unable or unwilling to pay. In the case of residential real estate loans, late-stage delinquencies (greater than 150 days past due) are a strong indicator of loans that will ultimately result in a foreclosure or similar liquidation transaction. In addition to delinquency rates, other credit quality indicators for consumer loans vary based on the class of loan, as follows:

- For residential real estate loans, the current estimated LTV ratio, or the combined LTV ratio in the case of junior lien loans, is an indicator of the potential loss severity in the event of default. Additionally, LTV or combined LTV ratios can provide insight into a borrower's continued willingness to pay, as the delinquency rate of high-LTV loans tends to be greater than that for loans where the borrower has equity in the collateral. The geographic distribution of the loan collateral also provides insight as to the credit quality of the portfolio, as factors such as the regional economy, home price changes and specific events such as natural disasters, will affect credit quality. The borrower's current or "refreshed" FICO score is a secondary credit quality indicator for certain loans, as FICO scores are an indication of the borrower's credit payment history. Thus, a loan to a borrower with a low FICO score (less than 660) is considered to be of higher risk than a loan to a borrower with a higher FICO score. Further, a loan to a borrower with a high LTV ratio and a low FICO score is at greater risk of default than a loan to a borrower that has both a high LTV ratio and a high FICO score.
- For scored auto and business banking loans, geographic distribution is an indicator of the credit performance of the portfolio. Similar to residential real estate loans, geographic distribution provides insights into the portfolio performance based on regional economic activity and events.

Residential real estate

The following table provides information on delinquency, which is the primary credit quality indicator for retained residential real estate loans.

(in millions, except ratios)	December 31, 2020								December 31, 2019	
	Term loans by origination year						Revolving loans		Total	Total
	2020	2019	2018	2017	2016	Prior to 2016	Within the revolving period	Converted to term loans		
Loan delinquency^{(a)(b)}										
Current	\$ 55,562	\$ 31,820	\$ 13,900	\$ 20,410	\$ 27,978	\$ 50,226	\$ 7,370	\$ 15,792	\$223,058	\$239,963
30-149 days past due	9	25	20	22	29	673	21	245	1,044	1,908
150 or more days past due	3	14	10	18	18	842	22	264	1,191	1,427
Total retained loans	\$ 55,574	\$ 31,859	\$ 13,930	\$ 20,450	\$ 28,025	\$ 51,741	\$ 7,413	\$ 16,301	\$225,293	\$243,298
% of 30+ days past due to total retained loans ^(c)	0.02 %	0.12 %	0.22 %	0.20 %	0.17 %	2.85 %	0.58 %	3.12 %	0.97 %	1.35 %

(a) Individual delinquency classifications include mortgage loans insured by U.S. government agencies as follows: current included \$36 million and \$10 million; 30-149 days past due included \$16 million and \$18 million; and 150 or more days past due included \$24 million and \$26 million at December 31, 2020 and 2019, respectively.

(b) At December 31, 2020, loans under payment deferral programs offered in response to the COVID-19 pandemic which are still within their deferral period and performing according to their modified terms are generally not considered delinquent.

(c) At December 31, 2020 and 2019, residential real estate loans excluded mortgage loans insured by U.S. government agencies of \$40 million and \$44 million, respectively, that are 30 or more days past due. These amounts have been excluded based upon the government guarantee.

Approximately 35% of the total revolving loans are senior lien loans; the remaining balance are junior lien loans. The lien position the Bank holds is considered in the Bank's allowance for credit losses. Revolving loans that have been converted to term loans have higher delinquency rates than those that are still within the revolving period. That is primarily because the fully-amortizing payment that is generally required for those products is higher than the minimum payment options available for revolving loans within the revolving period.

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Nonaccrual loans and other credit quality indicators

The following table provides information on nonaccrual and other credit quality indicators for retained residential real estate loans.

(in millions, except weighted-average data)	December 31, 2020		December 31, 2019	
Nonaccrual loans ^{(a)(b)(c)(d)(e)}	\$	5,310	\$	2,780
90 or more days past due and government guaranteed ^(f)		33		37
Current estimated LTV ratios^{(g)(h)}				
Greater than 125% and refreshed FICO scores:				
Equal to or greater than 660	\$	10	\$	31
Less than 660		18		38
101% to 125% and refreshed FICO scores:				
Equal to or greater than 660		72		134
Less than 660		65		132
80% to 100% and refreshed FICO scores:				
Equal to or greater than 660		2,365		5,953
Less than 660		435		763
Less than 80% and refreshed FICO scores:				
Equal to or greater than 660		208,448		219,465
Less than 660		12,072		14,678
No FICO/LTV available		1,732		2,050
U.S. government-guaranteed		76		54
Total retained loans	\$	225,293	\$	243,298
Weighted average LTV ratio ^{(g)(i)}		54 %		55 %
Weighted average FICO ^{(h)(i)}		763		758
Geographic region^(j)				
California	\$	73,444	\$	82,147
New York		32,285		31,994
Florida		13,981		13,667
Texas		13,771		14,473
Illinois		13,130		15,587
Colorado		8,235		8,447
Washington		7,916		8,990
New Jersey		7,227		7,752
Massachusetts		5,784		6,210
Connecticut		5,024		4,954
All other ^(k)		44,496		49,077
Total retained loans	\$	225,293	\$	243,298

- (a) Includes collateral-dependent residential real estate loans that are charged down to the lower of amortized cost or the fair value of the underlying collateral less costs to sell. The Bank reports, in accordance with regulatory guidance, residential real estate loans that have been discharged under Chapter 7 bankruptcy and not reaffirmed by the borrower ("Chapter 7 loans") as collateral-dependent nonaccrual TDRs, regardless of their delinquency status. At December 31, 2020, approximately 7% of Chapter 7 residential real estate loans were 30 days or more past due, respectively.
- (b) At December 31, 2020, nonaccrual loans included \$1.6 billion of PCD loans. Prior to the adoption of CECL, nonaccrual loans excluded PCI loans as the Bank recognized interest income on each pool of PCI loans as each of the pools was performing.
- (c) Generally, all consumer nonaccrual loans have an allowance. In accordance with regulatory guidance, certain nonaccrual loans that are considered collateral-dependent have been charged down to the lower of amortized cost or the fair value of their underlying collateral less costs to sell. If the value of the underlying collateral improves subsequent to the charge down, the related allowance may be negative.
- (d) Interest income on nonaccrual loans recognized on a cash basis was \$161 million and \$166 million for the years ended December 31, 2020 and 2019, respectively.
- (e) Generally excludes loans under payment deferral programs offered in response to the COVID-19 pandemic. Includes loans to customers that have exited COVID-19 payment deferral programs and are 90 or more days past due, predominantly all of which were also at least 150 days past due and therefore considered collateral-dependent. Collateral-dependent loans are charged down to the lower of amortized cost or fair value of the underlying collateral less costs to sell.
- (f) These balances are excluded from nonaccrual loans as the loans are guaranteed by U.S. government agencies. Typically, the principal balance of the loans is insured and interest is guaranteed at a specified reimbursement rate subject to meeting agreed-upon servicing guidelines. At both December 31, 2020 and 2019, these balances included \$33 million of loans that are no longer accruing interest based on the agreed-upon servicing guidelines. For the remaining balance, interest is being accrued at the guaranteed reimbursement rate. There were no loans that were not guaranteed by U.S. government agencies that are 90 or more days past due and still accruing interest at December 31, 2020 and 2019.
- (g) Represents the aggregate unpaid principal balance of loans divided by the estimated current property value. Current property values are estimated, at a minimum, quarterly, based on home valuation models using nationally recognized home price index valuation estimates incorporating actual data to the extent available and forecasted data where actual data is not available. Current estimated combined LTV for junior lien home equity loans considers all available lien positions, as well as unused lines, related to the property.
- (h) Refreshed FICO scores represent each borrower's most recent credit score, which is obtained by the Bank on at least a quarterly basis.
- (i) Excludes loans with no FICO and/or LTV data available.
- (j) The geographic regions presented in the table are ordered based on the magnitude of the corresponding loan balances at December 31, 2020.
- (k) At December 31, 2020 and 2019, included mortgage loans insured by U.S. government agencies of \$76 million and \$54 million, respectively. These amounts have been excluded from the geographic regions presented based upon the government guarantee

Loan modifications

Modifications of residential real estate loans, where the Bank grants concessions to borrowers who are experiencing financial difficulty are generally accounted for and reported as TDRs. Loans with short-term or other insignificant modifications that are not considered concessions are not TDRs nor are loans for which the Bank has elected to apply the option to suspend the application of accounting guidance for TDRs as provided by the CARES Act and extended by the Consolidated Appropriations Act. The carrying value of new TDRs was \$819 million, \$490 million and \$735 million for the years ended December 31, 2020, 2019 and 2018, respectively. There were no additional

commitments to lend to borrowers whose residential real estate loans have been modified in TDRs.

Nature and extent of modifications

The Bank's proprietary modification programs as well as government programs, including U.S. GSE programs, generally provide various concessions to financially troubled borrowers including, but not limited to, interest rate reductions, term or payment extensions and delays of principal and/or interest payments that would otherwise have been required under the terms of the original agreement.

The following table provides information about how residential real estate loans were modified in TDRs under the Bank's loss mitigation programs described above during the periods presented. This table excludes Chapter 7 loans where the sole concession granted is the discharge of debt, loans with short-term or other insignificant modifications that are not considered concessions, and loans for which the Bank has elected to apply the option to suspend the application of accounting guidance for TDRs as provided by the CARES Act and extended by the Consolidated Appropriations Act.

Year ended December 31,	2020	2019	2018
Number of loans approved for a trial modification	5,522	5,869	7,163
Number of loans permanently modified	6,850	4,917	7,846
Concession granted:^(a)			
Interest rate reduction	50 %	77 %	54 %
Term or payment extension	49	71	62
Principal and/or interest deferred	14	13	29
Principal forgiveness	2	5	7
Other ^(b)	66	63	51

(a) Represents concessions granted in permanent modifications as a percentage of the number of loans permanently modified. The sum of the percentages exceeds 100% because predominantly all of the modifications include more than one type of concession. Concessions offered on trial modifications are generally consistent with those granted on permanent modifications.

(b) Includes variable interest rate to fixed interest rate modifications and payment delays that meet the definition of a TDR for the years ended December 31, 2020, 2019 and 2018.

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Financial effects of modifications and redefaults

The following table provides information about the financial effects of the various concessions granted in modifications of residential real estate loans under the loss mitigation programs described above and about redefaults of certain loans modified in TDRs for the periods presented. The following table presents only the financial effects of permanent modifications and do not include temporary concessions offered through trial modifications. This table also excludes Chapter 7 loans where the sole concession granted is the discharge of debt, loans with short-term or other insignificant modifications that are not considered concessions, and loans for which the Bank has elected to apply the option to suspend the application of accounting guidance for TDRs as provided by the CARES Act and extended by the Consolidated Appropriations Act.

Year ended December 31, (in millions, except weighted-average data)	2020	2019	2018
Weighted-average interest rate of loans with interest rate reductions - before TDR	5.09 %	5.67 %	5.50 %
Weighted-average interest rate of loans with interest rate reductions - after TDR	3.28	3.81	3.60
Weighted-average remaining contractual term (in years) of loans with term or payment extensions - before TDR	22	20	21
Weighted-average remaining contractual term (in years) of loans with term or payment extensions - after TDR	39	39	38
Charge-offs recognized upon permanent modification	\$ 5	\$ 1	\$ 2
Principal deferred	16	19	30
Principal forgiven	5	7	17
Balance of loans that redefaulted within one year of permanent modification ^(a)	\$ 199	\$ 166	\$ 160

(a) Represents loans permanently modified in TDRs that experienced a payment default in the periods presented, and for which the payment default occurred within one year of the modification. The dollar amounts presented represent the balance of such loans at the end of the reporting period in which such loans defaulted. For residential real estate loans modified in TDRs, payment default is deemed to occur when the loan becomes two contractual payments past due. In the event that a modified loan redefaults, it will generally be liquidated through foreclosure or another similar type of liquidation transaction. Defaults of loans modified within the last twelve months may not be representative of ultimate redefault levels.

At December 31, 2020, the weighted-average estimated remaining lives of residential real estate loans permanently modified in TDRs were 6 years. The estimated remaining lives of these loans reflect estimated prepayments, both voluntary and involuntary (i.e., foreclosures and other forced liquidations).

Active and suspended foreclosure

At December 31, 2020 and 2019, the Bank had residential real estate loans, excluding those insured by U.S. government agencies, with a carrying value of \$846 million and \$1.2 billion, respectively, that were not included in REO, but were in the process of active or suspended foreclosure.

Auto and other

The following table provides information on delinquency, which is the primary credit quality indicator for retained auto and other consumer loans.

(in millions, except ratios)	December 31, 2020									December 31, 2019
	Term Loans by origination year						Revolving loans			Total
	2020	2019	2018	2017	2016	Prior to 2016	Within the revolving period	Converted to term loans	Total	
Loan delinquency^(a)										
Current	\$46,169	^(b) \$12,829	\$ 7,367	\$ 4,521	\$ 2,058	\$ 742	\$ 2,517	\$ 158	\$ 76,361	\$51,005
30-119 days past due	97	107	77	53	42	23	30	17	446	667
120 or more days past due	—	—	—	1	—	1	8	8	18	10
Total retained loans	\$46,266	\$12,936	\$ 7,444	\$ 4,575	\$ 2,100	\$ 766	\$ 2,555	\$ 183	\$ 76,825	\$51,682
% of 30+ days past due to total retained loans	0.21 %	0.83 %	1.03 %	1.18 %	2.00 %	3.13 %	1.49 %	13.66 %	0.60 %	1.31 %

(a) At December 31, 2020, loans under payment deferral programs offered in response to the COVID-19 pandemic which are still within their deferral period and performing according to their modified terms are generally not considered delinquent.

(b) At December 31, 2020, included \$19.2 billion of loans in business banking under the PPP. PPP loans are guaranteed by the SBA. Other than in certain limited circumstances, the Bank typically does not recognize charge-offs, classify as nonaccrual nor record an allowance for loan losses on these loans.

Nonaccrual and other credit quality indicators

The following table provides information on nonaccrual and other credit quality indicators for retained auto and other consumer loans.

(in millions, except ratios)	Total Auto and other	
	December 31, 2020	December 31, 2019
Nonaccrual loans^{(a)(b)(c)}	151	146
Geographic region^(d)		
California	\$ 12,302	\$ 7,795
New York	8,824	3,706
Texas	8,235	5,457
Florida	4,668	3,025
Illinois	3,768	2,443
New Jersey	2,646	1,798
Arizona	2,465	1,347
Ohio	2,163	1,490
Pennsylvania	1,924	1,721
Colorado	1,910	1,247
All other	27,920	21,653
Total retained loans	\$ 76,825	\$ 51,682

(a) There were no loans that were 90 or more days past due and still accruing interest at December 31, 2020 and 2019.

(b) All nonaccrual auto and other consumer loans generally have an allowance. Certain nonaccrual loans that are considered collateral-dependent have been charged down to the lower of amortized cost or the fair value of their underlying collateral less costs to sell. If the value of the underlying collateral improves subsequent to the charge down, the related allowance may be negative.

(c) Interest income on nonaccrual loans recognized on a cash basis was not material for the years ended December 31, 2020 and 2019.

(d) The geographic regions presented in this table are ordered based on the magnitude of the corresponding loan balances at December 31, 2020.

Loan modifications

Certain other consumer loan modifications are considered to be TDRs as they provide various concessions to borrowers who are experiencing financial difficulty. Loans with short-term or other insignificant modifications that are not considered concessions are not TDRs.

The impact of these modifications, as well as new TDRs, were not material to the Bank for the years ended December 31, 2020, 2019 and 2018. Additional commitments to lend to borrowers whose loans have been modified in TDRs as of December 31, 2020 and 2019 were not material.

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Credit card loan portfolio

The credit card portfolio segment includes credit card loans originated and purchased by the Bank. Delinquency rates are the primary credit quality indicator for credit card loans as they provide an early warning that borrowers may be experiencing difficulties (30 days past due); information on those borrowers that have been delinquent for a longer period of time (90 days past due) is also considered. In addition to delinquency rates, the geographic distribution of the loans provides insight as to the credit quality of the portfolio based on the regional economy.

While the borrower's credit score is another general indicator of credit quality, the Bank does not view credit scores as a primary indicator of credit quality because the

borrower's credit score tends to be a lagging indicator. The distribution of such scores provides a general indicator of credit quality trends within the portfolio; however, the score does not capture all factors that would be predictive of future credit performance. Refreshed FICO score information, which is obtained at least quarterly, for a statistically significant random sample of the credit card portfolio is indicated in the following table. FICO is considered to be the industry benchmark for credit scores.

The Bank generally originates new card accounts to prime consumer borrowers. However, certain cardholders' FICO scores may decrease over time, depending on the performance of the cardholder and changes in the credit score calculation.

The following table provides information on delinquency, which is the primary credit quality indicator for retained credit card loans.

(in millions, except ratios)	December 31, 2020			December 31, 2019
	Within the revolving period	Converted to term loans ^(b)	Total	Total
Loan delinquency^(a)				
Current and less than 30 days past due and still accruing	\$ 139,783	\$ 1,239	\$ 141,022	\$ 165,767
30-89 days past due and still accruing	997	94	1,091	1,550
90 or more days past due and still accruing	1,277	42	1,319	1,607
Total retained loans	\$ 142,057	\$ 1,375	\$ 143,432	\$ 168,924
Loan delinquency ratios				
% of 30+ days past due to total retained loans	1.60 %	9.89 %	1.68 %	1.87 %
% of 90+ days past due to total retained loans	0.90	3.05	0.92	0.95

(a) At December 31, 2020, loans under payment deferral programs offered in response to the COVID-19 pandemic which are still within their deferral period and performing according to their modified terms are generally not considered delinquent.

(b) Represents TDRs.

Other credit quality indicators

The following table provides information on other credit quality indicators for retained credit card loans.

(in millions, except ratios)	December 31, 2020	December 31, 2019
Geographic region^(a)		
California	\$ 20,921	\$ 25,783
Texas	14,544	16,728
New York	11,919	14,544
Florida	9,562	10,830
Illinois	8,006	9,579
New Jersey	5,927	7,165
Ohio	4,673	5,406
Pennsylvania	4,476	5,245
Colorado	4,092	4,763
Michigan	3,553	4,164
All other	55,759	64,717
Total retained loans	\$ 143,432	\$ 168,924
Percentage of portfolio based on carrying value with estimated refreshed FICO scores		
Equal to or greater than 660	85.9 %	84.0 %
Less than 660	13.9	15.4
No FICO available	0.2	0.6

(a) The geographic regions presented in the table are ordered based on the magnitude of the corresponding loan balances at December 31, 2020.

Loan modifications

The Bank may offer one of a number of loan modification programs granting concessions to credit card borrowers who are experiencing financial difficulty. The Bank grants concessions for most of the credit card loans under long-term programs. These modifications involve placing the customer on a fixed payment plan, generally for 60 months, and typically include reducing the interest rate on the credit card. Substantially all modifications under the Bank's long-term programs are considered to be TDRs. Loans with short-term or other insignificant modifications that are not considered concessions are not TDRs.

If the cardholder does not comply with the modified payment terms, then the credit card loan continues to age and will ultimately be charged-off in accordance with the Bank standard charge-off policy. In most cases, the Bank does not reinstate the borrower's line of credit.

Financial effects of modifications and redefaults

The following table provides information about the financial effects of the concessions granted on credit card loans modified in TDRs and redefaults for the periods presented. For all periods disclosed, new enrollments were less than 1% of total retained credit card loans.

Year ended December 31, (in millions, except weighted-average data)	2020	2019	2018
Balance of new TDRs ^(a)	\$ 818	\$ 961	\$ 866
Weighted-average interest rate of loans - before TDR	18.04 %	19.07 %	17.98 %
Weighted-average interest rate of loans - after TDR	4.64	4.70	5.16
Balance of loans that redefaulted within one year of modification ^(b)	\$ 110	\$ 148	\$ 116

(a) Represents the outstanding balance prior to modification.

(b) Represents loans modified in TDRs that experienced a payment default in the periods presented, and for which the payment default occurred within one year of the modification. The amounts presented represent the balance of such loans as of the end of the quarter in which they defaulted.

For credit card loans modified in TDRs, payment default is deemed to have occurred when the borrower misses two consecutive contractual payments. Defaulted modified credit card loans remain in the modification program and continue to be charged off in accordance with the Bank's standard charge-off policy.

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Wholesale loan portfolio

Wholesale loans include loans made to a variety of clients, ranging from large corporate and institutional clients to high-net-worth individuals.

The primary credit quality indicator for wholesale loans is the internal risk rating assigned to each loan. Risk ratings are used to identify the credit quality of loans and differentiate risk within the portfolio. Risk ratings on loans consider the probability of default (“PD”) and the loss given default (“LGD”). The PD is the likelihood that a loan will default. The LGD is the estimated loss on the loan that would be realized upon the default of the borrower and takes into consideration collateral and structural support for each credit facility.

Management considers several factors to determine an appropriate internal risk rating, including the obligor’s debt capacity and financial flexibility, the level of the obligor’s earnings, the amount and sources for repayment, the level and nature of contingencies, management strength, and the industry and geography in which the obligor operates. The Bank’s internal risk ratings generally align with the qualitative characteristics (e.g., borrower capacity to meet financial commitments and vulnerability to changes in the economic environment) defined by S&P and Moody’s, however the quantitative characteristics (e.g., PD and LGD) may differ as they reflect internal historical experiences and assumptions. The Bank generally considers internal ratings with qualitative characteristics equivalent to BBB-/Baa3 or higher as investment grade, and these ratings have a lower PD and/or lower LGD than non-investment grade ratings.

Noninvestment-grade ratings are further classified as noncriticized and criticized, and the criticized portion is further subdivided into performing and nonaccrual loans, representing management’s assessment of the collectibility of principal and interest. Criticized loans have a higher PD than noncriticized loans. The Bank’s definition of criticized aligns with the U.S. banking regulatory definition of criticized exposures, which consist of special mention, substandard and doubtful categories.

Risk ratings are reviewed on a regular and ongoing basis by Credit Risk Management and are adjusted as necessary for updated information affecting the obligor’s ability to fulfill its obligations.

As noted above, the risk rating of a loan considers the industry in which the obligor conducts its operations. As part of the overall credit risk management framework, the Bank focuses on the management and diversification of its industry and client exposures, with particular attention paid to industries with actual or potential credit concern. Refer to Note 4 for further detail on industry concentrations.

The following tables provide information on internal risk rating, which is the primary credit quality indicator for retained wholesale loans.

	Secured by real estate		Commercial and industrial		Other ^(b)		Total retained loans	
December 31, (in millions, except ratios)	2020	2019	2020	2019	2020	2019	2020	2019
Loans by risk ratings								
Investment- grade	\$ 90,128	\$ 96,611	\$ 71,835	^(a) \$ 80,386	\$ 216,260	\$ 185,420	\$ 378,223	^(a) \$ 362,417
Noninvestment- grade:								
Noncriticized	26,138	22,493	57,999	60,437	32,510	27,099	116,647	110,029
Criticized performing	3,234	1,131	10,991	4,395	1,079	1,126	15,304	6,652
Criticized nonaccrual	483	183	1,928	844	904	30	3,315	1,057
Total noninvestment- grade	29,855	23,807	70,918	65,676	34,493	28,255	135,266	117,738
Total retained loans	\$ 119,983	\$ 120,418	\$ 142,753	\$ 146,062	\$ 250,753	\$ 213,675	\$ 513,489	\$ 480,155
% of investment-grade to total retained loans	75.12 %	80.23 %	50.32 %	55.04 %	86.24 %	86.78 %	73.66 %	75.48 %
% of total criticized to total retained loans	3.10	1.09	9.05	3.59	0.79	0.54	3.63	1.61
% of criticized nonaccrual to total retained loans	0.40	0.15	1.35	0.58	0.36	0.01	0.65	0.22
Secured by real estate								
	December 31, 2020							December 31, 2019
	Term loans by origination year					Revolving loans		
						Within the revolving period	Converted to term loans	
(in millions)	2020	2019	2018	2017	2016	Prior to 2016		Total
Loans by risk ratings								
Investment-grade	\$ 16,542	\$ 19,575	\$ 12,192	\$ 11,017	\$ 13,439	\$ 16,265	\$ 1,098	\$ —
Noninvestment-grade	3,335	4,339	4,206	2,916	2,575	11,994	489	1
Total retained loans	\$ 19,877	\$ 23,914	\$ 16,398	\$ 13,933	\$ 16,014	\$ 28,259	\$ 1,587	\$ 1
Commercial and industrial								
	December 31, 2020							December 31, 2019
	Term loans by origination year					Revolving loans		
						Within the revolving period	Converted to term loans	
(in millions)	2020	2019	2018	2017	2016	Prior to 2016		Total
Loans by risk ratings								
Investment-grade	\$ 21,139	^(a) \$ 7,304	\$ 2,934	\$ 1,748	\$ 1,032	\$ 1,263	\$ 36,414	\$ 1
Noninvestment-grade	15,187	8,636	5,130	2,104	497	2,439	36,852	73
Total retained loans	\$ 36,326	\$ 15,940	\$ 8,064	\$ 3,852	\$ 1,529	\$ 3,702	\$ 73,266	\$ 74
Other ^(b)								
	December 31, 2020							December 31, 2019
	Term loans by origination year					Revolving loans		
						Within the revolving period	Converted to term loans	
(in millions)	2020	2019	2018	2017	2016	Prior to 2016		Total
Loans by risk ratings								
Investment-grade	\$ 30,926	\$ 10,169	\$ 6,982	\$ 6,206	\$ 3,522	\$ 12,157	\$ 145,519	\$ 779
Noninvestment-grade	5,612	2,221	1,641	550	109	517	23,719	124
Total retained loans	\$ 36,538	\$ 12,390	\$ 8,623	\$ 6,756	\$ 3,631	\$ 12,674	\$ 169,238	\$ 903

(a) At December 31, 2020, included \$8.0 billion of loans under the PPP, of which \$7.4 billion is included in commercial and industrial. PPP loans are guaranteed by the SBA and considered investment-grade. Other than in certain limited circumstances, the Bank typically does not recognize charge-offs, classify as nonaccrual nor record an allowance for loan losses on these loans.

(b) Includes loans to financial institutions, states and political subdivisions, SPEs, nonprofits, personal investment companies and trusts, as well as loans to individuals and individual entities (predominantly wealth management clients). Refer to Note 14 for more information on SPEs.

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The following table presents additional information on retained loans secured by real estate within the Wholesale portfolio, which consists of loans secured wholly or substantially by a lien or liens on real property at origination. Multifamily lending includes financing for acquisition, leasing and construction of apartment buildings. Other commercial lending largely includes financing for acquisition, leasing and construction, largely for office, retail and industrial real estate. Included in secured by real estate loans is \$6.4 billion and \$6.3 billion as of December 31, 2020 and 2019, respectively, of construction and development loans made to finance land development and on-site construction of commercial, industrial, residential, or farm buildings.

December 31, (in millions, except ratios)	Multifamily		Other Commercial		Total retained loans secured by real estate	
	2020	2019	2020	2019	2020	2019
Retained loans secured by real estate	\$ 73,078	\$ 73,840	\$ 46,905	\$ 46,578	\$ 119,983	\$ 120,418
Criticized	1,144	340	2,573	974	3,717	1,314
% of total criticized to total retained loans secured by real estate	1.57 %	0.46 %	5.49 %	2.09 %	3.10 %	1.09 %
Criticized nonaccrual	\$ 56	\$ 28	\$ 427	\$ 155	\$ 483	\$ 183
% of criticized nonaccrual loans to total retained loans secured by real estate	0.08 %	0.04 %	0.91 %	0.33 %	0.40 %	0.15 %

The following table provides additional information about retained wholesale loans, including geographic distribution, delinquency and net charge-offs.

December 31, (in millions)	Secured by real estate		Commercial and industrial		Other		Total retained loans	
	2020	2019	2020	2019	2020	2019	2020	2019
Loans by geographic distribution^(a)								
Total U.S.	\$ 116,997	\$ 117,836	\$ 109,384	\$ 111,851	\$ 179,472	\$ 149,104	\$ 405,853	\$ 378,791
Total non-U.S.	2,986	2,582	33,369	34,211	71,281	64,571	107,636	101,364
Total retained loans	\$ 119,983	\$ 120,418	\$ 142,753	\$ 146,062	\$ 250,753	\$ 213,675	\$ 513,489	\$ 480,155
Loan delinquency^(b)								
Current and less than 30 days past due and still accruing	\$ 118,884	\$ 120,119	\$ 140,147	\$ 144,732	\$ 248,221	\$ 213,225	\$ 507,252	\$ 478,076
30-89 days past due and still accruing	601	115	657	449	1,607	415	2,865	979
90 or more days past due and still accruing ^(c)	15	1	21	37	21	5	57	43
Criticized nonaccrual	483	183	1,928	844	904	30	3,315	1,057
Total retained loans	\$ 119,983	\$ 120,418	\$ 142,753	\$ 146,062	\$ 250,753	\$ 213,675	\$ 513,489	\$ 480,155
Net charge-offs/(recoveries)	\$ 10	\$ 44	\$ 746	\$ 335	\$ 53	\$ 36	\$ 809	\$ 415
% of net charge-offs/(recoveries) to end-of-period retained loans	0.01 %	0.04 %	0.52 %	0.23 %	0.02 %	0.02 %	0.16 %	0.09 %

(a) The U.S. and non-U.S. distribution is determined based predominantly on the domicile of the borrower.

(b) The credit quality of wholesale loans is assessed primarily through ongoing review and monitoring of an obligor's ability to meet contractual obligations rather than relying on the past due status, which is generally a lagging indicator of credit quality. Generally excludes loans under payment deferral programs offered in response to the COVID-19 pandemic.

(c) Represents loans that are considered well-collateralized and therefore still accruing interest.

Nonaccrual loans

The following table provides information on retained wholesale nonaccrual loans.

December 31, (in millions)	Secured by real estate		Commercial and industrial		Other		Total retained loans	
	2020	2019	2020	2019	2020	2019	2020	2019
Nonaccrual loans^(a)								
With an allowance	\$ 351	\$ 169	\$ 1,664	\$ 688	\$ 800	\$ 29	\$ 2,815	\$ 886
Without an allowance ^(b)	132	14	264	156	104	1	500	171
Total nonaccrual loans^(c)	\$ 483	\$ 183	\$ 1,928	\$ 844	\$ 904	\$ 30	\$ 3,315	\$ 1,057

(a) Loans that were modified in response to the COVID-19 pandemic continue to be risk-rated in accordance with the Bank's overall credit risk management framework. As of December 31, 2020, predominantly all of these loans were considered performing.

(b) When the discounted cash flows, collateral value or market price equals or exceeds the amortized cost of the loan, the loan does not require an allowance. This typically occurs when the loans have been partially charged-off and/or there have been interest payments received and applied to the loan balance.

(c) Interest income on nonaccrual loans recognized on a cash basis were not material for the years ended December 31, 2020, and 2019.

Loan modifications

Certain loan modifications are considered to be TDRs as they provide various concessions to borrowers who are experiencing financial difficulty. Loans with short-term or other insignificant modifications that are not considered concessions are not TDRs nor are loans for which the Bank has elected to apply the option to suspend the application of accounting guidance for TDRs as

provided by the CARES Act and extended by the Consolidated Appropriations Act. The carrying value of TDRs was \$954 million and \$501 million as of December 31, 2020 and 2019, respectively. The carrying value of new TDRs was \$734 million, \$407 million and \$718 million for the years ended December 31, 2020, 2019 and 2018, respectively. The impact of these modifications, as well as new TDRs, were not material to the Bank for the years ended December 31, 2020, 2019 and 2018.

Note 13 – Allowance for credit losses

Effective January 1, 2020, the Bank adopted the CECL accounting guidance. The adoption of this guidance established a single allowance framework for all financial assets measured at amortized cost and certain off-balance sheet credit exposures. This framework requires that management's estimate reflects credit losses over the instrument's remaining expected life and considers expected future changes in macroeconomic conditions. Refer to Note 1 for further information.

The Bank's allowance for credit losses comprises:

- the allowance for loan losses, which covers the Bank's retained loan portfolios (scored and risk-rated) and is presented separately on the Consolidated balance sheets,
- the allowance for lending-related commitments, which is presented on the Consolidated balance sheets in accounts payable and other liabilities, and
- the allowance for credit losses on investment securities, which covers the Bank's HTM and AFS securities and is recognized within Investment Securities on the Consolidated balance sheets.

The income statement effect of all changes in the allowance for credit losses is recognized in the provision for credit losses.

Determining the appropriateness of the allowance for credit losses is complex and requires significant judgment by management about the effect of matters that are inherently uncertain. At least quarterly, the allowance for credit losses is reviewed by the CRO, the CFO and the Controller of JPMorgan Chase. Subsequent evaluations of credit exposures, considering the macroeconomic conditions, forecasts and other factors then prevailing, may result in significant changes in the allowance for credit losses in future periods.

The Bank's policies used to determine its allowance for loan losses and its allowance for lending-related commitments are described in the following paragraphs. Refer to Note 10 for a description of the policies used to determine the allowance for credit losses on investment securities.

Methodology for allowances for loan losses and lending-related commitments

The allowance for loan losses and allowance for lending-related commitments represents expected credit losses over the remaining expected life of retained loans and lending-related commitments that are not unconditionally cancellable. The Bank does not record an allowance for future draws on unconditionally cancellable lending-related commitments (e.g., credit cards). Expected losses related to accrued interest on credit card loans and certain performing, modified loans to borrowers impacted by

COVID-19 are considered in the Bank's allowance for loan losses. However, the Bank does not record an allowance on other accrued interest receivables, due to its policy to write these receivables off no later than 90 days past due by reversing interest income.

The expected life of each instrument is determined by considering its contractual term, expected prepayments, cancellation features, and certain extension and call options. The expected life of funded credit card loans is generally estimated by considering expected future payments on the credit card account, and determining how much of those amounts should be allocated to repayments of the funded loan balance (as of the balance sheet date) versus other account activity. This allocation is made using an approach that incorporates the payment application requirements of the Credit Card Accountability Responsibility and Disclosure Act of 2009, generally paying down the highest interest rate balances first.

The estimate of expected credit losses includes expected recoveries of amounts previously charged off or expected to be charged off, even if such recoveries result in a negative allowance.

Collective and Individual Assessments

When calculating the allowance for loan losses and the allowance for lending-related commitments, the Bank assesses whether exposures share similar risk characteristics. If similar risk characteristics exist, the Bank estimates expected credit losses collectively, considering the risk associated with a particular pool and the probability that the exposures within the pool will deteriorate or default. The assessment of risk characteristics is subject to significant management judgment. Emphasizing one characteristic over another or considering additional characteristics could affect the allowance.

- Relevant risk characteristics for the consumer portfolio include product type, delinquency status, current FICO scores, geographic distribution, and, for collateralized loans, current LTV ratios.
- Relevant risk characteristics for the wholesale portfolio include LOB, geography, risk rating, delinquency status, level and type of collateral, industry, credit enhancement, product type, facility purpose, tenor, and payment terms.

The majority of the Bank's credit exposures share risk characteristics with other similar exposures, and as a result are collectively assessed for impairment ("portfolio-based component"). The portfolio-based component covers consumer loans, performing risk-rated loans and certain lending-related commitments.

If an exposure does not share risk characteristics with other exposures, the Bank generally estimates expected credit

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losses on an individual basis, considering expected repayment and conditions impacting that individual exposure (“asset-specific component”). The asset-specific component covers modified PCD loans, loans modified or reasonably expected to be modified in a TDR, collateral-dependent loans, as well as, risk-rated loans that have been placed on nonaccrual status.

Portfolio-based component

The portfolio-based component begins with a quantitative calculation that considers the likelihood of the borrower changing delinquency status or moving from one risk rating to another. The quantitative calculation covers expected credit losses over an instrument’s expected life and is estimated by applying credit loss factors to the Bank’s estimated exposure at default. The credit loss factors incorporate the probability of borrower default as well as loss severity in the event of default. They are derived using a weighted average of five internally developed macroeconomic scenarios over an eight-quarter forecast period, followed by a single year straight-line interpolation to revert to long run historical information for periods beyond the eight-quarter forecast period. The five macroeconomic scenarios consist of a central, relative adverse, extreme adverse, relative upside and extreme upside scenario, and are updated by the Bank’s central forecasting team. The scenarios take into consideration the Bank’s overarching economic outlook, internal perspectives from subject matter experts across the Bank, and market consensus and involve a governed process that incorporates feedback from senior management.

The eight-quarter forecast incorporates hundreds of macroeconomic variables (“MEVs”) that are relevant for exposures across the Bank, with modeled credit losses being driven primarily by a subset of less than twenty variables, including U.S. real gross domestic product (“GDP”), U.S. unemployment, U.S. equity prices, corporate credit spreads, oil prices, commercial real estate prices, and house price index (“HPI”). The specific variables that have the greatest effect on the modeled losses of each portfolio vary by portfolio and geography.

The COVID-19 pandemic has stressed many MEVs to degrees not experienced in recent history, which has created additional challenges in the use of modeled credit loss estimates and increased the reliance on management judgment. In periods where certain MEVs are outside the range of historical experience on which the Bank’s models have been trained, the Bank makes adjustments to appropriately address these economic circumstances. The Bank also considers the impact of other events, such as government unemployment benefits or other stimulus programs, when determining whether adjustments are necessary.

The quantitative calculation is adjusted to take into consideration model imprecision, emerging risk assessments, trends and other subjective factors that are not yet reflected in the calculation. These adjustments are

accomplished in part by analyzing the historical loss experience, including during stressed periods, for each major product or model. Management applies judgment in making this adjustment, including taking into account uncertainties associated with the economic and political conditions, quality of underwriting standards, borrower behavior, credit concentrations or deterioration within an industry, product or portfolio, as well as other relevant internal and external factors affecting the credit quality of the portfolio. In certain instances, the interrelationships between these factors create further uncertainties.

Throughout 2020, the Bank made adjustments to its quantitative calculation which placed significant weighting on its adverse scenarios, as a result of continued uncertainty related to the COVID-19 pandemic.

The application of different inputs into the quantitative calculation, and the assumptions used by management to adjust the quantitative calculation, are subject to significant management judgment, and emphasizing one input or assumption over another, or considering other inputs or assumptions, could affect the estimate of the allowance for loan losses and the allowance for lending-related commitments.

Asset-specific component

To determine the asset-specific component of the allowance, collateral-dependent loans (including those loans for which foreclosure is probable) and larger, nonaccrual risk-rated loans in the wholesale portfolio segment are generally evaluated individually, while smaller loans (both scored and risk-rated) are aggregated for evaluation using factors relevant for the respective class of assets.

The Bank generally measures the asset-specific allowance as the difference between the amortized cost of the loan and the present value of the cash flows expected to be collected, discounted at the loan’s original effective interest rate. Subsequent changes in impairment are generally recognized as an adjustment to the allowance for loan losses. For collateral-dependent loans, the fair value of collateral less estimated costs to sell is used to determine the charge-off amount for declines in value (to reduce the amortized cost of the loan to the fair value of collateral) or the amount of negative allowance that should be recognized (for recoveries of prior charge-offs associated with improvements in the fair value of collateral).

The asset-specific component of the allowance for loan losses for loans that have been or are expected to be modified in TDRs incorporates the effect of the modification on the loan’s expected cash flows (including forgone interest, principal forgiveness, as well as other concessions), and also the potential for redefault. For residential real estate loans modified in or expected to be modified in TDRs, the Bank develops product-specific probability of default estimates, which are applied at a loan level to compute expected losses. In developing these probabilities of default, the Bank considers the relationship between the credit

quality characteristics of the underlying loans and certain assumptions about housing prices and unemployment, based upon industry-wide data. The Bank also considers its own historical loss experience to-date based on actual redefaulted modified loans. For credit card loans modified in or expected to be modified in TDRs, expected losses incorporate projected delinquencies and charge-offs based on the Bank's historical experience by type of modification program. For wholesale loans modified or expected to be modified in TDRs, expected losses incorporate management's expectation of the borrower's ability to repay under the modified terms.

Estimating the timing and amounts of future cash flows is highly judgmental as these cash flow projections rely upon

estimates such as loss severities, asset valuations, default rates (including redefault rates on modified loans), the amounts and timing of interest or principal payments (including any expected prepayments) or other factors that are reflective of current and expected market conditions. These estimates are, in turn, dependent on factors such as the duration of current overall economic conditions, industry-, portfolio-, or borrower-specific factors, the expected outcome of insolvency proceedings as well as, in certain circumstances, other economic factors. All of these estimates and assumptions require significant management judgment and certain assumptions are highly subjective.

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Allowance for credit losses and related information

The table below summarizes information about the allowances for loan losses and lending-related commitments, and includes a breakdown of loans and lending-related commitments by impairment methodology. Refer to Note 10 for further information on the allowance for credit losses on investment securities.

The adoption of the CECL accounting guidance resulted in a change in the accounting for PCI loans, which are considered PCD loans. In conjunction with the adoption of CECL, the Bank reclassified risk-rated loans and lending-related commitments from the consumer, excluding credit card portfolio segment to the wholesale portfolio segment, to align with the methodology applied when determining the allowance. Prior-period amounts have been revised to conform with the current presentation. Refer to Note 1 for further information.

(Table continued on next page)

Year ended December 31, (in millions)	2020 ^(e)			
	Consumer, excluding credit card	Credit card	Wholesale	Total
Allowance for loan losses				
Beginning balance at January 1,	\$ 2,537	\$ 5,683	\$ 4,886	\$ 13,106
Cumulative effect of a change in accounting principle	297	5,517	(1,632)	4,182
Gross charge-offs	805	5,077	954	6,836
Gross recoveries collected	(630)	(791)	(145)	(1,566)
Net charge-offs	175	4,286	809	5,270
Write-offs of PCI loans ^(a)	NA	NA	NA	NA
Provision for loan losses	974	10,886	4,436	16,296
Other	1	—	3	4
Ending balance at December 31,	\$ 3,634	\$ 17,800	\$ 6,884	\$ 28,318
Allowance for lending-related commitments				
Beginning balance at January 1,	\$ 12	\$ —	\$ 1,178	\$ 1,190
Cumulative effect of a change in accounting principle	133	—	(36)	97
Provision for lending-related commitments	42	—	1,077	1,119
Other	—	—	(1)	(1)
Ending balance at December 31,	\$ 187	\$ —	\$ 2,218	\$ 2,405
Total allowance for credit losses	\$ 3,821	\$ 17,800	\$ 9,102	\$ 30,723
Allowance for loan losses by impairment methodology				
Asset-specific ^(b)	\$ (7)	\$ 633	\$ 681	\$ 1,307
Portfolio-based	3,641	17,167	6,203	27,011
PCI	NA	NA	NA	NA
Total allowance for loan losses	\$ 3,634	\$ 17,800	\$ 6,884	\$ 28,318
Loans by impairment methodology				
Asset-specific ^(b)	\$ 16,625	\$ 1,375	\$ 3,606	\$ 21,606
Portfolio-based	285,493	142,057	509,883	937,433
PCI	NA	NA	NA	NA
Total retained loans	\$ 302,118	\$ 143,432	\$ 513,489	\$ 959,039
Collateral-dependent loans				
Net charge-offs	\$ 133	\$ —	\$ 75	\$ 208
Loans measured at fair value of collateral less cost to sell	4,954	—	184	5,138
Allowance for lending-related commitments by impairment methodology				
Asset-specific	\$ —	\$ —	\$ 114	\$ 114
Portfolio-based	187	—	2,104	2,291
Total allowance for lending-related commitments^(c)	\$ 187	\$ —	\$ 2,218	\$ 2,405
Lending-related commitments by impairment methodology				
Asset-specific	\$ —	\$ —	\$ 577	\$ 577
Portfolio-based ^(d)	37,783	—	424,576	462,359
Total lending-related commitments	\$ 37,783	\$ —	\$ 425,153	\$ 462,936

- (a) Prior to the adoption of CECL, write-offs of PCI loans were recorded against the allowance for loan losses when actual losses for a pool exceeded estimated losses that were recorded as purchase accounting adjustments at the time of acquisition. A write-off of a PCI loan was recognized when the underlying loan was removed from a pool.
- (b) Includes modified PCD loans and loans that have been modified or are reasonably expected to be modified in a TDR. Also includes risk-rated loans that have been placed on nonaccrual status for the wholesale portfolio segment. The asset-specific credit card allowance for loans modified, or reasonably expected to be modified, in a TDR is calculated based on the loans' original contractual interest rates and does not consider any incremental penalty rates.
- (c) The allowance for lending-related commitments is reported in accounts payable and other liabilities on the Consolidated balance sheets.
- (d) At December 31, 2020, 2019 and 2018, lending-related commitments excluded \$19.5 billion, \$9.8 billion and \$8.7 billion, respectively, for the consumer, excluding credit card portfolio segment; \$658.5 billion, \$650.7 billion and \$605.4 billion, respectively, for the credit card portfolio segment; and \$22.4 billion, \$24.1 billion and \$24.8 billion, respectively, for the wholesale portfolio segment, which were not subject to the allowance for lending-related commitments.
- (e) Excludes HTM securities, which had an allowance for credit losses of \$78 million and a provision for credit losses of \$68 million as of and for the year ended December 31, 2020.

(table continued from previous page)

2019				2018			
Consumer, excluding credit card	Credit card	Wholesale	Total	Consumer, excluding credit card	Credit card	Wholesale	Total
\$ 3,433	\$ 5,184	\$ 4,808	\$ 13,425	\$ 3,890	\$ 4,884	\$ 4,770	\$ 13,544
NA	NA	NA	NA	NA	NA	NA	NA
902	5,436	472	6,810	977	5,011	322	6,310
(536)	(588)	(57)	(1,181)	(827)	(493)	(173)	(1,493)
366	4,848	415	5,629	150	4,518	149	4,817
151	—	—	151	187	—	—	187
(378)	5,348	487	5,457	(121)	4,818	188	4,885
(1)	(1)	6	4	1	—	(1)	—
\$ 2,537	\$ 5,683	\$ 4,886	\$ 13,106	\$ 3,433	\$ 5,184	\$ 4,808	\$ 13,425
\$ 12	\$ —	\$ 1,042	\$ 1,054	\$ 12	\$ —	\$ 1,056	\$ 1,068
NA	NA	NA	NA	NA	NA	NA	NA
—	—	136	136	—	—	(13)	(13)
—	—	—	—	—	—	(1)	(1)
\$ 12	\$ —	\$ 1,178	\$ 1,190	\$ 12	\$ —	\$ 1,042	\$ 1,054
\$ 2,549	\$ 5,683	\$ 6,064	\$ 14,296	\$ 3,445	\$ 5,184	\$ 5,850	\$ 14,479
\$ 75	\$ 477	\$ 295	\$ 847	\$ 143	\$ 440	\$ 350	\$ 933
1,475	5,206	4,591	11,272	1,502	4,744	4,458	10,704
987	—	—	987	1,788	—	—	1,788
\$ 2,537	\$ 5,683	\$ 4,886	\$ 13,106	\$ 3,433	\$ 5,184	\$ 4,808	\$ 13,425
\$ 5,955	\$ 1,452	\$ 1,123	\$ 8,530	\$ 6,612	\$ 1,319	\$ 1,459	\$ 9,390
268,662	167,472	479,032	915,166	305,102	155,297	474,168	934,567
20,363	—	—	20,363	24,034	—	3	24,037
\$ 294,980	\$ 168,924	\$ 480,155	\$ 944,059	\$ 335,748	\$ 156,616	\$ 475,630	\$ 967,994
\$ 46	\$ —	\$ 36	\$ 82	\$ 16	\$ —	\$ 29	\$ 45
2,051	—	87	2,138	2,074	—	206	2,280
\$ —	\$ —	\$ 102	\$ 102	\$ —	\$ —	\$ 99	\$ 99
12	—	1,076	1,088	12	—	943	955
\$ 12	\$ —	\$ 1,178	\$ 1,190	\$ 12	\$ —	\$ 1,042	\$ 1,054
\$ —	\$ —	\$ 474	\$ 474	\$ —	\$ —	\$ 469	\$ 469
30,417	—	391,439	421,856	26,502	—	373,922	400,424
\$ 30,417	\$ —	\$ 391,913	\$ 422,330	\$ 26,502	\$ —	\$ 374,391	\$ 400,893

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Discussion of changes in the allowance during 2020

The increase in the allowance for loan losses and lending-related commitments was primarily driven by an increase in the provision for credit losses, reflecting the deterioration in and uncertainty around the future macroeconomic environment as a result of the impact of the COVID-19 pandemic.

As of December 31, 2020, the Bank's central case reflected U.S. unemployment rates of approximately 7% through the second quarter of 2021 and remaining above 5% until the second half of 2022. This compared with relatively low levels of unemployment of approximately 4% throughout 2020 and 2021 in the Bank's January 1, 2020 central case.

Further, while the Bank's January 1, 2020 central case U.S. GDP forecast reflected a 1.7% expansion in 2020, actual U.S. GDP contracted approximately 2.5% in 2020. As of December 31, 2020, the Bank's central case assumptions reflect a return to pre-pandemic GDP levels in the fourth quarter of 2021.

Due to elevated uncertainty in the near term outlook, driven by the potential for increased infection rates and related lock downs resulting from the pandemic, as well as the prospect that government and other consumer relief measures set to expire may not be extended, the Bank has placed significant weighting on its adverse scenarios. These scenarios incorporate more punitive macroeconomic factors than the central case assumptions, resulting in weighted average U.S. unemployment rates remaining elevated throughout 2021 and 2022, ending the fourth quarter of 2022 at approximately 6%, and in U.S. GDP ending 2022 approximately 0.9% higher than fourth quarter 2019 actual pre-pandemic levels.

The Bank's central case assumptions reflected U.S. unemployment rates and U.S. real GDP as follows:

	Assumptions at January 1, 2020		
	2Q20	4Q20 ^(b)	2Q21
U.S. unemployment rate ^(a)	3.7%	3.8%	4.0%
Cumulative change in U.S. real GDP from 12/31/2019	0.9%	1.7%	2.4%
	Assumptions at December 31, 2020		
	2Q21	4Q21	2Q22
U.S. unemployment rate ^(a)	6.8%	5.7%	5.1%
Cumulative change in U.S. real GDP from 12/31/2019	(1.9)%	0.6%	2.0%

(a) Reflects quarterly average of forecasted U.S. unemployment rate.

(b) 4Q20 actual U.S. unemployment rate (quarterly average) was 6.8%. 4Q20 actual cumulative change in U.S. real GDP from 4Q19 was (2.5%).

Subsequent changes to this forecast and related estimates will be reflected in the provision for credit losses in future periods.

Note 14 – Variable interest entities

Refer to Note 1 for a further description of the Bank’s accounting policies regarding consolidation of VIEs.

The following table summarizes the most significant types of Bank-sponsored VIEs. The Bank considers a “sponsored” VIE to include any entity where: (1) The Bank is the primary beneficiary of the structure; (2) the VIE is used by the Bank to securitize Bank assets; (3) the VIE issues financial instruments with the JPMorgan Chase Bank, N.A. name; or (4) the entity is a JPMorgan Chase Bank, N.A.-administered asset-backed commercial paper conduit.

<i>Transaction Type</i>	<i>Activity</i>	<i>Consolidated Financial Statements page reference</i>
Credit card securitization trusts	Securitization of originated credit card receivables	93-94
Mortgage securitization trusts	Servicing and securitization of both originated and purchased residential mortgages	94-95
Mortgage and other securitization trusts	Securitization of both originated and purchased residential and commercial mortgages, and other consumer loans	94-95
Multi-seller conduits	Assist clients in accessing the financial markets in a cost-efficient manner and structures transactions to meet investor needs	95-96
Municipal bond vehicles	Financing of municipal bond investments	96

The Bank is also involved with VIEs (both third-party and Bank-sponsored), but to a lesser extent, as follows:

- The Bank provides financing and lending-related services to a wide spectrum of clients, including certain third-party-sponsored entities that may meet the definition of a VIE. The Bank does not control the activities of these entities and does not consolidate these entities. The Bank’s maximum loss exposure, regardless of whether the entity is a VIE, is generally limited to loans and lending-related commitments which are reported and disclosed in the same manner as any other third-party transaction.
- The Bank is involved with entities that may meet the definition of VIEs; however these entities are generally subject to specialized investment company accounting, which does not require the consolidation of investments, including VIEs.
- The Bank invests in securities generally issued by third parties which may meet the definition of VIEs (e.g., issuers of asset-backed securities). In general, the Bank does not have the power to direct the significant activities of these entities and therefore does not consolidate these entities. Refer to Note 10 for further information on the Bank’s investment securities portfolio.
- The Bank also invests in and provides financing and other services to VIEs sponsored by third parties. Refer to page 98 of this Note for more information on the VIEs sponsored by third parties.

Significant Bank-sponsored variable interest entities

Credit card securitizations

The Bank may securitize originated credit card loans, primarily through the Chase Issuance Trust (the “Trust”). The Bank’s continuing involvement in credit card securitizations includes servicing the receivables, retaining an undivided seller’s interest in the receivables, retaining certain senior and subordinated securities and maintaining escrow accounts.

The Bank consolidates the assets and liabilities of its sponsored credit card trusts as it is considered to be the primary beneficiary of these securitization trusts based on the Bank’s ability to direct the activities of these VIEs through its servicing responsibilities and other duties, including making decisions as to the receivables that are transferred into those trusts and as to any related modifications and workouts. Additionally, the nature and extent of the Bank’s other continuing involvement with the trusts, as indicated above, obligates the Bank to absorb losses and gives the Bank the right to receive certain

benefits from these VIEs that could potentially be significant.

The underlying securitized credit card receivables and other assets of the securitization trusts are available only for payment of the beneficial interests issued by the securitization trusts; they are not available to pay the Bank’s other obligations or the claims of the Bank’s creditors.

The agreements with the credit card securitization trusts require the Bank to maintain a minimum undivided interest in the credit card trusts (generally 5%). As of December 31, 2020 and 2019, the Bank held undivided interests in Bank-sponsored credit card securitization trusts of \$5.4 billion and \$5.3 billion, respectively. The Bank maintained an average undivided interest in principal receivables owned by those trusts of approximately 39% and 50% for the years ended December 31, 2020 and 2019. The Bank did not retain any senior securities and retained \$1.5 billion and \$3.0 billion of subordinated

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securities in certain of its credit card securitization trusts as of December 31, 2020 and 2019, respectively. The Bank's undivided interests in the credit card trusts and securities retained are eliminated in consolidation.

Bank-sponsored mortgage and other securitization trusts

The Bank securitizes (or has securitized) originated and purchased residential mortgages, commercial mortgages and other consumer loans. Depending on the particular transaction, as well as the respective business involved, the Bank may act as the servicer of the loans and/or retain certain beneficial interests in the securitization trusts.

The following table presents the total unpaid principal amount of assets held in Bank-sponsored private-label securitization entities, including those in which the Bank has continuing involvement, and those that are consolidated by the Bank. Continuing involvement includes servicing the loans, holding senior interests or subordinated interests (including amounts required to be held pursuant to credit risk retention rules), recourse or guarantee arrangements, and derivative contracts. In certain instances, the Bank's only continuing involvement is servicing the loans. The Bank's maximum loss exposure from retained and purchased interests is the carrying value of these interests. Refer to Securitization activity on page 99 of this Note for further information regarding the Bank's cash flows associated with and interests retained in nonconsolidated VIEs, and pages 99-100 of this Note for information on the Bank's loan sales and securitization activity related to U.S. GSEs and government agencies.

December 31, 2020 (in millions)	Principal amount outstanding			The Bank interest in securitized assets in nonconsolidated VIEs ^{(c)(d)}			
	Total assets held by securitization VIEs	Assets held in consolidated securitization VIEs	Assets held in nonconsolidated securitization VIEs with continuing involvement	Trading assets	Investment securities	Other financial assets	Total interests held by the Bank
Securitization-related^(a)							
Residential mortgage:							
Prime/Alt-A and option ARMs	\$ 38,328	\$ 1,693	\$ 31,002	\$ 297	\$ 717	\$ —	\$ 1,014
Subprime	8,855	46	8,244	—	—	—	—
Commercial and other ^(b)	118,832	—	35,128	380	1,549	262	2,191
Total	\$ 166,015	\$ 1,739	\$ 74,374	\$ 677	\$ 2,266	\$ 262	\$ 3,205

December 31, 2019 (in millions)	Principal amount outstanding			The Bank interest in securitized assets in nonconsolidated VIEs ^{(c)(d)}			
	Total assets held by securitization VIEs	Assets held in consolidated securitization VIEs	Assets held in nonconsolidated securitization VIEs with continuing involvement	Trading assets	Investment securities	Other financial assets	Total interests held by the Bank
Securitization-related^(a)							
Residential mortgage:							
Prime/Alt-A and option ARMs	\$ 46,844	\$ 2,759	\$ 37,602	\$ 316	\$ 608	\$ —	\$ 924
Subprime	9,974	—	9,338	—	—	—	—
Commercial and other ^(b)	110,596	—	31,453	159	772	241	1,172
Total	\$ 167,414	\$ 2,759	\$ 78,393	\$ 475	\$ 1,380	\$ 241	\$ 2,096

- (a) Excludes U.S. GSEs and government agency securitizations, which are not Bank-sponsored. Refer to pages 99-100 of this Note for information on the Bank's loan sales and securitization activity related to U.S. GSEs and government agencies.
- (b) Consists of securities backed by commercial real estate loans and non-mortgage-related consumer receivables purchased from third parties.
- (c) Excludes the following: retained servicing (refer to Note 15 for a discussion of MSRs); securities retained from loan sales and securitization activity related to U.S. GSEs and government agencies; interest rate and foreign exchange derivatives primarily used to manage interest rate and foreign exchange risks of securitization entities (refer to Note 5 for further information on derivatives). There were no senior and subordinated securities purchased in connection with the Bank's secondary market-making activities at December 31, 2020 and 2019, respectively.
- (d) As of December 31, 2020 and 2019, 73% and 63%, respectively, of the Bank's retained securitization interests, which are predominantly carried at fair value and include amounts required to be held pursuant to credit risk retention rules, were risk-rated "A" or better, on an S&P-equivalent basis. The retained interests in prime residential mortgages consisted of \$1.0 billion and \$894 million of investment-grade retained interests and \$10 million and \$30 million of noninvestment-grade retained interests at December 31, 2020 and 2019, respectively. The retained interests in commercial and other securitization trusts consisted of \$1.6 billion and \$803 million of investment-grade retained interests and \$637 million and \$369 million of noninvestment-grade retained interests at December 31, 2020 and 2019, respectively.

Residential mortgage

The Bank securitizes originated residential mortgage loans, as well as residential mortgage loans purchased from third parties. The Bank generally retains servicing for all residential mortgage loans originated and may retain servicing for certain mortgage loans purchased. For securitizations of loans serviced by the Bank, it has the power to direct the significant activities of the VIE because it is responsible for decisions related to loan modifications and workouts. The Bank may also retain an interest upon securitization.

In addition, the Bank may engage in trading activities involving securities issued by Bank-sponsored securitization trusts. As a result, the Bank at times retains senior and/or subordinated interests (including residual interests and amounts required to be held pursuant to credit risk retention rules) in residential mortgage securitizations at the time of securitization, and/or reacquires positions in the secondary market in the normal course of business. In certain instances, as a result of the positions retained or reacquired by the Bank, when considered together with the servicing arrangements entered into, the Bank, is deemed to be the primary beneficiary of certain securitization trusts. Refer to the table on page 97 of this Note for more information on consolidated residential mortgage securitizations.

The Bank does not consolidate residential mortgage securitizations (Bank-sponsored or third-party-sponsored) when it is not the servicer (and therefore does not have the power to direct the most significant activities of the trust) or does not hold a beneficial interest in the trust that could potentially be significant to the trust. Refer to the table on page 97 of this Note for more information on the consolidated residential mortgage securitizations, and the table on the previous page of this Note for further information on interests held in nonconsolidated residential mortgage securitizations.

Commercial mortgages and other consumer securitizations

The Bank originates and securitizes commercial mortgage loans, and engages in underwriting and trading activities involving the securities issued by securitization trusts. The Bank may retain unsold senior and/or subordinated interests (including amounts required to be held pursuant to credit risk retention rules) in commercial mortgage securitizations at the time of securitization but, generally, the Bank does not service commercial loan securitizations. Treasury and CIO may choose to invest in these securitizations as well. For commercial mortgage securitizations the power to direct the significant activities of the VIE generally is held by the servicer or investors in a specified class of securities ("controlling class"). The Bank generally does not retain an interest in the controlling class in its sponsored commercial mortgage securitization transactions. Refer to the table on page 97 of this Note for more information on the consolidated commercial mortgage securitizations, and the table on the previous page of this Note for further information on interests held in nonconsolidated securitizations.

Multi-seller conduits

Multi-seller conduit entities are separate bankruptcy remote entities that provide secured financing, collateralized by pools of receivables and other financial assets, to customers of the Bank. The conduits fund their financing facilities through the issuance of highly rated commercial paper. The primary source of repayment of the commercial paper is the cash flows from the pools of assets. In most instances, the assets are structured with deal-specific credit enhancements provided to the conduits by the customers (i.e., sellers) or other third parties. Deal-specific credit enhancements are generally structured to cover a multiple of historical losses expected on the pool of assets, and are typically in the form of overcollateralization provided by the seller. The deal-specific credit enhancements mitigate the Bank's potential losses on its agreements with the conduits.

To ensure timely repayment of the commercial paper, and to provide the conduits with funding to provide financing to customers in the event that the conduits do not obtain funding in the commercial paper market, each asset pool financed by the conduits has a minimum 100% deal-specific liquidity facility associated with it provided by the Bank. The Bank also provides the multi-seller conduit vehicles with uncommitted program-wide liquidity facilities and program-wide credit enhancement in the form of standby letters of credit. The amount of program-wide credit enhancement required is based upon commercial paper issuance and approximates 10% of the outstanding balance of commercial paper.

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The Bank consolidates its Bank-administered multi-seller conduits, as the Bank has both the power to direct the significant activities of the conduits and a potentially significant economic interest in the conduits. As administrative agent and in its role in structuring transactions, the Bank makes decisions regarding asset types and credit quality, and manages the commercial paper funding needs of the conduits. The Bank's interests that could potentially be significant to the VIEs include the fees received as administrative agent and liquidity and program-wide credit enhancement provider, as well as the potential exposure created by the liquidity and credit enhancement facilities provided to the conduits. Refer to page 97 of this Note for further information on consolidated VIE assets and liabilities.

In the normal course of business, the Bank makes markets in and invests in commercial paper issued by Bank-administered multi-seller conduits. The Bank held \$13.5 billion and \$16.3 billion of the commercial paper issued by Bank-administered multi-seller conduits at December 31, 2020 and 2019, respectively, which have been eliminated in consolidation. The Bank's investments reflect its funding needs and capacity and were not driven by market illiquidity. Other than the amounts required to be held pursuant to credit risk retention rules, the Bank is not obligated under any agreement to purchase the commercial paper issued by Bank-administered multi-seller conduits.

The Bank provides deal-specific liquidity as well as program-wide liquidity and credit enhancement to its administered multi-seller conduits, which have been eliminated in consolidation. The administered multi-seller conduits then provide certain of their clients with lending-related commitments. The unfunded commitments were \$12.2 billion and \$8.9 billion at December 31, 2020 and 2019, respectively, and are reported as off-balance sheet lending-related commitments in other unfunded commitments to extend credit. Refer to Note 25 for more information on off-balance sheet lending-related commitments.

Municipal bond vehicles

Municipal bond vehicles or tender option bond ("TOB") trusts allow institutions to finance their municipal bond investments at short-term rates. In a typical TOB transaction, the trust purchases highly rated municipal bond(s) of a single issuer and funds the purchase by issuing two types of securities: (1) puttable floating-rate certificates ("floaters") and (2) inverse floating-rate residual interests ("residuals"). The floaters are typically purchased by money market funds or other short-term investors and may be tendered, with requisite notice, to the TOB trust. The residuals are retained by the investor seeking to finance its municipal bond investment. TOB transactions where the residual is held by a third-party investor are typically known as customer TOB trusts, and non-customer TOB trusts are transactions where the Residual is retained by the Bank. Customer TOB trusts are sponsored by a third party; refer to pages 98 of this Note for further information. The Bank serves as sponsor for all non-customer TOB transactions. The Bank may provide various services to a TOB trust, including liquidity or tender option provider, and/or sponsor.

The Bank often serves as the sole liquidity or tender option provider for the TOB trusts. The liquidity provider's obligation to perform is conditional and is limited by certain events ("Termination Events"), which include bankruptcy or failure to pay by the municipal bond issuer or credit enhancement provider, an event of taxability on the municipal bonds or the immediate downgrade of the municipal bond to below investment grade. In addition, the liquidity provider's exposure is typically further limited by the high credit quality of the underlying municipal bonds, the excess collateralization in the vehicle, or, in certain transactions, the reimbursement agreements with the Residual holders.

Holders of the floaters may "put," or tender, their floaters to the TOB trust. If the remarketing agent cannot successfully remarket the floaters to another investor, the liquidity provider either provides a loan to the TOB trust for the TOB trust's purchase of the floaters, or it directly purchases the tendered floaters.

TOB trusts are considered to be variable interest entities. The Bank consolidates non-customer TOB trusts because as the Residual holder, the Bank has the right to make decisions that significantly impact the economic performance of the municipal bond vehicle, and it has the right to receive benefits and bear losses that could potentially be significant to the municipal bond vehicle.

Consolidated VIE assets and liabilities

The following table presents information on assets and liabilities related to VIEs consolidated by the Bank as of December 31, 2020 and 2019.

December 31, 2020 (in millions)	Assets				Liabilities		
	Trading assets	Loans	Other ^(b)	Total assets ^(c)	Beneficial interests in VIE assets ^(d)	Other ^(e)	Total liabilities
VIE program type							
Bank-sponsored credit card trusts	\$ —	\$ 11,962	\$ 148	\$ 12,110	\$ 4,946	\$ 3	\$ 4,949
Bank-administered multi-seller conduits	2	23,787	188	23,977	10,523	56	10,579
Municipal bond vehicles	1,910	—	2	1,912	1,884	—	1,884
Mortgage securitization entities ^(a)	—	1,638	94	1,732	169	108	277
Other	—	176	92	268	—	—	—
Total	\$ 1,912	\$ 37,563	\$ 524	\$ 39,999	\$ 17,522	\$ 167	\$ 17,689

December 31, 2019 (in millions)	Assets				Liabilities		
	Trading assets	Loans	Other ^(b)	Total assets ^(c)	Beneficial interests in VIE assets ^(d)	Other ^(e)	Total liabilities
VIE program type							
Bank-sponsored credit card trusts	\$ —	\$ 14,986	\$ 266	\$ 15,252	\$ 6,470	\$ 6	\$ 6,476
Bank-administered multi-seller conduits	1	25,183	355	25,539	9,223	55	9,278
Municipal bond vehicles	1,903	—	4	1,907	1,880	3	1,883
Mortgage securitization entities ^(a)	—	2,762	64	2,826	241	130	371
Other	279	—	24	303	—	177	177
Total	\$ 2,183	\$ 42,931	\$ 713	\$ 45,827	\$ 17,814	\$ 371	\$ 18,185

(a) Includes residential and commercial mortgage securitizations.

(b) Includes assets classified as cash and other assets on the Consolidated balance sheets.

(c) The assets of the consolidated VIEs included in the program types above are used to settle the liabilities of those entities. The assets and liabilities include third-party assets and liabilities of consolidated VIEs and exclude intercompany balances that eliminate in consolidation.

(d) The interest-bearing beneficial interest liabilities issued by consolidated VIEs are classified in the line item on the Consolidated balance sheets titled, "Beneficial interests issued by consolidated variable interest entities." The holders of these beneficial interests generally do not have recourse to the general credit of the Bank. Included in beneficial interests in VIE assets are long-term beneficial interests of \$5.1 billion and \$6.7 billion at December 31, 2020 and 2019, respectively. Refer to Note 20 for additional information on interest-bearing long-term beneficial interests.

(e) Includes liabilities classified as accounts payable and other liabilities on the Consolidated balance sheets.

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VIEs sponsored by third parties

The Bank enters into transactions with VIEs structured by other parties. These include, for example, acting as a derivative counterparty, liquidity provider, investor, underwriter, placement agent, remarketing agent, trustee or custodian. These transactions are conducted at arm's-length, and individual credit decisions are based on the analysis of the specific VIE, taking into consideration the quality of the underlying assets. Where the Bank does not have the power to direct the activities of the VIE that most significantly impact the VIE's economic performance, or a variable interest that could potentially be significant, the Bank generally does not consolidate the VIE, but it records and reports these positions on its Consolidated balance sheets in the same manner it would record and report positions in respect of any other third-party transaction.

Tax credit vehicles

The Bank holds investments in unconsolidated tax credit vehicles, which are limited partnerships and similar entities that own and operate affordable housing, energy, and other projects. These entities are primarily considered VIEs. A third party is typically the general partner or managing member and has control over the significant activities of the tax credit vehicles, and accordingly the Bank does not consolidate tax credit vehicles. The Bank generally invests in these partnerships as a limited partner and earns a return primarily through the receipt of tax credits allocated to the projects. The maximum loss exposure, represented by equity investments and funding commitments, was \$10.5 billion and \$8.9 billion, of which \$4.0 billion and \$3.0 billion was unfunded at December 31, 2020 and 2019, respectively. In order to reduce the risk of loss, the Bank assesses each project and withholds varying amounts of its capital investment until the project qualifies for tax credits. Refer to Note 22 for further information on affordable housing tax credits. Refer to Note 25 for more information on off-balance sheet lending-related commitments.

Customer municipal bond vehicles (TOB trusts)

The Bank may provide various services to customer TOB trusts, including liquidity or tender option provider. In certain customer TOB transactions, the Bank as liquidity

provider, has entered into a reimbursement agreement with the Residual holder. In those transactions, upon the termination of the vehicle, the Bank has recourse to the third-party Residual holders for any shortfall. The Bank does not have any intent to protect Residual holders from potential losses on any of the underlying municipal bonds. The Bank does not consolidate customer TOB trusts, since the Bank does not have the power to make decisions that significantly impact the economic performance of the municipal bond vehicle. The Bank's maximum exposure as a liquidity provider to customer TOB trusts at December 31, 2020 and 2019, was \$6.7 billion and \$5.5 billion, respectively. The fair value of assets held by such VIEs at December 31, 2020 and 2019 was \$10.5 billion and \$8.6 billion, respectively. Refer to Note 25 for more information on off-balance sheet lending-related commitments.

Loan securitizations

The Bank has securitized and sold a variety of loans, including residential mortgage, credit card, and commercial mortgage. The purposes of these securitization transactions were to satisfy investor demand and to generate liquidity for the Bank.

For loan securitizations in which the Bank is not required to consolidate the trust, the Bank records the transfer of the loan receivable to the trust as a sale when all of the following accounting criteria for a sale are met: (1) the transferred financial assets are legally isolated from the Bank's creditors; (2) the transferee or beneficial interest holder can pledge or exchange the transferred financial assets; and (3) The Bank does not maintain effective control over the transferred financial assets (e.g., the Bank cannot repurchase the transferred assets before their maturity and it does not have the ability to unilaterally cause the holder to return the transferred assets).

For loan securitizations accounted for as a sale, the Bank recognizes a gain or loss based on the difference between the value of proceeds received (including cash, beneficial interests, or servicing assets received) and the carrying value of the assets sold. Gains and losses on securitizations are reported in noninterest revenue.

Securitization activity

The following table provides information related to the Bank's securitization activities for the years ended December 31, 2020, 2019 and 2018, related to assets held in Bank-sponsored securitization entities that were not consolidated by the Bank, and where sale accounting was achieved at the time of the securitization.

Year ended December 31, (in millions)	2020		2019		2018	
	Residential mortgage ^(b)	Commercial and other ^(c)	Residential mortgage ^(b)	Commercial and other ^(c)	Residential mortgage ^(b)	Commercial and other ^(c)
Principal securitized	\$ 7,103	\$ 6,624	\$ 9,957	\$ 9,390	\$ 6,431	\$ 10,159
All cash flows during the period:						
Proceeds received from loan sales as cash or financial instruments ^(a)	\$ 7,321	\$ 6,865	\$ 10,238	\$ 9,544	\$ 6,449	\$ 10,218
Servicing fees collected	211	1	287	2	319	2
Cash flows received on interests	666	182	410	131	273	155

(a) The carrying value of the loans accounted for at fair value approximated the proceeds received upon loan sale. The proceeds received were primarily cash.

(b) Represents prime mortgages. Excludes loan securitization activity related to U.S. GSEs and government agencies.

(c) Includes commercial mortgage and other consumer loans.

Key assumptions used to value retained interests originated during the year are shown in the table below.

Year ended December 31,	2020	2019	2018
Residential mortgage retained interest:			
Weighted-average life (in years)	4.1	5.2	6.7
Weighted-average discount rate	2.5 %	3.7 %	4.7 %
Commercial mortgage retained interest:			
Weighted-average life (in years)	6.8	6.5	4.2
Weighted-average discount rate	3.0 %	4.1 %	3.7 %

Loans and excess MSR sold to U.S. government-sponsored enterprises and loans in securitization transactions pursuant to Ginnie Mae guidelines

In addition to the amounts reported in the securitization activity tables above, the Bank, in the normal course of business, sells originated and purchased mortgage loans and certain originated excess MSRs on a nonrecourse basis, predominantly to U.S. GSEs. These loans and excess MSRs are sold primarily for the purpose of securitization by the U.S. GSEs, who provide certain guarantee provisions (e.g., credit enhancement of the loans). The Bank also sells loans into securitization transactions pursuant to Ginnie Mae guidelines; these loans are typically insured or guaranteed by another U.S. government agency. The Bank does not consolidate the securitization vehicles underlying these transactions as it is not the primary beneficiary. For a limited number of loan sales, the Bank is obligated to share a portion of the credit risk associated with the sold loans with the purchaser. Refer to Note 25 for additional information about the Bank's loan sales- and securitization-related indemnifications. Refer to Note 15 for additional information about the impact of the Bank's sale of certain excess MSRs.

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The following table summarizes the activities related to loans sold to the U.S. GSEs, and loans in securitization transactions pursuant to Ginnie Mae guidelines.

Year ended December 31, (in millions)	2020	2019	2018
Carrying value of loans sold	\$ 81,153	\$ 92,349	\$ 44,609
Proceeds received from loan sales as cash	\$ 45	\$ 73	\$ 9
Proceeds from loan sales as securities ^{(a)(b)}	80,186	91,422	43,671
Total proceeds received from loan sales^(c)	\$ 80,231	\$ 91,495	\$ 43,680
Gains/(losses) on loan sales ^{(d)(e)}	\$ 6	\$ 499	\$ (93)

(a) Includes securities from U.S. GSEs and Ginnie Mae that are generally sold shortly after receipt or retained as part of the Bank's investment securities portfolio.

(b) Included in level 2 assets.

(c) Excludes the value of MSRs retained upon the sale of loans.

(d) Gains/(losses) on loan sales include the value of MSRs.

(e) The carrying value of the loans accounted for at fair value approximated the proceeds received upon loan sale.

Options to repurchase delinquent loans

In addition to the Bank's obligation to repurchase certain loans due to material breaches of representations and warranties as discussed in Note 25. The Bank also has the option to repurchase delinquent loans that it services for Ginnie Mae loan pools, as well as for other U.S. government agencies under certain arrangements. The Bank typically elects to repurchase delinquent loans from Ginnie Mae loan pools as it continues to service them and/or manage the foreclosure process in accordance with the applicable requirements, and such loans continue to be insured or guaranteed. When the Bank's repurchase option becomes exercisable, such loans must be reported on the Consolidated balance sheets as a loan with a corresponding liability. Refer to Note 12 for additional information.

The following table presents loans the Bank repurchased or had an option to repurchase, real estate owned, and foreclosed government-guaranteed residential mortgage loans recognized on the Bank's Consolidated balance sheets as of December 31, 2020 and 2019. Substantially all of these loans and real estate are insured or guaranteed by U.S. government agencies.

December 31, (in millions)	2020	2019
Loans repurchased or option to repurchase ^(a)	\$ 1,411	\$ 2,933
Real estate owned	9	41
Foreclosed government-guaranteed residential mortgage loans ^(b)	64	198

(a) Predominantly all of these amounts relate to loans that have been repurchased from Ginnie Mae loan pools.

(b) Relates to voluntary repurchases of loans, which are included in accrued interest and accounts receivable.

Loan delinquencies and liquidation losses

The table below includes information about components of and delinquencies related to nonconsolidated securitized financial assets held in Bank-sponsored private-label securitization entities, in which the Bank has continuing involvement as of December 31, 2020 and 2019.

As of or for the year ended December 31, (in millions)	Securitized assets		90 days past due		Net liquidation losses	
	2020	2019	2020	2019	2020	2019
Securitized loans						
Residential mortgage:						
Prime/ Alt-A & option ARMs	\$ 31,002	\$ 37,602	\$ 3,646	\$ 1,673	\$ 147	\$ 370
Subprime	8,244	9,338	1,585	1,170	102	367
Commercial and other	35,128	31,453	1,704	86	11	1
Total loans securitized	\$ 74,374	\$ 78,393	\$ 6,935	\$ 2,929	\$ 260	\$ 738

Note 15 – Goodwill and Mortgage servicing rights

Goodwill

Goodwill is recorded upon completion of a business combination as the difference between the purchase price and the fair value of the net assets acquired, and can be adjusted up to one year from the acquisition date as more information is obtained about the fair value of assets acquired and liabilities assumed. Subsequent to initial recognition, goodwill is not amortized but is tested for impairment during the fourth quarter of each fiscal year, or more often if events or circumstances, such as adverse changes in the business climate, indicate that there may be an impairment.

The following table presents changes in the carrying amount of goodwill.

Year ended December 31, (in millions)	2020	2019	2018
Balance at beginning of period ^(a)	\$ 40,062	\$ 39,710	\$ 39,746
Changes during the period from:			
Business combinations ^(b)	—	349	—
Other ^(c)	13	3	(36)
Balance at December 31, ^(a)	\$ 40,075	\$ 40,062	\$ 39,710

(a) Reflects gross goodwill balances as the Bank has not recognized any impairment losses to date.

(b) For 2019, represents goodwill associated with the acquisition of InstaMed a U.S. technology company specializing in healthcare payments.

(c) Primarily relates to foreign currency adjustments.

Goodwill impairment testing

The Bank's goodwill was not impaired at December 31, 2020, 2019 and 2018.

Effective January 1, 2020, the Bank adopted new accounting guidance related to goodwill impairment testing. The adoption of the guidance requires recognition of an impairment loss when the estimated fair value of a reporting unit falls below its carrying value. It eliminated the requirement that an impairment loss be recognized only if the estimated implied fair value of the goodwill is below its carrying value.

The goodwill impairment test is performed by comparing the current fair value of the Bank with its carrying value. If the fair value is in excess of the carrying value, then the Bank's goodwill is considered not to be impaired. If the fair value is less than the carrying value, then an impairment

charge is recognized for the amount by which the Bank's carrying value exceeds its fair value, up to the amount of the Bank's goodwill.

Unanticipated declines in business performance, increases in credit losses, increases in capital requirements, as well as deterioration in economic or market conditions, adverse regulatory or legislative changes or increases in the estimated market cost of equity, could cause the estimated fair values of the Bank to decline in the future, which could result in a material impairment charge to earnings in a future period related to some portion of the associated goodwill.

Mortgage servicing rights

MSRs represent the fair value of expected future cash flows for performing servicing activities for others. The fair value considers estimated future servicing fees and ancillary revenue, offset by estimated costs to service the loans, and generally declines over time as net servicing cash flows are received, effectively amortizing the MSR asset against contractual servicing and ancillary fee income. MSRs are either purchased from third parties or recognized upon sale or securitization of mortgage loans if servicing is retained.

As permitted by U.S. GAAP, the Bank has elected to account for its MSRs at fair value. The Bank treats its MSRs as a single class of servicing assets based on the availability of market inputs used to measure the fair value of its MSR asset and its treatment of MSRs as one aggregate pool for risk management purposes. The Bank estimates the fair value of MSRs using an option-adjusted spread ("OAS") model, which projects MSR cash flows over multiple interest rate scenarios in conjunction with the Bank's prepayment model, and then discounts these cash flows at risk-adjusted rates. The model considers portfolio characteristics, contractually specified servicing fees, prepayment assumptions, delinquency rates, costs to service, late charges and other ancillary revenue, and other economic factors. The Bank compares fair value estimates and assumptions to observable market data where available, and also considers recent market activity and actual portfolio experience.

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The fair value of MSRs is sensitive to changes in interest rates, including their effect on prepayment speeds. MSRs typically decrease in value when interest rates decline because declining interest rates tend to increase prepayments and therefore reduce the expected life of the net servicing cash flows that comprise the MSR asset. Conversely, securities (e.g., mortgage-backed securities), and certain derivatives (e.g., those for which the Bank

receives fixed-rate interest payments) increase in value when interest rates decline. The Bank uses combinations of derivatives and securities to manage the risk of changes in the fair value of MSRs. The intent is to offset any interest-rate related changes in the fair value of MSRs with changes in the fair value of the related risk management instruments.

The following table summarizes MSR activity for the years ended December 31, 2020, 2019 and 2018.

As of or for the year ended December 31, (in millions, except where otherwise noted)	2020	2019	2018
Fair value at beginning of period	\$ 4,699	\$ 6,130	\$ 6,030
MSR activity:			
Originations of MSRs	944	1,384	931
Purchase of MSRs	248	105	315
Disposition of MSRs ^(a)	(176)	(789)	(636)
Net additions/(Dispositions)	1,016	700	610
Changes due to collection/realization of expected cash flows	(899)	(951)	(740)
Changes in valuation due to inputs and assumptions:			
Changes due to market interest rates and other ^(b)	(1,568)	(893)	300
Changes in valuation due to other inputs and assumptions:			
Projected cash flows (e.g., cost to service)	(54)	(333) ^(e)	15
Discount rates	199	153	24
Prepayment model changes and other ^(c)	(117)	(107)	(109)
Total changes in valuation due to other inputs and assumptions	28	(287)	(70)
Total changes in valuation due to inputs and assumptions	(1,540)	(1,180)	230
Fair value at December 31,	\$ 3,276	\$ 4,699	\$ 6,130
Change in unrealized gains/(losses) included in income related to MSRs held at December 31,	\$ (1,540)	\$ (1,180)	\$ 230
Contractual service fees, late fees and other ancillary fees included in income	1,325	1,639	1,778
Third-party mortgage loans serviced at December 31, (in billions)	448.0	522.0	521.0
Servicer advances, net of an allowance for uncollectible amounts, at December 31, (in billions) ^(d)	1.8	2.0	3.0

(a) Includes excess MSRs transferred to agency-sponsored trusts in exchange for stripped mortgage backed securities ("SMBS"). In each transaction, a portion of the SMBS was acquired by third parties at the transaction date; the Bank acquired the remaining balance of those SMBS as trading securities.

(b) Represents both the impact of changes in estimated future prepayments due to changes in market interest rates, and the difference between actual and expected prepayments.

(c) Represents changes in prepayments other than those attributable to changes in market interest rates.

(d) Represents amounts the Bank pays as the servicer (e.g., scheduled principal and interest, taxes and insurance), which will generally be reimbursed within a short period of time after the advance from future cash flows from the trust or the underlying loans. The Bank's credit risk associated with these servicer advances is minimal because reimbursement of the advances is typically senior to all cash payments to investors. In addition, the Bank maintains the right to stop payment to investors if the collateral is insufficient to cover the advance. However, certain of these servicer advances may not be recoverable if they were not made in accordance with applicable rules and agreements.

(e) The decrease in projected cash flows was largely related to default servicing assumption updates.

The following table presents the components of mortgage fees and related income (including the impact of MSR risk management activities) for the years ended December 31, 2020, 2019 and 2018.

Year ended December 31, (in millions)	2020	2019	2018
Net production revenue	\$ 2,629	\$ 1,618	\$ 268
Net mortgage servicing revenue:			
Operating revenue:			
Loan servicing revenue	1,367	1,533	1,835
Changes in MSR asset fair value due to collection/realization of expected cash flows	(899)	(951)	(740)
Total operating revenue	468	582	1,095
Risk management:			
Changes in MSR asset fair value due to market interest rates and other ^(a)	(1,568)	(893)	300
Other changes in MSR asset fair value due to other inputs and assumptions in model ^(b)	28	(287)	(70)
Change in derivative fair value and other	1,522	1,015	(341)
Total risk management	(18)	(165)	(111)
Total net mortgage servicing revenue	450	417	984
All other	12	1	1
Mortgage fees and related income	\$ 3,091	\$ 2,036	\$ 1,253

- (a) Represents both the impact of changes in estimated future prepayments due to changes in market interest rates, and the difference between actual and expected prepayments.
- (b) Represents the aggregate impact of changes in model inputs and assumptions such as projected cash flows (e.g., cost to service), discount rates and changes in prepayments other than those attributable to changes in market interest rates (e.g., changes in prepayments due to changes in home prices).

The table below outlines the key economic assumptions used to determine the fair value of the Bank's MSRs at December 31, 2020 and 2019, and outlines the sensitivities of those fair values to immediate adverse changes in those assumptions, as defined below.

December 31, (in millions, except rates)	2020	2019
Weighted-average prepayment speed assumption (constant prepayment rate)	14.90 %	11.67 %
Impact on fair value of 10% adverse change	\$ (206)	\$ (200)
Impact on fair value of 20% adverse change	(392)	(384)
Weighted-average option adjusted spread ^(a)	7.19 %	7.93 %
Impact on fair value of 100 basis points adverse change	\$ (134)	\$ (169)
Impact on fair value of 200 basis points adverse change	(258)	(326)

(a) Includes the impact of operational risk and regulatory capital.

Changes in fair value based on variations in assumptions generally cannot be easily extrapolated, because the relationship of the change in the assumptions to the change in fair value are often highly interrelated and may not be linear. In this table, the effect that a change in a particular assumption may have on the fair value is calculated without changing any other assumption. In reality, changes in one factor may result in changes in another, which would either magnify or counteract the impact of the initial change.

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Note 16 – Premises and equipment

Premises and equipment, including leasehold improvements, are carried at cost less accumulated depreciation and amortization. The Bank computes depreciation using the straight-line method over the estimated useful life of an asset. For leasehold improvements, the Bank uses the straight-line method computed over the lesser of the remainder of the lease term, or estimated useful life of the improvements.

The Bank capitalizes certain costs associated with the acquisition or development of internal-use software. Once the software is ready for its intended use, these costs are amortized on a straight-line basis over the software's expected useful life and reviewed for impairment on an ongoing basis.

Note 17 – Deposits

At December 31, 2020 and 2019, noninterest-bearing and interest-bearing deposits were as follows.

December 31, (in millions)	2020	2019
U.S. offices		
Noninterest-bearing (included \$10,089 and \$22,710 at fair value) ^(a)	\$ 576,104	\$ 399,038
Interest-bearing (included \$2,567 and \$2,534 at fair value) ^(a)	1,297,104	955,393
Total deposits in U.S. offices	1,873,208	1,354,431
Non-U.S. offices		
Noninterest-bearing (included \$1,486 and \$1,980 at fair value) ^(a)	24,612	20,997
Interest-bearing (included \$558 and \$1,438 at fair value) ^(a)	355,662	275,060
Total deposits in non-U.S. offices	380,274	296,057
Total deposits^(b)	\$ 2,253,482	\$ 1,650,488

(a) Includes structured notes classified as deposits for which the fair value option has been elected. Refer to Note 3 for further discussion.

(b) December 31, 2020 balance reflects inflows primarily driven by the COVID-19 pandemic and the related effect of certain government actions.

At December 31, 2020 and 2019, time deposits in denominations of \$250,000 or more were as follows.

December 31, (in millions)	2020	2019
U.S. offices	\$ 44,375	\$ 56,184
Non-U.S. offices	51,160	51,375
Total	\$ 95,535	\$ 107,559

At December 31, 2020, the maturities of interest-bearing time deposits were as follows.

December 31, 2020 (in millions)	U.S.	Non-U.S.	Total
2021	\$ 44,791	\$ 48,690	\$ 93,481
2022	12,007	181	12,188
2023	259	24	283
2024	210	37	247
2025	197	633	830
After 5 years	451	298	749
Total	\$ 57,915	\$ 49,863	\$ 107,778

Note 18 – Leases

The Bank as lessee

At December 31, 2020, the Bank was obligated under a number of noncancelable leases, predominantly operating leases for premises and equipment used primarily for business purposes. These leases generally have terms of 20 years or less, determined based on the contractual maturity of the lease, and include periods covered by options to extend or terminate the lease when the Bank is reasonably certain that it will exercise those options. All leases with lease terms greater than twelve months are reported as a lease liability with a corresponding right-of-use (“ROU”) asset. None of these lease agreements impose restrictions on the Bank’s ability to pay dividends, engage in debt or equity financing transactions or enter into further lease agreements. Certain of these leases contain escalation clauses that will increase rental payments based on maintenance, utility and tax increases, which are non-lease components. The Bank elected not to separate lease and non-lease components of a contract for its real estate leases. As such, real estate lease payments represent payments on both lease and non-lease components.

Operating lease liabilities and ROU assets are recognized at the lease commencement date based on the present value of the future minimum lease payments over the lease term. The future lease payments are discounted at a rate that represents the Bank’s collateralized borrowing rate for financing instruments of a similar term and are included in accounts payable and other liabilities. The operating lease ROU asset, included in premises and equipment, also includes any lease prepayments made, plus initial direct costs incurred, less any lease incentives received. Rental expense associated with operating leases is recognized on a straight-line basis over the lease term, and generally included in occupancy expense in the Consolidated statements of income.

The following tables provide information related to the Bank’s operating leases:

December 31, (in millions, except where otherwise noted)	2020	2019
Right-of-use assets	\$ 7,498	\$ 7,545
Lease liabilities	8,082	8,108
Weighted average remaining lease term (in years)	8.8	8.9
Weighted average discount rate	3.39 %	3.61 %

Supplemental cash flow information

Cash paid for amounts included in the measurement of lease liabilities - operating cash flows	\$ 1,531	\$ 1,477
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Supplemental non-cash information

Right-of-use assets obtained in exchange for operating lease obligations	\$ 1,239	\$ 1,384
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Year ended December 31, (in millions)	2020	2019
Rental expense		
Gross rental expense	\$ 1,970	\$ 1,917
Sublease rental income	(143)	(156)
Net rental expense	\$ 1,827	\$ 1,761

The following table presents future payments under operating leases as of December 31, 2020:

Year ended December 31, (in millions)	
2021	\$ 1,509
2022	1,344
2023	1,187
2024	1,064
2025	900
After 2025	3,488
Total future minimum lease payments	9,492
Less: Imputed interest	(1,410)
Total	\$ 8,082

In addition to the table above, as of December 31, 2020, the Bank had additional future operating lease commitments of \$647 million that were signed but had not yet commenced. These operating leases will commence between 2021 and 2023 with lease terms up to 25 years.

The Bank as lessor

The Bank provides auto and equipment lease financing to its customers through lease arrangements with lease terms that may contain renewal, termination and/or purchase options. Generally, the Bank’s lease financings are operating leases. These assets subject to operating leases are recognized in other assets on the Bank’s Consolidated balance sheets and are depreciated on a straight-line basis over the lease term to reduce the asset to its estimated residual value. Depreciation expense is included in technology, communications and equipment expense in the Consolidated statements of income. The Bank’s lease income is generally recognized on a straight-line basis over

the lease term and is included in other income in the Consolidated statements of income.

On a periodic basis, the Bank assesses leased assets for impairment, and if the carrying amount of the leased asset exceeds the undiscounted cash flows from the lease payments and the estimated residual value upon disposition of the leased asset, an impairment loss is recognized.

The risk of loss on auto and equipment leased assets relating to the residual value of the leased assets is monitored through projections of the asset residual values at lease origination and periodic review of residual values, and is mitigated through arrangements with certain manufacturers or lessees.

The following table presents the carrying value of assets subject to leases reported on the Consolidated balance sheets:

December 31, (in millions)	2020	2019
Carrying value of assets subject to operating leases, net of accumulated depreciation	\$ 21,154	\$ 23,585
Accumulated depreciation	6,387	6,121

The following table presents the Bank's operating lease income and the related depreciation expense on the Consolidated statements of income:

Year ended December 31, (in millions)	2020	2019	2018
Operating lease income	\$ 5,531	\$ 5,448	\$ 4,529
Depreciation expense	4,257	4,152	3,517

The following table presents future receipts under operating leases as of December 31, 2020:

Year ended December 31, (in millions)	
2021	\$ 3,678
2022	2,076
2023	608
2024	51
2025	24
After 2025	33
Total future minimum lease receipts	\$ 6,470

Note 19 – Long-term debt

The Bank issues long-term debt denominated in various currencies, predominantly U.S. dollars, with both fixed and variable interest rates. Included in senior and subordinated debt below are various equity-linked or other indexed instruments, which the Bank has elected to measure at fair value. Changes in fair value are recorded in principal transactions revenue in the Consolidated statements of income, except for unrealized gains/(losses) due to DVA which are recorded in OCI. The following table is a summary of long-term debt carrying values (including unamortized premiums and discounts, issuance costs, valuation adjustments and fair value adjustments, where applicable) by remaining contractual maturity as of December 31, 2020.

By remaining maturity at December 31, (in millions, except rates)		2020				2019
		Under 1 year	1-5 years	After 5 years	Total	Total
Long-term debt payable to JPMorgan Chase & Co. and affiliates						
Senior debt:	Variable rate	\$ 291	\$ 27,297	\$ 51	\$ 27,639	\$ 37,769
	Interest rates ^(a)	– %	0.56-0.63%	– %	0.56-0.63%	2.15-2.28%
Subordinated debt:	Variable rate	\$ –	\$ –	\$ –	\$ –	\$ 3,500
	Interest rates ^(a)	– %	– %	– %	– %	2.85-3.38%
	Subtotal	\$ 291	\$ 27,297	\$ 51	\$ 27,639	\$ 41,269
Long-term debt issued to unrelated parties						
Federal Home Loan Banks ("FHLB") advances:	Fixed rate	\$ 7	\$ 45	\$ 71	\$ 123	\$ 135
	Variable rate	3,000	11,000	–	14,000	28,500
	Interest rates ^(a)	0.57-0.60%	0.19-0.24%	4.66-7.73%	0.19-7.73%	1.67-8.31% ^(h)
Senior debt:	Fixed rate	\$ 1,022	\$ 3,136	\$ 11,407	\$ 15,565	\$ 19,275
	Variable rate	7,189	10,706	6,912	24,807	32,235
	Interest rates ^(a)	– %	7.28 %	1.00-1.30%	1.00-7.28%	1.00-9.43%
Subordinated debt:	Fixed rate	\$ –	\$ 309	\$ –	\$ 309	\$ 305
	Interest rates ^(a)	– %	8.25 %	– %	8.25 %	8.25 %
	Subtotal	\$ 11,218	\$ 25,196	\$ 18,390	\$ 54,804	\$ 80,450
Total long-term debt^{(b)(c)(d)}		\$ 11,509	\$ 52,493	\$ 18,441	\$ 82,443^{(f)(g)}	\$ 121,719
Long-term beneficial interests:						
	Fixed rate	\$ 625	\$ 1,747	\$ –	\$ 2,372	\$ 2,997
	Variable rate	1,924	649	169	2,742	3,713
	Interest rates	0.36-2.77%	0.56-2.16%	0.00-3.75%	0.00-3.75%	0.84-3.75
Total long-term beneficial interests^(e)		\$ 2,549	\$ 2,396	\$ 169	\$ 5,114	\$ 6,710

- (a) The interest rates shown are the range of contractual rates in effect at December 31, 2020 and 2019, respectively, including non-U.S. dollar fixed- and variable-rate issuances, which excludes the effects of the associated derivative instruments used in hedge accounting relationships, if applicable. The use of these derivative instruments modifies the Bank's exposure to the contractual interest rates disclosed in the table above. Including the effects of the hedge accounting derivatives, the range of modified rates in effect at December 31, 2020, for total long-term debt was 0.19% to 7.28%, versus the contractual range of 0.19% to 8.25% presented in the table above. The interest rate ranges shown exclude structured notes accounted for at fair value.
- (b) Included long-term debt of \$17.2 billion and \$32.0 billion secured by assets totaling \$166.4 billion and \$186.1 billion at December 31, 2020 and 2019, respectively. The amount of long-term debt secured by assets does not include amounts related to hybrid instruments.
- (c) Included \$36.8 billion and \$40.3 billion of long-term debt accounted for at fair value at December 31, 2020 and 2019, respectively.
- (d) Included \$3.3 billion and \$3.7 billion of outstanding zero-coupon notes at December 31, 2020 and 2019, respectively. The aggregate principal amount of these notes at their respective maturities is \$5.9 billion and \$7.0 billion, respectively. The aggregate principal amount reflects the contractual principal payment at maturity, which may exceed the contractual principal payment at the Bank's next call date, if applicable.
- (e) Included on the Consolidated balance sheets in beneficial interests issued by consolidated VIEs. Excluded short-term commercial paper and other short-term beneficial interests of \$12.4 billion and \$11.1 billion at December 31, 2020 and 2019, respectively.
- (f) At December 31, 2020, long-term debt in the aggregate of \$6.0 billion was redeemable at the option of the Bank in whole or in part, prior to maturity, based on the terms specified in the respective instruments.
- (g) The aggregate carrying values of debt that matures in each of the five years subsequent to 2020 is \$11.5 billion in 2021, \$32.3 billion in 2022, \$10.6 billion in 2023, \$6.9 billion in 2024 and \$2.7 billion in 2025.
- (h) Prior-period amounts have been revised to conform with the current presentation.

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The weighted-average contractual interest rates for total long-term debt excluding structured notes accounted for at fair value were 0.56% and 2.24% as of December 31, 2020 and 2019, respectively. In order to modify exposure to interest rate movements, the Bank utilizes derivative instruments, primarily interest rate swaps, in conjunction with some of its debt issuances. The use of these instruments modifies the Bank's interest expense on the associated debt. The modified weighted-average interest rates for total long-term debt, including the effects of related derivative instruments, were 0.53% and 2.23% as of December 31, 2020 and 2019, respectively.

Note 20 – Related party transactions

JPMorgan Chase Bank, N.A. regularly enters into transactions with JPMorgan Chase and its various subsidiaries collectively, JPMorgan Chase affiliates. The following discussion summarizes the more significant types of transactions.

Securities financing activities

Securities financing activities include resale, repurchase, securities borrowed and securities loaned agreements entered into with JPMorgan Chase affiliates. Interest accrued in connection with securities financing agreements is recorded in interest income and interest expense. Refer to Note 11 for further discussion of securities financing activities.

Deposits

JPMorgan Chase affiliates may deposit excess funds into noninterest-bearing, interest-bearing demand or time deposit accounts with the Bank. Interest accrued on interest bearing deposits is recorded in interest expense by the Bank. Refer to Note 17 for further discussion of deposits.

Long-term debt

The Bank issues long-term debt to JPMorgan Chase affiliates as part of JPMorgan Chase's liquidity management strategy. Interest accrued on long-term debt is recorded in interest expense. Refer to Note 19 for further discussion of long-term debt.

The Bank's unsecured debt does not contain requirements that would call for an acceleration of payments, maturities or changes in the structure of the existing debt, provide any limitations on future borrowings or require additional collateral, based on unfavorable changes in the Bank's credit ratings, financial ratios or earnings.

Derivative transactions

The Bank executes derivative transactions with JPMorgan Chase affiliates as part of its client driven market-making activities and to facilitate hedging certain risks for its affiliates. To accomplish this, the Bank predominantly enters into offsetting derivative transactions with third-parties and records both the third party and related-party gains and losses in principal transactions revenue. Refer to Note 5 for further discussion of derivatives activities.

Servicing agreements and fee arrangements

Through servicing agreements, the Bank provides and receives operational support and services to and from JPMorgan Chase affiliates. These servicing agreements cover certain occupancy, marketing, communication and technology services, and other shared corporate service costs. The Bank is allocated or allocates a share of the cost of the services over the relevant service period based on the agreed methodology. Fees earned by the Bank for services provided to affiliates are recorded in all other income, and fees incurred by the Bank for services from affiliates are recorded in noninterest expense.

Significant revenue- and expense-related transactions with these related parties are listed below.

Year ended December 31, (in millions)	2020	2019	2018
Interest income and Interest expense			
Interest income	\$ 448	\$ 2,726	\$ 911
Interest expense	1,108	3,799	2,498
Net interest income	(660)	(1,073)	(1,587)
Noninterest revenue			
Principal transactions	(9,728)	(8,517)	415
All other income ^(a)	6,126	5,700	4,624
Total noninterest revenue	(3,602)	(2,817)	5,039
Noninterest expense^(b)	5,444	4,862	4,938

Significant balances with these related parties are listed below.

December 31, (in millions)	2020	2019
Assets		
Federal funds sold and securities purchased under resale agreements	\$ 178,577	\$ 89,304
Accrued interest and accounts receivable	20,837	20,163
All other assets	3,617	4,457
Liabilities		
Deposits ^(c)	109,225	87,984
Federal funds purchased and securities loaned or sold under repurchase agreements	77,273	58,016
Accounts payable and other liabilities	9,330	10,993
Long-term debt	27,639	41,269

(a) Includes fees earned by the Bank for services provided to JPMorgan Chase affiliates of \$4.6 billion, \$4.6 billion and \$3.4 billion for the years ended December 31, 2020, 2019 and 2018, respectively.

(b) Includes fees incurred for services provided by JPMorgan Chase affiliates of \$2.0 billion, \$1.7 billion and \$1.9 billion for the years ended December 31, 2020, 2019 and 2018, respectively.

(c) At December 31, 2020 and 2019, includes \$25.0 billion and \$20.0 billion that was pledged to support extensions of credit and other transactions requiring collateral with JPMorgan Chase as defined by Section 23A under the Federal Reserve Act, which defines the constraints that apply to U.S. banks in certain of their interactions with affiliates.

The following table summarizes information on derivative receivables and payables with JPMorgan Chase affiliates before and after netting adjustments for legally enforceable master netting agreements as of December 31, 2020 and 2019.

	2020		2019	
December 31, (in millions)	Gross derivative receivable/payable	Net derivative receivable/payable	Gross derivative receivable/payable	Net derivative receivable/payable
Derivative receivables from affiliates	\$ 103,518	\$ 313	\$ 53,231	\$ 265
Derivative payables to affiliates	107,474	157	56,532	51

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Note 21 – Accumulated other comprehensive income/(loss)

AOCI includes the after-tax change in unrealized gains and losses on investment securities, foreign currency translation adjustments (including the impact of related derivatives), fair value changes of excluded components on fair value hedges, cash flow hedging activities, net loss and prior service costs/(credit) related to the Bank's defined benefit pension and OPEB plans, and fair value option-elected liabilities arising from changes in the Bank's own credit risk (DVA).

Year ended December 31, (in millions)	Unrealized gains/(losses) on investment securities	Translation adjustments, net of hedges	Fair value hedges	Cash flow hedges	Defined benefit pension and OPEB plans	DVA on fair value option elected liabilities	Accumulated other comprehensive income/(loss)
Balance at December 31, 2017	\$ 2,083	\$ (345)	\$ —	\$ 76	\$ (344)	\$ (95)	\$ 1,375
Cumulative effect of changes in accounting principles ^(a)	870	(193)	(1)	16	(65)	(21)	606
Net change	(1,806)	57	1	(198)	(1,969)	321	(3,594)
Balance at December 31, 2018	\$ 1,147	\$ (481)	\$ —	\$ (106)	\$ (2,378)	\$ 205	\$ (1,613)
Net change	2,869	(4)	—	167	656	(319)	3,369
Balance at December 31, 2019	\$ 4,016	\$ (485)	\$ —	\$ 61	\$ (1,722)	\$ (114)	\$ 1,756
Net change	4,146	242	—	2,322	(3)	(45)	6,662
Balance at December 31, 2020	\$ 8,162 ^(b)	\$ (243)	\$ —	\$ 2,383	\$ (1,725)	\$ (159)	\$ 8,418

(a) Represents the adjustment to AOCI as a result of the accounting standards adopted January 1, 2018. Refer to Note 1 for additional information.

(b) Includes after-tax net unamortized unrealized gains of \$3.3 billion related to AFS securities that have been transferred to HTM. Refer to Note 10 for further information.

The following table presents the pre-tax and after-tax changes in the components of OCI.

Year ended December 31, (in millions)	2020			2019			2018		
	Pre-tax	Tax effect	After-tax	Pre-tax	Tax effect	After-tax	Pre-tax	Tax effect	After-tax
Unrealized gains/(losses) on investment securities:									
Net unrealized gains/(losses) arising during the period	\$ 6,258	\$(1,502)	\$ 4,756	\$ 4,037	\$ (976)	\$ 3,061	\$(2,757)	\$ 649	\$(2,108)
Reclassification adjustment for realized (gains)/losses included in net income ^(a)	(802)	192	(610)	(253)	61	(192)	395	(93)	302
Net change	5,456	(1,310)	4,146	3,784	(915)	2,869	(2,362)	556	(1,806)
Translation adjustments^(b):									
Translation	1,200	(44)	1,156	(126)	26	(100)	(797)	118	(679)
Hedges	(1,202)	288	(914)	126	(30)	96	964	(228)	736
Net change	(2)	244	242	—	(4)	(4)	167	(110)	57
Fair value hedges, net change^(c):	—	—	—	—	—	—	1	—	1
Cash flow hedges:									
Net unrealized gains/(losses) arising during the period	3,623	(869)	2,754	118	(29)	89	(243)	58	(185)
Reclassification adjustment for realized (gains)/losses included in net income ^(d)	(568)	136	(432)	102	(24)	78	(17)	4	(13)
Net change	3,055	(733)	2,322	220	(53)	167	(260)	62	(198)
Defined benefit pension and OPEB plans, net change:	3	(6)	(3)	846	(190)	656	(2,579)	610	(1,969)
DVA on fair value option elected liabilities, net change:	\$ (60)	\$ 15	\$ (45)	\$ (418)	\$ 99	\$ (319)	\$ 419	\$ (98)	\$ 321
Total other comprehensive income/(loss)	\$ 8,452	\$(1,790)	\$ 6,662	\$ 4,432	\$(1,063)	\$ 3,369	\$(4,614)	\$ 1,020	\$(3,594)

(a) The pre-tax amount is reported in Investment securities gains/(losses) in the Consolidated statements of income.

(b) Reclassifications of pre-tax realized gains/(losses) on translation adjustments and related hedges are reported in other income/expense in the Consolidated statements of income. During the year ended December 31, 2020, the Bank reclassified a net pre-tax gain of \$6 million to other income related to the liquidation of legal entities, \$11 million related to net investment hedge gains and \$5 million related to cumulative translation adjustments. During the year ended December 31, 2019, the Bank reclassified net pre-tax gains of \$6 million to other income. This amount, which related to the liquidation of certain legal entities, is comprised of \$4 million related to net investment hedge gains and \$2 million related to cumulative translation adjustments. During the year ended December 31, 2018, the Bank reclassified a net pre-tax loss of \$174 million to other expense related to the liquidation of certain legal entities, \$23 million related to net investment hedge losses and \$151 million related to cumulative translation adjustments.

(c) Represents changes in fair value of cross-currency swaps attributable to changes in cross-currency basis spreads, which are excluded from the assessment of hedge effectiveness and recorded in other comprehensive income. The initial cost of cross-currency basis spreads is recognized in earnings as part of the accrual of interest on the cross-currency swap.

(d) The pre-tax amounts are primarily recorded in noninterest revenue, net interest income and compensation expense in the Consolidated statements of income.

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Note 22 – Income taxes

The results of operations of the Bank are included in the consolidated federal, New York State, New York City and other state income tax returns filed by JPMorgan Chase. Pursuant to a tax sharing agreement, JPMorgan Chase allocates to the Bank its share of the consolidated income tax expense or benefit based upon statutory rates applied to the Bank's earnings as if it were filing separate income tax returns. Furthermore, JPMorgan Chase will reimburse the Bank for losses irrespective of whether the Bank would utilize losses on a separate return basis. The Bank uses the separate return adjusted for benefits-for-loss allocation methodology to provide income taxes on all transactions recorded in the Consolidated Financial Statements. Valuation allowances are established when necessary to reduce deferred tax assets to an amount that in the opinion of management, is more likely than not to be realized. State and local income taxes are provided on the Bank's taxable income at the effective income tax rate applicable to the consolidated JPMorgan Chase entity.

The tax sharing arrangement between JPMorgan Chase and the Bank allows for intercompany payments to or from JPMorgan Chase for outstanding current tax assets or liabilities.

Due to the inherent complexities arising from the nature of the Bank's businesses, and from conducting business and being taxed in a substantial number of jurisdictions, significant judgments and estimates are required to be made. Agreement of tax liabilities between the Bank and the many tax jurisdictions in which the Bank files tax returns may not be finalized for several years. Thus, the Bank's final tax-related assets and liabilities may ultimately be different from those currently reported.

Effective tax rate and expense

The following table presents a reconciliation of the applicable statutory U.S. federal income tax rate to the effective tax rate.

Effective tax rate

Year ended December 31,	2020	2019	2018
Statutory U.S. federal tax rate	21.0 %	21.0 %	21.0 %
Increase/(decrease) in tax rate resulting from:			
U.S. state and local income taxes, net of U.S. federal income tax benefit	1.9	3.2	4.0
Tax-exempt income	(1.6)	(1.1)	(1.2)
Non-U.S. earnings	1.8	1.7	0.7
Business tax credits	(1.9)	(1.2)	(1.4)
Tax audit resolutions	–	(2.5)	–
Impact of the TCJA ^(a)	–	–	(1.2)
Other, net	1.4	0.1	0.6
Effective tax rate	22.6 %	21.2 %	22.5 %

(a) Represents changes in the estimates related to the remeasurement of certain deferred taxes and the deemed repatriation tax on non-U.S. earnings under SEC Staff Accounting Bulletin No. 118 which was completed in 2018.

The following table reflects the components of income tax expense/(benefit) included in the Consolidated statements of income.

Income tax expense/(benefit)

Year ended December 31, (in millions)	2020	2019	2018
Current income tax expense/(benefit)			
U.S. federal	\$ 6,278	\$ 4,121	\$ 3,481
Non-U.S.	2,466	1,844	1,785
U.S. state and local	1,245	1,434	1,559
Total current income tax expense/(benefit)	9,989	7,399	6,825
Deferred income tax expense/(benefit)			
U.S. federal	(3,160)	789	1,316
Non-U.S.	(113)	14	(102)
U.S. state and local	(587)	218	386
Total deferred income tax expense/(benefit)	(3,860)	1,021	1,600
Total income tax expense	\$ 6,129	\$ 8,420	\$ 8,425

Total income tax expense includes \$25 million, \$1.1 billion and \$11 million of tax benefits recorded in 2020, 2019 and 2018, respectively, resulting from the resolution of tax audits.

Tax effect of items recorded in stockholder's equity

The preceding table does not reflect the tax effect of certain items that are recorded each period directly in stockholder's equity. The tax effect of all items recorded directly to stockholder's equity resulted in a decrease of \$1.0 billion and \$1.1 billion in 2020 and 2019, respectively, and an increase of \$902 million in 2018.

Results from Non-U.S. earnings

The following table presents the U.S. and non-U.S. components of income before income tax expense.

Year ended December 31, (in millions)	2020	2019	2018
U.S.	\$19,528	\$32,766	\$30,380
Non-U.S. ^(a)	7,633	6,993	6,998
Income before income tax expense	\$27,161	\$39,759	\$37,378

(a) For purposes of this table, non-U.S. income is defined as income generated from operations located outside the U.S.

The Bank will recognize any U.S. income tax expense it may incur on global intangible low tax income as income tax expense in the period in which the tax is incurred.

Affordable housing tax credits

The Bank recognized \$1.5 billion of tax credits and other tax benefits associated with investments in affordable housing projects within income tax expense for each of the three years ended 2020, 2019 and 2018. The amount of amortization of such investments reported in income tax expense was \$1.2 billion, \$1.1 billion and \$1.2 billion, respectively. The carrying value of these investments, which are reported in other assets on the Bank's Consolidated balance sheets, was \$9.7 billion and \$8.6 billion at December 31, 2020 and 2019, respectively. The amount of commitments related to these investments, which are reported in accounts payable and other liabilities on the Bank's Consolidated balance sheets, was \$3.8 billion and \$2.8 billion at December 31, 2020 and 2019, respectively.

Deferred taxes

Deferred income tax expense/(benefit) results from differences between assets and liabilities measured for financial reporting purposes versus income tax return purposes. Deferred tax assets are recognized if, in management's judgment, their realizability is determined to be more likely than not. If a deferred tax asset is determined to be unrealizable, a valuation allowance is established. The significant components of deferred tax assets and liabilities are reflected in the following table.

December 31, (in millions)	2020	2019
Deferred tax assets		
Allowance for loan losses	\$ 7,262	\$ 3,390
Employee benefits	—	—
Accrued expenses and other	2,643	2,223
Non-U.S. operations	714	766
Tax attribute carryforwards	376	308
Gross deferred tax assets	10,995	6,687
Valuation allowance	(386)	(330)
Deferred tax assets, net of valuation allowance	\$ 10,609	\$ 6,357
Deferred tax liabilities		
Depreciation and amortization	\$ 2,284	\$ 1,877
Mortgage servicing rights, net of hedges	2,184	2,354
Leasing transactions	5,076	5,543
Other, net	4,747	3,013
Gross deferred tax liabilities	14,291	12,787
Net deferred tax (liabilities)/assets	\$ (3,682)	\$ (6,430)

The Bank has recorded deferred tax assets of \$376 million at December 31, 2020, in connection with U.S. federal and non-U.S. net operating loss ("NOL") carryforwards and foreign tax credit ("FTC") carryforwards. At December 31, 2020, total U.S. federal NOL carryforwards were approximately \$45 million and non-U.S. NOL carryforwards were approximately \$114 million, and FTC carryforwards were \$336 million. If not utilized, a portion of the U.S. federal NOL carryforwards will expire between 2030 and 2036 whereas others have an unlimited carryforward period. Similarly, certain non-U.S. NOL carryforwards will expire between 2026 and 2036 whereas others have an unlimited carryforward period. The FTC carryforwards will expire between 2029 and 2030.

The valuation allowance at December 31, 2020, was due to FTC carryforwards and certain non-U.S. deferred tax assets, including NOL carryforwards.

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Unrecognized tax benefits

At December 31, 2020, 2019 and 2018, the Bank's unrecognized tax benefits, excluding related interest expense and penalties, were \$3.0 billion, \$2.8 billion and \$3.6 billion, respectively, of which 2.2 billion, \$1.9 billion and \$2.9 billion, respectively, if recognized, would reduce the annual effective tax rate. Included in the amount of unrecognized tax benefits are certain items that would not affect the effective tax rate if they were recognized in the Consolidated statements of income. These unrecognized items include the tax effect of certain temporary differences, the portion of gross state and local unrecognized tax benefits that would be offset by the benefit from associated U.S. federal income tax deductions, and the portion of gross non-U.S. unrecognized tax benefits that would have offsets in other jurisdictions. JPMorgan Chase is presently under audit by a number of taxing authorities, most notably by the Internal Revenue Service as summarized in the Tax examination status table below.

As the Bank is presently under audit by a number of taxing authorities, it is reasonably possible that over the next 12 months the resolution of these examinations may increase or decrease the gross balance of unrecognized tax benefits by as much as approximately \$300 million. Upon settlement of an audit, the change in the unrecognized tax benefit would result from payment or income statement recognition.

The following table presents a reconciliation of the beginning and ending amount of unrecognized tax benefits.

Year ended December 31, (in millions)	2020	2019	2018
Balance at January 1,	\$ 2,761	\$ 3,645	\$ 3,562
Increases based on tax positions related to the current period	382	541	659
Increases based on tax positions related to prior periods	355	77	564
Decreases based on tax positions related to prior periods	(467)	(426)	(880)
Decreases related to cash settlements with taxing authorities	(26)	(1,076)	(260)
Balance at December 31,	\$ 3,005	\$ 2,761	\$ 3,645

After-tax interest expense/(benefit) and penalties related to income tax liabilities recognized in income tax expense were \$111 million, \$(100) million and \$148 million in 2020, 2019 and 2018, respectively.

At December 31, 2020 and 2019, in addition to the liability for unrecognized tax benefits, the Bank had accrued \$681 million and \$539 million, respectively, for income tax-related interest and penalties.

Tax examination status

The Bank is continually under examination by the Internal Revenue Service, by taxing authorities throughout the world, and by many state and local jurisdictions throughout the U.S. The following table summarizes the status of significant income tax examinations of the Bank and its consolidated subsidiaries as of December 31, 2020.

	Periods under examination	Status
JPMorgan Chase - U.S.	2009 - 2013	Field examination of amended returns
JPMorgan Chase - U.S.	2014 - 2016	Field Examination
JPMorgan Chase - New York State	2012 - 2014	Field Examination
JPMorgan Chase - New York City	2012 - 2014	Field Examination
JPMorgan Chase - California	2011 - 2012	Field Examination
JPMorgan Chase - U.K.	2006 - 2018	Field examination of certain select entities

Note 23 – Restricted cash, other restricted assets and intercompany funds transfers

Restricted cash and other restricted assets

Certain of the Bank's cash and other assets are restricted as to withdrawal or usage. These restrictions are imposed by various regulatory authorities based on the particular activities of the Bank.

The business of the Bank is subject to examination and regulation by the OCC. The Bank is a member of the U.S. Federal Reserve System, and its deposits in the U.S. are insured by the FDIC, subject to applicable limits.

The Bank is required to maintain cash reserves at certain non-US central banks.

The Bank is also subject to rules and regulations established by other U.S. and non U.S. regulators. As part of its compliance with the respective regulatory requirements, the Bank's broker-dealer activities are subject to certain restrictions on cash and other assets.

The following table presents the components of the Bank's restricted cash:

December 31, (in billions)	2020	2019
Cash reserves – Federal Reserve Banks ^(a)	\$ –	\$ 26.6
Segregated for the benefit of securities and cleared derivative customers	9.3	7.6
Cash reserves at non-U.S. central banks and held for other general purposes	5.1	3.9
Total restricted cash^(b)	\$ 14.4	\$ 38.1

(a) Effective March 26, 2020, the Federal Reserve eliminated reserve requirements for depository institutions.

(b) Comprises \$12.7 billion and \$36.8 billion in deposits with banks as of December 31, 2020 and 2019, respectively, and \$1.7 billion and \$1.3 billion in cash and due from banks as of December 31, 2020 and 2019, respectively, on the Consolidated balance sheets.

Also, as of December 31, 2020 and 2019, the Bank had cash pledged with clearing organizations for the benefit of customers of \$8.3 billion and \$4.4 billion, respectively.

Intercompany funds transfers

Restrictions imposed by U.S. federal law prohibit JPMorgan Chase & Co. and certain of its affiliates from borrowing from the Bank and other banking subsidiaries unless the loans are secured in specified amounts. Such secured loans provided by the Bank to any particular affiliate, together with certain other transactions with such affiliate (collectively referred to as "covered transactions"), are generally limited to 10% of the Bank's total capital, as determined by the risk-based capital guidelines; the aggregate amount of covered transactions between the Bank and all affiliates is limited to 20% of the Bank's total capital.

In addition to dividend restrictions set forth in statutes and regulations, the OCC, and under certain circumstances the FDIC, have authority under the Financial Institutions Supervisory Act to prohibit or to limit the payment of dividends by the banking organizations they supervise, including the Bank if, in the banking regulator's opinion, payment of a dividend would constitute an unsafe or unsound practice in light of the financial condition of the banking organization.

At January 1, 2021, the Bank could pay, in the aggregate, approximately \$13 billion in dividends to JPMorgan Chase without the prior approval of its relevant banking regulators. The capacity to pay dividends in 2021 will be supplemented by the Bank's earnings during the year.

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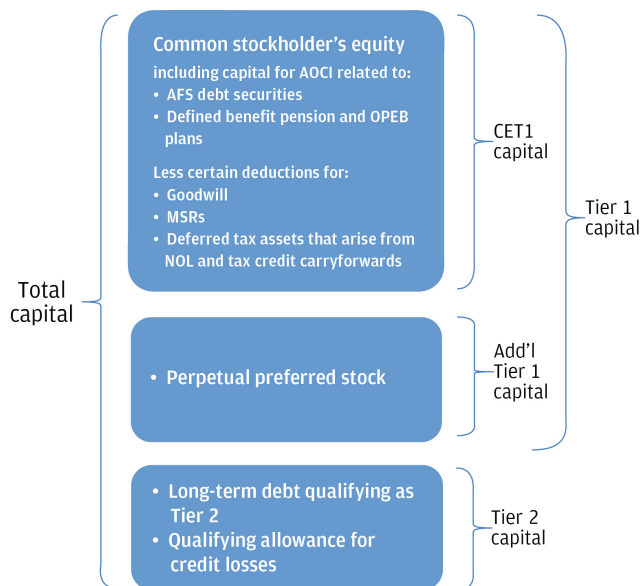
Note 24 – Regulatory capital

The Bank's banking regulator, the OCC, establishes capital requirements, including well-capitalized standards for national banks.

Basel III overview

The capital rules under Basel III establish minimum capital ratios and overall capital adequacy standards for banks, including JPMorgan Chase Bank, N.A. The minimum amount of regulatory capital that must be held by banks is determined by calculating risk-weighted assets ("RWA"), which are on-balance sheet assets and off-balance sheet exposures, weighted according to risk. Two comprehensive approaches are prescribed for calculating RWA: a standardized approach ("Basel III Standardized"), and an advanced approach ("Basel III Advanced"). For each of the risk-based capital ratios, the capital adequacy of the Bank is evaluated against the lower of the Standardized or Advanced approaches compared to their respective minimum capital ratios.

The three components of regulatory capital under the Basel III rules are as illustrated below:



Risk-weighted assets

Basel III establishes capital requirements for calculating credit risk RWA and market risk RWA, and in the case of Basel III Advanced, operational risk RWA. Key differences in the calculation of credit risk RWA between the Standardized and Advanced approaches are that for Basel III Advanced, credit risk RWA is based on risk-sensitive approaches which largely rely on the use of internal credit models and parameters, whereas for Basel III Standardized, credit risk RWA is generally based on supervisory risk-weightings which vary primarily by counterparty type and asset class. Market risk RWA is calculated on a generally consistent

basis between Basel III Standardized and Basel III Advanced. In addition to the RWA calculated under these approaches, the Bank may supplement such amounts to incorporate management judgment and feedback from its regulators.

Supplementary leverage ratio ("SLR")

Basel III also includes a requirement for Advanced Approach banking organizations to calculate the SLR. The SLR is defined as Tier 1 capital under Basel III divided by the Bank's total leverage exposure. Total leverage exposure is calculated by taking the Bank's total average on-balance sheet assets, less amounts permitted to be deducted for Tier 1 capital, and adding certain off-balance sheet exposures, such as undrawn commitments and derivatives potential future exposure.

Risk-based capital regulatory minimums

All banking institutions are currently required to have a minimum CET1 capital ratio of 4.5% of risk-weighted assets.

Certain banking organizations, including JPMorgan Chase Bank, N.A. are required to hold additional amounts of capital to serve as a "capital conservation buffer". The capital conservation buffer is intended to be used to absorb losses in times of financial or economic stress. The capital conservation buffer incorporates a fixed capital conservation buffer of 2.5% and a discretionary countercyclical capital buffer.

The U.S. federal regulatory capital standards include a framework for setting a discretionary countercyclical capital buffer taking into account the macro financial environment in which large, internationally active banks function. As of December 31, 2020, the U.S. countercyclical capital buffer remained at 0%. The Federal Reserve will continue to review the buffer at least annually. The buffer can be increased if the Federal Reserve, FDIC and OCC determine that systemic risks are meaningfully above normal and can be calibrated up to an additional 2.5% of RWA subject to a 12-month implementation period.

Failure to maintain regulatory capital equal to or in excess of the risk-based regulatory capital minimum plus the capital conservation buffer and any countercyclical buffer may result in limitations to the amount of capital that the Bank may distribute, as well as certain executive discretionary bonus payments.

Under the risk-based capital and leverage-based guidelines of the OCC, the Bank is required to maintain minimum ratios for CET1 capital, Tier 1 capital, Total capital, Tier 1 leverage and the SLR. Failure to meet these minimum requirements could cause the OCC to take action.

The following table presents the minimum and well-capitalized ratios to which the Bank was subject as of December 31, 2020 and 2019.

	Minimum capital ratios ^{(a)(b)}	Well-capitalized ratios ^(c)
Capital ratios		
CET1 capital	7.0 %	6.5 %
Tier 1 capital	8.5	8.0
Total capital	10.5	10.0
Tier 1 leverage	4.0	5.0
SLR	6.0	6.0

Note: The table above is as defined by the regulations issued by the OCC and FDIC and to which the Bank is subject.

- (a) Represents minimum SLR requirement of 3.0%, as well as, supplementary leverage buffer requirement of 3.0% for the Bank.
(b) Represents the minimum capital ratios applicable to the Bank under Basel III. The CET1, Tier 1 and Total capital minimum capital ratios include a fixed capital conservation buffer requirement of 2.5%.
(c) Represents requirements for the Bank pursuant to regulations issued under the FDIC Improvement Act.

Current Expected Credit Losses

The Bank initially elected to phase-in the January 1, 2020 ("day 1") CECL adoption impact to retained earnings of \$2.7 billion to CET1 capital, at 25% per year in each of 2020 to 2023. As part of their response to the impact of the COVID-19 pandemic, on March 31, 2020, the federal banking agencies issued an interim final rule (issued as final on August 26, 2020) that provided the option to delay the effects of CECL on regulatory capital for two years, followed by a three-year transition period.

The final rule provides a uniform approach for estimating the effects of CECL compared to the legacy incurred loss model during the first two years of the transition period (the "day 2" transition amount), whereby the Bank may exclude from CET1 capital 25% of the change in the allowance for credit losses (excluding allowances on PCD loans). The cumulative day 2 transition amount as at December 31, 2021 that is not recognized in CET1 capital, as well as the \$2.7 billion day 1 impact, will be phased into CET1 capital at 25% per year beginning January 1, 2022. The Bank has elected to apply the CECL capital transition provisions, and accordingly, for the year ended December 31, 2020, the capital metrics of the Bank exclude \$5.8 billion, which is the \$2.7 billion day 1 impact to retained earnings and 25% of the \$12.2 billion increase in the allowance for credit losses (excluding allowances on PCD loans).

The impacts of the CECL capital transition provisions have also been incorporated into Tier 2 capital, adjusted average

assets, and total leverage exposure. Refer to Note 1 for further information on the CECL accounting guidance.

The following tables present the risk-based and leverage-based capital metrics for the Bank under both the Basel III Standardized and Basel III Advanced Approaches. As of December 31, 2020, the capital metrics are presented applying the CECL capital transition provisions. As of December 31, 2020 and 2019, the Bank was well-capitalized and met all capital requirements to which it was subject.

	Basel III Standardized		Basel III Advanced	
(in millions, except ratios)	Dec 31, 2020 ^(c)	Dec 31, 2019	Dec 31, 2020 ^(c)	Dec 31, 2019
Risk-based capital metrics:				
CET1 capital	\$ 234,235	\$ 206,848	\$ 234,235	\$ 206,848
Tier 1 capital	234,237	206,851	234,237	206,851
Total capital	252,045	224,390	239,673	214,091
Risk-weighted assets	1,492,138	1,457,689	1,343,185	1,269,991
CET1 capital ratio	15.7 %	14.2 %	17.4 %	16.3 %
Tier 1 capital ratio	15.7	14.2	17.4	16.3
Total capital ratio	16.9	15.4	17.8	16.9
Leverage-based capital metrics:				
Adjusted average assets ^(a)	\$2,970,285	\$2,353,432	\$2,970,285	\$2,353,432
Tier 1 leverage ratio	7.9	8.8	7.9	8.8
Total leverage exposure ^(b)	NA	NA	\$3,688,797	\$3,044,509
SLR ^(b)	NA	NA	6.3 %	6.8 %

- (a) Adjusted average assets, for purposes of calculating the leverage ratio, includes total quarterly average assets adjusted for on-balance sheet assets that are subject to deduction from Tier 1 capital, predominantly goodwill and other intangible assets.
(b) On June 1, 2020, federal banking agencies issued an interim final rule that provides insured depository institutions with the option, subject to certain restrictions, to elect a temporary exclusion of U.S. Treasury Securities and deposits at Federal Reserve Banks from the total leverage exposure for purposes of calculating the SLR. As of December 31, 2020, the Bank has not elected to apply this exclusion.
(c) As of December 31, 2020, loans originated under the PPP receive a zero percent risk weight.

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Note 25 – Off-balance sheet lending-related financial instruments, guarantees, and other commitments

The Bank provides lending-related financial instruments (e.g., commitments and guarantees) to address the financing needs of its customers and clients. The contractual amount of these financial instruments represents the maximum possible credit risk to the Bank should the customer or client draw upon the commitment or the Bank be required to fulfill its obligation under the guarantee, and should the customer or client subsequently fail to perform according to the terms of the contract. Most of these commitments and guarantees have historically been refinanced, extended, cancelled, or expired without being drawn or a default occurring. As a result, the total contractual amount of these instruments is not, in the Bank's view, representative of its expected future credit exposure or funding requirements.

To provide for expected credit losses in wholesale and certain consumer lending-related commitments, an allowance for credit losses on lending-related commitments is maintained. Refer to Note 13 for further information regarding the allowance for credit losses on lending-related commitments, including the impact of the Bank's adoption of CECL accounting guidance on January 1, 2020. The following table summarizes the contractual amounts and carrying values of off-balance sheet lending-related financial instruments, guarantees and other commitments at December 31, 2020 and 2019. The amounts in the table below for credit card and home equity lending-related commitments represent the total available credit for these products. The Bank has not experienced, and does not anticipate, that all available lines of credit for these products will be utilized at the same time. The Bank can reduce or cancel credit card lines of credit by providing the borrower notice or, in some cases as permitted by law, without notice. In addition, the Bank typically closes credit card lines when the borrower is 60 days or more past due. The Bank may reduce or close HELOCs when there are significant decreases in the value of the underlying property, or when there has been a demonstrable decline in the creditworthiness of the borrower.

In conjunction with the adoption of CECL, the Bank reclassified risk-rated loans and lending-related commitments from the consumer, excluding credit card portfolio segment to the wholesale portfolio segment, to align with the methodology applied in determining the allowance. Prior-period amounts have been revised to conform with the current presentation. Refer to Note 1 for further information.

Off-balance sheet lending-related financial instruments, guarantees and other commitments

	Contractual amount						Carrying value ^(k)	
	2020					2019	2020	2019
	Expires in 1 year or less	Expires after 1 year through 3 years	Expires after 3 years through 5 years	Expires after 5 years	Total	Total		
By remaining maturity at December 31, (in millions)								
Lending-related								
Consumer, excluding credit card:								
Residential real estate ^(a)	\$ 26,788	\$ 1,597	\$ 3,962	\$ 13,700	\$ 46,047	\$ 30,217	\$ 148	\$ 12
Auto and other	10,471	1	8	792	11,272	9,951	—	—
Total consumer, excluding credit card	37,259	1,598	3,970	14,492	57,319	40,168	148	12
Credit card ^(b)	658,506	—	—	—	658,506	650,720	—	—
Total consumer^{(b)(c)}	695,765	1,598	3,970	14,492	715,825	690,888	148	12
Wholesale:								
Other unfunded commitments to extend credit ^{(d)(e)}	94,437	174,290	128,502	16,267	413,496	378,780	2,144	951
Standby letters of credit and other financial guarantees ^{(d)(f)}	17,491	7,986	4,051	1,467	30,995	34,241	443	618
Other letters of credit ^(d)	2,982	45	26	—	3,053	2,961	14	4
Total wholesale^(c)	114,910	182,321	132,579	17,734	447,544	415,982	2,601	1,573
Total lending-related	\$ 810,675	\$ 183,919	\$ 136,549	\$ 32,226	\$ 1,163,369	\$ 1,106,870	\$ 2,749	\$ 1,585
Other guarantees and commitments								
Securities lending indemnification agreements and guarantees ^(g)	\$ 269,195	\$ —	\$ —	\$ —	\$ 269,195	\$ 222,601	\$ —	\$ —
Derivatives qualifying as guarantees	2,723	565	12,182	39,203	54,673	53,686	350	164
Unsettled resale and securities borrowed agreements	74,941	1,292	—	—	76,233	74,794	2	—
Unsettled repurchase and securities loaned agreements	75,382	612	—	—	75,994	57,623	(1)	—
Loan sale and securitization-related indemnifications:								
Mortgage repurchase liability	NA	NA	NA	NA	NA	NA	84	59
Loans sold with recourse	NA	NA	NA	NA	622	647	12	11
Exchange & clearing house guarantees and commitments ^(h)	42,923	—	—	—	42,923	101,157	—	—
Other guarantees and commitments ^{(e)(i)}	229	99	384	85	797	2,643 ^(j)	52	(68)

(a) Includes certain commitments to purchase loans from correspondents.

(b) Also includes commercial card lending-related commitments.

(c) Predominantly all consumer and wholesale lending-related commitments are in the U.S.

(d) At December 31, 2020 and 2019, reflected the contractual amount net of risk participations totaling \$118 million and \$76 million, respectively, for other unfunded commitments to extend credit; \$8.5 billion and \$9.8 billion, respectively, for standby letters of credit and other financial guarantees; and \$357 million and \$546 million, respectively, for other letters of credit. In regulatory filings with the Federal Reserve these commitments are shown gross of risk participations.

(e) During the second half of 2020, the Bank reclassified certain fair value option elected lending-related positions from trading assets to loans, which resulted in a corresponding reclassification of commitments from Other guarantees and commitments to Wholesale other unfunded commitments to extend credit. Prior-period amounts have been revised to conform with the current presentation.

(f) At December 31, 2020 and 2019, included commitments to affiliates of \$13 million and zero, respectively.

(g) At December 31, 2020 and 2019, collateral held by the Bank in support of securities lending indemnification agreements was \$283.5 billion and \$234.4 billion, respectively. Securities lending collateral primarily consists of cash, G7 government securities, and securities issued by U.S. GSEs and government agencies.

(h) At December 31, 2020 and 2019, includes guarantees to the Fixed Income Clearing Corporation under the sponsored member repo program and commitments and guarantees associated with the Bank's membership in certain clearing houses.

(i) At December 31, 2020 and 2019, primarily includes letters of credit hedged by derivative transactions and managed on a market risk basis.

(j) Prior-period amounts have been revised to conform with the current presentation.

(k) For lending-related products, the carrying value represents the allowance for lending-related commitments and the guarantee liability; for derivative-related products, and lending-related commitments for which the fair value option was elected, the carrying value represents the fair value.

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Other unfunded commitments to extend credit

Other unfunded commitments to extend credit generally consist of commitments for working capital and general corporate purposes, extensions of credit to support commercial paper facilities and bond financings in the event that those obligations cannot be remarketed to new investors, as well as committed liquidity facilities to clearing organizations. The Bank also issues commitments under multipurpose facilities which could be drawn upon in several forms, including the issuance of a standby letter of credit.

Guarantees

U.S. GAAP requires that a guarantor recognize, at the inception of a guarantee, a liability in an amount equal to the fair value of the obligation undertaken in issuing the guarantee. U.S. GAAP defines a guarantee as a contract that contingently requires the guarantor to pay a guaranteed party based upon: (a) changes in an underlying asset, liability or equity security of the guaranteed party; or (b) a third party's failure to perform under a specified agreement. The Bank considers the following off-balance sheet arrangements to be guarantees under U.S. GAAP: standby letters of credit and other financial guarantees, securities lending indemnifications, certain indemnification agreements included within third-party contractual arrangements, certain derivative contracts and the guarantees under the sponsored member repo program.

As required by U.S. GAAP, the Bank initially records guarantees at the inception date fair value of the non-contingent obligation assumed (e.g., the amount of consideration received or the net present value of the premium receivable). For these obligations,

the Bank records this fair value amount in other liabilities with an offsetting entry recorded in cash (for premiums received), or other assets (for premiums receivable). Any premium receivable recorded in other assets is reduced as cash is received under the contract, and the fair value of the liability recorded at inception is amortized into income as lending and deposit-related fees over the life of the guarantee contract. The lending-related contingent obligation is recognized based on expected credit losses in addition to, and separate from, any non-contingent obligation.

Non-lending-related contingent obligations are recognized when the liability becomes probable and reasonably estimable. These obligations are not recognized if the estimated amount is less than the carrying amount of any non-contingent liability recognized at inception (adjusted for any amortization). Examples of non-lending-related contingent obligations include indemnifications provided in sales agreements, where a portion of the sale proceeds is allocated to the guarantee, which adjusts the gain or loss that would otherwise result from the transaction. For these indemnifications, the initial liability is amortized to income as the Bank's risk is reduced (i.e., over time or when the indemnification expires).

The contractual amount and carrying value of guarantees and indemnifications are included in the table on page 119.

For additional information on the guarantees, see below.

Standby letters of credit and other financial guarantees

Standby letters of credit and other financial guarantees are conditional lending commitments issued by the Bank to guarantee the performance of a client or customer to a third party under certain arrangements, such as commercial paper facilities, bond financings, acquisition financings, trade and similar transactions.

The following table summarizes the contractual amount and carrying value of standby letters of credit and other financial guarantees and other letters of credit arrangements as of December 31, 2020 and 2019.

Standby letters of credit, other financial guarantees and other letters of credit

December 31, (in millions)	2020		2019	
	Standby letters of credit and other financial guarantees	Other letters of credit	Standby letters of credit and other financial guarantees	Other letters of credit
Investment-grade ^(a)	\$ 22,863	\$ 2,263	\$ 26,879	\$ 2,137
Noninvestment-grade ^(a)	8,132	790	7,362	824
Total contractual amount	\$ 30,995	\$ 3,053	\$ 34,241	\$ 2,961
Allowance for lending-related commitments	\$ 80	\$ 14	\$ 216	\$ 4
Guarantee liability	363	—	402	—
Total carrying value	\$ 443	\$ 14	\$ 618	\$ 4
Commitments with collateral	\$ 17,238	\$ 498	\$ 17,853	\$ 728

(a) The ratings scale is based on the Bank's internal risk ratings. Refer to Note 12 for further information on internal risk ratings.

Securities lending indemnifications

Through the Bank's securities lending program, counterparties' securities, via custodial and non-custodial arrangements, may be lent to third parties. As part of this program, the Bank provides an indemnification in the lending agreements which protects the lender against the failure of the borrower to return the lent securities. To minimize its liability under these indemnification agreements, the Bank obtains cash or other highly liquid collateral with a market value exceeding 100% of the value of the securities on loan from the borrower. Collateral is marked to market daily to help assure that collateralization is adequate. Additional collateral is called from the borrower if a shortfall exists, or collateral may be released to the borrower in the event of overcollateralization. If a borrower defaults, the Bank would use the collateral held to purchase replacement securities in the market or to credit the lending client or counterparty with the cash equivalent thereof.

The cash collateral held by the Bank may be invested on behalf of the client in indemnified resale agreements, whereby the Bank indemnifies the client against the loss of principal invested. To minimize its liability under these agreements, the Bank obtains collateral with a market value exceeding 100% of the principal invested.

Derivatives qualifying as guarantees

The Bank transacts in certain derivative contracts that have the characteristics of a guarantee under U.S. GAAP. These contracts include written put options that require the Bank to purchase assets upon exercise by the option holder at a specified price by a specified date in the future. The Bank may enter into written put option contracts in order to meet client needs, or for other trading purposes. The terms of written put options are typically five years or less.

Derivatives deemed to be guarantees also includes stable value contracts, commonly referred to as "stable value products", that require the Bank to make a payment of the difference between the market value and the book value of a counterparty's reference portfolio of assets in the event that market value is less than book value and certain other conditions have been met. Stable value products are transacted in order to allow investors to realize investment returns with less volatility than an unprotected portfolio. These contracts are typically longer-term or may have no stated maturity, but allow the Bank to elect to terminate the contract under certain conditions.

The notional value of derivatives guarantees generally represents the Bank's maximum exposure. However, exposure to certain stable value products is contractually limited to a substantially lower percentage of the notional amount.

The fair value of derivative guarantees reflects the probability, in the Bank's view, of whether the Bank will be required to perform under the contract. The Bank reduces exposures to these contracts by entering into offsetting transactions, or by entering into contracts that hedge the market risk related to the derivative guarantees.

The following table summarizes the derivatives qualifying as guarantees as of December 31, 2020 and 2019.

(in millions)	December 31, 2020	December 31, 2019
Notional amounts		
Derivative guarantees	\$ 54,673	\$ 53,686
Stable value contracts with contractually limited exposure	27,752	28,877
Maximum exposure of stable value contracts with contractually limited exposure	2,803	2,967
Fair value		
Derivative payables	350	164

In addition to derivative contracts that meet the characteristics of a guarantee, the Bank is both a purchaser and seller of credit protection in the credit derivatives market. Refer to Note 5 for a further discussion of credit derivatives.

Unsettled securities financing agreements

In the normal course of business, the Bank enters into resale and securities borrowed agreements. At settlement, these commitments result in the Bank advancing cash to and receiving securities collateral from the counterparty. The Bank also enters into repurchase and securities loaned agreements. At settlement, these commitments result in the Bank receiving cash from and providing securities collateral to the counterparty. Such agreements settle at a future date. These agreements generally do not meet the definition of a derivative, and therefore, are not recorded on the Consolidated balance sheets until settlement date. These agreements predominantly have regular-way settlement terms. Refer to Note 11 for a further discussion of securities financing agreements.

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Loan sales- and securitization-related indemnifications

Mortgage repurchase liability

In connection with the Bank's mortgage loan sale and securitization activities with U.S. GSEs the Bank has made representations and warranties that the loans sold meet certain requirements, and that may require the Bank to repurchase mortgage loans and/or indemnify the loan purchaser if such representations and warranties are breached by the Bank.

Private label securitizations

The liability related to repurchase demands associated with private label securitizations is separately evaluated by the Bank in establishing its litigation reserves.

Refer to Note 27 for additional information regarding litigation.

Loans sold with recourse

The Bank provides servicing for mortgages and certain commercial lending products on both a recourse and nonrecourse basis. In nonrecourse servicing, the principal credit risk to the Bank is the cost of temporary servicing advances of funds (i.e., normal servicing advances). In recourse servicing, the servicer agrees to share credit risk with the owner of the mortgage loans, such as Fannie Mae or Freddie Mac or a private investor, insurer or guarantor. Losses on recourse servicing predominantly occur when foreclosure sales proceeds of the property underlying a defaulted loan are less than the sum of the outstanding principal balance, plus accrued interest on the loan and the cost of holding and disposing of the underlying property. The Bank's securitizations are predominantly nonrecourse, thereby effectively transferring the risk of future credit losses to the purchaser of the mortgage-backed securities issued by the trust. At December 31, 2020 and 2019, the unpaid principal balance of loans sold with recourse totaled \$622 million and \$647 million, respectively. The carrying value of the related liability that the Bank has recorded in accounts payable and other liabilities on the Consolidated balance sheets, which is representative of the Bank's view of the likelihood it will have to perform under its recourse obligations, was \$12 million and \$11 million at December 31, 2020 and 2019, respectively.

Other off-balance sheet arrangements

Indemnification agreements – general

In connection with issuing securities to investors outside the U.S., the Bank may agree to pay additional amounts to the holders of the securities in the event that, due to a change in tax law, certain types of withholding taxes are imposed on payments on the securities. The terms of the securities may also give the Bank the right to redeem the securities if such additional amounts are payable. The Bank may also enter into indemnification clauses in connection with the licensing of software to clients ("software licensees") or when it sells a business or assets to a third party ("third-party purchasers"), pursuant to which it indemnifies software licensees for claims of liability or damages that

may occur subsequent to the licensing of the software, or third-party purchasers for losses they may incur due to actions taken by the Bank prior to the sale of the business or assets. It is difficult to estimate the Bank's maximum exposure under these indemnification arrangements, since this would require an assessment of future changes in tax law and future claims that may be made against the Bank that have not yet occurred. However, based on historical experience, management expects the risk of loss to be remote.

Merchant charge-backs

Under the rules of payment networks, the Bank, in its role as a merchant acquirer, retains a contingent liability for disputed processed credit and debit card transactions that result in a charge-back to the merchant. If a dispute is resolved in the cardholder's favor, Merchant Services will (through the cardholder's issuing bank) credit or refund the amount to the cardholder and will charge back the transaction to the merchant. If Merchant Services is unable to collect the amount from the merchant, Merchant Services will bear the loss for the amount credited or refunded to the cardholder. Merchant Services mitigates this risk by withholding future settlements, retaining cash reserve accounts or obtaining other collateral. In addition, Merchant Services recognizes a valuation allowance that covers the payment or performance risk to the Bank related to charge-backs. The carrying value of the valuation allowance was \$12 million and \$11 million at December 31, 2020 and 2019, respectively.

For the years ended December 31, 2020, 2019 and 2018, the Bank processed an aggregate volume of \$1,597.3 billion, \$1,511.5 billion, and \$1,366.1 billion, respectively.

Clearing Services – Client Credit Risk

The Bank provides clearing services for clients by entering into securities purchases and sales and derivative contracts with CCPs, including ETDs such as futures and options, as well as OTC-cleared derivative contracts. As a clearing member, the Bank stands behind the performance of its clients, collects cash and securities collateral (margin) as well as any settlement amounts due from or to clients, and remits them to the relevant CCP or client in whole or part. There are two types of margin: variation margin is posted on a daily basis based on the value of clients' derivative contracts and initial margin is posted at inception of a derivative contract, generally on the basis of the potential changes in the variation margin requirement for the contract.

As a clearing member, the Bank is exposed to the risk of nonperformance by its clients, but is not liable to clients for the performance of the CCPs. Where possible, the Bank seeks to mitigate its risk to the client through the collection of appropriate amounts of margin at inception and throughout the life of the transactions. The Bank can also cease providing clearing services if clients do not adhere to their obligations under the clearing agreement. In the event

of nonperformance by a client, the Bank would close out the client's positions and access available margin. The CCP would utilize any margin it holds to make itself whole, with any remaining shortfalls required to be paid by the Bank as a clearing member.

The Bank reflects its exposure to nonperformance risk of the client through the recognition of margin receivables from clients and margin payables to CCPs; the clients' underlying securities or derivative contracts are not reflected in the Bank's Consolidated Financial Statements.

It is difficult to estimate the Bank's maximum possible exposure through its role as a clearing member, as this would require an assessment of transactions that clients may execute in the future. However, based upon historical experience, and the credit risk mitigants available to the Bank, management believes it is unlikely that the Bank will have to make any material payments under these arrangements and the risk of loss is expected to be remote.

Refer to Note 5 for information on the derivatives that the Bank executes for its own account and records in its Consolidated Financial Statements.

Exchange & Clearing House Memberships

The Bank is a member of several securities and derivative exchanges and clearing houses, both in the U.S. and other countries, and it provides clearing services to its clients. Membership in some of these organizations requires the Bank to pay a pro rata share of the losses incurred by the organization as a result of the default of another member. Such obligations vary with different organizations. These obligations may be limited to the amount (or a multiple of the amount) of the Bank's contribution to the guarantee fund maintained by a clearing house or exchange as part of the resources available to cover any losses in the event of a member default. Alternatively, these obligations may also include a pro rata share of the residual losses after applying the guarantee fund. Additionally, certain clearing houses require the Bank as a member to pay a pro rata share of losses that may result from the clearing house's investment of guarantee fund contributions and initial margin, unrelated to and independent of the default of another member. Generally a payment would only be required should such losses exceed the resources of the clearing house or exchange that are contractually required to absorb the losses in the first instance. In certain cases, it is difficult to estimate the Bank's maximum possible exposure under these membership agreements, since this would require an assessment of future claims that may be made against the Bank that have not yet occurred. However, based on historical experience, management expects the risk of loss to the Bank to be remote. Where the Bank's maximum possible exposure can be estimated, the amount is disclosed in the table on page 119, in the Exchange & clearing house guarantees and commitments line.

Sponsored member repo program

The Bank acts as a sponsoring member to clear eligible overnight resale and repurchase agreements through the Government Securities Division of the Fixed Income Clearing Corporation ("FICC") on behalf of clients that become sponsored members under the FICC's rules. The Bank also guarantees to the FICC the prompt and full payment and performance of its sponsored member clients' respective obligations under the FICC's rules. The Bank minimizes its liability under these overnight guarantees by obtaining a security interest in the cash or high-quality securities collateral that the clients place with the clearing house; therefore, the Bank expects the risk of loss to be remote. The Bank's maximum possible exposure, without taking into consideration the associated collateral, is included in the Exchange & clearing house guarantees and commitments line on page 119. Refer to Note 11 for additional information on credit risk mitigation practices on resale agreements and the types of collateral pledged under repurchase agreements.

Guarantees of subsidiaries and affiliates

In the normal course of business, the Bank may provide counterparties with guarantees of certain of the trading and other obligations of its subsidiaries and affiliates on a contract-by-contract basis, as negotiated with the Bank's counterparties. The obligations of the subsidiaries are included on the Bank's Consolidated balance sheets or are reflected as off-balance sheet commitments; therefore, the Bank has not recognized a separate liability for these guarantees. As at December 31, 2020 and 2019, guarantees of obligations of affiliates provided by the Bank were not material. The Bank believes that the occurrence of any event that would trigger payments under these guarantees is remote.

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Note 26 – Pledged assets and collateral

Pledged assets

The Bank pledges financial assets that it owns to maintain potential borrowing capacity at discount windows with Federal Reserve banks, various other central banks and FHLBs. Additionally, the Bank pledges assets for other purposes, including to collateralize repurchase and other securities financing agreements, to cover short sales and to collateralize derivative contracts and deposits and borrowings of affiliates. Certain of these pledged assets may be sold or repledged or otherwise used by the secured parties and are parenthetically identified on the Consolidated balance sheets as assets pledged.

The following table presents the Bank's pledged assets.

December 31, (in billions)	2020	2019
Assets that may be sold or repledged or otherwise used by secured parties	\$ 86.0	\$ 69.7
Assets that may not be sold or repledged or otherwise used by secured parties	52.1	37.7
Assets pledged at Federal Reserve banks and FHLBs	455.2	478.9
Total pledged assets	\$ 593.3	\$ 586.3

Total pledged assets do not include assets of consolidated VIEs; these assets are used to settle the liabilities of those entities. Refer to Note 14 for additional information on assets and liabilities of consolidated VIEs. Refer to Note 11 for additional information on the Bank's securities financing activities. Refer to Note 19 for additional information on the Bank's long-term debt. The significant components of the Bank's pledged assets were as follows.

December 31, (in billions)	2020	2019
Investment securities	\$ 85.4	\$ 41.7
Loans	420.5	460.3
Trading assets and other	87.4	84.3
Total pledged assets	\$ 593.3	\$ 586.3

Collateral

The Bank accepts financial assets as collateral that it is permitted to sell or repledge, deliver or otherwise use. This collateral is generally obtained under resale and other securities financing agreements, prime brokerage-related held-for-investment customer receivables and derivative contracts. Collateral is generally used under repurchase and other securities financing agreements, to cover short sales, and to collateralize derivative contracts and deposits.

The following table presents the fair value of collateral accepted.

December 31, (in billions)	2020	2019
Collateral permitted to be sold or repledged, delivered, or otherwise used	\$ 787.8	\$ 670.7
Collateral sold, repledged, delivered or otherwise used	589.3	532.3

Note 27 - Litigation

Contingencies

As of December 31, 2020, JPMorgan Chase and its subsidiaries, including but not limited to JPMorgan Chase Bank, N.A., are defendants, putative defendants or respondents in numerous legal proceedings, including private, civil litigations and regulatory/government investigations. The litigations range from individual actions involving a single plaintiff to class action lawsuits with potentially millions of class members. Investigations involve both formal and informal proceedings, by both governmental agencies and self-regulatory organizations. These legal proceedings are at varying stages of adjudication, arbitration or investigation, and involve each of JPMorgan Chase's lines of business and several geographies and a wide variety of claims (including common law tort and contract claims and statutory antitrust, securities and consumer protection claims), some of which present novel legal theories.

JPMorgan Chase believes the estimate of the aggregate range of reasonably possible losses, in excess of reserves established, for its legal proceedings is from \$0 to approximately \$1.5 billion at December 31, 2020. This estimated aggregate range of reasonably possible losses was based upon information available as of that date for those proceedings in which JPMorgan Chase believes that an estimate of reasonably possible loss can be made. For certain matters, JPMorgan Chase does not believe that such an estimate can be made, as of that date. JPMorgan Chase's estimate of the aggregate range of reasonably possible losses involves significant judgment, given:

- the number, variety and varying stages of the proceedings, including the fact that many are in preliminary stages,
- the existence in many such proceedings of multiple defendants, including JPMorgan Chase and JPMorgan Chase Bank, N.A., whose share of liability (if any) has yet to be determined,
- the numerous yet-unresolved issues in many of the proceedings, including issues regarding class certification and the scope of many of the claims, and
- the attendant uncertainty of the various potential outcomes of such proceedings, including where JPMorgan Chase has made assumptions concerning future rulings by the court or other adjudicator, or about the behavior or incentives of adverse parties or regulatory authorities, and those assumptions prove to be incorrect.

In addition, the outcome of a particular proceeding may be a result which JPMorgan Chase did not take into account in its estimate because JPMorgan Chase had deemed the likelihood of that outcome to be remote. Accordingly, JPMorgan Chase's estimate of the aggregate range of

reasonably possible losses will change from time to time, and actual losses may vary significantly.

Set forth below are descriptions of JPMorgan Chase's material legal proceedings in which JPMorgan Chase and its subsidiaries (which in certain instances include JPMorgan Chase Bank, N.A.) are involved or have been named as parties.

Advisory and Other Activities. In November 2020, JPMorgan Chase Bank, N.A. entered into a resolution with the Office of the Comptroller of the Currency ("OCC") regarding historical deficiencies in internal controls and internal audit for certain fiduciary activities. In connection with the resolution, JPMorgan Chase Bank, N.A. paid a \$250 million Civil Money Penalty. The OCC found that JPMorgan Chase Bank, N.A. has remediated the deficiencies that led to the penalty, and JPMorgan Chase Bank, N.A. already has controls in place to address the deficiencies.

Amrapali. India's Enforcement Directorate ("ED") is investigating JPMorgan India Private Limited in connection with investments made in 2010 and 2012 by two offshore funds formerly managed by JPMorgan Chase entities into residential housing projects developed by the Amrapali Group ("Amrapali"). In 2017, numerous creditors filed civil claims against Amrapali including petitions brought by home buyers relating to delays in delivering or failure to deliver residential units. The home buyers' petitions have been overseen by the Supreme Court of India since 2017 pursuant to its jurisdiction over public interest litigation. In July 2019, the Supreme Court of India issued an order making preliminary findings that Amrapali and other parties, including unspecified JPMorgan Chase entities and the offshore funds that had invested in the projects, violated certain currency control and money laundering provisions, and ordering the ED to conduct a further inquiry under India's Prevention of Money Laundering Act ("PMLA") and Foreign Exchange Management Act ("FEMA"). In May 2020, the Enforcement Directorate issued a provisional attachment order as part of the criminal PMLA proceedings freezing approximately \$25 million held by JPMorgan India Private Limited. In June 2020, the funds were transferred to an account held by the Supreme Court of India. A separate civil proceeding relating to alleged FEMA violations is ongoing. JPMorgan Chase is responding to and cooperating with the investigation.

Federal Republic of Nigeria Litigation. JPMorgan Chase Bank, N.A. operated an escrow and depository account for the Federal Government of Nigeria ("FGN") and two major international oil companies. The account held approximately \$1.1 billion in connection with a dispute among the clients over rights to an oil field. Following the settlement of the dispute, JPMorgan Chase Bank, N.A. paid out the monies in the account in 2011 and 2013 in

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accordance with directions received from its clients. In November 2017, the Federal Republic of Nigeria (“FRN”) commenced a claim in the English High Court for approximately \$875 million in payments made out of the accounts. The FRN, claiming to be the same entity as the FGN, alleges that the payments were instructed as part of a complex fraud not involving JPMorgan Chase Bank, N.A., but that JPMorgan Chase Bank, N.A. was or should have been on notice that the payments may be fraudulent. JPMorgan Chase Bank, N.A. applied for summary judgment and was unsuccessful. The claim is ongoing and a trial has been scheduled to commence in February 2022.

Foreign Exchange Investigations and Litigation. JPMorgan Chase previously reported settlements with certain government authorities relating to its foreign exchange (“FX”) sales and trading activities and controls related to those activities. Among those resolutions, in May 2015, JPMorgan Chase pleaded guilty to a single violation of federal antitrust law. In January 2017, JPMorgan Chase was sentenced, with judgment entered thereafter and a term of probation ending in January 2020. The term of probation has concluded, with JPMorgan Chase remaining in good standing throughout the probation period. The Department of Labor granted JPMorgan Chase a five-year exemption of disqualification that allows JPMorgan Chase and its affiliates to continue to rely on the Qualified Professional Asset Manager exemption under the Employee Retirement Income Security Act (“ERISA”) until January 2023. JPMorgan Chase will need to reapply in due course for a further exemption to cover the remainder of the ten-year disqualification period. A South Africa Competition Commission matter is the remaining FX-related governmental inquiry, and is currently pending before the South Africa Competition Tribunal.

In August 2018, the United States District Court for the Southern District of New York granted final approval to JPMorgan Chase’s settlement of a consolidated class action brought by U.S.-based plaintiffs, which principally alleged violations of federal antitrust laws based on an alleged conspiracy to manipulate foreign exchange rates and also sought damages on behalf of persons who transacted in FX futures and options on futures. Certain members of the settlement class filed requests to the Court to be excluded from the class, and certain of them filed a complaint against JPMorgan Chase and a number of other foreign exchange dealers in November 2018. A number of these actions remain pending. Further, putative class actions have been filed against JPMorgan Chase and a number of other foreign exchange dealers on behalf of certain consumers who purchased foreign currencies at allegedly inflated rates and purported indirect purchasers of FX instruments; these actions also remain pending in the District Court. In 2020, the Court approved a settlement by JPMorgan Chase and 11 other defendants of a class action filed by purported indirect purchasers for a total of \$10 million. In addition, some FX-related individual and putative class actions based

on similar alleged underlying conduct have been filed outside the U.S., including in the U.K., Israel and Australia.

Interchange Litigation. Groups of merchants and retail associations filed a series of class action complaints alleging that Visa and Mastercard, as well as certain banks, conspired to set the price of credit and debit card interchange fees and enacted related rules in violation of antitrust laws. In 2012, the parties initially settled the cases for a cash payment, a temporary reduction of credit card interchange, and modifications to certain credit card network rules. In 2017, after the approval of that settlement was reversed on appeal, the case was remanded to the United States District Court for the Eastern District of New York for further proceedings consistent with the appellate decision.

The original class action was divided into two separate actions, one seeking primarily monetary relief and the other seeking primarily injunctive relief. In September 2018, the parties to the class action seeking monetary relief finalized an agreement which amends and supersedes the prior settlement agreement. Pursuant to this settlement, the defendants collectively contributed an additional \$900 million to the approximately \$5.3 billion previously held in escrow from the original settlement. In December 2019, the amended agreement was approved by the District Court. Certain merchants appealed the District Court’s approval order, and those appeals are pending. Based on the percentage of merchants that opted out of the amended class settlement, \$700 million has been returned to the defendants from the settlement escrow in accordance with the settlement agreement. The class action seeking primarily injunctive relief continues separately.

In addition, certain merchants have filed individual actions raising similar allegations against Visa and Mastercard, as well as against JPMorgan Chase and other banks, and some of those actions remain pending.

LIBOR and Other Benchmark Rate Investigations and Litigation. JPMorgan Chase has responded to inquiries from various governmental agencies and entities around the world relating primarily to the British Bankers Association’s London Interbank Offered Rate (“LIBOR”) for various currencies and the European Banking Federation’s Euro Interbank Offered Rate (“EURIBOR”). The Swiss Competition Commission’s investigation relating to EURIBOR, to which JPMorgan Chase and other banks are subject, continues. In December 2016, the European Commission issued a decision against JPMorgan Chase and other banks finding an infringement of European antitrust rules relating to EURIBOR. JPMorgan Chase has filed an appeal of that decision with the European General Court, and that appeal is pending.

In addition, JPMorgan Chase has been named as a defendant along with other banks in a series of individual and putative class actions related to benchmarks, including

U.S. dollar LIBOR during the period that it was administered by the BBA and, in a separate consolidated putative class action, during the period that it was administered by ICE Benchmark Administration. These actions have been filed, or consolidated for pre-trial purposes, in the United States District Court for the Southern District of New York. In these actions, plaintiffs make varying allegations that in various periods, starting in 2000 or later, defendants either individually or collectively manipulated various benchmark rates by submitting rates that were artificially low or high. Plaintiffs allege that they transacted in loans, derivatives or other financial instruments whose values are affected by changes in these rates and assert a variety of claims including antitrust claims seeking treble damages.

In actions related to U.S. dollar LIBOR during the period that it was administered by the BBA, JPMorgan Chase has resolved certain of these actions, and others are in various stages of litigation. The District Court dismissed certain claims, including antitrust claims brought by some plaintiffs whom the District Court found did not have standing to assert such claims, and permitted certain claims to proceed, including antitrust, Commodity Exchange Act, Section 10(b) of the Securities Exchange Act and common law claims. The plaintiffs whose antitrust claims were dismissed for lack of standing have filed an appeal. The District Court granted class certification of antitrust claims related to bonds and interest rate swaps sold directly by the defendants and denied class certification motions filed by other plaintiffs. In the consolidated putative class action related to the time period that U.S. dollar LIBOR was administered by ICE Benchmark Administration, the District Court granted defendants' motion to dismiss plaintiffs' complaint, and the plaintiffs have appealed. JPMorgan Chase's settlements of putative class actions related to Swiss franc LIBOR, the Singapore Interbank Offered Rate and the Singapore Swap Offer Rate ("SIBOR"), and the Australian Bank Bill Swap Reference Rate, and one of the putative class actions related to U.S. dollar LIBOR remain subject to court approval. In the class actions related to SIBOR and Swiss franc LIBOR, the District Court concluded that the Court lacked subject matter jurisdiction, and plaintiffs' appeals of those decisions are pending.

In addition to the actions pending or consolidated in the Southern District of New York, in August 2020, a group of individual plaintiffs filed a lawsuit asserting antitrust claims in the United States District Court for the Northern District of California, alleging that JPMorgan Chase and other defendants were engaged in an unlawful agreement to set LIBOR and conspired to monopolize the market for LIBOR-based consumer loans and credit cards. The complaint seeks injunctive relief and monetary damages.

Metals and U.S. Treasuries Investigations and Litigation and Related Inquiries. JPMorgan Chase previously reported that it and/or certain of its subsidiaries had entered into resolutions with the U.S. Department of Justice ("DOJ"), the

U.S. Commodity Futures Trading Commission ("CFTC") and the U.S. Securities and Exchange Commission ("SEC"), which, collectively, resolved those agencies' respective investigations relating to historical trading practices by former employees in the precious metals and U.S. treasuries markets and related conduct from 2008 to 2016.

JPMorgan Chase entered into a Deferred Prosecution Agreement ("DPA") with the DOJ in which it agreed to the filing of a criminal information charging JPMorgan Chase & Co. with two counts of wire fraud and agreed, along with JPMorgan Chase Bank, N.A. and J.P. Morgan Securities LLC, to certain terms and obligations as set forth therein. Under the terms of the DPA, the criminal information will be dismissed after three years, provided that JPMorgan Chase & Co., JPMorgan Chase Bank, N.A. and J.P. Morgan Securities LLC fully comply with all of their obligations.

Across the three resolutions with the DOJ, CFTC and SEC, JPMorgan Chase & Co., JPMorgan Chase Bank, N.A. and J.P. Morgan Securities LLC agreed to pay a total monetary amount of approximately \$920 million. A portion of the total monetary amount includes victim compensation payments.

Several putative class action complaints have been filed in the United States District Court for the Southern District of New York against JPMorgan Chase and certain former employees, alleging a precious metals futures and options price manipulation scheme in violation of the Commodity Exchange Act. Some of the complaints also allege unjust enrichment and deceptive acts or practices under the General Business Law of the State of New York. The Court consolidated these putative class actions in February 2019, and the consolidated action is stayed through May 2021. In addition, several putative class actions have been filed in the United States District Courts for the Northern District of Illinois and Southern District of New York against JPMorgan Chase, alleging manipulation of U.S. Treasury futures and options, and bringing claims under the Commodity Exchange Act. Some of the complaints also allege unjust enrichment. The actions in the Northern District of Illinois have been transferred to the Southern District of New York. The Court consolidated these putative class actions in October 2020 and set a deadline of February 2021 for the filing of a consolidated complaint. Two putative class action complaints have also been filed under the Securities Exchange Act of 1934 in the United States District Court for the Eastern District of New York against JPMorgan Chase and certain individual defendants on behalf of shareholders who acquired shares during the putative class period alleging that certain SEC filings of JPMorgan Chase were materially false or misleading in that they did not disclose certain information relating to the above-referenced investigations. Plaintiffs have filed a stipulation seeking consolidation of the actions and the appointment of co-lead plaintiffs and counsel, which is pending Court approval.

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Wendel. Since 2012, the French criminal authorities have been investigating a series of transactions entered into by senior managers of Wendel Investissement (“Wendel”) during the period from 2004 through 2007 to restructure their shareholdings in Wendel. JPMorgan Chase Bank, N.A., Paris branch provided financing for the transactions to a number of managers of Wendel in 2007. JPMorgan Chase has cooperated with the investigation. The investigating judges issued an *ordonnance de renvoi* in November 2016, referring JPMorgan Chase Bank, N.A. to the French *tribunal correctionnel* for alleged complicity in tax fraud. In January 2018, the Paris Court of Appeal issued a decision cancelling the *mise en examen* of JPMorgan Chase Bank, N.A. The Court of Cassation, France’s highest court, ruled in September 2018 that a *mise en examen* is a prerequisite for an *ordonnance de renvoi* and in January 2020 ordered the annulment of the *ordonnance de renvoi* referring JPMorgan Chase Bank, N.A. to the French *tribunal correctionnel*. The Court of Appeal found in January 2021 that it had no power to take further action against JPMorgan Chase following the Court of Cassation’s ruling. At the opening of a trial of the managers of Wendel in January 2021, the *tribunal correctionnel* directed the criminal authorities to clarify whether a further investigation should be opened against JPMorgan Chase, pending which the trial was postponed. In addition, a number of the managers have commenced civil proceedings against JPMorgan Chase Bank, N.A. The claims are separate, involve different allegations and are at various stages of proceedings.

* * *

In addition to the various legal proceedings discussed above, JPMorgan Chase and its subsidiaries, including in certain cases, JPMorgan Chase Bank, N.A., are named as defendants or are otherwise involved in a substantial number of other legal proceedings. JPMorgan Chase and JPMorgan Chase Bank, N.A., each believe it has meritorious defenses to the claims asserted against it in its currently outstanding legal proceedings and it intends to defend itself vigorously. Additional legal proceedings may be initiated from time to time in the future.

JPMorgan Chase Bank, N.A., has established reserves for several hundred of its currently outstanding legal proceedings. In accordance with the provisions of U.S. GAAP for contingencies, JPMorgan Chase Bank, N.A., accrues for a litigation-related liability when it is probable that such a liability has been incurred and the amount of the loss can be reasonably estimated. JPMorgan Chase Bank, N.A., evaluates its outstanding legal proceedings each quarter to assess its litigation reserves, and makes adjustments in such reserves, upward or downward, as appropriate, based on management’s best judgment after consultation with counsel. JPMorgan Chase Bank, N.A.’s legal expense was \$793 million, \$206 million and \$75 million for the years ended December 31, 2020, 2019 and 2018, respectively. Where a particular litigation matter involves one or more subsidiaries or affiliates of JPMorgan Chase, JPMorgan Chase determines the appropriate allocation of legal expense among those subsidiaries or affiliates (including,

where applicable, JPMorgan Chase Bank, N.A.). There is no assurance that JPMorgan Chase Bank N.A.’s litigation reserves will not need to be adjusted in the future. In view of the inherent difficulty of predicting the outcome of legal proceedings, particularly where the claimants seek very large or indeterminate damages, or where the matters present novel legal theories, involve a large number of parties or are in early stages of discovery, JPMorgan Chase Bank, N.A. cannot state with confidence what will be the eventual outcomes of the currently pending matters, the timing of their ultimate resolution or the eventual losses, fines, penalties or consequences related to those matters. JPMorgan Chase Bank, N.A. believes, based upon its current knowledge and after consultation with counsel, consideration of the material legal proceedings described above and after taking into account its current litigation reserves and its estimated aggregate range of possible losses, that the other legal proceedings currently pending against it should not have a material adverse effect on JPMorgan Chase Bank, N.A.’s consolidated financial condition. JPMorgan Chase Bank, N.A. notes, however, that in light of the uncertainties involved in such proceedings, there is no assurance that the ultimate resolution of these matters will not significantly exceed the reserves it has currently accrued or that a matter will not have material reputational consequences. As a result, the outcome of a particular matter may be material to JPMorgan Chase Bank, N.A.’s operating results for a particular period, depending on, among other factors, the size of the loss or liability imposed and the level of JPMorgan Chase Bank, N.A.’s income for that period.

Note 28 – Business changes and developments

Internal transfers of legal entities under common control

From time to time there may be transfers of legal entities under common control between the Bank and JPMorgan Chase. Such transfers are accounted for at historical cost in accordance with U.S. GAAP and are reflected in the Consolidated Financial Statements prospectively when the impact of the transfers are not material to the Bank's Consolidated Financial Statements. Other than the Merger discussed in Note 1, there were no significant internal transfers of legal entities between the Bank and JPMorgan Chase for the years ended December 31, 2020, 2019 and 2018.

Subsequent events

The Bank has performed an evaluation of events that have occurred subsequent to December 31, 2020, and through February 23, 2021 (the date the financial statements were available to be issued). There have been no material subsequent events that occurred during such period that would require disclosure or recognition in the Bank's Consolidated Financial Statements as of December 31, 2020.

Supplementary information:

Glossary of Terms and Acronyms

2020 Form 10-K: JPMorgan Chase & Co.'s Annual report on Form 10-K for year ended December 31, 2020, filed with the U.S. Securities and Exchange Commission.

ABS: Asset-backed securities

AFS: Available-for-sale

Amortized cost: Amount at which a financing receivable or investment is originated or acquired, adjusted for accretion or amortization of premium, discount, and net deferred fees or costs, collection of cash, charge-offs, foreign exchange, and fair value hedge accounting adjustments. For AFS securities, amortized cost is also reduced by any impairment losses recognized in earnings. Amortized cost is not reduced by the allowance for credit losses, except where explicitly presented net.

AOCI: Accumulated other comprehensive income/(loss)

ARM: Adjustable rate mortgage(s)

Bank: JPMorgan Chase Bank N.A.

Beneficial interests issued by consolidated VIEs:

Represents the interest of third-party holders of debt, equity securities, or other obligations, issued by VIEs that the Bank consolidates.

Benefit obligation: Refers to the projected benefit obligation for pension plans and the accumulated postretirement benefit obligation for OPEB plans.

CCP: "Central counterparty" is a clearing house that interposes itself between counterparties to contracts traded in one or more financial markets, becoming the buyer to every seller and the seller to every buyer and thereby ensuring the future performance of open contracts. A CCP becomes counterparty to trades with market participants through novation, an open offer system, or another legally binding arrangement.

CDS: Credit default swaps

CECL: Current Expected Credit Losses

CET1 Capital: Common equity Tier 1 capital

CFO: Chief Financial Officer

Chase Bank USA, N.A.: Chase Bank USA, National Association

CLO: Collateralized loan obligations

CLTV: Combined loan-to-value

Collateral-dependent: A loan is considered to be collateral-dependent when repayment of the loan is expected to be provided substantially through the operation or sale of the collateral when the borrower is experiencing financial difficulty, including when foreclosure is deemed probable based on borrower delinquency.

Credit derivatives: Financial instruments whose value is derived from the credit risk associated with the debt of a third-party issuer (the reference entity) which allow one party (the protection purchaser) to transfer that risk to another party (the protection seller). Upon the occurrence of a credit event by the reference entity, which may include, among other events, the bankruptcy or failure to pay its obligations, or certain restructurings of the debt of the reference entity, neither party has recourse to the reference entity. The protection purchaser has recourse to the protection seller for the difference between the face value of the CDS contract and the fair value at the time of settling the credit derivative contract. The determination as to whether a credit event has occurred is generally made by the relevant International Swaps and Derivatives Association ("ISDA") Determinations Committee.

Criticized: Criticized loans, lending-related commitments and derivative receivables that are classified as special mention, substandard and doubtful categories for regulatory purposes.

CRO: Chief Risk Officer

CVA: Credit valuation adjustment

DVA: Debit valuation adjustment

Embedded derivatives: are implicit or explicit terms or features of a financial instrument that affect some or all of the cash flows or the value of the instrument in a manner similar to a derivative. An instrument containing such terms or features is referred to as a "hybrid." The component of the hybrid that is the non-derivative instrument is referred to as the "host." For example, callable debt is a hybrid instrument that contains a plain vanilla debt instrument (i.e., the host) and an embedded option that allows the issuer to redeem the debt issue at a specified date for a specified amount (i.e., the embedded derivative). However, a floating rate instrument is not a hybrid composed of a fixed-rate instrument and an interest rate swap.

ETD: "Exchange-traded derivatives": Derivative contracts that are executed on an exchange and settled via a central clearing house.

EU: European Union

Fannie Mae: Federal National Mortgage Association

FASB: Financial Accounting Standards Board

FCA: Financial Conduct Authority

FDIC: Federal Deposit Insurance Corporation

Federal Reserve: The Board of the Governors of the Federal Reserve System

FFIEC: Federal Financial Institutions Examination Council

FHA: Federal Housing Administration

FHLB: Federal Home Loan Bank

Glossary of Terms and Acronyms

FICC: The Fixed Income Clearing Corporation

FICO score: A measure of consumer credit risk provided by credit bureaus, typically produced from statistical models by Fair Isaac Corporation utilizing data collected by the credit bureaus.

Free standing derivatives: a derivative contract entered into either separate and apart from any of the Bank's other financial instruments or equity transactions. Or, in conjunction with some other transaction and is legally detachable and separately exercisable.

FVA: Funding valuation adjustment

FX: Foreign exchange

G7: Group of Seven nations: Countries in the G7 are Canada, France, Germany, Italy, Japan, the U.K. and the U.S.

G7 government bonds: Bonds issued by the government of one of the G7 nations.

Ginnie Mae: Government National Mortgage Association

HELOC: Home equity line of credit

Home equity – senior lien: Represents loans and commitments where the Bank holds the first security interest on the property.

Home equity – junior lien: Represents loans and commitments where the Bank holds a security interest that is subordinate in rank to other liens.

HTM: Held-to-maturity

Investment-grade: An indication of credit quality based on the Bank's internal risk assessment. The Bank considers ratings of BBB-/Baa3 or higher as investment-grade.

ISDA: International Swaps and Derivatives Association

JPMorgan Chase: JPMorgan Chase & Co.

LGD: Loss given default

LIBOR: London Interbank Offered Rate

LTIP: Long-term incentive plan

LTV: "Loan-to-value": For residential real estate loans, the relationship, expressed as a percentage, between the principal amount of a loan and the appraised value of the collateral (i.e., residential real estate) securing the loan.

Origination date LTV ratio

The LTV ratio at the origination date of the loan. Origination date LTV ratios are calculated based on the actual appraised values of collateral (i.e., loan-level data) at the origination date.

Current estimated LTV ratio

An estimate of the LTV as of a certain date. The current estimated LTV ratios are calculated using estimated collateral values derived from a nationally recognized home price index measured at the metropolitan statistical area

("MSA") level. These MSA-level home price indices consist of actual data to the extent available and forecasted data where actual data is not available. As a result, the estimated collateral values used to calculate these ratios do not represent actual appraised loan-level collateral values; as such, the resulting LTV ratios are necessarily imprecise and should therefore be viewed as estimates.

Combined LTV ratio

The LTV ratio considering all available lien positions, as well as unused lines, related to the property. Combined LTV ratios are used for junior lien home equity products.

Master netting agreement: A single agreement with a counterparty that permits multiple transactions governed by that agreement to be terminated or accelerated and settled through a single payment in a single currency in the event of a default (e.g., bankruptcy, failure to make a required payment or securities transfer or deliver collateral or margin when due).

MBS: Mortgage-backed securities

Measurement alternative: Measures equity securities without readily determinable fair values at cost less impairment (if any), plus or minus observable price changes from an identical or similar investment of the same issuer.

Merchant Services: offers merchants payment processing capabilities, fraud and risk management, data and analytics, and other payments services. Through Merchant Services, merchants of all sizes can accept payments via credit and debit cards and payments in multiple currencies.

Merger: On May 18, 2019, JPMorgan Chase merged its wholly-owned subsidiary, Chase Bank USA, N.A. with and into JPMorgan Chase Bank, N.A., with JPMorgan Chase Bank, N.A. as the surviving bank.

MEV: Macroeconomic variable

Moody's: Moody's Investor Services

Mortgage product types:

Alt-A

Alt-A loans are generally higher in credit quality than subprime loans but have characteristics that would disqualify the borrower from a traditional prime loan. Alt-A lending characteristics may include one or more of the following: (i) limited documentation; (ii) a high CLTV ratio; (iii) loans secured by non-owner occupied properties; or (iv) a debt-to-income ratio above normal limits. A substantial proportion of the Bank's Alt-A loans are those where a borrower does not provide complete documentation of his or her assets or the amount or source of his or her income.

Option ARMs

The option ARM real estate loan product is an adjustable-rate mortgage loan that provides the borrower with the option each month to make a fully amortizing, interest-only or minimum payment. The minimum payment on an option

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ARM loan is based on the interest rate charged during the introductory period. This introductory rate is usually significantly below the fully indexed rate. The fully indexed rate is calculated using an index rate plus a margin. Once the introductory period ends, the contractual interest rate charged on the loan increases to the fully indexed rate and adjusts monthly to reflect movements in the index. The minimum payment is typically insufficient to cover interest accrued in the prior month, and any unpaid interest is deferred and added to the principal balance of the loan. Option ARM loans are subject to payment recast, which converts the loan to a variable-rate fully amortizing loan upon meeting specified loan balance and anniversary date triggers.

Prime

Prime mortgage loans are made to borrowers with good credit records who meet specific underwriting requirements, including prescriptive requirements related to income and overall debt levels. New prime mortgage borrowers provide full documentation and generally have reliable payment histories.

Subprime

Subprime loans are loans that, prior to mid-2008, were offered to certain customers with one or more high risk characteristics, including but not limited to: (i) unreliable or poor payment histories; (ii) a high LTV ratio of greater than 80% (without borrower-paid mortgage insurance); (iii) a high debt-to-income ratio; (iv) an occupancy type for the loan is other than the borrower's primary residence; or (v) a history of delinquencies or late payments on the loan.

MSA: Metropolitan statistical areas

MSR: Mortgage servicing rights

NA: Data is not applicable or available for the period presented.

NAV: Net Asset Value

Net charge-off/(recovery) rate: Represents net charge-offs/(recoveries) (annualized) divided by average retained loans for the reporting period.

Net interchange income includes the following components:

- **Interchange income:** Fees earned by credit and debit card issuers on sales transactions.
- **Reward costs:** The cost to the Bank for points earned by cardholders enrolled in credit card rewards programs generally tied to sales transactions.
- **Partner payments:** Payments to co-brand credit card partners based on the cost of loyalty program rewards earned by cardholders on credit card transactions.

Net mortgage servicing revenue: Includes operating revenue earned from servicing third-party mortgage loans, which is recognized over the period in which the service is

provided; changes in the fair value of MSRs; the impact of risk management activities associated with MSRs; and gains and losses on securitization of excess mortgage servicing. Net mortgage servicing revenue also includes gains and losses on sales and lower of cost or fair value adjustments of certain repurchased loans insured by U.S. government agencies.

Net production revenue: Includes fees and income recognized as earned on mortgage loans originated with the intent to sell, and the impact of risk management activities associated with the mortgage pipeline and warehouse loans. Net production revenue also includes gains and losses on sales and lower of cost or fair value adjustments on mortgage loans held-for-sale (excluding certain repurchased loans insured by U.S. government agencies), and changes in the fair value of financial instruments measured under the fair value option.

NOL: Net operating loss

Nonaccrual loans: Loans for which interest income is not recognized on an accrual basis. Loans (other than credit card loans and certain consumer loans insured by U.S. government agencies) are placed on nonaccrual status when full payment of principal and interest is not expected, regardless of delinquency status, or when principal and interest have been in default for a period of 90 days or more unless the loan is both well-secured and in the process of collection. Collateral-dependent loans are typically maintained on nonaccrual status.

OAS: Option-adjusted spread

OCC: Office of the Comptroller of the Currency

OCI: Other comprehensive income/(loss)

OPEB: Other postretirement employee benefit

OTTI: Other-than-temporary impairment

Over-the-counter ("OTC") derivatives: Derivative contracts that are negotiated, executed and settled bilaterally between two derivative counterparties, where one or both counterparties is a derivatives dealer.

Over-the-counter cleared ("OTC-cleared") derivatives: Derivative contracts that are negotiated and executed bilaterally, but subsequently settled via a central clearing house, such that each derivative counterparty is only exposed to the default of that clearing house.

PCD: "Purchased credit deteriorated" assets represent acquired financial assets that as of the date of acquisition have experienced a more-than-insignificant deterioration in credit quality since origination, as determined by the Bank.

PCI: "Purchased credit-impaired" loans represented certain loans that were acquired and deemed to be credit-impaired on the acquisition date. The superseded FASB guidance allowed purchasers to aggregate credit-impaired loans acquired in the same fiscal quarter into one or more

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pools, provided that the loans had common risk characteristics (e.g., product type, LTV ratios, FICO scores, past due status, geographic location). A pool was then accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows.

PD: Probability of default

PPP: Paycheck Protection Program

PPPL Facility: Paycheck Protection Program Lending Facility

PRA: Prudential Regulation Authority

Principal transactions revenue: Principal transactions revenue is driven by many factors, including:

- the bid-offer spread, which is the difference between the price at which a market participant is willing and able to sell an instrument to the Bank and the price at which another market participant is willing and able to buy it from the Bank, and vice versa; and
- realized and unrealized gains and losses on financial instruments and commodities transactions, including those accounted for under the fair value option, primarily used in client-driven market-making activities, and on private equity investments.
 - Realized gains and losses result from the sale of instruments, closing out or termination of transactions, or interim cash payments.
 - Unrealized gains and losses result from changes in valuation.

In connection with its client-driven market-making activities, the Bank transacts in debt and equity instruments, derivatives and commodities, including physical commodities inventories and financial instruments that reference commodities.

Principal transactions revenue also includes realized and unrealized gains and losses related to:

- derivatives designated in qualifying hedge accounting relationships, primarily fair value hedges of commodity and foreign exchange risk;
- derivatives used for specific risk management purposes, primarily to mitigate credit risk and foreign exchange risk.

PSUs: Performance share units

REIT: “Real estate investment trust”: A special purpose investment vehicle that provides investors with the ability to participate directly in the ownership or financing of real-estate related assets by pooling their capital to purchase and manage income property (i.e., equity REIT) and/or mortgage loans (i.e., mortgage REIT). REITs can be publicly or privately held and they also qualify for certain favorable tax considerations.

REO: Real estate owned

Retained loans: Loans that are held-for-investment (i.e.,

excludes loans held-for-sale and loans at fair value).

RHS: Rural Housing Service of the U.S. Department of Agriculture

Risk-rated portfolio: Credit loss estimates are based on estimates of the probability of default (“PD”) and loss severity given a default. The probability of default is the likelihood that a borrower will default on its obligation; the loss given default (“LGD”) is the estimated loss on the loan that would be realized upon the default and takes into consideration collateral and structural support for each credit facility.

ROU assets: Right-of-use assets

RSU(s): Restricted stock units

RWA: “Risk-weighted assets”: Basel III establishes two comprehensive approaches for calculating RWA (a Standardized approach and an Advanced approach) which include capital requirements for credit risk, market risk, and in the case of Basel III Advanced, also operational risk. Key differences in the calculation of credit risk RWA between the Standardized and Advanced approaches are that for Basel III Advanced, credit risk RWA is based on risk-sensitive approaches which largely rely on the use of internal credit models and parameters, whereas for Basel III Standardized, credit risk RWA is generally based on supervisory risk-weightings which vary primarily by counterparty type and asset class. Market risk RWA is calculated on a generally consistent basis between Basel III Standardized and Basel III Advanced.

Scored portfolios: Consumer loan portfolios that predominantly include residential real estate loans, credit card loans, auto loans to individuals and certain small business loans.

S&P: Standard and Poor’s 500 Index

SAR(s): Stock appreciation rights

SEC: Securities and Exchange Commission

Securities financing agreements: Include resale, repurchase, securities borrowed and securities loaned agreements

SLR: Supplementary leverage ratio

SMBS: Stripped mortgage-backed securities

SPES: Special purpose entities

Structured notes: Structured notes are financial instruments whose cash flows are linked to the movement in one or more indexes, interest rates, foreign exchange rates, commodities prices, prepayment rates, or other market variables. The notes typically contain embedded (but not separable or detachable) derivatives. Contractual cash flows for principal, interest, or both can vary in amount and timing throughout the life of the note based on

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non-traditional indexes or non-traditional uses of traditional interest rates or indexes.

TCJA: Tax Cuts and Jobs Act

TDR: “Troubled debt restructuring” is deemed to occur when the Bank modifies the original terms of a loan agreement by granting a concession to a borrower that is experiencing financial difficulty. Loans with short-term and other insignificant modifications that are not considered concessions are not TDRs.

U.K.: United Kingdom

Unaudited: Financial statements and information that have not been subjected to auditing procedures sufficient to permit an independent certified public accountant to express an opinion.

U.S.: United States of America

U.S. government agencies: U.S. government agencies include, but are not limited to, agencies such as Ginnie Mae and FHA, and do not include Fannie Mae and Freddie Mac which are U.S. government-sponsored enterprises (“U.S. GSEs”). In general, obligations of U.S. government agencies are fully and explicitly guaranteed as to the timely payment of principal and interest by the full faith and credit of the U.S. government in the event of a default.

U.S. GAAP: Accounting principles generally accepted in the U.S.

U.S. GSE(s): “U.S. government-sponsored enterprises” are quasi-governmental, privately-held entities established or chartered by the U.S. government to serve public purposes as specified by the U.S. Congress to improve the flow of credit to specific sectors of the economy and provide certain essential services to the public. U.S. GSEs include Fannie Mae and Freddie Mac, but do not include Ginnie Mae or FHA. U.S. GSE obligations are not explicitly guaranteed as to the timely payment of principal and interest by the full faith and credit of the U.S. government.

U.S. Treasury: U.S. Department of the Treasury

VA: U.S. Department of Veterans Affairs

VCG: Valuation Control Group

VGF: Valuation Governance Forum

VIEs: Variable interest entities

Warehouse loans: Consist of prime mortgages originated with the intent to sell that are accounted for at fair value and classified as loans.